

Medicare Part C QIC Reconsideration Data for 2019

Annual Report of Part C QIC Activity on Appeals Received in 2019

8/4/2020

Notes on CMS Reconsideration Data

The enclosed reports reflect data on appeals conducted by Medicare's Part C Independent Review Entity for the period 2019. A brief description of the data follows:

Table 1

Table 1 displays the distribution of final reconsideration decisions, by the general service classification for the appeal.

Reconsideration cases are included in this table if the case was received at MAXIMUS Federal during 2019. The decisions that are contained in the table reflect MAXIMUS Federal's determination, including reopening decisions if applicable. Please note that updates for later levels of appeals are not reflected in these data (e.g., Administrative Law Judge hearings). At the national level, the impact of subsequent appeals is not great. But the reader should be aware that the appeal process allows for further actions not reflected herein.

Service is a global classification of the contested care, based on the dollar value of the most expensive service at issue. A not insignificant portion of cases involve multiple contested services. The classification of a case employed here is based on the plan's account of the major item of contested care.

The five outcomes of appeal presented in the table are *Recons Unfavorable* (uphold of the plan decision), *Recons Favorable* (overturn of the plan decision), *Recons Partly Favorable* (partial overturn of the plan decision), *Recons Dismissed* (dismissal of the appeal), and *Recons Withdrawn* (*withdrawal* of the appeal). Cases may be dismissed because MAXIMUS Federal does not have jurisdiction (e.g., in the instance where the enrollee is not eligible for benefits under a managed care plan) or because the appeal does not meet other requirements. The latter include appeals brought by representatives without a properly executed appointment of representative form, appeals brought by providers not under contract with the managed care organization without a properly executed Waiver of Liability form, or appeals in which there is no beneficiary liability. Withdrawn cases are valid appeals that have not been decided because a party to the appeal has requested that the appeal not go forward.

Table 2

The second table uses the same conventions as Table 1, substituting the CMS region responsible for oversight of the managed care organization for the service classification. Note that responsible region is the CMS regional office responsible for oversight, which may not be the physical region in which the plan resides.

Table 3

Table 3 presents the distribution of reconsideration decisions by service category within CMS region.

Table 4

Table 4 shows the distribution of appeals in 2019 by appeal priority and service category. Expedited appeals are those that must be completed within 72 hours of receipt of a valid request for appeal. Standard Service appeals refer to denials of authorization that do not meet requirements of expedited

appeals. Standard Claim appeals are those related to denials of payment (i.e., after a service has been provided).

Table 5

Table 5 contains plan specific reconsideration data, sorted by CMS region. Note that the designation of a plan is really a specific contract with CMS. These include Medicare Advantage (MA) plans (coordinated care plans, Medical Savings Account (MSA) plans, and Private Fee-for-Service (PFFS) plans), Cost Contracts, Health Care Prepayment Plans (HCPPs), Demonstration Projects, and PACE plans.

What we commonly think of as a single managed care organization may have multiple contracts at a given time. This is particularly true of the large chain managed care organizations. In some cases such entities will have multiple contracts within a given region, as well as contracts in different regions.

Plans are included in Table 5 if the reconsideration was **received** during 2019, or if the plan had any members enrolled as of July of the year. Enrollment figures are those from the mid-year point (i.e., July). Use of the mid-year figure is an arbitrary convention, employed because many reconsiderations (namely all retrospective denials) lag by months the actual enrollment underlying the dispute.

Some plans with reconsiderations during 2019 may have no enrollment during that calendar period. These reconsiderations reflect prior enrollments in specific contracts, and point to the lag between enrollment and a conflict over care being represented in the reconsideration system. The contract in question may have been terminated or converted to a new contract.

Still other plans do have enrollment during 2019 but have no reconsiderations received during the same time frame. This may also be a reflection of the lag issue, as in the case of new contracts.

Table 5 presents a calculation of the rate of reconsideration per 1,000 members per year. This calculation is based on the sum of reconsiderations received during the year, divided by the mid-year enrollment, multiplied by 1000. The presentation of a rate allows the reader to compare activity across plans even though the plans have widely different enrollment.

The last section of Table 5 gives totals across all plans and regions. Hence the reader can obtain counts of appeals, enrolled beneficiaries, and aggregate data on the rate of appeals nationally and distribution of final decisions.

Table 5A

Table 5A contains information about appeals that are favorable or partly favorable to the appellant. The two categories are combined, and the sum is given, along with the percent of appeals that are overturned and the rate of overturns per 1,000 members. Data are presented by managed care contract within CMS Region.

Table 6

The final table contains comparable data to Table 5, but only on expedited appeals received during 2019.

TABLE 1
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2019, by Service

Appealed Service	Recons 2019	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	26,142	21,188	81.05	1,126	4.31	136	0.52	3,660	14.00	32	0.12
2-Emergency Room	1,401	1,137	81.16	49	3.50	12	0.86	199	14.20	4	0.29
3-Inpatient Hospital	9,744	7,393	75.87	578	5.93	27	0.28	1,738	17.84	8	0.08
4-Clinic (Lab, X-ray)	14,952	12,335	82.50	762	5.10	65	0.43	1,776	11.88	14	0.09
5-Nursing Home Care	4,074	3,557	87.31	162	3.98	11	0.27	340	8.35	4	0.10
6-Therapies	2,325	1,854	79.74	78	3.35	16	0.69	366	15.74	11	0.47
7-Ambulance	3,822	3,357	87.83	53	1.39	2	0.05	409	10.70	1	0.03
8-Home Health Care	1,683	1,398	83.07	45	2.67	9	0.53	231	13.73	0	0.00
9-DME/Medical Supplies	16,993	15,839	93.21	154	0.91	14	0.08	977	5.75	9	0.05
10-OPD Mental Health	1,028	896	87.16	27	2.63	1	0.10	103	10.02	1	0.10
11-Hospice Care	506	491	97.04	8	1.58	1	0.20	6	1.19	0	0.00
12-Non-Medicare Benefit	17,751	13,045	73.49	377	2.12	68	0.38	4,242	23.90	19	0.11
TOTAL All Services	100,421	82,490	82.14	3,419	3.40	362	0.36	14,047	13.99	103	0.10

TABLE 2
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2019, by Region

Region	Recons 2019	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
01: Boston	3,010	2,537	84.29	225	7.48	14	0.47	232	7.71	2	0.07
02: New York	10,157	8,485	83.54	512	5.04	45	0.44	1,099	10.82	16	0.16
03: Philadelphia	12,270	11,229	91.52	318	2.59	43	0.35	668	5.44	12	0.10
04: Atlanta	3,095	2,567	82.94	136	4.39	10	0.32	367	11.86	15	0.48
05: Chicago	10,941	8,799	80.42	671	6.13	66	0.60	1,399	12.79	6	0.05
06: Dallas	6,624	5,119	77.28	403	6.08	46	0.69	1,048	15.82	8	0.12
07: Kansas City	14,094	10,464	74.24	451	3.20	52	0.37	3,113	22.09	14	0.10
08: Denver	1,404	949	67.59	206	14.67	9	0.64	236	16.81	4	0.28
09: San Francisco	37,517	31,228	83.24	424	1.13	65	0.17	5,777	15.40	23	0.06
10: Seattle	1,309	1,113	85.03	73	5.58	12	0.92	108	8.25	3	0.23
TOTAL All Regions	100,421	82,490	82.14	3,419	3.40	362	0.36	14,047	13.99	103	0.10

TABLE 3
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2019, by Region and Service

Region=01: Boston

Appealed Service	Recons 2019	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	862	774	89.79	51	5.92	1	0.12	35	4.06	1	0.12
2-Emergency Room	64	57	89.06	4	6.25	1	1.56	2	3.13	0	0.00
3-Inpatient Hospital	284	191	67.25	56	19.72	2	0.70	35	12.32	0	0.00
4-Clinic (Lab, X-ray)	687	517	75.25	67	9.75	3	0.44	100	14.56	0	0.00
5-Nursing Home Care	155	132	85.16	14	9.03	3	1.94	5	3.23	1	0.65
6-Therapies	53	48	90.57	2	3.77	2	3.77	1	1.89	0	0.00
7-Ambulance	122	116	95.08	1	0.82	0	0.00	5	4.10	0	0.00
8-Home Health Care	51	41	80.39	7	13.73	0	0.00	3	5.88	0	0.00
9-DME/Medical Supplies	334	318	95.21	6	1.80	1	0.30	9	2.69	0	0.00
10-OPD Mental Health	16	12	75.00	1	6.25	0	0.00	3	18.75	0	0.00
12-Non-Medicare Benefit	382	331	86.65	16	4.19	1	0.26	34	8.90	0	0.00
TOTAL All Services	3,010	2,537	84.29	225	7.48	14	0.47	232	7.71	2	0.07

Region=02: New York

Appealed Service	Recons 2019	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	2,528	2,053	81.21	156	6.17	14	0.55	299	11.83	6	0.24
2-Emergency Room	194	169	87.11	4	2.06	4	2.06	17	8.76	0	0.00
3-Inpatient Hospital	1,172	881	75.17	120	10.24	5	0.43	166	14.16	0	0.00
4-Clinic (Lab, X-ray)	1,337	1,026	76.74	104	7.78	7	0.52	197	14.73	3	0.22
5-Nursing Home Care	630	568	90.16	26	4.13	1	0.16	33	5.24	2	0.32
6-Therapies	368	294	79.89	9	2.45	5	1.36	58	15.76	2	0.54
7-Ambulance	465	419	90.11	9	1.94	0	0.00	37	7.96	0	0.00
8-Home Health Care	162	144	88.89	4	2.47	2	1.23	12	7.41	0	0.00
9-DME/Medical Supplies	1,195	1,136	95.06	14	1.17	0	0.00	45	3.77	0	0.00
10-OPD Mental Health	110	103	93.64	1	0.91	0	0.00	6	5.45	0	0.00
11-Hospice Care	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	1,986	1,683	84.74	64	3.22	7	0.35	229	11.53	3	0.15
TOTAL All Services	10,157	8,485	83.54	512	5.04	45	0.44	1,099	10.82	16	0.16

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Region=03: Philadelphia

Appealed Service	Recons 2019	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	2,565	2,320	90.45	83	3.24	15	0.58	143	5.58	4	0.16
2-Emergency Room	209	193	92.34	4	1.91	2	0.96	10	4.78	0	0.00
3-Inpatient Hospital	2,395	2,229	93.07	61	2.55	4	0.17	100	4.18	1	0.04
4-Clinic (Lab, X-ray)	1,549	1,362	87.93	76	4.91	12	0.77	98	6.33	1	0.06
5-Nursing Home Care	699	639	91.42	24	3.43	1	0.14	35	5.01	0	0.00
6-Therapies	274	236	86.13	14	5.11	0	0.00	24	8.76	0	0.00
7-Ambulance	451	423	93.79	5	1.11	0	0.00	22	4.88	1	0.22
8-Home Health Care	84	73	86.90	3	3.57	0	0.00	8	9.52	0	0.00
9-DME/Medical Supplies	2,496	2,437	97.64	14	0.56	1	0.04	43	1.72	1	0.04
10-OPD Mental Health	131	120	91.60	2	1.53	0	0.00	9	6.87	0	0.00
11-Hospice Care	38	38	100.00	0	0.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	1,379	1,159	84.05	32	2.32	8	0.58	176	12.76	4	0.29
TOTAL All Services	12,270	11,229	91.52	318	2.59	43	0.35	668	5.44	12	0.10

Region=04: Atlanta

Appealed Service	Recons 2019	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	1,062	918	86.44	54	5.08	4	0.38	82	7.72	4	0.38
2-Emergency Room	51	44	86.27	1	1.96	0	0.00	6	11.76	0	0.00
3-Inpatient Hospital	285	214	75.09	30	10.53	0	0.00	41	14.39	0	0.00
4-Clinic (Lab, X-ray)	528	444	84.09	26	4.92	1	0.19	53	10.04	4	0.76
5-Nursing Home Care	111	94	84.68	6	5.41	1	0.90	10	9.01	0	0.00
6-Therapies	146	114	78.08	4	2.74	1	0.68	21	14.38	6	4.11
7-Ambulance	126	84	66.67	0	0.00	0	0.00	42	33.33	0	0.00
8-Home Health Care	35	25	71.43	2	5.71	1	2.86	7	20.00	0	0.00
9-DME/Medical Supplies	403	380	94.29	5	1.24	1	0.25	16	3.97	1	0.25
10-OPD Mental Health	23	21	91.30	0	0.00	0	0.00	2	8.70	0	0.00
11-Hospice Care	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	324	228	70.37	8	2.47	1	0.31	87	26.85	0	0.00
TOTAL All Services	3,095	2,567	82.94	136	4.39	10	0.32	367	11.86	15	0.48

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Region=05: Chicago

Appealed Service	Recons 2019	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	3,186	2,578	80.92	231	7.25	30	0.94	344	10.80	3	0.09
2-Emergency Room	104	79	75.96	5	4.81	0	0.00	20	19.23	0	0.00
3-Inpatient Hospital	1,133	910	80.32	70	6.18	1	0.09	152	13.42	0	0.00
4-Clinic (Lab, X-ray)	1,517	1,114	73.43	178	11.73	13	0.86	212	13.97	0	0.00
5-Nursing Home Care	698	582	83.38	41	5.87	3	0.43	72	10.32	0	0.00
6-Therapies	375	286	76.27	20	5.33	3	0.80	66	17.60	0	0.00
7-Ambulance	248	216	87.10	9	3.63	0	0.00	23	9.27	0	0.00
8-Home Health Care	242	178	73.55	12	4.96	2	0.83	50	20.66	0	0.00
9-DME/Medical Supplies	1,443	1,271	88.08	43	2.98	4	0.28	123	8.52	2	0.14
10-OPD Mental Health	113	96	84.96	5	4.42	0	0.00	12	10.62	0	0.00
11-Hospice Care	13	9	69.23	0	0.00	0	0.00	4	30.77	0	0.00
12-Non-Medicare Benefit	1,869	1,480	79.19	57	3.05	10	0.54	321	17.17	1	0.05
TOTAL All Services	10,941	8,799	80.42	671	6.13	66	0.60	1,399	12.79	6	0.05

Region=06: Dallas

Appealed Service	Recons 2019	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	2,440	2,070	84.84	111	4.55	11	0.45	246	10.08	2	0.08
2-Emergency Room	101	62	61.39	11	10.89	3	2.97	25	24.75	0	0.00
3-Inpatient Hospital	719	465	64.67	86	11.96	3	0.42	162	22.53	3	0.42
4-Clinic (Lab, X-ray)	888	660	74.32	76	8.56	10	1.13	141	15.88	1	0.11
5-Nursing Home Care	205	171	83.41	12	5.85	0	0.00	22	10.73	0	0.00
6-Therapies	214	173	80.84	5	2.34	3	1.40	32	14.95	1	0.47
7-Ambulance	221	127	57.47	8	3.62	0	0.00	86	38.91	0	0.00
8-Home Health Care	90	73	81.11	5	5.56	2	2.22	10	11.11	0	0.00
9-DME/Medical Supplies	537	433	80.63	15	2.79	2	0.37	87	16.20	0	0.00
10-OPD Mental Health	175	162	92.57	5	2.86	0	0.00	8	4.57	0	0.00
11-Hospice Care	14	11	78.57	3	21.43	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	1,020	712	69.80	66	6.47	12	1.18	229	22.45	1	0.10
TOTAL All Services	6,624	5,119	77.28	403	6.08	46	0.69	1,048	15.82	8	0.12

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Region=07: Kansas City

Appealed Service	Recons 2019	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	3,265	2,155	66.00	163	4.99	22	0.67	921	28.21	4	0.12
2-Emergency Room	307	232	75.57	13	4.23	2	0.65	58	18.89	2	0.65
3-Inpatient Hospital	1,166	682	58.49	46	3.95	1	0.09	436	37.39	1	0.09
4-Clinic (Lab, X-ray)	2,202	1,738	78.93	98	4.45	6	0.27	359	16.30	1	0.05
5-Nursing Home Care	302	208	68.87	24	7.95	0	0.00	69	22.85	1	0.33
6-Therapies	185	117	63.24	8	4.32	2	1.08	57	30.81	1	0.54
7-Ambulance	370	304	82.16	5	1.35	1	0.27	60	16.22	0	0.00
8-Home Health Care	367	327	89.10	7	1.91	0	0.00	33	8.99	0	0.00
9-DME/Medical Supplies	2,016	1,817	90.13	23	1.14	1	0.05	175	8.68	0	0.00
10-OPD Mental Health	66	43	65.15	4	6.06	1	1.52	18	27.27	0	0.00
11-Hospice Care	8	7	87.50	0	0.00	1	12.50	0	0.00	0	0.00
12-Non-Medicare Benefit	3,840	2,834	73.80	60	1.56	15	0.39	927	24.14	4	0.10
TOTAL All Services	14,094	10,464	74.24	451	3.20	52	0.37	3,113	22.09	14	0.10

Region=08: Denver

Appealed Service	Recons 2019	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	457	337	73.74	69	15.10	4	0.88	45	9.85	2	0.44
2-Emergency Room	19	9	47.37	5	26.32	0	0.00	5	26.32	0	0.00
3-Inpatient Hospital	154	95	61.69	35	22.73	2	1.30	22	14.29	0	0.00
4-Clinic (Lab, X-ray)	332	226	68.07	56	16.87	2	0.60	46	13.86	2	0.60
5-Nursing Home Care	53	41	77.36	3	5.66	0	0.00	9	16.98	0	0.00
6-Therapies	60	36	60.00	6	10.00	0	0.00	18	30.00	0	0.00
7-Ambulance	49	34	69.39	7	14.29	0	0.00	8	16.33	0	0.00
8-Home Health Care	13	5	38.46	4	30.77	1	7.69	3	23.08	0	0.00
9-DME/Medical Supplies	61	48	78.69	3	4.92	0	0.00	10	16.39	0	0.00
10-OPD Mental Health	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00
11-Hospice Care	4	1	25.00	3	75.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	193	109	56.48	15	7.77	0	0.00	69	35.75	0	0.00
TOTAL All Services	1,404	949	67.59	206	14.67	9	0.64	236	16.81	4	0.28

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Region=09: San Francisco

Appealed Service	Recons 2019	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	9,287	7,576	81.58	172	1.85	31	0.33	1,504	16.19	4	0.04
2-Emergency Room	336	279	83.04	1	0.30	0	0.00	54	16.07	2	0.60
3-Inpatient Hospital	2,363	1,665	70.46	71	3.00	8	0.34	617	26.11	2	0.08
4-Clinic (Lab, X-ray)	5,714	5,095	89.17	66	1.16	6	0.11	545	9.54	2	0.04
5-Nursing Home Care	1,161	1,066	91.82	10	0.86	2	0.17	83	7.15	0	0.00
6-Therapies	615	517	84.07	9	1.46	0	0.00	88	14.31	1	0.16
7-Ambulance	1,733	1,597	92.15	9	0.52	1	0.06	126	7.27	0	0.00
8-Home Health Care	633	528	83.41	1	0.16	0	0.00	104	16.43	0	0.00
9-DME/Medical Supplies	8,341	7,845	94.05	29	0.35	4	0.05	458	5.49	5	0.06
10-OPD Mental Health	362	312	86.19	7	1.93	0	0.00	42	11.60	1	0.28
11-Hospice Care	416	413	99.28	1	0.24	0	0.00	2	0.48	0	0.00
12-Non-Medicare Benefit	6,556	4,335	66.12	48	0.73	13	0.20	2,154	32.86	6	0.09
TOTAL All Services	37,517	31,228	83.24	424	1.13	65	0.17	5,777	15.40	23	0.06

Region=10: Seattle

Appealed Service	Recons 2019	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	490	407	83.06	36	7.35	4	0.82	41	8.37	2	0.41
2-Emergency Room	16	13	81.25	1	6.25	0	0.00	2	12.50	0	0.00
3-Inpatient Hospital	73	61	83.56	3	4.11	1	1.37	7	9.59	1	1.37
4-Clinic (Lab, X-ray)	198	153	77.27	15	7.58	5	2.53	25	12.63	0	0.00
5-Nursing Home Care	60	56	93.33	2	3.33	0	0.00	2	3.33	0	0.00
6-Therapies	35	33	94.29	1	2.86	0	0.00	1	2.86	0	0.00
7-Ambulance	37	37	100.00	0	0.00	0	0.00	0	0.00	0	0.00
8-Home Health Care	6	4	66.67	0	0.00	1	16.67	1	16.67	0	0.00
9-DME/Medical Supplies	167	154	92.22	2	1.20	0	0.00	11	6.59	0	0.00
10-OPD Mental Health	23	19	82.61	2	8.70	0	0.00	2	8.70	0	0.00
11-Hospice Care	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	202	174	86.14	11	5.45	1	0.50	16	7.92	0	0.00
TOTAL All Services	1,309	1,113	85.03	73	5.58	12	0.92	108	8.25	3	0.23

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2019, by Appeal Priority and Service

Priority=Expedited Appeal

Appealed Service	Recons 2019	Recons Unfavorable	%	Recons Favorable	%	Recons Partially Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	% of All Cases
1-Practitioner Services	2,376	1,914	80.56	234	9.85	4	0.17	223	9.39	1	0.04	2.366
3-Inpatient Hospital	4,642	4,362	93.97	111	2.39	1	0.02	164	3.53	4	0.09	4.623
4-Clinic (Lab, X-ray)	1,016	647	63.68	163	16.04	8	0.79	192	18.90	6	0.59	1.012
5-Nursing Home Care	2,409	2,181	90.54	110	4.57	2	0.08	113	4.69	3	0.12	2.399
6-Therapies	361	281	77.84	25	6.93	5	1.39	47	13.02	3	0.83	0.360
7-Ambulance	933	909	97.43	5	0.54	1	0.11	18	1.93	0	0.00	0.929
8-Home Health Care	308	253	82.14	17	5.52	6	1.95	32	10.39	0	0.00	0.307
9-DME/Medical Supplies	1,704	1,570	92.14	34	2.00	1	0.06	98	5.75	1	0.06	1.697
10-OPD Mental Health	24	16	66.67	0	0.00	0	0.00	8	33.33	0	0.00	0.024
11-Hospice Care	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0.004
12-Non-Medicare Benefit	2,870	2,577	89.79	114	3.97	9	0.31	167	5.82	3	0.10	2.858
EXPEDITED TOTAL:	16,647	14,714		813		37		1,062		21		16.578

Priority=Standard Service Denial

Appealed Service	Recons 2019	Recons Unfavorable	%	Recons Favorable	%	Recons Partially Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	% of All Cases
1-Practitioner Services	4,207	3,641	86.55	352	8.37	29	0.69	180	4.28	5	0.12	4.190
2-Emergency Room	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00	0.001
3-Inpatient Hospital	307	137	44.63	12	3.91	0	0.00	158	51.47	0	0.00	0.306
4-Clinic (Lab, X-ray)	1,562	1,165	74.58	259	16.58	11	0.70	125	8.00	2	0.13	1.556
5-Nursing Home Care	217	155	71.43	24	11.06	0	0.00	37	17.05	1	0.46	0.216
6-Therapies	561	518	92.34	14	2.50	4	0.71	25	4.46	0	0.00	0.559
7-Ambulance	268	266	99.25	0	0.00	0	0.00	2	0.75	0	0.00	0.267
8-Home Health Care	298	261	87.58	15	5.03	2	0.67	20	6.71	0	0.00	0.297
9-DME/Medical Supplies	5,125	4,872	95.06	67	1.31	7	0.14	173	3.38	6	0.12	5.104
10-OPD Mental Health	98	92	93.88	5	5.10	0	0.00	1	1.02	0	0.00	0.098
11-Hospice Care	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00	0.002
12-Non-Medicare Benefit	4,853	4,415	90.97	162	3.34	24	0.49	247	5.09	5	0.10	4.833
Pre-service TOTAL:	17,499	15,523		910		77		970		19		17.427

TABLE 4
Annual Report of Medicare Reconsideration Results:
National Summary of Final Decisions for Cases Received During 2019, by Appeal Priority and Service

Priority=Standard Claim Denial

Appealed Service	Recons 2019	Recons Unfavorable	%	Recons Favorable	%	Recons Partially Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	% of All Cases
1-Practitioner Services	19,559	15,633	79.93	540	2.76	103	0.53	3,257	16.65	26	0.13	19.478
2-Emergency Room	1,400	1,137	81.21	49	3.50	12	0.86	198	14.14	4	0.29	1.394
3-Inpatient Hospital	4,795	2,894	60.35	455	9.49	26	0.54	1,416	29.53	4	0.08	4.775
4-Clinic (Lab, X-ray)	12,374	10,523	85.04	340	2.75	46	0.37	1,459	11.79	6	0.05	12.323
5-Nursing Home Care	1,448	1,221	84.32	28	1.93	9	0.62	190	13.12	0	0.00	1.442
6-Therapies	1,403	1,055	75.20	39	2.78	7	0.50	294	20.96	8	0.57	1.397
7-Ambulance	2,621	2,182	83.25	48	1.83	1	0.04	389	14.84	1	0.04	2.610
8-Home Health Care	1,077	884	82.08	13	1.21	1	0.09	179	16.62	0	0.00	1.073
9-DME/Medical Supplies	10,164	9,397	92.45	53	0.52	6	0.06	706	6.95	2	0.02	10.122
10-OPD Mental Health	906	788	86.98	22	2.43	1	0.11	94	10.38	1	0.11	0.902
11-Hospice Care	500	486	97.20	8	1.60	1	0.20	5	1.00	0	0.00	0.498
12-Non-Medicare Benefit	10,028	6,053	60.36	101	1.01	35	0.35	3,828	38.17	11	0.11	9.986
Retrospective TOTAL:	66,275	52,253		1,696		248		12,015		63		66.000
GRAND TOTALS:	100,421	82,490		3,419		362		14,047		103		100.005

TABLE 5 - 2019
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2019, and Distribution of Final
Decisions, by Region and Plan

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0137: COMMONWEALTH CARE ALLIANCE, IN	21,354	15.73	336	188	55.95	43	12.80	1	0.30	104	30.95	0	0.00
H0477: SERENITY CARE, INC.	414	0.00	0	0	-	0	-	0	-	0	-	0	-
H0809: MERCY LIFE, INC.	296	0.00	0	0	-	0	-	0	-	0	-	0	-
H1290: DEVOTED HEALTH PLAN OF FLORIDA	3,332	6.30	21	19	90.48	0	0.00	0	0.00	2	9.52	0	0.00
H1365: MARTIN'S POINT GENERATIONS ADV	1,725	2.90	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
H1660: HARVARD PILGRIM HEALTH CARE IN	7,932	51.56	409	367	89.73	26	6.36	3	0.73	13	3.18	0	0.00
H2218: HARBOR HEALTH SERVICES, INC.	500	0.00	0	0	-	0	-	0	-	0	-	0	-
H2219: FALLON COMMUNITY HEALTH PLAN	1,207	0.00	0	0	-	0	-	0	-	0	-	0	-
H2220: UPHAMS CORNER HEALTH COMMITTEE	252	0.00	0	0	-	0	-	0	-	0	-	0	-
H2221: CAMBRIDGE PUBLIC HEALTH COMMIS	434	0.00	0	0	-	0	-	0	-	0	-	0	-
H2222: ELEMENT CARE, INC.	991	0.00	0	0	-	0	-	0	-	0	-	0	-
H2223: ELDER SVC PLN/E BOSTON HEALTH	567	0.00	0	0	-	0	-	0	-	0	-	0	-
H2225: COMMONWEALTH CARE ALLIANCE, IN	10,362	9.17	95	55	57.89	18	18.95	1	1.05	20	21.05	1	1.05
H2230: BCBS OF MASSACHUSETTS HMO BLU	43,845	2.62	115	109	94.78	4	3.48	0	0.00	2	1.74	0	0.00
H2256: TUFTS ASSOCIATED HEALTH MAINTEN	102,195	9.81	1,003	954	95.11	17	1.69	3	0.30	29	2.89	0	0.00
H2261: BCBS OF MASSACHUSETTS HMO BLU	13,546	1.92	26	24	92.31	1	3.85	0	0.00	1	3.85	0	0.00
H3329: CENTERLIGHT HEALTHCARE, INC.	2,295	51.42	118	41	34.75	46	38.98	1	0.85	30	25.42	0	0.00
H4105: PACE ORGANIZATION OF RHODE ISL	293	0.00	0	0	-	0	-	0	-	0	-	0	-
H4152: BLUE CROSS & BLUE SHIELD OF RH	52,025	2.59	135	124	91.85	5	3.70	0	0.00	6	4.44	0	0.00
H5273: CAREPARTNERS OF CONNECTICUT, I	315	9.52	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5591: MARTIN'S POINT GENERATIONS ADV	45,786	1.59	73	67	91.78	4	5.48	0	0.00	2	2.74	0	0.00
H6750: HARVARD PILGRIM HEALTH CARE OF	7,829	38.57	302	269	89.07	24	7.95	1	0.33	7	2.32	1	0.33
H7419: TUFTS HEALTH PUBLIC PLANS, INC	2,691	3.34	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	9,080	7.38	67	61	91.04	2	2.99	1	1.49	3	4.48	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	19,276	13.18	254	218	85.83	27	10.63	1	0.39	8	3.15	0	0.00
H9576: NEIGHBORHOOD HEALTH PLAN OF RH	14,875	2.22	33	21	63.64	7	21.21	2	6.06	3	9.09	0	0.00
H9585: BOSTON MEDICAL CENTER HEALTH P	1,134	3.53	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
R0802: MARTIN'S POINT GENERATIONS ADV	1,654	1.21	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2019 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2019
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2019, and Distribution of Final
Decisions, by Region and Plan

Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0354: CIGNA HEALTHCARE OF ARIZONA, I	46,841	3.05	143	128	89.51	5	3.50	0	0.00	8	5.59	2	1.40
H0423: METROPLUS HEALTH PLAN, INC.	7,870	6.10	48	25	52.08	8	16.67	0	0.00	15	31.25	0	0.00
H0439: CIGNA HEALTHCARE OF GEORGIA, I	20,585	7.38	152	140	92.11	3	1.97	0	0.00	9	5.92	0	0.00
H1205: INTEGRA MLTC, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H1234: LIFE ST. FRANCIS	299	0.00	0	0	-	0	-	0	-	0	-	0	-
H1415: HEALTHSPRING LIFE & HEALTH INS	9,822	5.19	51	43	84.31	2	3.92	2	3.92	4	7.84	0	0.00
H1518: CATHOLIC HEALTH SYSTEM BUFFALO	268	0.00	0	0	-	0	-	0	-	0	-	0	-
H1722: HEALTH POINTE OF NEW YORK, LLC	-	-	0	0	-	0	-	0	-	0	-	0	-
H1777: CATHOLIC SPECIAL NEEDS PLAN, L	1,793	1.67	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2108: BRAVO HEALTH MID-ATLANTIC, INC	17,379	5.64	98	96	97.96	0	0.00	1	1.02	1	1.02	0	0.00
H2168: VILLAGE SENIOR SERVICES CORPOR	1,816	18.17	33	20	60.61	6	18.18	0	0.00	7	21.21	0	0.00
H2773: QUALITY HEALTH PLANS OF NEW YO	3,064	3.59	11	4	36.36	4	36.36	0	0.00	3	27.27	0	0.00
H2879: MOLINA HEALTHCARE OF WISCONSIN	957	5.22	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00
H3018: CENTERS PLAN FOR HEALTHY LIVIN	20	0.00	0	0	-	0	-	0	-	0	-	0	-
H3054: CONSTELLATION HEALTH, LLC.	-	-	147	10	6.80	9	6.12	0	0.00	128	87.07	0	0.00
H3154: HORIZON INSURANCE COMPANY	22,588	6.51	147	110	74.83	2	1.36	1	0.68	34	23.13	0	0.00
H3227: KALOS HEALTH, INC.	180	0.00	0	0	-	0	-	0	-	0	-	0	-
H3276: CONNECTICARE INSURANCE COMPANY	99	0.00	0	0	-	0	-	0	-	0	-	0	-
H3293: MMM OF FLORIDA, INC.	1,814	6.06	11	7	63.64	0	0.00	0	0.00	3	27.27	1	9.09
H3305: MVP HEALTH PLAN, INC.	34,486	13.83	477	416	87.21	41	8.60	2	0.42	18	3.77	0	0.00
H3321: LORETTO INDEPENDENT LIVING SER	615	0.00	0	0	-	0	-	0	-	0	-	0	-
H3322: SENIOR CARE CONNECTION, INC.	206	0.00	0	0	-	0	-	0	-	0	-	0	-
H3327: TOUCHSTONE HEALTH HMO, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H3330: HEALTH INSURANCE PLAN OF GREAT	108,216	3.96	428	280	65.42	9	2.10	0	0.00	138	32.24	1	0.23
H3331: INDEPENDENT LIVING FOR SENIORS	720	0.00	0	0	-	0	-	0	-	0	-	0	-
H3335: EXCELLUS HEALTH PLAN, INC.	56,046	7.89	442	374	84.62	47	10.63	4	0.90	16	3.62	1	0.23
H3344: INDEPENDENT HEALTH BENEFITS CO	4,415	23.10	102	94	92.16	4	3.92	0	0.00	3	2.94	1	0.98
H3347: ELDERPLAN, INC.	11,517	10.07	116	96	82.76	14	12.07	0	0.00	6	5.17	0	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	97,383	9.32	908	798	87.89	79	8.70	13	1.43	16	1.76	2	0.22
H3359: HEALTHFIRST HEALTH PLAN, INC.	166,865	3.43	573	438	76.44	15	2.62	1	0.17	118	20.59	1	0.17
H3362: INDEPENDENT HEALTH ASSOCIATION	62,101	25.99	1,614	1,559	96.59	32	1.98	5	0.31	17	1.05	1	0.06

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TABLE 5 - 2019
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2019, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3384: HEALTHNOW NEW YORK INC.	39,932	2.63	105	98	93.33	5	4.76	0	0.00	2	1.90	0	0.00
H3388: CAPITAL DISTRICT PHYSICIANS' H	40,939	3.05	125	114	91.20	5	4.00	0	0.00	6	4.80	0	0.00
H3493: LIFE AT LOURDES, INC.	198	0.00	0	0	-	0	-	0	-	0	-	0	-
H3528: CONNECTICARE, INC.	49,433	7.10	351	317	90.31	25	7.12	1	0.28	8	2.28	0	0.00
H3949: BRAVO HEALTH PENNSYLVANIA, INC	45,424	5.02	228	204	89.47	2	0.88	0	0.00	22	9.65	0	0.00
H4003: MMM HEALTHCARE, LLC	203,736	2.52	514	402	78.21	20	3.89	0	0.00	92	17.90	0	0.00
H4004: MMM HEALTHCARE, LLC	45,295	2.23	101	85	84.16	2	1.98	0	0.00	14	13.86	0	0.00
H4005: TRIPLE S ADVANTAGE, INC.	12,618	1.11	14	9	64.29	3	21.43	1	7.14	1	7.14	0	0.00
H4393: CATHOLIC MANAGED LONG TERM CAR	732	0.00	0	0	-	0	-	0	-	0	-	0	-
H4407: HEALTHSPRING LIFE & HEALTH INS	9,860	3.45	34	31	91.18	1	2.94	0	0.00	2	5.88	0	0.00
H4513: HEALTHSPRING LIFE & HEALTH INS	227,123	4.29	974	928	95.28	12	1.23	2	0.21	29	2.98	3	0.31
H4876: CONSTELLATION HEALTH, LLC.	-	-	33	1	3.03	1	3.03	0	0.00	31	93.94	0	0.00
H4922: AGEWELL NEW YORK, LLC	1,437	68.89	99	80	80.81	3	3.03	3	3.03	13	13.13	0	0.00
H5042: CDPHP UNIVERSAL BENEFITS, INC.	3,499	1.71	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H5141: CLOVER INSURANCE COMPANY	38,494	2.65	102	68	66.67	4	3.92	0	0.00	29	28.43	1	0.98
H5410: HEALTHSPRING OF FLORIDA	47,836	4.37	209	195	93.30	3	1.44	1	0.48	10	4.78	0	0.00
H5441: HEALTHFIRST HEALTH PLAN, INC.	1,079	0.00	0	0	-	0	-	0	-	0	-	0	-
H5526: HEALTHNOW NEW YORK INC.	16,862	2.43	41	37	90.24	4	9.76	0	0.00	0	0.00	0	0.00
H5528: GROUP HEALTH INCORPORATED	47	0.00	0	0	-	0	-	0	-	0	-	0	-
H5549: VNS CHOICE	2,335	89.08	208	127	61.06	17	8.17	1	0.48	63	30.29	0	0.00
H5577: MCS ADVANTAGE, INC.	173,353	1.76	305	282	92.46	1	0.33	0	0.00	22	7.21	0	0.00
H5628: MOLINA HEALTHCARE OF UTAH, INC	11,465	9.51	109	65	59.63	18	16.51	3	2.75	23	21.10	0	0.00
H5774: TRIPLE S ADVANTAGE, INC.	116,632	0.75	87	82	94.25	2	2.30	0	0.00	3	3.45	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFORNI	1,962	6.63	13	5	38.46	1	7.69	0	0.00	7	53.85	0	0.00
H5823: MOLINA HEALTHCARE OF WASHINGTO	9,340	7.92	74	37	50.00	15	20.27	0	0.00	22	29.73	0	0.00
H5926: MOLINA HEALTHCARE OF MICHIGAN,	12,683	5.12	65	45	69.23	6	9.23	0	0.00	14	21.54	0	0.00
H5989: CENTERLIGHT HEALTHCARE, INC.	220	81.82	18	6	33.33	8	44.44	0	0.00	4	22.22	0	0.00
H5991: HEALTH INSURANCE PLAN OF GREAT	8,614	1.51	13	8	61.54	2	15.38	0	0.00	3	23.08	0	0.00
H6308: AGEWELL NEW YORK, LLC	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H6334: NY HOTEL TRADES COUNCIL & HOTE	5,006	0.00	0	0	-	0	-	0	-	0	-	0	-
H6371: LUTHERAN SENIOR HEALTHCARE, IN	107	0.00	0	0	-	0	-	0	-	0	-	0	-
H6435: ELDERSERVE HEALTH, INC.	18	0.00	0	0	-	0	-	0	-	0	-	0	-

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TABLE 5 - 2019
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2019, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H6596: FALLON HEALTH WEINBERG, INC.	127	0.00	0	0	-	0	-	0	-	0	-	0	-
H6776: ELDERSERVE HEALTH, INC.	238	8.40	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6887: INSPIRA HEALTH NETWORK LIFE, I	251	0.00	0	0	-	0	-	0	-	0	-	0	-
H6988: CENTERS PLAN FOR HEALTHY LIVIN	1,215	88.07	107	72	67.29	15	14.02	1	0.93	18	16.82	1	0.93
H7020: CIGNA HEALTHCARE OF SOUTH CARO	4,562	3.73	17	14	82.35	1	5.88	0	0.00	2	11.76	0	0.00
H7522: MMM HEALTHCARE, LLC	1,937	1.55	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7619: ATLANTICARE HEALTH SERVICES, I	70	0.00	0	0	-	0	-	0	-	0	-	0	-
H7678: MOLINA HEALTHCARE OF TEXAS, IN	1,384	13.73	19	13	68.42	0	0.00	0	0.00	6	31.58	0	0.00
H7787: HEALTHSPRING LIFE & HEALTH INS	3,011	9.96	30	26	86.67	2	6.67	1	3.33	1	3.33	0	0.00
H7971: HORIZON INSURANCE COMPANY	1,160	33.62	39	8	20.51	0	0.00	0	0.00	31	79.49	0	0.00
H8010: CLOVER HMO OF NEW JERSEY, INC.	2,648	1.51	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H8029: ELDERPLAN, INC.	404	0.00	0	0	-	0	-	0	-	0	-	0	-
H8130: MOLINA HEALTHCARE OF FLORIDA,	1,993	9.03	18	10	55.56	0	0.00	0	0.00	8	44.44	0	0.00
H8266: CONSTELLATION HEALTH, LLC.	-	-	15	1	6.67	0	0.00	0	0.00	14	93.33	0	0.00
H8298: HORIZON HEALTHCARE OF NEW JERS	11,173	1.88	21	8	38.10	1	4.76	0	0.00	12	57.14	0	0.00
H8457: LONGEVITY HEALTH PLAN OF NEW Y	234	4.27	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8490: VNS CHOICE	1,126	0.89	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H8777: COMPLETE SENIOR CARE, INC.	130	0.00	0	0	-	0	-	0	-	0	-	0	-
H8800: TOTAL SENIOR CARE, INC.	109	0.00	0	0	-	0	-	0	-	0	-	0	-
H8851: SENIOR WHOLE HEALTH OF NEW YOR	127	0.00	0	0	-	0	-	0	-	0	-	0	-
H9066: VISITING NURSE ASSOCIATION OF	-	-	0	0	-	0	-	0	-	0	-	0	-
H9082: MOLINA HEALTHCARE OF NEW MEXIC	3,240	16.36	53	28	52.83	7	13.21	0	0.00	18	33.96	0	0.00
H9323: ACUTE CARE HEALTH SYSTEM, LLC	108	0.00	0	0	-	0	-	0	-	0	-	0	-
H9460: CIGNA HEALTHCARE OF ST LOUIS,	1,399	5.00	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9590: LONGEVITY HEALTH PLAN OF ILLIN	73	13.70	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9615: MVP HEALTH PLAN, INC.	28,956	14.95	433	371	85.68	45	10.39	2	0.46	14	3.23	1	0.23
H9725: CIGNA HEALTHCARE OF NORTH CARO	6,175	7.61	47	43	91.49	0	0.00	0	0.00	4	8.51	0	0.00
H9869: PARTNERS HEALTH PLAN, INC.	1,312	0.00	0	0	-	0	-	0	-	0	-	0	-

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Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
90091: UNITED MINE WORKERS OF AMERICA	46,252	0.43	20	16	80.00	4	20.00	0	0.00	0	0.00	0	0.00
H0147: HEALTHKEEPERS, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0523: AETNA HEALTH OF CALIFORNIA INC	13,369	3.14	42	37	88.10	1	2.38	0	0.00	4	9.52	0	0.00
H0819: SENIOR LIFE YORK, INC.	240	0.00	0	0	-	0	-	0	-	0	-	0	-
H1100: INNOVATION HEALTH INSURANCE CO	514	0.00	0	0	-	0	-	0	-	0	-	0	-
H1109: AETNA HEALTH INC.(GA)	5,601	2.68	15	13	86.67	0	0.00	0	0.00	2	13.33	0	0.00
H1225: HOPKINS HEALTH ADVANTAGE, INC.	8,929	9.52	85	63	74.12	12	14.12	2	2.35	8	9.41	0	0.00
H1239: INNOVAGE VIRGINIA PACE-ROANOKE	145	0.00	0	0	-	0	-	0	-	0	-	0	-
H1608: COVENTRY HEALTH AND LIFE INSUR	193,833	1.88	365	342	93.70	9	2.47	0	0.00	14	3.84	0	0.00
H1609: AETNA HEALTH INC. (FL)	56,220	2.69	151	127	84.11	8	5.30	0	0.00	16	10.60	0	0.00
H1610: COVENTRY HEALTH CARE OF VIRGIN	2,330	18.88	44	20	45.45	5	11.36	0	0.00	19	43.18	0	0.00
H1692: COVENTRY HEALTH CARE OF WEST V	6,245	2.08	13	11	84.62	1	7.69	0	0.00	1	7.69	0	0.00
H2064: GEISINGER COMMUNITY HEALTH SER	235	0.00	0	0	-	0	-	0	-	0	-	0	-
H2109: THE JOHNS HOPKINS HEALTH SYSTE	137	0.00	0	0	-	0	-	0	-	0	-	0	-
H2185: LIFEWORKS ADVANTAGE, LLC	741	16.19	12	9	75.00	2	16.67	0	0.00	1	8.33	0	0.00
H2386: APPALACHIAN AGENCY FOR SENIOR	93	0.00	0	0	-	0	-	0	-	0	-	0	-
H2537: SPIRITRUST LUTHERAN LIFE	101	0.00	0	0	-	0	-	0	-	0	-	0	-
H2563: OPTIMA HEALTH PLAN	3,302	3.03	10	7	70.00	2	20.00	1	10.00	0	0.00	0	0.00
H2663: COVENTRY HEALTH CARE OF MISSOU	82,002	1.60	131	125	95.42	4	3.05	0	0.00	2	1.53	0	0.00
H2829: INNOVATION HEALTH PLAN, INC.	3,718	2.69	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2937: SENIOR LIFE GREENSBURG, INC.	223	0.00	0	0	-	0	-	0	-	0	-	0	-
H2941: SENTARA LIFE CARE CORPORATION,	230	0.00	0	0	-	0	-	0	-	0	-	0	-
H2992: SENIORLIFE WASHINGTON, INC.	546	0.00	0	0	-	0	-	0	-	0	-	0	-
H3060: VIECARE BUTLER, LLC	194	0.00	0	0	-	0	-	0	-	0	-	0	-
H3067: VIRGINIA PREMIER HEALTH PLAN,	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H3152: AETNA HEALTH INC. (NJ)	53,120	3.88	206	189	91.75	3	1.46	1	0.49	12	5.83	1	0.49
H3219: ALLINA HEALTH AND AETNA INSURA	6,239	0.64	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3239: AETNA BETTER HEALTH, INC. (LA)	569	3.51	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3312: AETNA HEALTH INC. (NY)	22,490	5.11	115	106	92.17	0	0.00	0	0.00	9	7.83	0	0.00
H3473: INNOVAGE VIRGINIA PACE-CHARLOT	153	0.00	0	0	-	0	-	0	-	0	-	0	-
H3480: HUMANA HEALTH PLAN, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-

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H3597: AETNA HEALTH INC. (ME)	8,811	1.13	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00
H3672: THE HEALTH PLAN OF WEST VIRGIN	14,323	3.21	46	43	93.48	0	0.00	0	0.00	2	4.35	1	2.17
H3890: HOPKINS HEALTH ADVANTAGE, INC.	10,374	15.23	158	103	65.19	25	15.82	5	3.16	25	15.82	0	0.00
H3907: UPMC HEALTH PLAN, INC.	153,310	9.91	1,520	1,478	97.24	12	0.79	3	0.20	24	1.58	3	0.20
H3908: TRINITY HEALTH LIFE PENNSYLVAN	469	0.00	0	0	-	0	-	0	-	0	-	0	-
H3909: QCC INSURANCE COMPANY	8,241	4.61	38	34	89.47	2	5.26	0	0.00	2	5.26	0	0.00
H3916: HIGHMARK SENIOR HEALTH COMPANY	136,085	4.61	627	556	88.68	20	3.19	2	0.32	49	7.81	0	0.00
H3917: PITTSBURGH CARE PARTNERSHIP, I	595	0.00	0	0	-	0	-	0	-	0	-	0	-
H3918: LIVING INDEPENDENCE FOR THE EL	551	0.00	0	0	-	0	-	0	-	0	-	0	-
H3919: ST. AGNES CONTINUING CARE CENT	784	0.00	0	0	-	0	-	0	-	0	-	0	-
H3923: CAPITAL ADVANTAGE INSURANCE CO	12,767	4.62	59	50	84.75	7	11.86	0	0.00	2	3.39	0	0.00
H3924: GEISINGER INDEMNITY INSURANCE	24,125	1.49	36	34	94.44	0	0.00	0	0.00	2	5.56	0	0.00
H3925: PENNSYLVANIA PACE, INC.	209	0.00	0	0	-	0	-	0	-	0	-	0	-
H3928: AETNA HEALTH, INC. (LA)	1,209	4.14	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3930: SPARTAN PLAN NY, INC.	142	21.13	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H3931: AETNA HEALTH INC. (PA)	93,469	3.51	328	307	93.60	3	0.91	1	0.30	17	5.18	0	0.00
H3952: KEYSTONE HEALTH PLAN EAST, INC	90,920	5.73	521	481	92.32	16	3.07	1	0.19	22	4.22	1	0.19
H3954: GEISINGER HEALTH PLAN	70,250	1.85	130	123	94.62	5	3.85	0	0.00	2	1.54	0	0.00
H3957: HIGHMARK CHOICE COMPANY	87,296	5.50	480	438	91.25	10	2.08	0	0.00	30	6.25	2	0.42
H3959: AETNA HEALTH INC. (PA)	83,739	2.15	180	168	93.33	2	1.11	1	0.56	9	5.00	0	0.00
H3962: KEYSTONE HEALTH PLAN CENTRAL,	16,630	5.47	91	82	90.11	4	4.40	0	0.00	5	5.49	0	0.00
H4093: PROVIDER PARTNERS HEALTH PLAN	685	10.22	7	2	28.57	2	28.57	0	0.00	3	42.86	0	0.00
H4227: VISTA HEALTH PLAN, INC.	7,682	16.79	129	104	80.62	11	8.53	1	0.78	13	10.08	0	0.00
H4236: SPARTAN PLAN PA, INC.	184	10.87	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H4279: UPMC FOR YOU, INC	28,841	5.44	157	150	95.54	2	1.27	1	0.64	4	2.55	0	0.00
H4523: AETNA HEALTH INC. (TX)	39,396	8.68	342	326	95.32	3	0.88	1	0.29	12	3.51	0	0.00
H4778: SPARTAN PLAN IL, INC.	192	20.83	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4906: C AND O EMPLOYEES' HOSPITAL AS	1,839	0.00	0	0	-	0	-	0	-	0	-	0	-
H4999: THE LUTHERAN HOME FOR THE AGED	298	0.00	0	0	-	0	-	0	-	0	-	0	-
H5037: MOUNTAIN EMPIRE OLDER CITIZENS	80	0.00	0	0	-	0	-	0	-	0	-	0	-
H5106: HIGHMARK SENIOR SOLUTIONS COMP	3,485	4.59	16	15	93.75	0	0.00	0	0.00	1	6.25	0	0.00
H5302: AETNA HEALTH INC. (GA)	391	0.00	0	0	-	0	-	0	-	0	-	0	-

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H5325: COVENTRY HEALTH CARE OF KANSAS	331	0.00	0	0	-	0	-	0	-	0	-	0	-
H5337: AETNA BETTER HEALTH, INC. (OH)	33	0.00	0	0	-	0	-	0	-	0	-	0	-
H5493: LIFE AT ST. FRANCIS HEALTHCARE	250	0.00	0	0	-	0	-	0	-	0	-	0	-
H5521: AETNA LIFE INSURANCE COMPANY	1,466,644	3.51	5,144	4,750	92.34	87	1.69	16	0.31	287	5.58	4	0.08
H5522: HEALTHASSURANCE PENNSYLVANIA,	71,394	1.69	121	111	91.74	3	2.48	1	0.83	6	4.96	0	0.00
H5533: UPMC HEALTH NETWORK, INC.	9,596	6.15	59	58	98.31	1	1.69	0	0.00	0	0.00	0	0.00
H5793: AETNA HEALTH INC. (CT)	11,572	5.36	62	59	95.16	2	3.23	0	0.00	1	1.61	0	0.00
H5902: SENIOR LIFE ALTOONA, INC.	331	0.00	0	0	-	0	-	0	-	0	-	0	-
H5932: GATEWAY HEALTH PLAN, INC.	47,626	6.40	305	284	93.11	10	3.28	1	0.33	10	3.28	0	0.00
H5978: SENIOR LIFE LEHIGH VALLEY, INC	328	0.00	0	0	-	0	-	0	-	0	-	0	-
H6188: VIECARE ARMSTRONG, LLC	72	0.00	0	0	-	0	-	0	-	0	-	0	-
H6551: LIFE ST. MARY	249	0.00	0	0	-	0	-	0	-	0	-	0	-
H7119: PROVIDER PARTNERS HEALTH PLAN	-	-	0	0	-	0	-	0	-	0	-	0	-
H7149: AETNA HEALTH INC. (PA)	4,643	3.88	18	15	83.33	0	0.00	0	0.00	3	16.67	0	0.00
H7301: COVENTRY HEALTH CARE OF ILLINO	27,265	2.46	67	61	91.04	1	1.49	1	1.49	4	5.97	0	0.00
H7660: VIECARE BEAVER, LLC	459	0.00	0	0	-	0	-	0	-	0	-	0	-
H7802: SPARTAN PLAN VA, INC.	118	8.47	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H8067: PROVIDER PARTNERS HEALTH PLAN,	712	14.04	10	1	10.00	4	40.00	0	0.00	5	50.00	0	0.00
H8096: CENTRA HEALTH, INC.	220	0.00	0	0	-	0	-	0	-	0	-	0	-
H8597: AETNA BETTER HEALTH OF TEXAS I	16	0.00	0	0	-	0	-	0	-	0	-	0	-
H8604: THP INSURANCE COMPANY	1,747	5.15	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8649: AETNA HEALTH OF UTAH, INC	6,621	1.51	10	7	70.00	2	20.00	0	0.00	1	10.00	0	0.00
H8655: INNOVAGE VIRGINIA PACE II, LLC	387	0.00	0	0	-	0	-	0	-	0	-	0	-
H8854: UNIVERSITY OF MARYLAND HEALTH	4,799	16.67	80	59	73.75	9	11.25	1	1.25	11	13.75	0	0.00
H9068: ALBRIGHT CARE SERVICES	197	0.00	0	0	-	0	-	0	-	0	-	0	-
H9153: WEST VIRGINIA SENIOR ADVANTAGE	583	10.29	6	3	50.00	1	16.67	0	0.00	2	33.33	0	0.00
H9190: GATEWAY HEALTH PLAN OF OHIO, I	2,300	16.96	39	31	79.49	1	2.56	1	2.56	6	15.38	0	0.00
H9207: HEALTH PARTNERS PLANS, INC.	16,365	6.78	111	93	83.78	13	11.71	2	1.80	3	2.70	0	0.00
H9408: VIBRA HEALTH PLAN, INC.	1,467	39.54	58	49	84.48	4	6.90	0	0.00	5	8.62	0	0.00
H9412: GEISINGER QUALITY OPTIONS, INC	-	-	0	0	-	0	-	0	-	0	-	0	-
H9431: FIRST HEALTH LIFE & HEALTH INS	6,911	1.74	12	11	91.67	0	0.00	0	0.00	1	8.33	0	0.00
H9830: INNOVAGE PENNSYLVANIA LIFE, LL	692	1.45	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H9877: VIRGINIA PREMIER HEALTH PLAN,	5,627	4.09	23	15	65.22	4	17.39	0	0.00	4	17.39	0	0.00
H9915: MEDSTAR FAMILY CHOICE, INC.	-	-	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R6694: AETNA LIFE INSURANCE COMPANY	4,616	2.38	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00
S5601: SILVERSCRIPT INSURANCE COMPANY	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00

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Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0104: BLUE CROSS AND BLUE SHIELD OF	100,802	1.34	135	122	90.37	3	2.22	2	1.48	7	5.19	1	0.74
H0105: THE METHODIST OAKS	104	0.00	0	0	-	0	-	0	-	0	-	0	-
H0112: MORSE LIFE HOME CARE, INC.	510	0.00	0	0	-	0	-	0	-	0	-	0	-
H0154: VIVA HEALTH, INC.	49,750	3.62	180	163	90.56	5	2.78	1	0.56	10	5.56	1	0.56
H0839: VOANS SENIOR COMMUNITY CARE OF	188	0.00	0	0	-	0	-	0	-	0	-	0	-
H0982: SOLIS HEALTH PLANS, INC.	437	0.00	0	0	-	0	-	0	-	0	-	0	-
H1009: HMO OF FLORIDA	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1016: AVMED, INC.	25,780	2.60	67	54	80.60	2	2.99	0	0.00	9	13.43	2	2.99
H1026: HEALTH OPTIONS, INC.	-	-	105	72	68.57	1	0.95	1	0.95	31	29.52	0	0.00
H1035: FLORIDA BLUE MEDICARE, INC.	67,172	4.33	291	234	80.41	18	6.19	1	0.34	37	12.71	1	0.34
H1037: CHOICE CARE HEALTH PLAN	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1043: FLORIDA PACE CENTERS, INC.	754	0.00	0	0	-	0	-	0	-	0	-	0	-
H1074: PRUDENTIAL HLTH CARE PLAN, INC	-	-	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H1099: HEALTH FIRST HEALTH PLANS	38,532	7.99	308	282	91.56	3	0.97	0	0.00	23	7.47	0	0.00
H1264: WELLCARE OF TEXAS, INC.	-	-	99	70	70.71	2	2.02	0	0.00	27	27.27	0	0.00
H1357: CAROLINA SENIORCARE	198	0.00	0	0	-	0	-	0	-	0	-	0	-
H1500: LIFE ST. JOSEPH OF THE PINES,	277	0.00	0	0	-	0	-	0	-	0	-	0	-
H1533: STAYWELL SENIOR CARE, INC.	95	0.00	0	0	-	0	-	0	-	0	-	0	-
H1723: ABSOLUTE TOTAL CARE, INC.	4,444	4.05	18	9	50.00	0	0.00	0	0.00	9	50.00	0	0.00
H1903: WELLCARE HEALTH INSURANCE OF A	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2235: BAYCARE SELECT HEALTH PLANS, I	4,428	11.07	49	42	85.71	5	10.20	1	2.04	1	2.04	0	0.00
H2400: SIGNATURE ADVANTAGE, LLC	196	76.53	15	0	0.00	0	0.00	0	0.00	15	100.00	0	0.00
H2533: MOLINA HEALTHCARE OF SOUTH CAR	4,099	8.78	36	28	77.78	3	8.33	1	2.78	4	11.11	0	0.00
H2758: BEHEALTHY FLORIDA, INC.	5,770	29.29	169	147	86.98	16	9.47	1	0.59	5	2.96	0	0.00
H2962: ULTIMATE HEALTH PLANS, INC.	7,793	6.42	50	48	96.00	0	0.00	0	0.00	2	4.00	0	0.00
H3259: VOLUNTEER STATE HEALTH PLAN	17,195	0.76	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3291: PRUITTHEALTH PREMIER, INC.	1,779	7.31	13	6	46.15	3	23.08	0	0.00	4	30.77	0	0.00
H3361: WELLCARE OF NEW YORK, INC.	-	-	65	47	72.31	6	9.23	0	0.00	12	18.46	0	0.00
H3404: BLUE CROSS AND BLUE SHIELD OF	24,180	1.53	37	33	89.19	1	2.70	0	0.00	3	8.11	0	0.00
H3430: SUNCOAST PACE, INC.	312	0.00	0	0	-	0	-	0	-	0	-	0	-
H3449: BLUE CROSS AND BLUE SHIELD OF	42,044	1.59	67	59	88.06	1	1.49	0	0.00	7	10.45	0	0.00

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H3942: ELDERHAUS INC.	112	0.00	0	0	-	0	-	0	-	0	-	0	-
H4053: PRISMA HEALTH-UPSTATE	61	0.00	0	0	-	0	-	0	-	0	-	0	-
H4074: MERCY LIFE OF ALABAMA	167	0.00	0	0	-	0	-	0	-	0	-	0	-
H4091: SIMPRA ADVANTAGE, INC.	2,787	1.79	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00
H4140: DOCTORS HEALTHCARE PLANS, INC.	5,128	1.95	10	8	80.00	1	10.00	0	0.00	1	10.00	0	0.00
H4203: PRISMA HEALTH-MIDLANDS	250	4.00	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4235: SENIOR TOTAL LIFE CARE, INC.	219	0.00	0	0	-	0	-	0	-	0	-	0	-
H4326: PACE @ HOME, INC.	142	0.00	0	0	-	0	-	0	-	0	-	0	-
H4402: ALEXIAN BROTHERS COMMUNITY SER	270	0.00	0	0	-	0	-	0	-	0	-	0	-
H4714: PACE OF THE SOUTHERN PIEDMONT,	163	0.00	0	0	-	0	-	0	-	0	-	0	-
H5434: BLUE CROSS AND BLUE SHIELD OF	9,622	4.99	48	29	60.42	3	6.25	0	0.00	16	33.33	0	0.00
H5698: HARMONY HEALTH PLAN, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5934: HOPE HOSPICE AND COMMUNITY SER	419	4.77	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5938: CAPITAL HEALTH PLAN	22,030	1.41	31	27	87.10	0	0.00	0	0.00	4	12.90	0	0.00
H6059: PACE OF GUILFORD AND ROCKINGHA	208	0.00	0	0	-	0	-	0	-	0	-	0	-
H6306: FIRSTCAROLINACARE INSURANCE CO	6,204	0.48	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H6345: PRUITTHEALTH PREMIER NORTH CAR	676	0.00	0	0	-	0	-	0	-	0	-	0	-
H6351: LIBERTY ADVANTAGE, LLC	699	5.72	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H6846: MISSION HOSPITAL, INC.	171	0.00	0	0	-	0	-	0	-	0	-	0	-
H7165: BLUECROSS AND BLUESHIELD OF SO	105	28.57	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H7917: BLUECROSS BLUESHIELD OF TENNES	130,580	6.35	829	755	91.07	22	2.65	1	0.12	41	4.95	10	1.21
H8003: BLUECROSS AND BLUESHIELD OF SO	8,679	0.35	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H8064: FIRSTCAROLINACARE INSURANCE CO	785	1.27	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H8146: SECURITYCARE OF TENNESSEE, INC	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8213: SELECT HEALTH OF SOUTH CAROLIN	8,210	11.45	94	60	63.83	15	15.96	0	0.00	19	20.21	0	0.00
H9266: PIEDMONT HEALTH SERVICES, INC.	300	0.00	0	0	-	0	-	0	-	0	-	0	-
H9808: CARE N' CARE INSURANCE COMPANY	15,044	3.46	52	30	57.69	3	5.77	0	0.00	19	36.54	0	0.00
H9870: UNIVERSITY HEALTH CARE, INC.	2,692	4.83	13	6	46.15	1	7.69	0	0.00	6	46.15	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD OF	52,973	5.04	267	202	75.66	18	6.74	1	0.37	46	17.23	0	0.00
S5904: BLUE CROSS AND BLUE SHIELD OF	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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Region=05: CHICAGO

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H0022: BUCKEYE COMMUNITY HEALTH PLAN,	13,707	5.47	75	57	76.00	7	9.33	0	0.00	11	14.67	0	0.00
H0192: AMERIHEALTH MICHIGAN, INC.	2,828	16.62	47	29	61.70	8	17.02	0	0.00	10	21.28	0	0.00
H0281: ILLINICARE HEALTH PLAN	7,867	3.18	25	16	64.00	5	20.00	0	0.00	4	16.00	0	0.00
H0336: HUMANA HEALTH PLAN, INC.	8,253	3.88	32	13	40.63	1	3.13	0	0.00	18	56.25	0	0.00
H0390: PACE OF SOUTHWEST MICHIGAN, IN	209	4.78	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0422: UCARE HEALTH, INC.	463	0.00	0	0	-	0	-	0	-	0	-	0	-
H0480: MERIDIAN HEALTH PLAN OF MICHIG	4,904	12.85	63	42	66.67	3	4.76	0	0.00	18	28.57	0	0.00
H0544: BLUE CROSS OF CALIFORNIA	115,323	3.99	460	367	79.78	28	6.09	0	0.00	65	14.13	0	0.00
H0564: BLUE CROSS OF CALIFORNIA	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0735: UCARE MINNESOTA	-	-	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0927: HEALTH CARE SERVICE CORPORATIO	18,408	7.17	132	71	53.79	31	23.48	3	2.27	27	20.45	0	0.00
H1119: TSG GUARD, INC.	250	0.00	0	0	-	0	-	0	-	0	-	0	-
H1142: BRIGHT HEALTH INSURANCE COMPAN	283	7.07	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1310: COMPREHENSIVE SENIOR CARE CORP	452	0.00	0	0	-	0	-	0	-	0	-	0	-
H1393: BRIGHT HEALTH INSURANCE COMPAN	-	-	0	0	-	0	-	0	-	0	-	0	-
H1463: HEALTH ALLIANCE CONNECT, INC.	22,692	11.55	262	209	79.77	48	18.32	1	0.38	4	1.53	0	0.00
H1475: ILLINICARE HEALTH PLAN	137	7.30	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1493: CARESOURCE KENTUCKY CO.	-	-	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H1607: ANTHEM INSURANCE COMPANIES, IN	5,266	3.42	18	14	77.78	0	0.00	0	0.00	4	22.22	0	0.00
H1714: VIA CHRISTI HEALTHCARE OUTREAC	180	0.00	0	0	-	0	-	0	-	0	-	0	-
H1737: HEALTH ALLIANCE - MIDWEST, INC	672	7.44	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1846: MOUNT CARMEL HEALTH INSURANCE	775	1.29	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1849: ANTHEM HEALTH PLANS OF KENTUCK	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1894: AMERIGROUP WASHINGTON, INC.	2,039	1.47	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1977: UPPER PENINSULA HEALTH PLAN, L	4,086	7.34	30	29	96.67	0	0.00	0	0.00	1	3.33	0	0.00
H2011: BRIGHT HEALTH INSURANCE COMPAN	17	0.00	0	0	-	0	-	0	-	0	-	0	-
H2020: DELAWARE LIFE INSURANCE COMPAN	32	0.00	0	0	-	0	-	0	-	0	-	0	-
H2034: COMMUNITY CARE HEALTH PLAN, IN	478	8.37	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2161: UPPER PENINSULA HEALTH PLAN, L	733	10.91	8	5	62.50	0	0.00	0	0.00	3	37.50	0	0.00
H2224: SENIOR WHOLE HEALTH, LLC	13,976	4.58	64	55	85.94	2	3.13	0	0.00	7	10.94	0	0.00
H2237: INDEPENDENT CARE HEALTH PLAN,	8,109	8.76	71	45	63.38	6	8.45	1	1.41	19	26.76	0	0.00

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H2288: BRIGHT HEALTH INSURANCE COMPAN	348	5.75	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H2318: PACE SOUTHEAST MICHIGAN	957	0.00	0	0	-	0	-	0	-	0	-	0	-
H2320: PRIORITY HEALTH	117,931	6.33	747	670	89.69	34	4.55	4	0.54	38	5.09	1	0.13
H2322: ALLIANCE HEALTH AND LIFE INSUR	4,583	1.75	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H2334: EON HEALTH, INC. (SC)	29	0.00	0	0	-	0	-	0	-	0	-	0	-
H2354: HEALTH ALLIANCE PLAN OF MICHIG	62,006	1.82	113	101	89.38	3	2.65	1	0.88	8	7.08	0	0.00
H2416: PRIMEWEST RURAL MN HEALTH CARE	1,952	1.54	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2417: ITASCA MEDICAL CARE	448	0.00	0	0	-	0	-	0	-	0	-	0	-
H2419: SOUTH COUNTRY HEALTH ALLIANCE	1,830	3.83	7	5	71.43	1	14.29	0	0.00	1	14.29	0	0.00
H2422: HEALTHPARTNERS, INC.	3,495	1.14	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2425: BLUE PLUS	8,826	1.59	14	13	92.86	0	0.00	0	0.00	1	7.14	0	0.00
H2446: BLUE CROSS AND BLUE SHIELD OF	203	0.00	0	0	-	0	-	0	-	0	-	0	-
H2456: UCARE MINNESOTA	13,095	1.07	14	11	78.57	0	0.00	0	0.00	3	21.43	0	0.00
H2458: MEDICA HEALTH PLANS	10,915	1.65	18	17	94.44	0	0.00	0	0.00	1	5.56	0	0.00
H2459: UCARE MINNESOTA	102,323	2.83	290	267	92.07	6	2.07	1	0.34	16	5.52	0	0.00
H2461: BLUE CROSS AND BLUE SHIELD OF	45,207	0.73	33	26	78.79	2	6.06	0	0.00	5	15.15	0	0.00
H2462: GROUP HEALTH PLAN, INC. (MN)	5,853	0.85	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2506: AETNA BETTER HEALTH, INC. (IL)	7,831	7.02	55	35	63.64	17	30.91	0	0.00	3	5.45	0	0.00
H2531: UNITEDHEALTHCARE COMMUNITY PLA	15,052	2.66	40	23	57.50	0	0.00	0	0.00	17	42.50	0	0.00
H2591: HEALTH ALLIANCE - MIDWEST, INC	311	6.43	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2593: AMERIGROUP TEXAS, INC.	87,357	2.44	213	167	78.40	15	7.04	0	0.00	31	14.55	0	0.00
H2835: THE CASCADE PACE, INC.	124	0.00	0	0	-	0	-	0	-	0	-	0	-
H2836: ANTHEM HEALTH PLANS, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H2882: PACE CENTRAL MICHIGAN, INC.	20	0.00	0	0	-	0	-	0	-	0	-	0	-
H2926: PRIMEWEST RURAL MN HEALTH CARE	176	5.68	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2936: LIFECIRCLES	317	0.00	0	0	-	0	-	0	-	0	-	0	-
H3071: COMMUNITY CARE ALLIANCE OF ILL	4,510	14.19	64	56	87.50	2	3.13	1	1.56	5	7.81	0	0.00
H3240: AMERIGROUP NEW JERSEY, INC.	11,700	8.72	102	86	84.31	2	1.96	0	0.00	14	13.73	0	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANCE,	644	4.66	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3370: EMPIRE HEALTHCHOICE HMO, INC.	-	-	10	8	80.00	0	0.00	0	0.00	2	20.00	0	0.00
H3416: HEALTHPARTNERS UNITYPOINT HEAL	1,337	0.00	0	0	-	0	-	0	-	0	-	0	-
H3447: HEALTHKEEPERS, INC.	63,868	4.52	289	259	89.62	7	2.42	1	0.35	22	7.61	0	0.00

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H3471: HEALTH ALLIANCE NORTHWEST HEAL	10,847	7.01	76	62	81.58	14	18.42	0	0.00	0	0.00	0	0.00
H3536: MATTHEW THORNTON HEALTH PLAN,	3,389	4.13	14	10	71.43	1	7.14	0	0.00	3	21.43	0	0.00
H3613: MCGREGOR PACE	458	0.00	0	0	-	0	-	0	-	0	-	0	-
H3653: PARAMOUNT CARE, INC.	16,446	4.26	70	65	92.86	3	4.29	0	0.00	2	2.86	0	0.00
H3655: COMMUNITY INSURANCE COMPANY	194,100	3.13	608	535	87.99	10	1.64	3	0.49	59	9.70	1	0.16
H3660: SUMMACARE INC.	22,859	7.79	178	167	93.82	3	1.69	2	1.12	6	3.37	0	0.00
H3664: AULTCARE HEALTH INSURING CORPO	20,091	3.33	67	65	97.01	1	1.49	0	0.00	1	1.49	0	0.00
H3668: MOUNT CARMEL HEALTH PLAN, INC.	45,900	2.09	96	90	93.75	1	1.04	2	2.08	3	3.13	0	0.00
H4036: ANTHEM INSURANCE COMPANIES, IN	26,793	3.02	81	73	90.12	4	4.94	1	1.23	3	3.70	0	0.00
H4118: THE WASHTENAW PACE	169	0.00	0	0	-	0	-	0	-	0	-	0	-
H4346: HMO COLORADO, INC.	12,969	5.09	66	47	71.21	4	6.06	0	0.00	15	22.73	0	0.00
H4497: MEDICAL MUTUAL OF OHIO	9,020	3.66	33	20	60.61	2	6.06	1	3.03	10	30.30	0	0.00
H4853: BRIGHT HEALTH COMPANY OF ARIZO	1,871	2.14	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H4875: PRIORITY HEALTH	35,683	6.19	221	188	85.07	18	8.14	3	1.36	12	5.43	0	0.00
H4882: HEALTHPARTNERS, INC.	22,050	0.36	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4909: ANTHEM INSURANCE COMPANIES, IN	125,471	2.18	273	207	75.82	7	2.56	1	0.37	58	21.25	0	0.00
H5085: COMMUNITY PACE AT HOME, INC.	38	0.00	0	0	-	0	-	0	-	0	-	0	-
H5124: FRANCISCAN ACO, INC.	227	0.00	0	0	-	0	-	0	-	0	-	0	-
H5209: CARE WISCONSIN HEALTH PLAN, IN	2,165	1.39	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5211: SECURITY HEALTH PLAN OF WISCON	48,533	3.69	179	153	85.47	23	12.85	3	1.68	0	0.00	0	0.00
H5212: COMMUNITY CARE, INC.	523	0.00	0	0	-	0	-	0	-	0	-	0	-
H5215: NETWORK HEALTH INSURANCE CORPO	64,586	3.90	252	201	79.76	38	15.08	3	1.19	10	3.97	0	0.00
H5262: QUARTZ HEALTH PLAN CORPORATION	16,739	5.97	100	76	76.00	15	15.00	1	1.00	8	8.00	0	0.00
H5264: DEAN HEALTH PLAN, INC.	18,810	5.85	110	91	82.73	6	5.45	1	0.91	12	10.91	0	0.00
H5280: MOLINA HEALTHCARE OF OHIO, INC	14,670	18.61	273	212	77.66	23	8.42	2	0.73	36	13.19	0	0.00
H5422: BLUE CROSS BLUE SHIELD HEALTHC	5,142	4.67	24	19	79.17	0	0.00	1	4.17	4	16.67	0	0.00
H5427: FREEDOM HEALTH, INC.	77,034	4.27	329	288	87.54	1	0.30	0	0.00	40	12.16	0	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	48,263	2.18	105	90	85.71	4	3.81	1	0.95	10	9.52	0	0.00
H5454: CLEAR SPRING HEALTH OF ILLINOI	56	0.00	0	0	-	0	-	0	-	0	-	0	-
H5471: SIMPLY HEALTHCARE PLANS, INC.	58,650	7.69	451	416	92.24	14	3.10	3	0.67	18	3.99	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	55,723	4.06	226	192	84.96	0	0.00	0	0.00	34	15.04	0	0.00
H5610: CARE RESOURCES	208	0.00	0	0	-	0	-	0	-	0	-	0	-

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H5644: NETWORK HEALTH INSURANCE CORPO	43	0.00	0	0	-	0	-	0	-	0	-	0	-
H5703: SOUTH COUNTRY HEALTH ALLIANCE	581	1.72	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5746: AMERIGROUP COMMUNITY CARE OF N	1,366	8.05	11	9	81.82	0	0.00	0	0.00	2	18.18	0	0.00
H5817: AMERIGROUP TEXAS, INC.	-	-	28	22	78.57	0	0.00	0	0.00	6	21.43	0	0.00
H5822: MIDLAND CARE CONNECTION	226	0.00	0	0	-	0	-	0	-	0	-	0	-
H5854: ANTHEM HEALTH PLANS, INC.	28,046	6.67	187	165	88.24	4	2.14	0	0.00	18	9.63	0	0.00
H5883: BLUE CARE NETWORK OF MICHIGAN	90,674	2.47	224	207	92.41	12	5.36	0	0.00	5	2.23	0	0.00
H5937: UCARE MINNESOTA	2,615	3.44	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5959: BLUE CROSS AND BLUE SHIELD OF	89,103	2.39	213	144	67.61	15	7.04	6	2.82	47	22.07	1	0.47
H5992: SENIOR WHOLE HEALTH OF NEW YOR	85	0.00	0	0	-	0	-	0	-	0	-	0	-
H6080: MERIDIAN HEALTH PLAN OF ILLINO	8,104	13.57	110	94	85.45	5	4.55	1	0.91	10	9.09	0	0.00
H6140: WABASH MEMORIAL HOSPITAL ASSOC	1,383	0.00	0	0	-	0	-	0	-	0	-	0	-
H6141: SIDNEY HILLMAN HC	545	0.00	0	0	-	0	-	0	-	0	-	0	-
H6142: UNION HEALTH SERVICES, INC.	1,978	0.00	0	0	-	0	-	0	-	0	-	0	-
H6298: MEDICAL MUTUAL OF OHIO	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H6396: CARESOURCE	3,719	117.24	436	285	65.37	19	4.36	0	0.00	132	30.28	0	0.00
H6672: EON HEALTH, INC. (GA)	379	73.88	28	22	78.57	1	3.57	0	0.00	5	17.86	0	0.00
H6723: MEDICAL MUTUAL OF OHIO	25,095	3.98	100	84	84.00	2	2.00	3	3.00	11	11.00	0	0.00
H6786: ANTHEM HEALTH PLANS OF MAINE,	82	12.20	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H6787: VOANS SENIOR COMMUNITY CARE OF	157	0.00	0	0	-	0	-	0	-	0	-	0	-
H7172: AETNA BETTER HEALTH, INC. (OH)	17,374	20.84	362	268	74.03	60	16.57	7	1.93	27	7.46	0	0.00
H7200: AMERIGROUP TENNESSEE, INC.	-	-	9	5	55.56	0	0.00	0	0.00	4	44.44	0	0.00
H7220: INDIANA UNIVERSITY HEALTH PLAN	14,055	4.70	66	59	89.39	4	6.06	0	0.00	3	4.55	0	0.00
H7728: ANTHEM HEALTH PLANS OF NEW HAM	38,015	2.68	102	87	85.29	5	4.90	0	0.00	10	9.80	0	0.00
H7844: MOLINA HEALTHCARE OF MICHIGAN,	11,013	10.08	111	80	72.07	13	11.71	0	0.00	18	16.22	0	0.00
H7853: BRIGHT HEALTH INSURANCE COMPAN	1,198	3.34	4	1	25.00	3	75.00	0	0.00	0	0.00	0	0.00
H8026: AETNA BETTER HEALTH OF MICHIGA	7,222	3.05	22	20	90.91	1	4.55	0	0.00	1	4.55	0	0.00
H8046: MOLINA HEALTHCARE OF ILLINOIS,	6,639	8.13	54	41	75.93	6	11.11	0	0.00	7	12.96	0	0.00
H8170: AMERICA'S 1ST CHOICE OF SOUTH	524	1.91	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8280: BRIGHT HEALTH INSURANCE COMPAN	62	0.00	0	0	-	0	-	0	-	0	-	0	-
H8424: SIOUXLAND PACE, INC.	185	0.00	0	0	-	0	-	0	-	0	-	0	-
H8432: EMPIRE HEALTHCHOICE HMO, INC.	71,143	3.85	274	222	81.02	8	2.92	1	0.36	42	15.33	1	0.36

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H8452: CARESOURCE	19,985	23.92	478	214	44.77	48	10.04	0	0.00	216	45.19	0	0.00
H8552: ANTHEM BLUE CROSS LIFE AND HEA	7,381	4.06	30	20	66.67	1	3.33	1	3.33	8	26.67	0	0.00
H8769: GENESYS AMBULATORY HEALTH SERV	117	0.00	0	0	-	0	-	0	-	0	-	0	-
H8783: UCARE HEALTH, INC.	1,612	0.62	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H9096: DEAN HEALTH PLAN, INC.	5,438	26.85	146	131	89.73	7	4.79	3	2.05	5	3.42	0	0.00
H9162: CARESOURCE INDIANA, INC.	-	-	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H9185: A&D CHARITABLE FOUNDATION, INC	136	0.00	0	0	-	0	-	0	-	0	-	0	-
H9403: EON HEALTH, INC. (SC)	201	253.73	51	50	98.04	1	1.96	0	0.00	0	0.00	0	0.00
H9487: MICHIGAN COMPLETE HEALTH, INC.	2,395	7.93	19	7	36.84	1	5.26	0	0.00	11	57.89	0	0.00
H9516: BRIGHT HEALTH INSURANCE COMPAN	66	0.00	0	0	-	0	-	0	-	0	-	0	-
H9525: COMPCARE HEALTH SERVICES INSUR	45,606	3.64	166	143	86.14	7	4.22	0	0.00	16	9.64	0	0.00
H9572: BCBS OF MICHIGAN MUTUAL INSURA	430,183	0.67	287	198	68.99	19	6.62	0	0.00	69	24.04	1	0.35
H9589: EON HEALTH, INC. (GA)	47	0.00	0	0	-	0	-	0	-	0	-	0	-
H9712: HAP MIDWEST HEALTH PLAN, INC.	4,653	1.07	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00
H9834: QUARTZ HEALTH PLAN MN CORPORAT	1,749	5.72	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9842: SAINT JOSEPH PACE	167	0.00	0	0	-	0	-	0	-	0	-	0	-
H9878: BRIGHT HEALTH INSURANCE COMPAN	114	0.00	0	0	-	0	-	0	-	0	-	0	-
H9886: HMO MISSOURI, INC.	-	-	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00
H9947: BLUE CROSS AND BLUE SHIELD OF	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H9952: MEDICA HEALTH PLANS	490	6.12	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H9954: ANTHEM INSURANCE COMPANIES, IN	-	-	20	18	90.00	0	0.00	0	0.00	2	10.00	0	0.00
R4487: ANTHEM INSURANCE COMPANIES, IN	36,558	2.65	97	91	93.81	1	1.03	1	1.03	3	3.09	1	1.03
R5941: ANTHEM INSURANCE COMPANIES, IN	23,062	2.69	62	54	87.10	1	1.61	1	1.61	6	9.68	0	0.00

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Region=06: DALLAS

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H0029: COORDINATED CARE OF WASHINGTON	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0062: SUPERIOR HEALTHPLAN COMMUNITY	1,792	2.23	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H0088: WELLCARE HEALTH INSURANCE OF N	150	0.00	0	0	-	0	-	0	-	0	-	0	-
H0111: WELLCARE OF GEORGIA, INC.	3,474	1.73	6	3	50.00	2	33.33	0	0.00	1	16.67	0	0.00
H0150: HEALTHSPRING LIFE & HEALTH INS	-	-	13	12	92.31	0	0.00	0	0.00	1	7.69	0	0.00
H0174: WELLCARE OF TEXAS, INC.	31,180	6.29	196	153	78.06	14	7.14	2	1.02	27	13.78	0	0.00
H0270: WELLCARE HEALTH INSURANCE COMP	73	0.00	0	0	-	0	-	0	-	0	-	0	-
H0332: KS PLAN ADMINISTRATORS, LLC	34,750	3.31	115	107	93.04	1	0.87	0	0.00	7	6.09	0	0.00
H0351: HEALTH NET OF ARIZONA, INC.	11,650	7.38	86	45	52.33	9	10.47	0	0.00	32	37.21	0	0.00
H0562: HEALTH NET OF CALIFORNIA, INC.	112,517	4.85	546	412	75.46	34	6.23	4	0.73	96	17.58	0	0.00
H0712: WELLCARE OF CONNECTICUT, INC.	9,314	16.96	158	137	86.71	4	2.53	0	0.00	17	10.76	0	0.00
H0724: BUCKEYE HEALTH PLAN COMMUNITY	1,792	1.12	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H0908: BUCKEYE COMMUNITY HEALTH PLAN,	881	4.54	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0913: WELLCARE HEALTH PLANS OF NEW J	8,373	4.54	38	28	73.68	4	10.53	1	2.63	5	13.16	0	0.00
H1032: WELLCARE OF FLORIDA, INC.	104,542	3.85	403	325	80.65	12	2.98	2	0.50	64	15.88	0	0.00
H1112: WELLCARE OF GEORGIA, INC.	48,521	5.15	250	181	72.40	22	8.80	1	0.40	45	18.00	1	0.40
H1189: CHRISTUS HEALTH PLAN	2,494	19.25	48	36	75.00	5	10.42	4	8.33	3	6.25	0	0.00
H1248: LOUISIANA HEALTH SERVICE & IND	972	10.29	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1343: FRESENIUS HEALTH PLANS OF TEXA	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1416: HARMONY HEALTH PLAN, INC.	81,612	4.41	360	246	68.33	21	5.83	0	0.00	93	25.83	0	0.00
H1436: ABSOLUTE TOTAL CARE, INC.	5,112	4.50	23	14	60.87	2	8.70	0	0.00	7	30.43	0	0.00
H1664: HOME STATE HEALTH PLAN, INC.	555	1.80	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1904: PACE GREATER NEW ORLEANS	170	0.00	0	0	-	0	-	0	-	0	-	0	-
H2032: INSURANCE COMPANY OF SCOTT AND	2,493	17.65	44	30	68.18	4	9.09	3	6.82	7	15.91	0	0.00
H2134: WESTERN SKY COMMUNITY CARE, IN	-	-	0	0	-	0	-	0	-	0	-	0	-
H2171: CARE N' CARE INSURANCE COMPANY	2,632	13.30	35	21	60.00	5	14.29	1	2.86	8	22.86	0	0.00
H2174: TRILLIUM COMMUNITY HEALTH PLAN	2,395	2.92	7	4	57.14	1	14.29	0	0.00	2	28.57	0	0.00
H2491: WELLCARE HEALTH INSURANCE OF A	19,294	22.29	430	396	92.09	6	1.40	2	0.47	25	5.81	1	0.23
H2775: AMERICAN PROGRESSIVE LIFE & HL	43,236	1.55	67	46	68.66	9	13.43	0	0.00	12	17.91	0	0.00
H2816: AMERICAN PROGRESSIVE LIFE & HL	14,821	1.42	21	20	95.24	0	0.00	1	4.76	0	0.00	0	0.00
H2906: HOMETOWN HEALTH PLAN, INC.	3,007	4.32	13	9	69.23	0	0.00	0	0.00	4	30.77	0	0.00

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H2915: PENNSYLVANIA HEALTH & WELLNESS	1,888	2.65	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00
H2960: HOMETOWN HEALTH PLAN, INC.	17,144	3.09	53	40	75.47	2	3.77	1	1.89	10	18.87	0	0.00
H2968: MEMORIAL HERMANN HEALTH INSURA	-	-	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H3204: PRESBYTERIAN HEALTH PLAN	39,736	8.05	320	285	89.06	21	6.56	1	0.31	13	4.06	0	0.00
H3206: PRESBYTERIAN INSURANCE COMPANY	2,736	8.77	24	18	75.00	3	12.50	0	0.00	3	12.50	0	0.00
H3262: FRESENIUS HEALTH PLANS OF NEW	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3328: THE NEW YORK STATE CATHOLIC HE	48,641	7.71	375	219	58.40	47	12.53	2	0.53	107	28.53	0	0.00
H3499: COORDINATED CARE CORPORATION	783	2.55	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3561: HEALTH NET COMMUNITY SOLUTIONS	17,530	5.13	90	62	68.89	7	7.78	0	0.00	21	23.33	0	0.00
H3706: GLOBALHEALTH, INC.	12,502	2.80	35	22	62.86	5	14.29	1	2.86	7	20.00	0	0.00
H3755: COMMUNITY CARE HMO, INC	24,196	2.65	64	56	87.50	1	1.56	0	0.00	7	10.94	0	0.00
H4142: CHEROKEE NATION COMPREHENSIVE	158	0.00	0	0	-	0	-	0	-	0	-	0	-
H4198: COMMUNITYCARE GOVERNMENT PROGR	3,560	3.65	13	11	84.62	0	0.00	0	0.00	2	15.38	0	0.00
H4213: USABLE MUTUAL INSURANCE COMPAN	9,270	0.76	7	5	71.43	0	0.00	0	0.00	2	28.57	0	0.00
H4305: TOTAL LIFE HEALTHCARE	206	0.00	0	0	-	0	-	0	-	0	-	0	-
H4454: HEALTHSPRING LIFE & HEALTH INS	-	-	34	32	94.12	0	0.00	0	0.00	1	2.94	1	2.94
H4506: SELECTCARE OF TEXAS, INC.	63,132	3.06	193	152	78.76	8	4.15	3	1.55	30	15.54	0	0.00
H4517: AMARILLO MULTISVC CTR FR THE A	119	0.00	0	0	-	0	-	0	-	0	-	0	-
H4518: BIENVIVIR SENIOR HEALTH SERVIC	854	0.00	0	0	-	0	-	0	-	0	-	0	-
H4556: CONSOLIDATED ASSOC OF RAILROAD	2,144	0.00	0	0	-	0	-	0	-	0	-	0	-
H4564: SCOTT AND WHITE HEALTH PLAN	-	-	46	36	78.26	5	10.87	1	2.17	3	6.52	1	2.17
H4847: WELLCARE OF SOUTH CAROLINA, IN	980	3.06	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H4868: WELLCARE OF NEW YORK, INC.	39,818	3.49	139	106	76.26	6	4.32	2	1.44	25	17.99	0	0.00
H5087: EASY CHOICE HEALTH PLAN INC.	32,837	1.95	64	52	81.25	1	1.56	0	0.00	11	17.19	0	0.00
H5117: LOUISIANA HEALTHCARE CONNECTIO	208	19.23	4	1	25.00	0	0.00	0	0.00	3	75.00	0	0.00
H5190: SUNSHINE STATE HEALTH PLAN, IN	2,237	4.02	9	6	66.67	0	0.00	0	0.00	3	33.33	0	0.00
H5199: WELLCARE HEALTH INSURANCE OF A	672	2.98	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5213: TOTAL COMMUNITY CARE, L.L.C.	394	0.00	0	0	-	0	-	0	-	0	-	0	-
H5294: SUPERIOR HEALTH PLAN, INC.	2,925	2.05	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H5421: THE PYRAMID LIFE INSURANCE COM	-	-	0	0	-	0	-	0	-	0	-	0	-
H5430: ONECARE BY CARE1ST HEALTH PLAN	2,836	1.41	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H5439: HEALTH NET LIFE INSURANCE COMP	29,909	3.91	117	82	70.09	15	12.82	7	5.98	11	9.40	2	1.71

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H5475: MERIDIAN HEALTH PLAN OF MICHIG	18,102	24.86	450	402	89.33	13	2.89	1	0.22	34	7.56	0	0.00
H5576: VANTAGE HEALTH PLAN, INC.	18,439	14.86	274	240	87.59	0	0.00	0	0.00	34	12.41	0	0.00
H5590: BRIDGEWAY HEALTH SOLUTIONS	7,677	3.13	24	18	75.00	0	0.00	0	0.00	6	25.00	0	0.00
H5656: SELECTCARE HEALTH PLANS, INC.	1,949	4.62	9	6	66.67	1	11.11	0	0.00	2	22.22	0	0.00
H5742: SHA, LLC	-	-	0	0	-	0	-	0	-	0	-	0	-
H5779: MERIDIAN HEALTH PLAN OF ILLINO	2,761	14.13	39	36	92.31	2	5.13	0	0.00	1	2.56	0	0.00
H6231: FRANCISCAN PACE, INC.	287	0.00	0	0	-	0	-	0	-	0	-	0	-
H6320: FRESENIUS HEALTH PLANS OF NORT	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6328: CARE N' CARE INSURANCE COMPANY	10,221	8.51	87	68	78.16	5	5.75	1	1.15	13	14.94	0	0.00
H6342: COMPLETE HEALTH WITH PACE	50	0.00	0	0	-	0	-	0	-	0	-	0	-
H6348: COORDINATED CARE CORPORATION	467	2.14	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6425: WASHINGTON REGIONAL MEDICORP	-	-	0	0	-	0	-	0	-	0	-	0	-
H6439: WELLCARE HEALTH PLANS OF ARIZO	1,124	0.89	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6453: HMO LOUISIANA, INC.	12,440	12.70	158	130	82.28	11	6.96	2	1.27	15	9.49	0	0.00
H6550: SUNFLOWER STATE HEALTH PLAN, I	935	1.07	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H6801: GHS MANAGED HEALTH CARE PLANS,	-	-	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
H6815: HEALTH NET HEALTH PLAN OF OREG	36,478	5.24	191	124	64.92	9	4.71	1	0.52	56	29.32	1	0.52
H6870: SUPERIOR HEALTH PLAN, INC.	8,598	3.49	30	22	73.33	1	3.33	0	0.00	7	23.33	0	0.00
H6941: LIFE PACE	132	0.00	0	0	-	0	-	0	-	0	-	0	-
H6975: WELLCARE OF ALABAMA, INC.	31	0.00	0	0	-	0	-	0	-	0	-	0	-
H7114: VALIR PACE FOUNDATION	182	16.48	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7115: MEMORIAL HERMANN HEALTH PLAN	5,102	11.56	59	50	84.75	2	3.39	0	0.00	6	10.17	1	1.69
H7173: PEACH STATE HEALTH PLAN, INC.	1,853	3.24	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H7326: WELLCARE OF SOUTH CAROLINA, IN	2,937	1.36	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H7833: UNITEDHEALTHCARE COMMUNITY PLA	4,665	3.22	15	10	66.67	0	0.00	0	0.00	5	33.33	0	0.00
H8142: SCOTT AND WHITE HEALTH PLAN	25,603	11.25	288	217	75.35	24	8.33	0	0.00	47	16.32	0	0.00
H8189: MANAGED HEALTH SERVICES, WISCO	1,337	2.99	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H8197: MOLINA HEALTHCARE OF TEXAS, IN	11,825	15.39	182	112	61.54	33	18.13	1	0.55	36	19.78	0	0.00
H8237: INSURANCE COMPANY OF SCOTT AND	-	-	35	25	71.43	5	14.29	0	0.00	5	14.29	0	0.00
H8423: HEALTHSPRING LIFE & HEALTH INS	1,971	5.07	10	4	40.00	4	40.00	0	0.00	2	20.00	0	0.00
H8786: AMERIGROUP TEXAS, INC.	12,850	9.11	117	91	77.78	0	0.00	0	0.00	26	22.22	0	0.00
H9276: SUNSHINE HEALTH COMMUNITY SOLU	1,327	4.52	6	3	50.00	1	16.67	0	0.00	2	33.33	0	0.00

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H9287: HEALTH NET COMMUNITY SOLUTIONS	2,732	2.20	6	4	66.67	0	0.00	0	0.00	2	33.33	0	0.00
H9312: FRESENIUS HEALTH PLANS INSURAN	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H9364: WELLCARE OF MAINE, INC.	2,360	5.08	12	10	83.33	1	8.33	0	0.00	1	8.33	0	0.00
H9630: ARKANSAS HEALTH AND WELLNESS H	14,385	2.64	38	27	71.05	2	5.26	1	2.63	8	21.05	0	0.00
H9699: HMO PARTNERS, INC.	5,359	2.05	11	6	54.55	0	0.00	0	0.00	5	45.45	0	0.00
H9730: WELLCARE HEALTH INSURANCE COMP	14,056	4.13	58	45	77.59	4	6.90	0	0.00	9	15.52	0	0.00
H9811: MAGNOLIA HEALTH PLAN, INC.	807	1.24	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9998: LUBBOCK REGIONAL MENTAL HEALTH	161	0.00	0	0	-	0	-	0	-	0	-	0	-
S5810: WELLCARE PRESCRIPTION INSURANC	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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Region=07: KANSAS CITY

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0028: CHA HMO, INC.	304,237	2.39	727	576	79.23	29	3.99	1	0.14	121	16.64	0	0.00
H0216: PACE IOWA	341	2.93	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0292: HUMANA HEALTH PLAN OF OHIO, IN	4,262	3.28	14	6	42.86	0	0.00	0	0.00	8	57.14	0	0.00
H0473: HUMANA INSURANCE COMPANY OF KE	7,968	3.26	26	24	92.31	1	3.85	0	0.00	1	3.85	0	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	136,165	4.13	563	522	92.72	3	0.53	0	0.00	38	6.75	0	0.00
H1036: HUMANA MEDICAL PLAN, INC.	496,048	2.41	1,196	788	65.89	33	2.76	7	0.59	367	30.69	1	0.08
H1352: BLUE-ADVANTAGE PLUS OF KANSAS	8,749	9.49	83	68	81.93	4	4.82	2	2.41	8	9.64	1	1.20
H1406: HUMANA HEALTH PLAN, INC.	-	-	9	5	55.56	0	0.00	0	0.00	4	44.44	0	0.00
H1468: HUMANA BENEFIT PLAN OF ILLINOI	102,581	2.63	270	182	67.41	14	5.19	0	0.00	74	27.41	0	0.00
H1510: HUMANA INSURANCE COMPANY	-	-	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H1651: MEDICAL ASSOCIATES HEALTH PLAN	12,498	0.64	8	3	37.50	3	37.50	0	0.00	2	25.00	0	0.00
H1716: HUMANA INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN OF	147,744	2.31	341	268	78.59	7	2.05	2	0.59	64	18.77	0	0.00
H2012: HUMANA HEALTH PLAN, INC.	-	-	9	6	66.67	0	0.00	0	0.00	3	33.33	0	0.00
H2029: HUMANA INSURANCE OF PUERTO RIC	973	3.08	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H2450: MEDICA INSURANCE COMPANY	80,322	0.90	72	62	86.11	0	0.00	8	11.11	2	2.78	0	0.00
H2463: HUMANA HEALTH PLAN OF TEXAS, I	4,688	1.49	7	5	71.43	1	14.29	0	0.00	1	14.29	0	0.00
H2486: HUMANA MEDICAL PLAN OF UTAH, I	2,651	3.02	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
H2610: ESSENCE HEALTHCARE, INC.	63,356	8.32	527	457	86.72	37	7.02	3	0.57	29	5.50	1	0.19
H2649: HUMANA HEALTH PLAN, INC.	-	-	218	133	61.01	7	3.21	1	0.46	76	34.86	1	0.46
H2944: HUMANA INSURANCE COMPANY	5,794	7.08	41	21	51.22	8	19.51	0	0.00	12	29.27	0	0.00
H2949: HUMANA HEALTH PLAN, INC.	-	-	8	4	50.00	1	12.50	0	0.00	3	37.50	0	0.00
H3170: SAPPHIRE EDGE, INC.	1,506	0.66	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3533: HUMANA HEALTH COMPANY OF NEW Y	29,228	3.87	113	77	68.14	4	3.54	2	1.77	30	26.55	0	0.00
H4007: HUMANA HEALTH PLANS OF PUERTO	36,399	0.38	14	11	78.57	0	0.00	0	0.00	3	21.43	0	0.00
H4141: HUMANA EMPLOYERS HEALTH PLAN O	60,566	2.66	161	120	74.53	5	3.11	0	0.00	36	22.36	0	0.00
H4145: HUMANA REGIONAL HEALTH PLAN, I	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4172: NHC ADVANTAGE, LLC	1,019	1.96	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H4461: CARITEN HEALTH PLAN INC.	117,153	1.91	224	155	69.20	4	1.79	0	0.00	64	28.57	1	0.45
H4623: HUMANA REGIONAL HEALTH PLAN, I	13,553	0.74	10	6	60.00	0	0.00	0	0.00	4	40.00	0	0.00
H5216: HUMANA INSURANCE COMPANY	1,359,313	3.93	5,337	4,126	77.31	160	3.00	14	0.26	1,033	19.36	4	0.07

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H5256: MEDICAL ASSOCIATES CLINIC HEAL	3,629	0.00	0	0	-	0	-	0	-	0	-	0	-
H5291: HUMANA HEALTH PLAN, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5377: HUMANA MEDICAL PLAN OF PENNSYL	173	0.00	0	0	-	0	-	0	-	0	-	0	-
H5415: HUMANA HEALTH INSURANCE COMPAN	-	-	7	1	14.29	1	14.29	0	0.00	5	71.43	0	0.00
H5426: HUMANA ADVANTAGECARE PLAN, INC	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5525: HUMANA BENEFIT PLAN OF ILLINOI	104,790	3.12	327	216	66.06	8	2.45	1	0.31	101	30.89	1	0.31
H5619: ARCADIAN HEALTH PLAN, INC.	357,310	2.49	891	628	70.48	25	2.81	1	0.11	236	26.49	1	0.11
H5970: HUMANA INSURANCE COMPANY OF NE	20,423	5.14	105	73	69.52	8	7.62	0	0.00	24	22.86	0	0.00
H6154: MEDICA HEALTH PLANS	907	4.41	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6502: MISSOURI VALLEY LIFE AND HEALT	1,955	25.58	50	45	90.00	2	4.00	1	2.00	2	4.00	0	0.00
H6609: HUMANA INSURANCE COMPANY	-	-	75	32	42.67	2	2.67	1	1.33	40	53.33	0	0.00
H6622: HUMANA WI HEALTH ORGANIZATION	259,311	3.16	819	483	58.97	23	2.81	3	0.37	309	37.73	1	0.12
H6821: MUTUAL OF OMAHA MEDICARE ADVAN	907	11.03	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6859: HUMANA MEDICAL PLAN OF PENNSYL	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H7003: PACE NEBRASKA	186	16.13	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7284: HUMANA HEALTH INSURANCE COMPAN	697	4.30	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H7621: HUMANA HEALTH PLAN OF CALIFORN	4,673	1.07	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
H8087: HUMANADENTAL INSURANCE COMPANY	14,139	4.67	66	56	84.85	1	1.52	0	0.00	9	13.64	0	0.00
H8145: HUMANA INSURANCE COMPANY	63,755	3.75	239	169	70.71	11	4.60	0	0.00	58	24.27	1	0.42
H8889: MEDICA HEALTH PLANS	24,771	1.25	31	28	90.32	1	3.23	2	6.45	0	0.00	0	0.00
H8908: HUMANA MEDICAL PLAN OF MICHIGA	12,340	4.62	57	44	77.19	1	1.75	0	0.00	12	21.05	0	0.00
H9070: COMPBENEFITS INSURANCE COMPANY	12,971	2.16	28	25	89.29	0	0.00	0	0.00	3	10.71	0	0.00
H9438: BLUESTEM PACE, INC.	67	0.00	0	0	-	0	-	0	-	0	-	0	-
R0110: HUMANA INSURANCE COMPANY	35,779	2.93	105	80	76.19	2	1.90	0	0.00	23	21.90	0	0.00
R0865: HUMANA INSURANCE COMPANY	37,999	2.63	100	68	68.00	4	4.00	0	0.00	28	28.00	0	0.00
R0923: HUMANA INSURANCE COMPANY	8,740	3.78	33	22	66.67	2	6.06	0	0.00	9	27.27	0	0.00
R1390: HUMANA INSURANCE COMPANY	56,542	4.78	270	194	71.85	13	4.81	2	0.74	61	22.59	0	0.00
R1532: HUMANA INSURANCE COMPANY	5,453	4.58	25	21	84.00	0	0.00	0	0.00	4	16.00	0	0.00
R3392: HUMANA INSURANCE COMPANY	39,517	4.45	176	145	82.39	3	1.70	0	0.00	28	15.91	0	0.00
R3887: HUMANA INSURANCE COMPANY	11,821	4.82	57	44	77.19	0	0.00	0	0.00	13	22.81	0	0.00
R4182: HUMANA INSURANCE COMPANY	50,171	3.73	187	136	72.73	9	4.81	0	0.00	42	22.46	0	0.00
R4845: HUMANA INSURANCE COMPANY	6,129	4.08	25	20	80.00	0	0.00	0	0.00	5	20.00	0	0.00

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R5361: HUMANA INSURANCE COMPANY	18,535	3.83	71	55	77.46	2	2.82	0	0.00	14	19.72	0	0.00
R5495: HUMANA INSURANCE COMPANY	9,600	4.06	39	29	74.36	2	5.13	0	0.00	8	20.51	0	0.00
R5826: HUMANA INSURANCE COMPANY	31,079	5.66	176	119	67.61	5	2.84	0	0.00	52	29.55	0	0.00
R7220: HUMANA INSURANCE COMPANY	7,490	4.54	34	24	70.59	1	2.94	0	0.00	8	23.53	1	2.94
R7315: HUMANA INSURANCE COMPANY	17,698	3.90	69	46	66.67	3	4.35	1	1.45	19	27.54	0	0.00
S5552: HUMANA INSURANCE COMPANY OF NE	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
S5884: HUMANA INSURANCE COMPANY	-	-	4	0	0.00	0	0.00	0	0.00	4	100.00	0	0.00

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Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0107: HEALTH CARE SERVICE CORPORATIO	13,610	10.21	139	89	64.03	27	19.42	1	0.72	22	15.83	0	0.00
H0545: INTER VALLEY HEALTH PLAN, INC.	20,110	1.14	23	18	78.26	0	0.00	0	0.00	5	21.74	0	0.00
H0613: TOTAL LONGTERM CARE, INC.	3,147	0.95	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H0657: FRIDAY HEALTH PLANS OF COLORAD	722	0.00	0	0	-	0	-	0	-	0	-	0	-
H1181: NETWORK HEALTH INSURANCE CORPO	1,729	1.74	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1587: ARKANSAS SUPERIOR SELECT, INC.	1,329	9.03	12	6	50.00	0	0.00	0	0.00	6	50.00	0	0.00
H1666: HCSC INSURANCE SERVICES COMPAN	12,499	17.20	215	138	64.19	39	18.14	1	0.47	35	16.28	2	0.93
H1787: GOOD SAMARITAN INSURANCE PLAN	318	3.14	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1924: PORT HOLDINGS, INC.	1,484	0.67	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1994: SELECTHEALTH, INC.	41,861	3.51	147	131	89.12	3	2.04	0	0.00	13	8.84	0	0.00
H2392: KANSAS SUPERIOR SELECT, INC.	269	14.87	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2815: VOANS SENIOR COMMUNITY CARE OF	294	0.00	0	0	-	0	-	0	-	0	-	0	-
H3251: HEALTH CARE SERVICE CORPORATIO	9,622	10.39	100	65	65.00	24	24.00	0	0.00	11	11.00	0	0.00
H3708: OKLAHOMA SUPERIOR SELECT, INC.	242	4.13	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3765: HEARTLANDPLAINS HEALTH	-	-	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H3822: HEALTH CARE SERVICE CORPORATIO	30,591	8.21	251	173	68.92	39	15.54	3	1.20	35	13.94	1	0.40
H3979: GHS HEALTH MAINTENANCE ORGANIZ	2,644	21.18	56	41	73.21	4	7.14	0	0.00	11	19.64	0	0.00
H4000: MEMORIAL HOSPITAL OF LARAMIE C	135	0.00	0	0	-	0	-	0	-	0	-	0	-
H4388: SECURITY HEALTH PLAN OF WISCON	3,328	2.10	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4490: MISSOURI MEDICARE SELECT, LLC	99	30.30	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H4652: UNION PACIFIC RAILROAD EMPLOYE	11,792	0.00	0	0	-	0	-	0	-	0	-	0	-
H5167: ROCKY MOUNTAIN HEALTH CARE SER	639	0.00	0	0	-	0	-	0	-	0	-	0	-
H5414: AETNA HEALTH INC. (FL)	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5608: DENVER HEALTH MEDICAL PLAN, IN	4,690	9.59	45	33	73.33	1	2.22	0	0.00	11	24.44	0	0.00
H5613: MVP HEALTH PLAN, INC.	214	14.02	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H6947: QUALCHOICE ADVANTAGE	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H7195: NORTHLAND PACE PROGRAM	174	0.00	0	0	-	0	-	0	-	0	-	0	-
H7262: TRU COMMUNITY CARE	133	0.00	0	0	-	0	-	0	-	0	-	0	-
H7511: GOOD SAMARITAN INSURANCE PLAN	608	8.22	5	2	40.00	3	60.00	0	0.00	0	0.00	0	0.00
H7779: AMERICAN HEALTH PLAN, INC.	495	0.00	0	0	-	0	-	0	-	0	-	0	-
H8133: GHS INSURANCE COMPANY	3,621	18.23	66	45	68.18	11	16.67	0	0.00	10	15.15	0	0.00

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H8554: GHS INSURANCE COMPANY	694	30.26	21	18	85.71	1	4.76	1	4.76	1	4.76	0	0.00
H8634: HEALTH CARE SERVICE CORPORATIO	17,194	16.46	283	160	56.54	52	18.37	3	1.06	67	23.67	1	0.35
H8967: GOOD SAMARITAN INSURANCE PLAN	190	15.79	3	1	33.33	0	0.00	0	0.00	2	66.67	0	0.00
H9208: RIVERLINK HEALTH	-	-	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00

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Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0148: BLUE SHIELD OF CALIFORNIA PROM	4,999	0.80	4	0	0.00	0	0.00	0	0.00	4	100.00	0	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA, I	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0169: UNITEDHEALTHCARE OF THE MIDWES	28,266	3.29	93	78	83.87	0	0.00	0	0.00	15	16.13	0	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE R	62,432	3.16	197	128	64.97	0	0.00	0	0.00	69	35.03	0	0.00
H0271: SYMPHONIX HEALTH INSURANCE, IN	30,429	4.54	138	121	87.68	4	2.90	0	0.00	13	9.42	0	0.00
H0294: CARE IMPROVEMENT PLUS WICONSI	13,609	4.63	63	56	88.89	1	1.59	0	0.00	6	9.52	0	0.00
H0302: MEDISUN, INC.	42,927	12.14	521	430	82.53	44	8.45	4	0.77	42	8.06	1	0.19
H0321: ARIZONA PHYSICIANS IPA, INC.	45,338	3.15	143	63	44.06	1	0.70	0	0.00	79	55.24	0	0.00
H0432: UNITEDHEALTHCARE OF ALABAMA, I	11,574	5.36	62	52	83.87	0	0.00	0	0.00	10	16.13	0	0.00
H0504: CALIFORNIA PHYSICIANS' SERVICE	83,784	5.50	461	390	84.60	7	1.52	2	0.43	62	13.45	0	0.00
H0524: KAISER FOUNDATION HP, INC.	1,203,849	1.06	1,271	1,206	94.89	21	1.65	5	0.39	39	3.07	0	0.00
H0542: ALTAMED HEALTH SERVICES CORPOR	1,959	0.00	0	0	-	0	-	0	-	0	-	0	-
H0543: UHC OF CALIFORNIA	365,815	2.05	749	583	77.84	5	0.67	1	0.13	160	21.36	0	0.00
H0571: CHINESE COMMUNITY HEALTH PLAN	5,017	4.19	21	16	76.19	1	4.76	1	4.76	3	14.29	0	0.00
H0602: ROCKY MOUNTAIN HEALTH MAINTENA	11,524	5.47	63	47	74.60	5	7.94	0	0.00	10	15.87	1	1.59
H0609: PACIFICARE OF COLORADO, INC.	333,017	2.64	879	635	72.24	6	0.68	2	0.23	236	26.85	0	0.00
H0624: UNITEDHEALTHCARE INSURANCE COM	10,261	7.50	77	69	89.61	0	0.00	0	0.00	8	10.39	0	0.00
H0630: KAISER FOUNDATION HP OF CO	112,028	1.37	154	137	88.96	11	7.14	0	0.00	6	3.90	0	0.00
H0710: SIERRA HEALTH AND LIFE INSURAN	35,659	7.88	281	253	90.04	1	0.36	0	0.00	27	9.61	0	0.00
H0755: OXFORD HEALTH PLANS (CT), INC.	147,296	5.87	865	730	84.39	3	0.35	2	0.23	130	15.03	0	0.00
H0838: UNIVERSAL CARE, INC.	38,780	0.44	17	16	94.12	0	0.00	0	0.00	1	5.88	0	0.00
H0934: PACIFIC PACE, LLC	-	-	0	0	-	0	-	0	-	0	-	0	-
H1045: PREFERRED CARE PARTNERS, INC.	191,967	5.04	967	819	84.69	1	0.10	2	0.21	144	14.89	1	0.10
H1111: UNITEDHEALTHCARE OF GEORGIA, I	14,436	6.30	91	76	83.52	0	0.00	0	0.00	15	16.48	0	0.00
H1170: KAISER FOUNDATION HP OF GA, IN	30,451	1.58	48	44	91.67	3	6.25	0	0.00	1	2.08	0	0.00
H1230: KAISER FOUNDATION HP, INC.	32,379	0.34	11	7	63.64	0	0.00	0	0.00	3	27.27	1	9.09
H1278: HARKEN HEALTH INSURANCE COMPAN	5,410	2.96	16	15	93.75	0	0.00	0	0.00	1	6.25	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE COM	19,830	1.61	32	26	81.25	0	0.00	0	0.00	6	18.75	0	0.00
H1426: VITALITY HEALTH PLAN OF CALIFO	9,207	2.72	25	21	84.00	2	8.00	0	0.00	2	8.00	0	0.00
H1509: UNITEDHEALTHCARE INSURANCE COM	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H1537: CARE IMPROVEMENT PLUS SOUTH CE	2,129	3.76	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00

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H1659: PIEDMONT COMMUNITY HEALTHCARE,	4,905	4.28	21	16	76.19	3	14.29	1	4.76	1	4.76	0	0.00
H1693: FHCSD, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H1944: UNITEDHEALTHCARE OF NEW ENGLAN	69,538	3.24	225	176	78.22	0	0.00	1	0.44	48	21.33	0	0.00
H1961: PEOPLES HEALTH, INC.	76,755	3.15	242	234	96.69	4	1.65	2	0.83	2	0.83	0	0.00
H2001: SIERRA HEALTH AND LIFE INSURAN	1,365,197	5.31	7,243	5,797	80.04	33	0.46	10	0.14	1,399	19.32	4	0.06
H2150: KAISER FNDN HP OF THE MID-ATLA	26,643	3.45	92	69	75.00	1	1.09	0	0.00	22	23.91	0	0.00
H2172: KAISER FDTN HLTH PLAN OF THE M	53,392	1.59	85	76	89.41	4	4.71	0	0.00	5	5.88	0	0.00
H2226: UNITEDHEALTHCARE INSURANCE COM	18,689	1.93	36	18	50.00	0	0.00	0	0.00	18	50.00	0	0.00
H2228: UNITEDHEALTHCARE INSURANCE COM	247,366	4.80	1,188	1,013	85.27	0	0.00	0	0.00	173	14.56	2	0.17
H2241: GOLDEN STATE MEDICARE HEALTH P	6,209	8.54	53	41	77.36	5	9.43	0	0.00	6	11.32	1	1.89
H2247: UNITEDHEALTHCARE COMMUNITY PLA	2,142	15.41	33	23	69.70	0	0.00	0	0.00	10	30.30	0	0.00
H2292: OXFORD HEALTH INSURANCE, INC.	8,763	1.03	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00
H2406: UNITEDHEALTHCARE INSURANCE COM	100,554	3.15	317	266	83.91	1	0.32	2	0.63	48	15.14	0	0.00
H2793: IMPERIAL INSURANCE COMPANY OF	414	0.00	0	0	-	0	-	0	-	0	-	0	-
H2802: UNITEDHEALTHCARE OF THE MIDLAN	254,733	4.09	1,043	906	86.86	2	0.19	1	0.10	134	12.85	0	0.00
H2931: HEALTH PLAN OF NEVADA, INC.	-	-	17	13	76.47	0	0.00	0	0.00	4	23.53	0	0.00
H2961: HEALTH PLAN OF NEVADA, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2986: STANFORD HEALTHCARE ADVANTAGE	4,146	6.51	27	25	92.59	1	3.70	0	0.00	1	3.70	0	0.00
H3107: OXFORD HEALTH PLANS (NJ), INC.	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3113: OXFORD HEALTH PLANS (NJ), INC.	46,542	4.47	208	143	68.75	2	0.96	0	0.00	63	30.29	0	0.00
H3132: AHF MCO OF FLORIDA, INC.	1,545	0.00	0	0	-	0	-	0	-	0	-	0	-
H3237: HEALTH NET COMMUNITY SOLUTIONS	10,438	5.08	53	41	77.36	3	5.66	0	0.00	9	16.98	0	0.00
H3307: OXFORD HEALTH PLANS (NY), INC.	73,774	6.45	476	412	86.55	0	0.00	0	0.00	64	13.45	0	0.00
H3379: UNITEDHEALTHCARE OF NEW YORK,	35,810	5.61	201	167	83.08	1	0.50	0	0.00	33	16.42	0	0.00
H3387: UNITEDHEALTHCARE OF NEW YORK,	112,383	3.59	404	261	64.60	0	0.00	0	0.00	141	34.90	2	0.50
H3464: UNITEDHEALTHCARE OF ARKANSAS,	9,763	5.22	51	46	90.20	0	0.00	0	0.00	5	9.80	0	0.00
H3517: HUMBOLDT SENIOR RESOURCE CENTE	156	0.00	0	0	-	0	-	0	-	0	-	0	-
H3563: GARY AND MARY WEST SENIOR SERV	-	-	0	0	-	0	-	0	-	0	-	0	-
H3572: AHF MCO OF GEORGIA, INC.	25	0.00	0	0	-	0	-	0	-	0	-	0	-
H3749: UNITEDHEALTHCARE OF OKLAHOMA,	32,908	4.10	135	94	69.63	0	0.00	0	0.00	41	30.37	0	0.00
H3794: CARE IMPROVEMENT PLUS WISCONSI	10,575	4.26	45	42	93.33	0	0.00	0	0.00	3	6.67	0	0.00
H3805: UNITEDHEALTHCARE OF OREGON, IN	139,487	1.63	228	149	65.35	1	0.44	0	0.00	78	34.21	0	0.00

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H3815: ALIGNMENT HEALTH PLAN	47,992	5.81	279	261	93.55	5	1.79	1	0.36	12	4.30	0	0.00
H3832: HAWAII MEDICAL SERVICE ASSOCIA	36,272	1.10	40	37	92.50	2	5.00	0	0.00	1	2.50	0	0.00
H3920: UNITEDHEALTHCARE OF PENNSYLVAN	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4089: UNITEDHEALTHCARE OF LOUISIANA,	891	42.65	38	33	86.84	0	0.00	0	0.00	5	13.16	0	0.00
H4094: OPTIMUM CHOICE, INC.	563	24.87	14	13	92.86	0	0.00	0	0.00	1	7.14	0	0.00
H4514: UNITEDHEALTHCARE COMMUNITY PLA	33,083	11.70	387	340	87.86	1	0.26	0	0.00	46	11.89	0	0.00
H4527: PHYSICIANS HEALTH CHOICE OF TE	87,895	3.31	291	244	83.85	2	0.69	0	0.00	43	14.78	2	0.69
H4590: UNITEDHEALTHCARE BENEFITS OF T	256,178	2.29	586	430	73.38	3	0.51	0	0.00	153	26.11	0	0.00
H4604: UNITEDHEALTHCARE OF UTAH, INC.	77,175	1.15	89	68	76.40	1	1.12	0	0.00	19	21.35	1	1.12
H4931: BANNER - UNIVERSITY CARE ADVAN	14,161	7.06	100	75	75.00	9	9.00	1	1.00	15	15.00	0	0.00
H5008: UNITEDHEALTHCARE INSURANCE COM	53,500	7.44	398	331	83.17	0	0.00	0	0.00	67	16.83	0	0.00
H5050: KAISER FOUNDATION HEALTH PLAN	95,434	8.39	801	755	94.26	14	1.75	3	0.37	29	3.62	0	0.00
H5172: COMMUNITY HEALTH GROUP	6,278	0.96	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5253: UNITEDHEALTHCARE OF WISCONSIN,	526,182	3.65	1,921	1,639	85.32	5	0.26	3	0.16	273	14.21	1	0.05
H5322: CARE IMPROVEMENT PLUS SOUTH CE	39,294	6.97	274	240	87.59	0	0.00	0	0.00	34	12.41	0	0.00
H5355: IEHP HEALTH ACCESS	27,751	17.55	487	440	90.35	17	3.49	5	1.03	23	4.72	2	0.41
H5386: SHARP HEALTH PLAN	3,687	7.59	28	24	85.71	1	3.57	0	0.00	3	10.71	0	0.00
H5403: ON LOK SENIOR HEALTH SERVICES	1,366	0.00	0	0	-	0	-	0	-	0	-	0	-
H5405: CENTER FOR ELDERS INDEPENDENCE	667	0.00	0	0	-	0	-	0	-	0	-	0	-
H5406: SUTTER VALLEY HOSPITALS	312	0.00	0	0	-	0	-	0	-	0	-	0	-
H5420: MEDICA HEALTHCARE PLANS, INC.	44,759	4.51	202	156	77.23	1	0.50	1	0.50	44	21.78	0	0.00
H5425: SCAN HEALTH PLAN	202,662	6.03	1,222	1,095	89.61	51	4.17	5	0.41	71	5.81	0	0.00
H5433: ORANGE COUNTY HEALTH AUTHORITY	1,541	13.63	21	21	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5435: UNITEDHEALTHCARE INSURANCE COM	17,627	14.81	261	160	61.30	0	0.00	0	0.00	101	38.70	0	0.00
H5496: IMPERIAL HEALTH PLAN OF CALIFO	508	3.94	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5580: MERCY CARE	16,549	7.07	117	93	79.49	9	7.69	1	0.85	14	11.97	0	0.00
H5587: HEALTH CHOICE ARIZONA, INC.	8,416	6.42	54	33	61.11	8	14.81	0	0.00	13	24.07	0	0.00
H5629: COMMUNITY ELDERCARE OF SAN DIE	686	0.00	0	0	-	0	-	0	-	0	-	0	-
H5649: CENTRAL HEALTH PLAN OF CALIFOR	42,580	2.68	114	105	92.11	3	2.63	0	0.00	5	4.39	1	0.88
H5652: SIERRA HEALTH AND LIFE INSURAN	4,950	0.61	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5852: AIDS HEALTHCARE FOUNDATION	698	0.00	0	0	-	0	-	0	-	0	-	0	-
H5928: BLUE SHIELD OF CALIFORNIA PROM	57,726	4.12	238	192	80.67	8	3.36	1	0.42	37	15.55	0	0.00

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H5943: SCAN HEALTH PLAN	1,560	13.46	21	9	42.86	7	33.33	0	0.00	5	23.81	0	0.00
H5945: PROMINENCE HEALTHFIRST	6,754	14.51	98	66	67.35	16	16.33	0	0.00	16	16.33	0	0.00
H5969: ALOHACARE	1,797	2.78	5	3	60.00	2	40.00	0	0.00	0	0.00	0	0.00
H6053: SANTE FE EMPLOYEES HOSPITAL AS	686	0.00	0	0	-	0	-	0	-	0	-	0	-
H6079: TOTAL LONGTERM CARE, INC.	562	0.00	0	0	-	0	-	0	-	0	-	0	-
H6229: BLUE CROSS OF CALIFORNIA PARTN	5,410	3.70	20	13	65.00	0	0.00	0	0.00	7	35.00	0	0.00
H6526: UNITEDHEALTHCARE OF NEW MEXICO	4,817	4.15	20	16	80.00	0	0.00	0	0.00	4	20.00	0	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH CE	1,354	18.46	25	20	80.00	0	0.00	0	0.00	4	16.00	1	4.00
H6595: UNITEDHEALTHCARE OF KENTUCKY,	686	5.83	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7317: HAWAII MEDICAL SERVICE ASSOCIA	133	0.00	0	0	-	0	-	0	-	0	-	0	-
H7404: PACIFICARE LIFE ASSURANCE COMP	3,100	1.94	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H7445: UNITEDHEALTHCARE OF ILLINOIS,	-	-	0	0	-	0	-	0	-	0	-	0	-
H7464: UNITEDHEALTHCARE OF THE MID-AT	3,433	10.49	36	32	88.89	0	0.00	0	0.00	4	11.11	0	0.00
H7501: ORANGE COUNTY HEALTH AUTHORITY	159	0.00	0	0	-	0	-	0	-	0	-	0	-
H7680: PROMINENCE HEALTHFIRST OF TEXA	1,219	21.33	26	18	69.23	0	0.00	0	0.00	8	30.77	0	0.00
H7855: BRANDMAN CENTERS FOR SENIOR CA	206	0.00	0	0	-	0	-	0	-	0	-	0	-
H7885: SAN MATEO HEALTH COMMISSION	8,799	6.71	59	43	72.88	12	20.34	0	0.00	4	6.78	0	0.00
H7890: SANTA CLARA COUNTY HEALTH AUTH	8,076	6.81	55	45	81.82	3	5.45	0	0.00	7	12.73	0	0.00
H8016: ORANGE COUNTY HEALTH AUTHORITY	14,291	14.34	205	165	80.49	26	12.68	3	1.46	11	5.37	0	0.00
H8082: STOCKTON PACE	51	0.00	0	0	-	0	-	0	-	0	-	0	-
H8211: MAMSI LIFE AND HEALTH INSURANC	2,788	5.74	16	14	87.50	0	0.00	0	0.00	2	12.50	0	0.00
H8258: LOCAL INITIATIVE HEALTH AUTHOR	15,984	8.57	137	123	89.78	6	4.38	1	0.73	7	5.11	0	0.00
H8677: MOLINA HEALTHCARE OF CALIFORNI	9,793	7.35	72	50	69.44	10	13.89	0	0.00	12	16.67	0	0.00
H8748: UNITEDHEALTHCARE INSURANCE COM	16,573	5.31	88	77	87.50	0	0.00	0	0.00	11	12.50	0	0.00
H8764: ASPIRE HEALTH PLAN	4,346	16.34	71	67	94.37	3	4.23	0	0.00	1	1.41	0	0.00
H8768: UNITEDHEALTHCARE INSURANCE CO	16,434	5.60	92	81	88.04	0	0.00	0	0.00	11	11.96	0	0.00
H9003: KAISER FOUNDATION HP OF THE N	94,743	1.18	112	108	96.43	3	2.68	0	0.00	1	0.89	0	0.00
H9104: SCAN HEALTH PLAN	38	26.32	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9455: HEALTH CHOICE UTAH, INC.	154	0.00	0	0	-	0	-	0	-	0	-	0	-
H9592: INNOVATIVE INTEGRATED HEALTH,	375	0.00	0	0	-	0	-	0	-	0	-	0	-
H9616: CENTRO DE SALUD DE LA COMUNIDA	355	0.00	0	0	-	0	-	0	-	0	-	0	-
R1548: UNITEDHEALTHCARE INSURANCE CO	36,397	3.24	118	96	81.36	0	0.00	0	0.00	22	18.64	0	0.00

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R2604: UNITEDHEALTHCARE INSURANCE COM	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
R3175: UNITEDHEALTHCARE INSURANCE COM	4,392	1.82	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH CE	81,481	17.81	1,451	1,274	87.80	3	0.21	0	0.00	173	11.92	1	0.07
R5287: UNITEDHEALTHCARE INSURANCE COM	-	-	4	0	0.00	0	0.00	0	0.00	4	100.00	0	0.00
R5329: SIERRA HEALTH AND LIFE INSURAN	6,522	5.37	35	25	71.43	0	0.00	0	0.00	10	28.57	0	0.00
R5342: UNITEDHEALTHCARE INSURANCE COM	99,792	6.06	605	468	77.36	0	0.00	0	0.00	137	22.64	0	0.00
R6801: CARE IMPROVEMENT PLUS OF TEXAS	126,914	13.57	1,722	1,483	86.12	3	0.17	3	0.17	233	13.53	0	0.00
R7444: UNITEDHEALTHCARE INSURANCE COM	429,583	11.01	4,730	4,056	85.75	13	0.27	1	0.02	659	13.93	1	0.02
R9896: CARE IMPROVEMENT PLUS SOUTH CE	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
S5820: UNITEDHEALTHCARE INSURANCE COM	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
S5921: UNITEDHEALTHCARE INS. CO. & UH	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00

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Region=10: SEATTLE

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H1302: BLUE CROSS OF IDAHO CARE PLUS,	754	5.31	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H1304: REGENCE BLUESHIELD OF IDAHO	5,430	1.10	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO CARE PLUS,	33,192	12.71	422	362	85.78	20	4.74	6	1.42	31	7.35	3	0.71
H1372: MARQUIS ADVANTAGE, INC.	476	4.20	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1969: REGENCE BLUESHIELD OF IDAHO	1,981	0.50	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1997: REGENCE BLUESHIELD	2,559	5.47	14	13	92.86	0	0.00	0	0.00	1	7.14	0	0.00
H3084: INTERNATIONAL COMMUNITY HEALTH	-	-	0	0	-	0	-	0	-	0	-	0	-
H3809: PROVIDENCE HEALTH & SERVICES -	1,442	0.00	0	0	-	0	-	0	-	0	-	0	-
H3810: ALLCARE HEALTH PLAN, INC.	3,202	4.06	13	12	92.31	1	7.69	0	0.00	0	0.00	0	0.00
H3811: SAMARITAN HEALTH PLANS, INC.	5,153	2.72	14	9	64.29	1	7.14	0	0.00	4	28.57	0	0.00
H3813: MODA HEALTH PLAN, INC.	10,296	7.96	82	66	80.49	7	8.54	2	2.44	7	8.54	0	0.00
H3814: ATRIO HEALTH PLANS	2,129	3.76	8	5	62.50	1	12.50	0	0.00	2	25.00	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD O	54,013	1.52	82	77	93.90	1	1.22	0	0.00	4	4.88	0	0.00
H3864: PACIFICSOURCE COMMUNITY HEALTH	23,204	3.19	74	68	91.89	3	4.05	0	0.00	3	4.05	0	0.00
H4605: REGENCE BLUECROSS BLUESHIELD O	8,094	1.11	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H4754: PACIFICSOURCE COMMUNITY HEALTH	9,666	2.69	26	21	80.77	1	3.85	0	0.00	4	15.38	0	0.00
H5007: PROVIDENCE HEALTH SYSTEM	719	0.00	0	0	-	0	-	0	-	0	-	0	-
H5009: REGENCE BLUESHIELD	16,547	2.12	35	35	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5010: ASURIS NORTHWEST HEALTH	874	0.00	0	0	-	0	-	0	-	0	-	0	-
H5520: HEALTH NET LIFE INSURANCE COMP	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5826: COMMUNITY HEALTH PLAN OF WASHI	10,155	3.64	37	25	67.57	4	10.81	1	2.70	7	18.92	0	0.00
H5859: HEALTH PLAN OF CAREOREGON, INC	11,481	2.70	31	27	87.10	2	6.45	0	0.00	2	6.45	0	0.00
H5995: ATRIO HEALTH PLANS	3,396	3.83	13	12	92.31	0	0.00	0	0.00	1	7.69	0	0.00
H6237: REGENCE BLUECROSS BLUESHIELD O	5,855	3.07	18	17	94.44	1	5.56	0	0.00	0	0.00	0	0.00
H6743: ATRIO HEALTH PLANS	10,030	5.78	58	48	82.76	4	6.90	2	3.45	4	6.90	0	0.00
H7006: ATRIO HEALTH PLANS	2,459	10.98	27	26	96.30	1	3.70	0	0.00	0	0.00	0	0.00
H7245: PREMIERA BLUE CROSS	19,498	2.05	40	31	77.50	4	10.00	0	0.00	5	12.50	0	0.00
H8506: MODA HEALTH PLAN, INC.	575	12.17	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H9047: PROVIDENCE HEALTH ASSURANCE	57,958	4.30	249	211	84.74	18	7.23	1	0.40	19	7.63	0	0.00
H9302: PREMIERA BLUE CROSS	13,466	2.67	36	22	61.11	2	5.56	0	0.00	12	33.33	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2019 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5 - 2019
Annual Report of Medicare Reconsideration Activity:
Reconsiderations Received During 2019, and Distribution of Final
Decisions, by Region and Plan

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
TOTAL	48,438,406	2.07	100,421	82,490	82.14	3,419	3.40	362	0.36	14,047	13.99	103	0.10

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2019 divided by the mid-year (July) enrollment, times 1,000.

TABLE 5A - 2019
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2019, and Rate of Favorable Decisions per 1,000 Members
by Region and Managed Care Organization

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0137: COMMONWEALTH CARE ALLIANCE, IN	21,354	15.73	336	44	2.06	13.10
H0477: SERENITY CARE, INC.	414	0.00	0	0	0.00	-
H0809: MERCY LIFE, INC.	296	0.00	0	0	0.00	-
H1290: DEVOTED HEALTH PLAN OF FLORIDA	3,332	6.30	21	0	0.00	0.00
H1365: MARTIN'S POINT GENERATIONS ADV	1,725	2.90	5	0	0.00	0.00
H1660: HARVARD PILGRIM HEALTH CARE IN	7,932	51.56	409	29	3.66	7.09
H2218: HARBOR HEALTH SERVICES, INC.	500	0.00	0	0	0.00	-
H2219: FALLON COMMUNITY HEALTH PLAN	1,207	0.00	0	0	0.00	-
H2220: UPHAMS CORNER HEALTH COMMITTEE	252	0.00	0	0	0.00	-
H2221: CAMBRIDGE PUBLIC HEALTH COMMIS	434	0.00	0	0	0.00	-
H2222: ELEMENT CARE, INC.	991	0.00	0	0	0.00	-
H2223: ELDER SVC PLN/E BOSTON HEALTH	567	0.00	0	0	0.00	-
H2225: COMMONWEALTH CARE ALLIANCE, IN	10,362	9.17	95	19	1.83	20.00
H2230: BCBS OF MASSACHUSETTS HMO BLU	43,845	2.62	115	4	0.09	3.48
H2256: TUFTS ASSOCIATED HEALTH MAINTEN	102,195	9.81	1,003	20	0.20	1.99
H2261: BCBS OF MASSACHUSETTS HMO BLU	13,546	1.92	26	1	0.07	3.85
H3329: CENTERLIGHT HEALTHCARE, INC.	2,295	51.42	118	47	20.48	39.83
H4105: PACE ORGANIZATION OF RHODE ISL	293	0.00	0	0	0.00	-
H4152: BLUE CROSS & BLUE SHIELD OF RH	52,025	2.59	135	5	0.10	3.70
H5273: CAREPARTNERS OF CONNECTICUT, I	315	9.52	3	0	0.00	0.00
H5591: MARTIN'S POINT GENERATIONS ADV	45,786	1.59	73	4	0.09	5.48
H6750: HARVARD PILGRIM HEALTH CARE OF	7,829	38.57	302	25	3.19	8.28
H7419: TUFTS HEALTH PUBLIC PLANS, INC	2,691	3.34	9	0	0.00	0.00
H8578: HEALTH NEW ENGLAND, INC.	9,080	7.38	67	3	0.33	4.48
H9001: FALLON COMMUNITY HEALTH PLAN	19,276	13.18	254	28	1.45	11.02
H9576: NEIGHBORHOOD HEALTH PLAN OF RH	14,875	2.22	33	9	0.61	27.27
H9585: BOSTON MEDICAL CENTER HEALTH P	1,134	3.53	4	1	0.88	25.00
R0802: MARTIN'S POINT GENERATIONS ADV	1,654	1.21	2	0	0.00	0.00

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TABLE 5A - 2019
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2019, and Rate of Favorable Decisions per 1,000 Members
by Region and Managed Care Organization

Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0354: CIGNA HEALTHCARE OF ARIZONA, I	46,841	3.05	143	5	0.11	3.50
H0423: METROPLUS HEALTH PLAN, INC.	7,870	6.10	48	8	1.02	16.67
H0439: CIGNA HEALTHCARE OF GEORGIA, I	20,585	7.38	152	3	0.15	1.97
H1205: INTEGRA MLTC, INC.	-	-	0	0	-	-
H1234: LIFE ST. FRANCIS	299	0.00	0	0	0.00	-
H1415: HEALTHSPRING LIFE & HEALTH INS	9,822	5.19	51	4	0.41	7.84
H1518: CATHOLIC HEALTH SYSTEM BUFFALO	268	0.00	0	0	0.00	-
H1722: HEALTH POINTE OF NEW YORK, LLC	-	-	0	0	-	-
H1777: CATHOLIC SPECIAL NEEDS PLAN, L	1,793	1.67	3	0	0.00	0.00
H2108: BRAVO HEALTH MID-ATLANTIC, INC	17,379	5.64	98	1	0.06	1.02
H2168: VILLAGE SENIOR SERVICES CORPOR	1,816	18.17	33	6	3.30	18.18
H2773: QUALITY HEALTH PLANS OF NEW YO	3,064	3.59	11	4	1.31	36.36
H2879: MOLINA HEALTHCARE OF WISCONSIN	957	5.22	5	0	0.00	0.00
H3018: CENTERS PLAN FOR HEALTHY LIVIN	20	0.00	0	0	0.00	-
H3054: CONSTELLATION HEALTH, LLC.	-	-	147	9	-	6.12
H3154: HORIZON INSURANCE COMPANY	22,588	6.51	147	3	0.13	2.04
H3227: KALOS HEALTH, INC.	180	0.00	0	0	0.00	-
H3276: CONNECTICARE INSURANCE COMPANY	99	0.00	0	0	0.00	-
H3293: MMM OF FLORIDA, INC.	1,814	6.06	11	0	0.00	0.00
H3305: MVP HEALTH PLAN, INC.	34,486	13.83	477	43	1.25	9.01
H3321: LORETTO INDEPENDENT LIVING SER	615	0.00	0	0	0.00	-
H3322: SENIOR CARE CONNECTION, INC.	206	0.00	0	0	0.00	-
H3327: TOUCHSTONE HEALTH HMO, INC.	-	-	0	0	-	-
H3330: HEALTH INSURANCE PLAN OF GREAT	108,216	3.96	428	9	0.08	2.10
H3331: INDEPENDENT LIVING FOR SENIORS	720	0.00	0	0	0.00	-
H3335: EXCELLUS HEALTH PLAN, INC.	56,046	7.89	442	51	0.91	11.54
H3344: INDEPENDENT HEALTH BENEFITS CO	4,415	23.10	102	4	0.91	3.92
H3347: ELDERPLAN, INC.	11,517	10.07	116	14	1.22	12.07
H3351: EXCELLUS HEALTH PLAN, INC.	97,383	9.32	908	92	0.94	10.13
H3359: HEALTHFIRST HEALTH PLAN, INC.	166,865	3.43	573	16	0.10	2.79
H3362: INDEPENDENT HEALTH ASSOCIATION	62,101	25.99	1,614	37	0.60	2.29

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TABLE 5A - 2019
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2019, and Rate of Favorable Decisions per 1,000 Members
by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H3384: HEALTHNOW NEW YORK INC.	39,932	2.63	105	5	0.13	4.76
H3388: CAPITAL DISTRICT PHYSICIANS' H	40,939	3.05	125	5	0.12	4.00
H3493: LIFE AT LOURDES, INC.	198	0.00	0	0	0.00	-
H3528: CONNECTICARE, INC.	49,433	7.10	351	26	0.53	7.41
H3949: BRAVO HEALTH PENNSYLVANIA, INC	45,424	5.02	228	2	0.04	0.88
H4003: MMM HEALTHCARE, LLC	203,736	2.52	514	20	0.10	3.89
H4004: MMM HEALTHCARE, LLC	45,295	2.23	101	2	0.04	1.98
H4005: TRIPLE S ADVANTAGE, INC.	12,618	1.11	14	4	0.32	28.57
H4393: CATHOLIC MANAGED LONG TERM CAR	732	0.00	0	0	0.00	-
H4407: HEALTHSPRING LIFE & HEALTH INS	9,860	3.45	34	1	0.10	2.94
H4513: HEALTHSPRING LIFE & HEALTH INS	227,123	4.29	974	14	0.06	1.44
H4876: CONSTELLATION HEALTH, LLC.	-	-	33	1	-	3.03
H4922: AGEWELL NEW YORK, LLC	1,437	68.89	99	6	4.18	6.06
H5042: CDPHP UNIVERSAL BENEFITS, INC.	3,499	1.71	6	1	0.29	16.67
H5141: CLOVER INSURANCE COMPANY	38,494	2.65	102	4	0.10	3.92
H5410: HEALTHSPRING OF FLORIDA	47,836	4.37	209	4	0.08	1.91
H5441: HEALTHFIRST HEALTH PLAN, INC.	1,079	0.00	0	0	0.00	-
H5526: HEALTHNOW NEW YORK INC.	16,862	2.43	41	4	0.24	9.76
H5528: GROUP HEALTH INCORPORATED	47	0.00	0	0	0.00	-
H5549: VNS CHOICE	2,335	89.08	208	18	7.71	8.65
H5577: MCS ADVANTAGE, INC.	173,353	1.76	305	1	0.01	0.33
H5628: MOLINA HEALTHCARE OF UTAH, INC	11,465	9.51	109	21	1.83	19.27
H5774: TRIPLE S ADVANTAGE, INC.	116,632	0.75	87	2	0.02	2.30
H5810: MOLINA HEALTHCARE OF CALIFORNI	1,962	6.63	13	1	0.51	7.69
H5823: MOLINA HEALTHCARE OF WASHINGTO	9,340	7.92	74	15	1.61	20.27
H5926: MOLINA HEALTHCARE OF MICHIGAN,	12,683	5.12	65	6	0.47	9.23
H5989: CENTERLIGHT HEALTHCARE, INC.	220	81.82	18	8	36.36	44.44
H5991: HEALTH INSURANCE PLAN OF GREAT	8,614	1.51	13	2	0.23	15.38
H6308: AGEWELL NEW YORK, LLC	-	-	2	0	-	0.00
H6334: NY HOTEL TRADES COUNCIL & HOTE	5,006	0.00	0	0	0.00	-
H6371: LUTHERAN SENIOR HEALTHCARE, IN	107	0.00	0	0	0.00	-
H6435: ELDERSERVE HEALTH, INC.	18	0.00	0	0	0.00	-

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TABLE 5A - 2019
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2019, and Rate of Favorable Decisions per 1,000 Members
by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H6596: FALLON HEALTH WEINBERG, INC.	127	0.00	0	0	0.00	-
H6776: ELDERSERVE HEALTH, INC.	238	8.40	2	0	0.00	0.00
H6887: INSPIRA HEALTH NETWORK LIFE, I	251	0.00	0	0	0.00	-
H6988: CENTERS PLAN FOR HEALTHY LIVIN	1,215	88.07	107	16	13.17	14.95
H7020: CIGNA HEALTHCARE OF SOUTH CARO	4,562	3.73	17	1	0.22	5.88
H7522: MMM HEALTHCARE, LLC	1,937	1.55	3	0	0.00	0.00
H7619: ATLANTICARE HEALTH SERVICES, I	70	0.00	0	0	0.00	-
H7678: MOLINA HEALTHCARE OF TEXAS, IN	1,384	13.73	19	0	0.00	0.00
H7787: HEALTHSPRING LIFE & HEALTH INS	3,011	9.96	30	3	1.00	10.00
H7971: HORIZON INSURANCE COMPANY	1,160	33.62	39	0	0.00	0.00
H8010: CLOVER HMO OF NEW JERSEY, INC.	2,648	1.51	4	0	0.00	0.00
H8029: ELDERPLAN, INC.	404	0.00	0	0	0.00	-
H8130: MOLINA HEALTHCARE OF FLORIDA,	1,993	9.03	18	0	0.00	0.00
H8266: CONSTELLATION HEALTH, LLC.	-	-	15	0	-	0.00
H8298: HORIZON HEALTHCARE OF NEW JERS	11,173	1.88	21	1	0.09	4.76
H8457: LONGEVITY HEALTH PLAN OF NEW Y	234	4.27	1	0	0.00	0.00
H8490: VNS CHOICE	1,126	0.89	1	0	0.00	0.00
H8777: COMPLETE SENIOR CARE, INC.	130	0.00	0	0	0.00	-
H8800: TOTAL SENIOR CARE, INC.	109	0.00	0	0	0.00	-
H8851: SENIOR WHOLE HEALTH OF NEW YOR	127	0.00	0	0	0.00	-
H9066: VISITING NURSE ASSOCIATION OF	-	-	0	0	-	-
H9082: MOLINA HEALTHCARE OF NEW MEXIC	3,240	16.36	53	7	2.16	13.21
H9323: ACUTE CARE HEALTH SYSTEM, LLC	108	0.00	0	0	0.00	-
H9460: CIGNA HEALTHCARE OF ST LOUIS,	1,399	5.00	7	0	0.00	0.00
H9590: LONGEVITY HEALTH PLAN OF ILLIN	73	13.70	1	0	0.00	0.00
H9615: MVP HEALTH PLAN, INC.	28,956	14.95	433	47	1.62	10.85
H9725: CIGNA HEALTHCARE OF NORTH CARO	6,175	7.61	47	0	0.00	0.00
H9869: PARTNERS HEALTH PLAN, INC.	1,312	0.00	0	0	0.00	-

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TABLE 5A - 2019
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2019, and Rate of Favorable Decisions per 1,000 Members
by Region and Managed Care Organization

Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
90091: UNITED MINE WORKERS OF AMERICA	46,252	0.43	20	4	0.09	20.00
H0147: HEALTHKEEPERS, INC.	-	-	1	0	-	0.00
H0523: AETNA HEALTH OF CALIFORNIA INC	13,369	3.14	42	1	0.07	2.38
H0819: SENIOR LIFE YORK, INC.	240	0.00	0	0	0.00	-
H1100: INNOVATION HEALTH INSURANCE CO	514	0.00	0	0	0.00	-
H1109: AETNA HEALTH INC.(GA)	5,601	2.68	15	0	0.00	0.00
H1225: HOPKINS HEALTH ADVANTAGE, INC.	8,929	9.52	85	14	1.57	16.47
H1239: INNOVAGE VIRGINIA PACE-ROANOKE	145	0.00	0	0	0.00	-
H1608: COVENTRY HEALTH AND LIFE INSUR	193,833	1.88	365	9	0.05	2.47
H1609: AETNA HEALTH INC. (FL)	56,220	2.69	151	8	0.14	5.30
H1610: COVENTRY HEALTH CARE OF VIRGIN	2,330	18.88	44	5	2.15	11.36
H1692: COVENTRY HEALTH CARE OF WEST V	6,245	2.08	13	1	0.16	7.69
H2064: GEISINGER COMMUNITY HEALTH SER	235	0.00	0	0	0.00	-
H2109: THE JOHNS HOPKINS HEALTH SYSTE	137	0.00	0	0	0.00	-
H2185: LIFEWORKS ADVANTAGE, LLC	741	16.19	12	2	2.70	16.67
H2386: APPALACHIAN AGENCY FOR SENIOR	93	0.00	0	0	0.00	-
H2537: SPIRITRUST LUTHERAN LIFE	101	0.00	0	0	0.00	-
H2563: OPTIMA HEALTH PLAN	3,302	3.03	10	3	0.91	30.00
H2663: COVENTRY HEALTH CARE OF MISSOU	82,002	1.60	131	4	0.05	3.05
H2829: INNOVATION HEALTH PLAN, INC.	3,718	2.69	10	0	0.00	0.00
H2937: SENIOR LIFE GREENSBURG, INC.	223	0.00	0	0	0.00	-
H2941: SENTARA LIFE CARE CORPORATION,	230	0.00	0	0	0.00	-
H2992: SENIORLIFE WASHINGTON, INC.	546	0.00	0	0	0.00	-
H3060: VIECARE BUTLER, LLC	194	0.00	0	0	0.00	-
H3067: VIRGINIA PREMIER HEALTH PLAN,	-	-	2	0	-	0.00
H3152: AETNA HEALTH INC. (NJ)	53,120	3.88	206	4	0.08	1.94
H3219: ALLINA HEALTH AND AETNA INSURA	6,239	0.64	4	0	0.00	0.00
H3239: AETNA BETTER HEALTH, INC. (LA)	569	3.51	2	0	0.00	0.00
H3312: AETNA HEALTH INC. (NY)	22,490	5.11	115	0	0.00	0.00
H3473: INNOVAGE VIRGINIA PACE-CHARLOT	153	0.00	0	0	0.00	-
H3480: HUMANA HEALTH PLAN, INC.	-	-	0	0	-	-

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TABLE 5A - 2019
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2019, and Rate of Favorable Decisions per 1,000 Members
by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H3597: AETNA HEALTH INC. (ME)	8,811	1.13	10	0	0.00	0.00
H3672: THE HEALTH PLAN OF WEST VIRGIN	14,323	3.21	46	0	0.00	0.00
H3890: HOPKINS HEALTH ADVANTAGE, INC.	10,374	15.23	158	30	2.89	18.99
H3907: UPMC HEALTH PLAN, INC.	153,310	9.91	1,520	15	0.10	0.99
H3908: TRINITY HEALTH LIFE PENNSYLVAN	469	0.00	0	0	0.00	-
H3909: QCC INSURANCE COMPANY	8,241	4.61	38	2	0.24	5.26
H3916: HIGHMARK SENIOR HEALTH COMPANY	136,085	4.61	627	22	0.16	3.51
H3917: PITTSBURGH CARE PARTNERSHIP, I	595	0.00	0	0	0.00	-
H3918: LIVING INDEPENDENCE FOR THE EL	551	0.00	0	0	0.00	-
H3919: ST. AGNES CONTINUING CARE CENT	784	0.00	0	0	0.00	-
H3923: CAPITAL ADVANTAGE INSURANCE CO	12,767	4.62	59	7	0.55	11.86
H3924: GEISINGER INDEMNITY INSURANCE	24,125	1.49	36	0	0.00	0.00
H3925: PENNSYLVANIA PACE, INC.	209	0.00	0	0	0.00	-
H3928: AETNA HEALTH, INC. (LA)	1,209	4.14	5	0	0.00	0.00
H3930: SPARTAN PLAN NY, INC.	142	21.13	3	0	0.00	0.00
H3931: AETNA HEALTH INC. (PA)	93,469	3.51	328	4	0.04	1.22
H3952: KEYSTONE HEALTH PLAN EAST, INC	90,920	5.73	521	17	0.19	3.26
H3954: GEISINGER HEALTH PLAN	70,250	1.85	130	5	0.07	3.85
H3957: HIGHMARK CHOICE COMPANY	87,296	5.50	480	10	0.11	2.08
H3959: AETNA HEALTH INC. (PA)	83,739	2.15	180	3	0.04	1.67
H3962: KEYSTONE HEALTH PLAN CENTRAL,	16,630	5.47	91	4	0.24	4.40
H4093: PROVIDER PARTNERS HEALTH PLAN	685	10.22	7	2	2.92	28.57
H4227: VISTA HEALTH PLAN, INC.	7,682	16.79	129	12	1.56	9.30
H4236: SPARTAN PLAN PA, INC.	184	10.87	2	0	0.00	0.00
H4279: UPMC FOR YOU, INC	28,841	5.44	157	3	0.10	1.91
H4523: AETNA HEALTH INC. (TX)	39,396	8.68	342	4	0.10	1.17
H4778: SPARTAN PLAN IL, INC.	192	20.83	4	0	0.00	0.00
H4906: C AND O EMPLOYEES' HOSPITAL AS	1,839	0.00	0	0	0.00	-
H4999: THE LUTHERAN HOME FOR THE AGED	298	0.00	0	0	0.00	-
H5037: MOUNTAIN EMPIRE OLDER CITIZENS	80	0.00	0	0	0.00	-
H5106: HIGHMARK SENIOR SOLUTIONS COMP	3,485	4.59	16	0	0.00	0.00
H5302: AETNA HEALTH INC. (GA)	391	0.00	0	0	0.00	-

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H5325: COVENTRY HEALTH CARE OF KANSAS	331	0.00	0	0	0.00	-
H5337: AETNA BETTER HEALTH, INC. (OH)	33	0.00	0	0	0.00	-
H5493: LIFE AT ST. FRANCIS HEALTHCARE	250	0.00	0	0	0.00	-
H5521: AETNA LIFE INSURANCE COMPANY	1,466,644	3.51	5,144	103	0.07	2.00
H5522: HEALTHASSURANCE PENNSYLVANIA,	71,394	1.69	121	4	0.06	3.31
H5533: UPMC HEALTH NETWORK, INC.	9,596	6.15	59	1	0.10	1.69
H5793: AETNA HEALTH INC. (CT)	11,572	5.36	62	2	0.17	3.23
H5902: SENIOR LIFE ALTOONA, INC.	331	0.00	0	0	0.00	-
H5932: GATEWAY HEALTH PLAN, INC.	47,626	6.40	305	11	0.23	3.61
H5978: SENIOR LIFE LEHIGH VALLEY, INC	328	0.00	0	0	0.00	-
H6188: VIECARE ARMSTRONG, LLC	72	0.00	0	0	0.00	-
H6551: LIFE ST. MARY	249	0.00	0	0	0.00	-
H7119: PROVIDER PARTNERS HEALTH PLAN	-	-	0	0	-	-
H7149: AETNA HEALTH INC. (PA)	4,643	3.88	18	0	0.00	0.00
H7301: COVENTRY HEALTH CARE OF ILLINO	27,265	2.46	67	2	0.07	2.99
H7660: VIECARE BEAVER, LLC	459	0.00	0	0	0.00	-
H7802: SPARTAN PLAN VA, INC.	118	8.47	1	1	8.47	100.00
H8067: PROVIDER PARTNERS HEALTH PLAN,	712	14.04	10	4	5.62	40.00
H8096: CENTRA HEALTH, INC.	220	0.00	0	0	0.00	-
H8597: AETNA BETTER HEALTH OF TEXAS I	16	0.00	0	0	0.00	-
H8604: THP INSURANCE COMPANY	1,747	5.15	9	0	0.00	0.00
H8649: AETNA HEALTH OF UTAH, INC	6,621	1.51	10	2	0.30	20.00
H8655: INNOVAGE VIRGINIA PACE II, LLC	387	0.00	0	0	0.00	-
H8854: UNIVERSITY OF MARYLAND HEALTH	4,799	16.67	80	10	2.08	12.50
H9068: ALBRIGHT CARE SERVICES	197	0.00	0	0	0.00	-
H9153: WEST VIRGINIA SENIOR ADVANTAGE	583	10.29	6	1	1.72	16.67
H9190: GATEWAY HEALTH PLAN OF OHIO, I	2,300	16.96	39	2	0.87	5.13
H9207: HEALTH PARTNERS PLANS, INC.	16,365	6.78	111	15	0.92	13.51
H9408: VIBRA HEALTH PLAN, INC.	1,467	39.54	58	4	2.73	6.90
H9412: GEISINGER QUALITY OPTIONS, INC	-	-	0	0	-	-
H9431: FIRST HEALTH LIFE & HEALTH INS	6,911	1.74	12	0	0.00	0.00
H9830: INNOVAGE PENNSYLVANIA LIFE, LL	692	1.45	1	0	0.00	0.00

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H9877: VIRGINIA PREMIER HEALTH PLAN,	5,627	4.09	23	4	0.71	17.39
H9915: MEDSTAR FAMILY CHOICE, INC.	-	-	4	0	-	0.00
R6694: AETNA LIFE INSURANCE COMPANY	4,616	2.38	11	0	0.00	0.00
S5601: SILVERSCRIPT INSURANCE COMPANY	-	-	2	0	-	0.00

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Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0104: BLUE CROSS AND BLUE SHIELD OF	100,802	1.34	135	5	0.05	3.70
H0105: THE METHODIST OAKS	104	0.00	0	0	0.00	-
H0112: MORSE LIFE HOME CARE, INC.	510	0.00	0	0	0.00	-
H0154: VIVA HEALTH, INC.	49,750	3.62	180	6	0.12	3.33
H0839: VOANS SENIOR COMMUNITY CARE OF	188	0.00	0	0	0.00	-
H0982: SOLIS HEALTH PLANS, INC.	437	0.00	0	0	0.00	-
H1009: HMO OF FLORIDA	-	-	1	0	-	0.00
H1016: AVMED, INC.	25,780	2.60	67	2	0.08	2.99
H1026: HEALTH OPTIONS, INC.	-	-	105	2	-	1.90
H1035: FLORIDA BLUE MEDICARE, INC.	67,172	4.33	291	19	0.28	6.53
H1037: CHOICE CARE HEALTH PLAN	-	-	1	0	-	0.00
H1043: FLORIDA PACE CENTERS, INC.	754	0.00	0	0	0.00	-
H1074: PRUDENTIAL HLTH CARE PLAN, INC	-	-	6	0	-	0.00
H1099: HEALTH FIRST HEALTH PLANS	38,532	7.99	308	3	0.08	0.97
H1264: WELLCARE OF TEXAS, INC.	-	-	99	2	-	2.02
H1357: CAROLINA SENIORCARE	198	0.00	0	0	0.00	-
H1500: LIFE ST. JOSEPH OF THE PINES,	277	0.00	0	0	0.00	-
H1533: STAYWELL SENIOR CARE, INC.	95	0.00	0	0	0.00	-
H1723: ABSOLUTE TOTAL CARE, INC.	4,444	4.05	18	0	0.00	0.00
H1903: WELLCARE HEALTH INSURANCE OF A	-	-	1	0	-	0.00
H2235: BAYCARE SELECT HEALTH PLANS, I	4,428	11.07	49	6	1.36	12.24
H2400: SIGNATURE ADVANTAGE, LLC	196	76.53	15	0	0.00	0.00
H2533: MOLINA HEALTHCARE OF SOUTH CAR	4,099	8.78	36	4	0.98	11.11
H2758: BEHEALTHY FLORIDA, INC.	5,770	29.29	169	17	2.95	10.06
H2962: ULTIMATE HEALTH PLANS, INC.	7,793	6.42	50	0	0.00	0.00
H3259: VOLUNTEER STATE HEALTH PLAN	17,195	0.76	13	0	0.00	0.00
H3291: PRUITTHEALTH PREMIER, INC.	1,779	7.31	13	3	1.69	23.08
H3361: WELLCARE OF NEW YORK, INC.	-	-	65	6	-	9.23
H3404: BLUE CROSS AND BLUE SHIELD OF	24,180	1.53	37	1	0.04	2.70
H3430: SUNCOAST PACE, INC.	312	0.00	0	0	0.00	-
H3449: BLUE CROSS AND BLUE SHIELD OF	42,044	1.59	67	1	0.02	1.49

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H3942: ELDERHAUS INC.	112	0.00	0	0	0.00	-
H4053: PRISMA HEALTH-UPSTATE	61	0.00	0	0	0.00	-
H4074: MERCY LIFE OF ALABAMA	167	0.00	0	0	0.00	-
H4091: SIMPRA ADVANTAGE, INC.	2,787	1.79	5	1	0.36	20.00
H4140: DOCTORS HEALTHCARE PLANS, INC.	5,128	1.95	10	1	0.20	10.00
H4203: PRISMA HEALTH-MIDLANDS	250	4.00	1	0	0.00	0.00
H4235: SENIOR TOTAL LIFE CARE, INC.	219	0.00	0	0	0.00	-
H4326: PACE @ HOME, INC.	142	0.00	0	0	0.00	-
H4402: ALEXIAN BROTHERS COMMUNITY SER	270	0.00	0	0	0.00	-
H4714: PACE OF THE SOUTHERN PIEDMONT,	163	0.00	0	0	0.00	-
H5434: BLUE CROSS AND BLUE SHIELD OF	9,622	4.99	48	3	0.31	6.25
H5698: HARMONY HEALTH PLAN, INC.	-	-	1	0	-	0.00
H5934: HOPE HOSPICE AND COMMUNITY SER	419	4.77	2	0	0.00	0.00
H5938: CAPITAL HEALTH PLAN	22,030	1.41	31	0	0.00	0.00
H6059: PACE OF GUILFORD AND ROCKINGHA	208	0.00	0	0	0.00	-
H6306: FIRSTCAROLINACARE INSURANCE CO	6,204	0.48	3	0	0.00	0.00
H6345: PRUITTHEALTH PREMIER NORTH CAR	676	0.00	0	0	0.00	-
H6351: LIBERTY ADVANTAGE, LLC	699	5.72	4	1	1.43	25.00
H6846: MISSION HOSPITAL, INC.	171	0.00	0	0	0.00	-
H7165: BLUECROSS AND BLUESHIELD OF SO	105	28.57	3	0	0.00	0.00
H7917: BLUECROSS BLUESHIELD OF TENNES	130,580	6.35	829	23	0.18	2.77
H8003: BLUECROSS AND BLUESHIELD OF SO	8,679	0.35	3	1	0.12	33.33
H8064: FIRSTCAROLINACARE INSURANCE CO	785	1.27	1	1	1.27	100.00
H8146: SECURITYCARE OF TENNESSEE, INC	-	-	1	0	-	0.00
H8213: SELECT HEALTH OF SOUTH CAROLIN	8,210	11.45	94	15	1.83	15.96
H9266: PIEDMONT HEALTH SERVICES, INC.	300	0.00	0	0	0.00	-
H9808: CARE N' CARE INSURANCE COMPANY	15,044	3.46	52	3	0.20	5.77
H9870: UNIVERSITY HEALTH CARE, INC.	2,692	4.83	13	1	0.37	7.69
R3332: BLUE CROSS AND BLUE SHIELD OF	52,973	5.04	267	19	0.36	7.12
S5904: BLUE CROSS AND BLUE SHIELD OF	-	-	1	0	-	0.00

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Region=05: CHICAGO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0022: BUCKEYE COMMUNITY HEALTH PLAN,	13,707	5.47	75	7	0.51	9.33
H0192: AMERIHEALTH MICHIGAN, INC.	2,828	16.62	47	8	2.83	17.02
H0281: ILLINICARE HEALTH PLAN	7,867	3.18	25	5	0.64	20.00
H0336: HUMANA HEALTH PLAN, INC.	8,253	3.88	32	1	0.12	3.13
H0390: PACE OF SOUTHWEST MICHIGAN, IN	209	4.78	1	0	0.00	0.00
H0422: UCARE HEALTH, INC.	463	0.00	0	0	0.00	-
H0480: MERIDIAN HEALTH PLAN OF MICHIG	4,904	12.85	63	3	0.61	4.76
H0544: BLUE CROSS OF CALIFORNIA	115,323	3.99	460	28	0.24	6.09
H0564: BLUE CROSS OF CALIFORNIA	-	-	1	0	-	0.00
H0735: UCARE MINNESOTA	-	-	5	0	-	0.00
H0927: HEALTH CARE SERVICE CORPORATIO	18,408	7.17	132	34	1.85	25.76
H1119: TSG GUARD, INC.	250	0.00	0	0	0.00	-
H1142: BRIGHT HEALTH INSURANCE COMPAN	283	7.07	2	0	0.00	0.00
H1310: COMPREHENSIVE SENIOR CARE CORP	452	0.00	0	0	0.00	-
H1393: BRIGHT HEALTH INSURANCE COMPAN	-	-	0	0	-	-
H1463: HEALTH ALLIANCE CONNECT, INC.	22,692	11.55	262	49	2.16	18.70
H1475: ILLINICARE HEALTH PLAN	137	7.30	1	0	0.00	0.00
H1493: CARESOURCE KENTUCKY CO.	-	-	3	1	-	33.33
H1607: ANTHEM INSURANCE COMPANIES, IN	5,266	3.42	18	0	0.00	0.00
H1714: VIA CHRISTI HEALTHCARE OUTREAC	180	0.00	0	0	0.00	-
H1737: HEALTH ALLIANCE - MIDWEST, INC	672	7.44	5	0	0.00	0.00
H1846: MOUNT CARMEL HEALTH INSURANCE	775	1.29	1	0	0.00	0.00
H1849: ANTHEM HEALTH PLANS OF KENTUCK	-	-	1	0	-	0.00
H1894: AMERIGROUP WASHINGTON, INC.	2,039	1.47	3	0	0.00	0.00
H1977: UPPER PENINSULA HEALTH PLAN, L	4,086	7.34	30	0	0.00	0.00
H2011: BRIGHT HEALTH INSURANCE COMPAN	17	0.00	0	0	0.00	-
H2020: DELAWARE LIFE INSURANCE COMPAN	32	0.00	0	0	0.00	-
H2034: COMMUNITY CARE HEALTH PLAN, IN	478	8.37	4	0	0.00	0.00
H2161: UPPER PENINSULA HEALTH PLAN, L	733	10.91	8	0	0.00	0.00
H2224: SENIOR WHOLE HEALTH, LLC	13,976	4.58	64	2	0.14	3.13
H2237: INDEPENDENT CARE HEALTH PLAN,	8,109	8.76	71	7	0.86	9.86

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H2288: BRIGHT HEALTH INSURANCE COMPAN	348	5.75	2	1	2.87	50.00
H2318: PACE SOUTHEAST MICHIGAN	957	0.00	0	0	0.00	-
H2320: PRIORITY HEALTH	117,931	6.33	747	38	0.32	5.09
H2322: ALLIANCE HEALTH AND LIFE INSUR	4,583	1.75	8	1	0.22	12.50
H2334: EON HEALTH, INC. (SC)	29	0.00	0	0	0.00	-
H2354: HEALTH ALLIANCE PLAN OF MICHIG	62,006	1.82	113	4	0.06	3.54
H2416: PRIMEWEST RURAL MN HEALTH CARE	1,952	1.54	3	0	0.00	0.00
H2417: ITASCA MEDICAL CARE	448	0.00	0	0	0.00	-
H2419: SOUTH COUNTRY HEALTH ALLIANCE	1,830	3.83	7	1	0.55	14.29
H2422: HEALTHPARTNERS, INC.	3,495	1.14	4	0	0.00	0.00
H2425: BLUE PLUS	8,826	1.59	14	0	0.00	0.00
H2446: BLUE CROSS AND BLUE SHIELD OF	203	0.00	0	0	0.00	-
H2456: UCARE MINNESOTA	13,095	1.07	14	0	0.00	0.00
H2458: MEDICA HEALTH PLANS	10,915	1.65	18	0	0.00	0.00
H2459: UCARE MINNESOTA	102,323	2.83	290	7	0.07	2.41
H2461: BLUE CROSS AND BLUE SHIELD OF	45,207	0.73	33	2	0.04	6.06
H2462: GROUP HEALTH PLAN, INC. (MN)	5,853	0.85	5	0	0.00	0.00
H2506: AETNA BETTER HEALTH, INC. (IL)	7,831	7.02	55	17	2.17	30.91
H2531: UNITEDHEALTHCARE COMMUNITY PLA	15,052	2.66	40	0	0.00	0.00
H2591: HEALTH ALLIANCE - MIDWEST, INC	311	6.43	2	0	0.00	0.00
H2593: AMERIGROUP TEXAS, INC.	87,357	2.44	213	15	0.17	7.04
H2835: THE CASCADE PACE, INC.	124	0.00	0	0	0.00	-
H2836: ANTHEM HEALTH PLANS, INC.	-	-	0	0	-	-
H2882: PACE CENTRAL MICHIGAN, INC.	20	0.00	0	0	0.00	-
H2926: PRIMEWEST RURAL MN HEALTH CARE	176	5.68	1	1	5.68	100.00
H2936: LIFECIRCLES	317	0.00	0	0	0.00	-
H3071: COMMUNITY CARE ALLIANCE OF ILL	4,510	14.19	64	3	0.67	4.69
H3240: AMERIGROUP NEW JERSEY, INC.	11,700	8.72	102	2	0.17	1.96
H3342: EMPIRE HEALTHCHOICE ASSURANCE,	644	4.66	3	0	0.00	0.00
H3370: EMPIRE HEALTHCHOICE HMO, INC.	-	-	10	0	-	0.00
H3416: HEALTHPARTNERS UNITYPOINT HEAL	1,337	0.00	0	0	0.00	-
H3447: HEALTHKEEPERS, INC.	63,868	4.52	289	8	0.13	2.77

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H3471: HEALTH ALLIANCE NORTHWEST HEAL	10,847	7.01	76	14	1.29	18.42
H3536: MATTHEW THORNTON HEALTH PLAN,	3,389	4.13	14	1	0.30	7.14
H3613: MCGREGOR PACE	458	0.00	0	0	0.00	-
H3653: PARAMOUNT CARE, INC.	16,446	4.26	70	3	0.18	4.29
H3655: COMMUNITY INSURANCE COMPANY	194,100	3.13	608	13	0.07	2.14
H3660: SUMMACARE INC.	22,859	7.79	178	5	0.22	2.81
H3664: AULTCARE HEALTH INSURING CORPO	20,091	3.33	67	1	0.05	1.49
H3668: MOUNT CARMEL HEALTH PLAN, INC.	45,900	2.09	96	3	0.07	3.13
H4036: ANTHEM INSURANCE COMPANIES, IN	26,793	3.02	81	5	0.19	6.17
H4118: THE WASHTENAW PACE	169	0.00	0	0	0.00	-
H4346: HMO COLORADO, INC.	12,969	5.09	66	4	0.31	6.06
H4497: MEDICAL MUTUAL OF OHIO	9,020	3.66	33	3	0.33	9.09
H4853: BRIGHT HEALTH COMPANY OF ARIZO	1,871	2.14	4	1	0.53	25.00
H4875: PRIORITY HEALTH	35,683	6.19	221	21	0.59	9.50
H4882: HEALTHPARTNERS, INC.	22,050	0.36	8	0	0.00	0.00
H4909: ANTHEM INSURANCE COMPANIES, IN	125,471	2.18	273	8	0.06	2.93
H5085: COMMUNITY PACE AT HOME, INC.	38	0.00	0	0	0.00	-
H5124: FRANCISCAN ACO, INC.	227	0.00	0	0	0.00	-
H5209: CARE WISCONSIN HEALTH PLAN, IN	2,165	1.39	3	0	0.00	0.00
H5211: SECURITY HEALTH PLAN OF WISCON	48,533	3.69	179	26	0.54	14.53
H5212: COMMUNITY CARE, INC.	523	0.00	0	0	0.00	-
H5215: NETWORK HEALTH INSURANCE CORPO	64,586	3.90	252	41	0.63	16.27
H5262: QUARTZ HEALTH PLAN CORPORATION	16,739	5.97	100	16	0.96	16.00
H5264: DEAN HEALTH PLAN, INC.	18,810	5.85	110	7	0.37	6.36
H5280: MOLINA HEALTHCARE OF OHIO, INC	14,670	18.61	273	25	1.70	9.16
H5422: BLUE CROSS BLUE SHIELD HEALTHC	5,142	4.67	24	1	0.19	4.17
H5427: FREEDOM HEALTH, INC.	77,034	4.27	329	1	0.01	0.30
H5431: HEALTHSUN HEALTH PLANS, INC.	48,263	2.18	105	5	0.10	4.76
H5454: CLEAR SPRING HEALTH OF ILLINOI	56	0.00	0	0	0.00	-
H5471: SIMPLY HEALTHCARE PLANS, INC.	58,650	7.69	451	17	0.29	3.77
H5594: OPTIMUM HEALTHCARE, INC.	55,723	4.06	226	0	0.00	0.00
H5610: CARE RESOURCES	208	0.00	0	0	0.00	-

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TABLE 5A - 2019
Annual Report of Medicare Reconsideration Activity:
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by Region and Managed Care Organization

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H5644: NETWORK HEALTH INSURANCE CORPO	43	0.00	0	0	0.00	-
H5703: SOUTH COUNTRY HEALTH ALLIANCE	581	1.72	1	1	1.72	100.00
H5746: AMERIGROUP COMMUNITY CARE OF N	1,366	8.05	11	0	0.00	0.00
H5817: AMERIGROUP TEXAS, INC.	-	-	28	0	-	0.00
H5822: MIDLAND CARE CONNECTION	226	0.00	0	0	0.00	-
H5854: ANTHEM HEALTH PLANS, INC.	28,046	6.67	187	4	0.14	2.14
H5883: BLUE CARE NETWORK OF MICHIGAN	90,674	2.47	224	12	0.13	5.36
H5937: UCARE MINNESOTA	2,615	3.44	9	0	0.00	0.00
H5959: BLUE CROSS AND BLUE SHIELD OF	89,103	2.39	213	21	0.24	9.86
H5992: SENIOR WHOLE HEALTH OF NEW YOR	85	0.00	0	0	0.00	-
H6080: MERIDIAN HEALTH PLAN OF ILLINO	8,104	13.57	110	6	0.74	5.45
H6140: WABASH MEMORIAL HOSPITAL ASSOC	1,383	0.00	0	0	0.00	-
H6141: SIDNEY HILLMAN HC	545	0.00	0	0	0.00	-
H6142: UNION HEALTH SERVICES, INC.	1,978	0.00	0	0	0.00	-
H6298: MEDICAL MUTUAL OF OHIO	-	-	1	0	-	0.00
H6396: CARESOURCE	3,719	117.24	436	19	5.11	4.36
H6672: EON HEALTH, INC. (GA)	379	73.88	28	1	2.64	3.57
H6723: MEDICAL MUTUAL OF OHIO	25,095	3.98	100	5	0.20	5.00
H6786: ANTHEM HEALTH PLANS OF MAINE,	82	12.20	1	0	0.00	0.00
H6787: VOANS SENIOR COMMUNITY CARE OF	157	0.00	0	0	0.00	-
H7172: AETNA BETTER HEALTH, INC. (OH)	17,374	20.84	362	67	3.86	18.51
H7200: AMERIGROUP TENNESSEE, INC.	-	-	9	0	-	0.00
H7220: INDIANA UNIVERSITY HEALTH PLAN	14,055	4.70	66	4	0.28	6.06
H7728: ANTHEM HEALTH PLANS OF NEW HAM	38,015	2.68	102	5	0.13	4.90
H7844: MOLINA HEALTHCARE OF MICHIGAN,	11,013	10.08	111	13	1.18	11.71
H7853: BRIGHT HEALTH INSURANCE COMPAN	1,198	3.34	4	3	2.50	75.00
H8026: AETNA BETTER HEALTH OF MICHIGA	7,222	3.05	22	1	0.14	4.55
H8046: MOLINA HEALTHCARE OF ILLINOIS,	6,639	8.13	54	6	0.90	11.11
H8170: AMERICA'S 1ST CHOICE OF SOUTH	524	1.91	1	0	0.00	0.00
H8280: BRIGHT HEALTH INSURANCE COMPAN	62	0.00	0	0	0.00	-
H8424: SIOUXLAND PACE, INC.	185	0.00	0	0	0.00	-
H8432: EMPIRE HEALTHCHOICE HMO, INC.	71,143	3.85	274	9	0.13	3.28

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H8452: CARESOURCE	19,985	23.92	478	48	2.40	10.04
H8552: ANTHEM BLUE CROSS LIFE AND HEA	7,381	4.06	30	2	0.27	6.67
H8769: GENESYS AMBULATORY HEALTH SERV	117	0.00	0	0	0.00	-
H8783: UCARE HEALTH, INC.	1,612	0.62	1	1	0.62	100.00
H9096: DEAN HEALTH PLAN, INC.	5,438	26.85	146	10	1.84	6.85
H9162: CARESOURCE INDIANA, INC.	-	-	3	0	-	0.00
H9185: A&D CHARITABLE FOUNDATION, INC	136	0.00	0	0	0.00	-
H9403: EON HEALTH, INC. (SC)	201	253.73	51	1	4.98	1.96
H9487: MICHIGAN COMPLETE HEALTH, INC.	2,395	7.93	19	1	0.42	5.26
H9516: BRIGHT HEALTH INSURANCE COMPAN	66	0.00	0	0	0.00	-
H9525: COMPCARE HEALTH SERVICES INSUR	45,606	3.64	166	7	0.15	4.22
H9572: BCBS OF MICHIGAN MUTUAL INSURA	430,183	0.67	287	19	0.04	6.62
H9589: EON HEALTH, INC. (GA)	47	0.00	0	0	0.00	-
H9712: HAP MIDWEST HEALTH PLAN, INC.	4,653	1.07	5	0	0.00	0.00
H9834: QUARTZ HEALTH PLAN MN CORPORAT	1,749	5.72	10	0	0.00	0.00
H9842: SAINT JOSEPH PACE	167	0.00	0	0	0.00	-
H9878: BRIGHT HEALTH INSURANCE COMPAN	114	0.00	0	0	0.00	-
H9886: HMO MISSOURI, INC.	-	-	10	0	-	0.00
H9947: BLUE CROSS AND BLUE SHIELD OF	-	-	1	0	-	0.00
H9952: MEDICA HEALTH PLANS	490	6.12	3	1	2.04	33.33
H9954: ANTHEM INSURANCE COMPANIES, IN	-	-	20	0	-	0.00
R4487: ANTHEM INSURANCE COMPANIES, IN	36,558	2.65	97	2	0.05	2.06
R5941: ANTHEM INSURANCE COMPANIES, IN	23,062	2.69	62	2	0.09	3.23

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Region=06: DALLAS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0029: COORDINATED CARE OF WASHINGTON	-	-	1	0	-	0.00
H0062: SUPERIOR HEALTHPLAN COMMUNITY	1,792	2.23	4	2	1.12	50.00
H0088: WELLCARE HEALTH INSURANCE OF N	150	0.00	0	0	0.00	-
H0111: WELLCARE OF GEORGIA, INC.	3,474	1.73	6	2	0.58	33.33
H0150: HEALTHSPRING LIFE & HEALTH INS	-	-	13	0	-	0.00
H0174: WELLCARE OF TEXAS, INC.	31,180	6.29	196	16	0.51	8.16
H0270: WELLCARE HEALTH INSURANCE COMP	73	0.00	0	0	0.00	-
H0332: KS PLAN ADMINISTRATORS, LLC	34,750	3.31	115	1	0.03	0.87
H0351: HEALTH NET OF ARIZONA, INC.	11,650	7.38	86	9	0.77	10.47
H0562: HEALTH NET OF CALIFORNIA, INC.	112,517	4.85	546	38	0.34	6.96
H0712: WELLCARE OF CONNECTICUT, INC.	9,314	16.96	158	4	0.43	2.53
H0724: BUCKEYE HEALTH PLAN COMMUNITY	1,792	1.12	2	0	0.00	0.00
H0908: BUCKEYE COMMUNITY HEALTH PLAN,	881	4.54	4	0	0.00	0.00
H0913: WELLCARE HEALTH PLANS OF NEW J	8,373	4.54	38	5	0.60	13.16
H1032: WELLCARE OF FLORIDA, INC.	104,542	3.85	403	14	0.13	3.47
H1112: WELLCARE OF GEORGIA, INC.	48,521	5.15	250	23	0.47	9.20
H1189: CHRISTUS HEALTH PLAN	2,494	19.25	48	9	3.61	18.75
H1248: LOUISIANA HEALTH SERVICE & IND	972	10.29	10	0	0.00	0.00
H1343: FRESENIUS HEALTH PLANS OF TEXA	-	-	1	0	-	0.00
H1416: HARMONY HEALTH PLAN, INC.	81,612	4.41	360	21	0.26	5.83
H1436: ABSOLUTE TOTAL CARE, INC.	5,112	4.50	23	2	0.39	8.70
H1664: HOME STATE HEALTH PLAN, INC.	555	1.80	1	0	0.00	0.00
H1904: PACE GREATER NEW ORLEANS	170	0.00	0	0	0.00	-
H2032: INSURANCE COMPANY OF SCOTT AND	2,493	17.65	44	7	2.81	15.91
H2134: WESTERN SKY COMMUNITY CARE, IN	-	-	0	0	-	-
H2171: CARE N' CARE INSURANCE COMPANY	2,632	13.30	35	6	2.28	17.14
H2174: TRILLIUM COMMUNITY HEALTH PLAN	2,395	2.92	7	1	0.42	14.29
H2491: WELLCARE HEALTH INSURANCE OF A	19,294	22.29	430	8	0.41	1.86
H2775: AMERICAN PROGRESSIVE LIFE & HL	43,236	1.55	67	9	0.21	13.43
H2816: AMERICAN PROGRESSIVE LIFE & HL	14,821	1.42	21	1	0.07	4.76
H2906: HOMETOWN HEALTH PLAN, INC.	3,007	4.32	13	0	0.00	0.00

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H2915: PENNSYLVANIA HEALTH & WELLNESS	1,888	2.65	5	0	0.00	0.00
H2960: HOMETOWN HEALTH PLAN, INC.	17,144	3.09	53	3	0.17	5.66
H2968: MEMORIAL HERMANN HEALTH INSURA	-	-	3	1	-	33.33
H3204: PRESBYTERIAN HEALTH PLAN	39,736	8.05	320	22	0.55	6.88
H3206: PRESBYTERIAN INSURANCE COMPANY	2,736	8.77	24	3	1.10	12.50
H3262: FRESENIUS HEALTH PLANS OF NEW	-	-	2	0	-	0.00
H3328: THE NEW YORK STATE CATHOLIC HE	48,641	7.71	375	49	1.01	13.07
H3499: COORDINATED CARE CORPORATION	783	2.55	2	0	0.00	0.00
H3561: HEALTH NET COMMUNITY SOLUTIONS	17,530	5.13	90	7	0.40	7.78
H3706: GLOBALHEALTH, INC.	12,502	2.80	35	6	0.48	17.14
H3755: COMMUNITY CARE HMO, INC	24,196	2.65	64	1	0.04	1.56
H4142: CHEROKEE NATION COMPREHENSIVE	158	0.00	0	0	0.00	-
H4198: COMMUNITYCARE GOVERNMENT PROGR	3,560	3.65	13	0	0.00	0.00
H4213: USABLE MUTUAL INSURANCE COMPAN	9,270	0.76	7	0	0.00	0.00
H4305: TOTAL LIFE HEALTHCARE	206	0.00	0	0	0.00	-
H4454: HEALTHSPRING LIFE & HEALTH INS	-	-	34	0	-	0.00
H4506: SELECTCARE OF TEXAS, INC.	63,132	3.06	193	11	0.17	5.70
H4517: AMARILLO MULTISVC CTR FR THE A	119	0.00	0	0	0.00	-
H4518: BIENVIVIR SENIOR HEALTH SERVIC	854	0.00	0	0	0.00	-
H4556: CONSOLIDATED ASSOC OF RAILROAD	2,144	0.00	0	0	0.00	-
H4564: SCOTT AND WHITE HEALTH PLAN	-	-	46	6	-	13.04
H4847: WELLCARE OF SOUTH CAROLINA, IN	980	3.06	3	0	0.00	0.00
H4868: WELLCARE OF NEW YORK, INC.	39,818	3.49	139	8	0.20	5.76
H5087: EASY CHOICE HEALTH PLAN INC.	32,837	1.95	64	1	0.03	1.56
H5117: LOUISIANA HEALTHCARE CONNECTIO	208	19.23	4	0	0.00	0.00
H5190: SUNSHINE STATE HEALTH PLAN, IN	2,237	4.02	9	0	0.00	0.00
H5199: WELLCARE HEALTH INSURANCE OF A	672	2.98	2	0	0.00	0.00
H5213: TOTAL COMMUNITY CARE, L.L.C.	394	0.00	0	0	0.00	-
H5294: SUPERIOR HEALTH PLAN, INC.	2,925	2.05	6	1	0.34	16.67
H5421: THE PYRAMID LIFE INSURANCE COM	-	-	0	0	-	-
H5430: ONECARE BY CARE1ST HEALTH PLAN	2,836	1.41	4	1	0.35	25.00
H5439: HEALTH NET LIFE INSURANCE COMP	29,909	3.91	117	22	0.74	18.80

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H5475: MERIDIAN HEALTH PLAN OF MICHIG	18,102	24.86	450	14	0.77	3.11
H5576: VANTAGE HEALTH PLAN, INC.	18,439	14.86	274	0	0.00	0.00
H5590: BRIDGEWAY HEALTH SOLUTIONS	7,677	3.13	24	0	0.00	0.00
H5656: SELECTCARE HEALTH PLANS, INC.	1,949	4.62	9	1	0.51	11.11
H5742: SHA, LLC	-	-	0	0	-	-
H5779: MERIDIAN HEALTH PLAN OF ILLINO	2,761	14.13	39	2	0.72	5.13
H6231: FRANCISCAN PACE, INC.	287	0.00	0	0	0.00	-
H6320: FRESENIUS HEALTH PLANS OF NORT	-	-	1	0	-	0.00
H6328: CARE N' CARE INSURANCE COMPANY	10,221	8.51	87	6	0.59	6.90
H6342: COMPLETE HEALTH WITH PACE	50	0.00	0	0	0.00	-
H6348: COORDINATED CARE CORPORATION	467	2.14	1	0	0.00	0.00
H6425: WASHINGTON REGIONAL MEDICORP	-	-	0	0	-	-
H6439: WELLCARE HEALTH PLANS OF ARIZO	1,124	0.89	1	0	0.00	0.00
H6453: HMO LOUISIANA, INC.	12,440	12.70	158	13	1.05	8.23
H6550: SUNFLOWER STATE HEALTH PLAN, I	935	1.07	1	1	1.07	100.00
H6801: GHS MANAGED HEALTH CARE PLANS,	-	-	5	0	-	0.00
H6815: HEALTH NET HEALTH PLAN OF OREG	36,478	5.24	191	10	0.27	5.24
H6870: SUPERIOR HEALTH PLAN, INC.	8,598	3.49	30	1	0.12	3.33
H6941: LIFE PACE	132	0.00	0	0	0.00	-
H6975: WELLCARE OF ALABAMA, INC.	31	0.00	0	0	0.00	-
H7114: VALIR PACE FOUNDATION	182	16.48	3	0	0.00	0.00
H7115: MEMORIAL HERMANN HEALTH PLAN	5,102	11.56	59	2	0.39	3.39
H7173: PEACH STATE HEALTH PLAN, INC.	1,853	3.24	6	0	0.00	0.00
H7326: WELLCARE OF SOUTH CAROLINA, IN	2,937	1.36	4	1	0.34	25.00
H7833: UNITEDHEALTHCARE COMMUNITY PLA	4,665	3.22	15	0	0.00	0.00
H8142: SCOTT AND WHITE HEALTH PLAN	25,603	11.25	288	24	0.94	8.33
H8189: MANAGED HEALTH SERVICES, WISCO	1,337	2.99	4	1	0.75	25.00
H8197: MOLINA HEALTHCARE OF TEXAS, IN	11,825	15.39	182	34	2.88	18.68
H8237: INSURANCE COMPANY OF SCOTT AND	-	-	35	5	-	14.29
H8423: HEALTHSPRING LIFE & HEALTH INS	1,971	5.07	10	4	2.03	40.00
H8786: AMERIGROUP TEXAS, INC.	12,850	9.11	117	0	0.00	0.00
H9276: SUNSHINE HEALTH COMMUNITY SOLU	1,327	4.52	6	1	0.75	16.67

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H9287: HEALTH NET COMMUNITY SOLUTIONS	2,732	2.20	6	0	0.00	0.00
H9312: FRESENIUS HEALTH PLANS INSURAN	-	-	1	1	-	100.00
H9364: WELLCARE OF MAINE, INC.	2,360	5.08	12	1	0.42	8.33
H9630: ARKANSAS HEALTH AND WELLNESS H	14,385	2.64	38	3	0.21	7.89
H9699: HMO PARTNERS, INC.	5,359	2.05	11	0	0.00	0.00
H9730: WELLCARE HEALTH INSURANCE COMP	14,056	4.13	58	4	0.28	6.90
H9811: MAGNOLIA HEALTH PLAN, INC.	807	1.24	1	0	0.00	0.00
H9998: LUBBOCK REGIONAL MENTAL HEALTH	161	0.00	0	0	0.00	-
S5810: WELLCARE PRESCRIPTION INSURANC	-	-	1	0	-	0.00

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Region=07: KANSAS CITY

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0028: CHA HMO, INC.	304,237	2.39	727	30	0.10	4.13
H0216: PACE IOWA	341	2.93	1	0	0.00	0.00
H0292: HUMANA HEALTH PLAN OF OHIO, IN	4,262	3.28	14	0	0.00	0.00
H0473: HUMANA INSURANCE COMPANY OF KE	7,968	3.26	26	1	0.13	3.85
H1019: CAREPLUS HEALTH PLANS, INC.	136,165	4.13	563	3	0.02	0.53
H1036: HUMANA MEDICAL PLAN, INC.	496,048	2.41	1,196	40	0.08	3.34
H1352: BLUE-ADVANTAGE PLUS OF KANSAS	8,749	9.49	83	6	0.69	7.23
H1406: HUMANA HEALTH PLAN, INC.	-	-	9	0	-	0.00
H1468: HUMANA BENEFIT PLAN OF ILLINOI	102,581	2.63	270	14	0.14	5.19
H1510: HUMANA INSURANCE COMPANY	-	-	3	0	-	0.00
H1651: MEDICAL ASSOCIATES HEALTH PLAN	12,498	0.64	8	3	0.24	37.50
H1716: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00
H1951: HUMANA HEALTH BENEFIT PLAN OF	147,744	2.31	341	9	0.06	2.64
H2012: HUMANA HEALTH PLAN, INC.	-	-	9	0	-	0.00
H2029: HUMANA INSURANCE OF PUERTO RIC	973	3.08	3	0	0.00	0.00
H2450: MEDICA INSURANCE COMPANY	80,322	0.90	72	8	0.10	11.11
H2463: HUMANA HEALTH PLAN OF TEXAS, I	4,688	1.49	7	1	0.21	14.29
H2486: HUMANA MEDICAL PLAN OF UTAH, I	2,651	3.02	8	0	0.00	0.00
H2610: ESSENCE HEALTHCARE, INC.	63,356	8.32	527	40	0.63	7.59
H2649: HUMANA HEALTH PLAN, INC.	-	-	218	8	-	3.67
H2944: HUMANA INSURANCE COMPANY	5,794	7.08	41	8	1.38	19.51
H2949: HUMANA HEALTH PLAN, INC.	-	-	8	1	-	12.50
H3170: SAPPHIRE EDGE, INC.	1,506	0.66	1	0	0.00	0.00
H3533: HUMANA HEALTH COMPANY OF NEW Y	29,228	3.87	113	6	0.21	5.31
H4007: HUMANA HEALTH PLANS OF PUERTO	36,399	0.38	14	0	0.00	0.00
H4141: HUMANA EMPLOYERS HEALTH PLAN O	60,566	2.66	161	5	0.08	3.11
H4145: HUMANA REGIONAL HEALTH PLAN, I	-	-	1	0	-	0.00
H4172: NHC ADVANTAGE, LLC	1,019	1.96	2	1	0.98	50.00
H4461: CARITEN HEALTH PLAN INC.	117,153	1.91	224	4	0.03	1.79
H4623: HUMANA REGIONAL HEALTH PLAN, I	13,553	0.74	10	0	0.00	0.00
H5216: HUMANA INSURANCE COMPANY	1,359,313	3.93	5,337	174	0.13	3.26

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H5256: MEDICAL ASSOCIATES CLINIC HEAL	3,629	0.00	0	0	0.00	-
H5291: HUMANA HEALTH PLAN, INC.	-	-	1	0	-	0.00
H5377: HUMANA MEDICAL PLAN OF PENNSYL	173	0.00	0	0	0.00	-
H5415: HUMANA HEALTH INSURANCE COMPAN	-	-	7	1	-	14.29
H5426: HUMANA ADVANTAGECARE PLAN, INC	-	-	1	0	-	0.00
H5525: HUMANA BENEFIT PLAN OF ILLINOI	104,790	3.12	327	9	0.09	2.75
H5619: ARCADIAN HEALTH PLAN, INC.	357,310	2.49	891	26	0.07	2.92
H5970: HUMANA INSURANCE COMPANY OF NE	20,423	5.14	105	8	0.39	7.62
H6154: MEDICA HEALTH PLANS	907	4.41	4	0	0.00	0.00
H6502: MISSOURI VALLEY LIFE AND HEALT	1,955	25.58	50	3	1.53	6.00
H6609: HUMANA INSURANCE COMPANY	-	-	75	3	-	4.00
H6622: HUMANA WI HEALTH ORGANIZATION	259,311	3.16	819	26	0.10	3.17
H6821: MUTUAL OF OMAHA MEDICARE ADVAN	907	11.03	10	0	0.00	0.00
H6859: HUMANA MEDICAL PLAN OF PENNSYL	-	-	2	0	-	0.00
H7003: PACE NEBRASKA	186	16.13	3	0	0.00	0.00
H7284: HUMANA HEALTH INSURANCE COMPAN	697	4.30	3	0	0.00	0.00
H7621: HUMANA HEALTH PLAN OF CALIFORN	4,673	1.07	5	0	0.00	0.00
H8087: HUMANADENTAL INSURANCE COMPANY	14,139	4.67	66	1	0.07	1.52
H8145: HUMANA INSURANCE COMPANY	63,755	3.75	239	11	0.17	4.60
H8889: MEDICA HEALTH PLANS	24,771	1.25	31	3	0.12	9.68
H8908: HUMANA MEDICAL PLAN OF MICHIGA	12,340	4.62	57	1	0.08	1.75
H9070: COMPBENEFITS INSURANCE COMPANY	12,971	2.16	28	0	0.00	0.00
H9438: BLUESTEM PACE, INC.	67	0.00	0	0	0.00	-
R0110: HUMANA INSURANCE COMPANY	35,779	2.93	105	2	0.06	1.90
R0865: HUMANA INSURANCE COMPANY	37,999	2.63	100	4	0.11	4.00
R0923: HUMANA INSURANCE COMPANY	8,740	3.78	33	2	0.23	6.06
R1390: HUMANA INSURANCE COMPANY	56,542	4.78	270	15	0.27	5.56
R1532: HUMANA INSURANCE COMPANY	5,453	4.58	25	0	0.00	0.00
R3392: HUMANA INSURANCE COMPANY	39,517	4.45	176	3	0.08	1.70
R3887: HUMANA INSURANCE COMPANY	11,821	4.82	57	0	0.00	0.00
R4182: HUMANA INSURANCE COMPANY	50,171	3.73	187	9	0.18	4.81
R4845: HUMANA INSURANCE COMPANY	6,129	4.08	25	0	0.00	0.00

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R5361: HUMANA INSURANCE COMPANY	18,535	3.83	71	2	0.11	2.82
R5495: HUMANA INSURANCE COMPANY	9,600	4.06	39	2	0.21	5.13
R5826: HUMANA INSURANCE COMPANY	31,079	5.66	176	5	0.16	2.84
R7220: HUMANA INSURANCE COMPANY	7,490	4.54	34	1	0.13	2.94
R7315: HUMANA INSURANCE COMPANY	17,698	3.90	69	4	0.23	5.80
S5552: HUMANA INSURANCE COMPANY OF NE	-	-	1	0	-	0.00
S5884: HUMANA INSURANCE COMPANY	-	-	4	0	-	0.00

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Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0107: HEALTH CARE SERVICE CORPORATIO	13,610	10.21	139	28	2.06	20.14
H0545: INTER VALLEY HEALTH PLAN, INC.	20,110	1.14	23	0	0.00	0.00
H0613: TOTAL LONGTERM CARE, INC.	3,147	0.95	3	0	0.00	0.00
H0657: FRIDAY HEALTH PLANS OF COLORAD	722	0.00	0	0	0.00	-
H1181: NETWORK HEALTH INSURANCE CORPO	1,729	1.74	3	1	0.58	33.33
H1587: ARKANSAS SUPERIOR SELECT, INC.	1,329	9.03	12	0	0.00	0.00
H1666: HCSC INSURANCE SERVICES COMPAN	12,499	17.20	215	40	3.20	18.60
H1787: GOOD SAMARITAN INSURANCE PLAN	318	3.14	1	0	0.00	0.00
H1924: PORT HOLDINGS, INC.	1,484	0.67	1	0	0.00	0.00
H1994: SELECTHEALTH, INC.	41,861	3.51	147	3	0.07	2.04
H2392: KANSAS SUPERIOR SELECT, INC.	269	14.87	4	0	0.00	0.00
H2815: VOANS SENIOR COMMUNITY CARE OF	294	0.00	0	0	0.00	-
H3251: HEALTH CARE SERVICE CORPORATIO	9,622	10.39	100	24	2.49	24.00
H3708: OKLAHOMA SUPERIOR SELECT, INC.	242	4.13	1	0	0.00	0.00
H3765: HEARTLANDPLAINS HEALTH	-	-	4	0	-	0.00
H3822: HEALTH CARE SERVICE CORPORATIO	30,591	8.21	251	42	1.37	16.73
H3979: GHS HEALTH MAINTENANCE ORGANIZ	2,644	21.18	56	4	1.51	7.14
H4000: MEMORIAL HOSPITAL OF LARAMIE C	135	0.00	0	0	0.00	-
H4388: SECURITY HEALTH PLAN OF WISCON	3,328	2.10	7	0	0.00	0.00
H4490: MISSOURI MEDICARE SELECT, LLC	99	30.30	3	0	0.00	0.00
H4652: UNION PACIFIC RAILROAD EMPLOYE	11,792	0.00	0	0	0.00	-
H5167: ROCKY MOUNTAIN HEALTH CARE SER	639	0.00	0	0	0.00	-
H5414: AETNA HEALTH INC. (FL)	-	-	1	0	-	0.00
H5608: DENVER HEALTH MEDICAL PLAN, IN	4,690	9.59	45	1	0.21	2.22
H5613: MVP HEALTH PLAN, INC.	214	14.02	3	1	4.67	33.33
H6947: QUALCHOICE ADVANTAGE	-	-	2	0	-	0.00
H7195: NORTHLAND PACE PROGRAM	174	0.00	0	0	0.00	-
H7262: TRU COMMUNITY CARE	133	0.00	0	0	0.00	-
H7511: GOOD SAMARITAN INSURANCE PLAN	608	8.22	5	3	4.93	60.00
H7779: AMERICAN HEALTH PLAN, INC.	495	0.00	0	0	0.00	-
H8133: GHS INSURANCE COMPANY	3,621	18.23	66	11	3.04	16.67

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H8554: GHS INSURANCE COMPANY	694	30.26	21	2	2.88	9.52
H8634: HEALTH CARE SERVICE CORPORATIO	17,194	16.46	283	55	3.20	19.43
H8967: GOOD SAMARITAN INSURANCE PLAN	190	15.79	3	0	0.00	0.00
H9208: RIVERLINK HEALTH	-	-	5	0	-	0.00

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Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0148: BLUE SHIELD OF CALIFORNIA PROM	4,999	0.80	4	0	0.00	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA, I	-	-	1	0	-	0.00
H0169: UNITEDHEALTHCARE OF THE MIDWES	28,266	3.29	93	0	0.00	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE R	62,432	3.16	197	0	0.00	0.00
H0271: SYMPHONIX HEALTH INSURANCE, IN	30,429	4.54	138	4	0.13	2.90
H0294: CARE IMPROVEMENT PLUS WISCONSI	13,609	4.63	63	1	0.07	1.59
H0302: MEDISUN, INC.	42,927	12.14	521	48	1.12	9.21
H0321: ARIZONA PHYSICIANS IPA, INC.	45,338	3.15	143	1	0.02	0.70
H0432: UNITEDHEALTHCARE OF ALABAMA, I	11,574	5.36	62	0	0.00	0.00
H0504: CALIFORNIA PHYSICIANS' SERVICE	83,784	5.50	461	9	0.11	1.95
H0524: KAISER FOUNDATION HP, INC.	1,203,849	1.06	1,271	26	0.02	2.05
H0542: ALTAMED HEALTH SERVICES CORPOR	1,959	0.00	0	0	0.00	-
H0543: UHC OF CALIFORNIA	365,815	2.05	749	6	0.02	0.80
H0571: CHINESE COMMUNITY HEALTH PLAN	5,017	4.19	21	2	0.40	9.52
H0602: ROCKY MOUNTAIN HEALTH MAINTENA	11,524	5.47	63	5	0.43	7.94
H0609: PACIFICARE OF COLORADO, INC.	333,017	2.64	879	8	0.02	0.91
H0624: UNITEDHEALTHCARE INSURANCE COM	10,261	7.50	77	0	0.00	0.00
H0630: KAISER FOUNDATION HP OF CO	112,028	1.37	154	11	0.10	7.14
H0710: SIERRA HEALTH AND LIFE INSURAN	35,659	7.88	281	1	0.03	0.36
H0755: OXFORD HEALTH PLANS (CT), INC.	147,296	5.87	865	5	0.03	0.58
H0838: UNIVERSAL CARE, INC.	38,780	0.44	17	0	0.00	0.00
H0934: PACIFIC PACE, LLC	-	-	0	0	-	-
H1045: PREFERRED CARE PARTNERS, INC.	191,967	5.04	967	3	0.02	0.31
H1111: UNITEDHEALTHCARE OF GEORGIA, I	14,436	6.30	91	0	0.00	0.00
H1170: KAISER FOUNDATION HP OF GA, IN	30,451	1.58	48	3	0.10	6.25
H1230: KAISER FOUNDATION HP, INC.	32,379	0.34	11	0	0.00	0.00
H1278: HARKEN HEALTH INSURANCE COMPAN	5,410	2.96	16	0	0.00	0.00
H1286: UNITEDHEALTHCARE INSURANCE COM	19,830	1.61	32	0	0.00	0.00
H1426: VITALITY HEALTH PLAN OF CALIFO	9,207	2.72	25	2	0.22	8.00
H1509: UNITEDHEALTHCARE INSURANCE COM	-	-	2	0	-	0.00
H1537: CARE IMPROVEMENT PLUS SOUTH CE	2,129	3.76	8	0	0.00	0.00

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H1659: PIEDMONT COMMUNITY HEALTHCARE,	4,905	4.28	21	4	0.82	19.05
H1693: FHCS, INC.	-	-	0	0	-	-
H1944: UNITEDHEALTHCARE OF NEW ENGLAN	69,538	3.24	225	1	0.01	0.44
H1961: PEOPLES HEALTH, INC.	76,755	3.15	242	6	0.08	2.48
H2001: SIERRA HEALTH AND LIFE INSURAN	1,365,197	5.31	7,243	43	0.03	0.59
H2150: KAISER FNDN HP OF THE MID-ATLA	26,643	3.45	92	1	0.04	1.09
H2172: KAISER FDTN HLTH PLAN OF THE M	53,392	1.59	85	4	0.07	4.71
H2226: UNITEDHEALTHCARE INSURANCE COM	18,689	1.93	36	0	0.00	0.00
H2228: UNITEDHEALTHCARE INSURANCE COM	247,366	4.80	1,188	0	0.00	0.00
H2241: GOLDEN STATE MEDICARE HEALTH P	6,209	8.54	53	5	0.81	9.43
H2247: UNITEDHEALTHCARE COMMUNITY PLA	2,142	15.41	33	0	0.00	0.00
H2292: OXFORD HEALTH INSURANCE, INC.	8,763	1.03	9	0	0.00	0.00
H2406: UNITEDHEALTHCARE INSURANCE COM	100,554	3.15	317	3	0.03	0.95
H2793: IMPERIAL INSURANCE COMPANY OF	414	0.00	0	0	0.00	-
H2802: UNITEDHEALTHCARE OF THE MIDLAN	254,733	4.09	1,043	3	0.01	0.29
H2931: HEALTH PLAN OF NEVADA, INC.	-	-	17	0	-	0.00
H2961: HEALTH PLAN OF NEVADA, INC.	-	-	1	0	-	0.00
H2986: STANFORD HEALTHCARE ADVANTAGE	4,146	6.51	27	1	0.24	3.70
H3107: OXFORD HEALTH PLANS (NJ), INC.	-	-	2	0	-	0.00
H3113: OXFORD HEALTH PLANS (NJ), INC.	46,542	4.47	208	2	0.04	0.96
H3132: AHF MCO OF FLORIDA, INC.	1,545	0.00	0	0	0.00	-
H3237: HEALTH NET COMMUNITY SOLUTIONS	10,438	5.08	53	3	0.29	5.66
H3307: OXFORD HEALTH PLANS (NY), INC.	73,774	6.45	476	0	0.00	0.00
H3379: UNITEDHEALTHCARE OF NEW YORK,	35,810	5.61	201	1	0.03	0.50
H3387: UNITEDHEALTHCARE OF NEW YORK,	112,383	3.59	404	0	0.00	0.00
H3464: UNITEDHEALTHCARE OF ARKANSAS,	9,763	5.22	51	0	0.00	0.00
H3517: HUMBOLDT SENIOR RESOURCE CENTE	156	0.00	0	0	0.00	-
H3563: GARY AND MARY WEST SENIOR SERV	-	-	0	0	-	-
H3572: AHF MCO OF GEORGIA, INC.	25	0.00	0	0	0.00	-
H3749: UNITEDHEALTHCARE OF OKLAHOMA,	32,908	4.10	135	0	0.00	0.00
H3794: CARE IMPROVEMENT PLUS WISCONSI	10,575	4.26	45	0	0.00	0.00
H3805: UNITEDHEALTHCARE OF OREGON, IN	139,487	1.63	228	1	0.01	0.44

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H3815: ALIGNMENT HEALTH PLAN	47,992	5.81	279	6	0.13	2.15
H3832: HAWAII MEDICAL SERVICE ASSOCIA	36,272	1.10	40	2	0.06	5.00
H3920: UNITEDHEALTHCARE OF PENNSYLVAN	-	-	1	0	-	0.00
H4089: UNITEDHEALTHCARE OF LOUISIANA,	891	42.65	38	0	0.00	0.00
H4094: OPTIMUM CHOICE, INC.	563	24.87	14	0	0.00	0.00
H4514: UNITEDHEALTHCARE COMMUNITY PLA	33,083	11.70	387	1	0.03	0.26
H4527: PHYSICIANS HEALTH CHOICE OF TE	87,895	3.31	291	2	0.02	0.69
H4590: UNITEDHEALTHCARE BENEFITS OF T	256,178	2.29	586	3	0.01	0.51
H4604: UNITEDHEALTHCARE OF UTAH, INC.	77,175	1.15	89	1	0.01	1.12
H4931: BANNER - UNIVERSITY CARE ADVAN	14,161	7.06	100	10	0.71	10.00
H5008: UNITEDHEALTHCARE INSURANCE COM	53,500	7.44	398	0	0.00	0.00
H5050: KAISER FOUNDATION HEALTH PLAN	95,434	8.39	801	17	0.18	2.12
H5172: COMMUNITY HEALTH GROUP	6,278	0.96	6	0	0.00	0.00
H5253: UNITEDHEALTHCARE OF WISCONSIN,	526,182	3.65	1,921	8	0.02	0.42
H5322: CARE IMPROVEMENT PLUS SOUTH CE	39,294	6.97	274	0	0.00	0.00
H5355: IEHP HEALTH ACCESS	27,751	17.55	487	22	0.79	4.52
H5386: SHARP HEALTH PLAN	3,687	7.59	28	1	0.27	3.57
H5403: ON LOK SENIOR HEALTH SERVICES	1,366	0.00	0	0	0.00	-
H5405: CENTER FOR ELDERS INDEPENDENCE	667	0.00	0	0	0.00	-
H5406: SUTTER VALLEY HOSPITALS	312	0.00	0	0	0.00	-
H5420: MEDICA HEALTHCARE PLANS, INC.	44,759	4.51	202	2	0.04	0.99
H5425: SCAN HEALTH PLAN	202,662	6.03	1,222	56	0.28	4.58
H5433: ORANGE COUNTY HEALTH AUTHORITY	1,541	13.63	21	0	0.00	0.00
H5435: UNITEDHEALTHCARE INSURANCE COM	17,627	14.81	261	0	0.00	0.00
H5496: IMPERIAL HEALTH PLAN OF CALIFO	508	3.94	2	0	0.00	0.00
H5580: MERCY CARE	16,549	7.07	117	10	0.60	8.55
H5587: HEALTH CHOICE ARIZONA, INC.	8,416	6.42	54	8	0.95	14.81
H5629: COMMUNITY ELDERCARE OF SAN DIE	686	0.00	0	0	0.00	-
H5649: CENTRAL HEALTH PLAN OF CALIFOR	42,580	2.68	114	3	0.07	2.63
H5652: SIERRA HEALTH AND LIFE INSURAN	4,950	0.61	3	0	0.00	0.00
H5852: AIDS HEALTHCARE FOUNDATION	698	0.00	0	0	0.00	-
H5928: BLUE SHIELD OF CALIFORNIA PROM	57,726	4.12	238	9	0.16	3.78

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H5943: SCAN HEALTH PLAN	1,560	13.46	21	7	4.49	33.33
H5945: PROMINENCE HEALTHFIRST	6,754	14.51	98	16	2.37	16.33
H5969: ALOHACARE	1,797	2.78	5	2	1.11	40.00
H6053: SANTE FE EMPLOYEES HOSPITAL AS	686	0.00	0	0	0.00	-
H6079: TOTAL LONGTERM CARE, INC.	562	0.00	0	0	0.00	-
H6229: BLUE CROSS OF CALIFORNIA PARTN	5,410	3.70	20	0	0.00	0.00
H6526: UNITEDHEALTHCARE OF NEW MEXICO	4,817	4.15	20	0	0.00	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH CE	1,354	18.46	25	0	0.00	0.00
H6595: UNITEDHEALTHCARE OF KENTUCKY,	686	5.83	4	0	0.00	0.00
H7317: HAWAII MEDICAL SERVICE ASSOCIA	133	0.00	0	0	0.00	-
H7404: PACIFICARE LIFE ASSURANCE COMP	3,100	1.94	6	0	0.00	0.00
H7445: UNITEDHEALTHCARE OF ILLINOIS,	-	-	0	0	-	-
H7464: UNITEDHEALTHCARE OF THE MID-AT	3,433	10.49	36	0	0.00	0.00
H7501: ORANGE COUNTY HEALTH AUTHORITY	159	0.00	0	0	0.00	-
H7680: PROMINENCE HEALTHFIRST OF TEXA	1,219	21.33	26	0	0.00	0.00
H7855: BRANDMAN CENTERS FOR SENIOR CA	206	0.00	0	0	0.00	-
H7885: SAN MATEO HEALTH COMMISSION	8,799	6.71	59	12	1.36	20.34
H7890: SANTA CLARA COUNTY HEALTH AUTH	8,076	6.81	55	3	0.37	5.45
H8016: ORANGE COUNTY HEALTH AUTHORITY	14,291	14.34	205	29	2.03	14.15
H8082: STOCKTON PACE	51	0.00	0	0	0.00	-
H8211: MAMSI LIFE AND HEALTH INSURANC	2,788	5.74	16	0	0.00	0.00
H8258: LOCAL INITIATIVE HEALTH AUTHOR	15,984	8.57	137	7	0.44	5.11
H8677: MOLINA HEALTHCARE OF CALIFORNI	9,793	7.35	72	10	1.02	13.89
H8748: UNITEDHEALTHCARE INSURANCE COM	16,573	5.31	88	0	0.00	0.00
H8764: ASPIRE HEALTH PLAN	4,346	16.34	71	3	0.69	4.23
H8768: UNITEDHEALTHCARE INSURANCE CO	16,434	5.60	92	0	0.00	0.00
H9003: KAISER FOUNDATION HP OF THE N	94,743	1.18	112	3	0.03	2.68
H9104: SCAN HEALTH PLAN	38	26.32	1	0	0.00	0.00
H9455: HEALTH CHOICE UTAH, INC.	154	0.00	0	0	0.00	-
H9592: INNOVATIVE INTEGRATED HEALTH,	375	0.00	0	0	0.00	-
H9616: CENTRO DE SALUD DE LA COMUNIDA	355	0.00	0	0	0.00	-
R1548: UNITEDHEALTHCARE INSURANCE CO	36,397	3.24	118	0	0.00	0.00

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R2604: UNITEDHEALTHCARE INSURANCE COM	-	-	1	0	-	0.00
R3175: UNITEDHEALTHCARE INSURANCE COM	4,392	1.82	8	0	0.00	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH CE	81,481	17.81	1,451	3	0.04	0.21
R5287: UNITEDHEALTHCARE INSURANCE COM	-	-	4	0	-	0.00
R5329: SIERRA HEALTH AND LIFE INSURAN	6,522	5.37	35	0	0.00	0.00
R5342: UNITEDHEALTHCARE INSURANCE COM	99,792	6.06	605	0	0.00	0.00
R6801: CARE IMPROVEMENT PLUS OF TEXAS	126,914	13.57	1,722	6	0.05	0.35
R7444: UNITEDHEALTHCARE INSURANCE COM	429,583	11.01	4,730	14	0.03	0.30
R9896: CARE IMPROVEMENT PLUS SOUTH CE	-	-	2	0	-	0.00
S5820: UNITEDHEALTHCARE INSURANCE COM	-	-	1	0	-	0.00
S5921: UNITEDHEALTHCARE INS. CO. & UH	-	-	2	0	-	0.00

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Region=10: SEATTLE

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H1302: BLUE CROSS OF IDAHO CARE PLUS,	754	5.31	4	1	1.33	25.00
H1304: REGENCE BLUESHIELD OF IDAHO	5,430	1.10	6	0	0.00	0.00
H1350: BLUE CROSS OF IDAHO CARE PLUS,	33,192	12.71	422	26	0.78	6.16
H1372: MARQUIS ADVANTAGE, INC.	476	4.20	2	0	0.00	0.00
H1969: REGENCE BLUESHIELD OF IDAHO	1,981	0.50	1	0	0.00	0.00
H1997: REGENCE BLUESHIELD	2,559	5.47	14	0	0.00	0.00
H3084: INTERNATIONAL COMMUNITY HEALTH	-	-	0	0	-	-
H3809: PROVIDENCE HEALTH & SERVICES -	1,442	0.00	0	0	0.00	-
H3810: ALLCARE HEALTH PLAN, INC.	3,202	4.06	13	1	0.31	7.69
H3811: SAMARITAN HEALTH PLANS, INC.	5,153	2.72	14	1	0.19	7.14
H3813: MODA HEALTH PLAN, INC.	10,296	7.96	82	9	0.87	10.98
H3814: ATRIO HEALTH PLANS	2,129	3.76	8	1	0.47	12.50
H3817: REGENCE BLUECROSS BLUESHIELD O	54,013	1.52	82	1	0.02	1.22
H3864: PACIFICSOURCE COMMUNITY HEALTH	23,204	3.19	74	3	0.13	4.05
H4605: REGENCE BLUECROSS BLUESHIELD O	8,094	1.11	9	1	0.12	11.11
H4754: PACIFICSOURCE COMMUNITY HEALTH	9,666	2.69	26	1	0.10	3.85
H5007: PROVIDENCE HEALTH SYSTEM	719	0.00	0	0	0.00	-
H5009: REGENCE BLUESHIELD	16,547	2.12	35	0	0.00	0.00
H5010: ASURIS NORTHWEST HEALTH	874	0.00	0	0	0.00	-
H5520: HEALTH NET LIFE INSURANCE COMP	-	-	1	0	-	0.00
H5826: COMMUNITY HEALTH PLAN OF WASHI	10,155	3.64	37	5	0.49	13.51
H5859: HEALTH PLAN OF CAREOREGON, INC	11,481	2.70	31	2	0.17	6.45
H5995: ATRIO HEALTH PLANS	3,396	3.83	13	0	0.00	0.00
H6237: REGENCE BLUECROSS BLUESHIELD O	5,855	3.07	18	1	0.17	5.56
H6743: ATRIO HEALTH PLANS	10,030	5.78	58	6	0.60	10.34
H7006: ATRIO HEALTH PLANS	2,459	10.98	27	1	0.41	3.70
H7245: PREMIERA BLUE CROSS	19,498	2.05	40	4	0.21	10.00
H8506: MODA HEALTH PLAN, INC.	575	12.17	7	0	0.00	0.00
H9047: PROVIDENCE HEALTH ASSURANCE	57,958	4.30	249	19	0.33	7.63
H9302: PREMIERA BLUE CROSS	13,466	2.67	36	2	0.15	5.56

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2019 divided by the mid-year enrollment, times 1,000.

TABLE 5A - 2019
Annual Report of Medicare Reconsideration Activity:
Rate of Appeals During 2019, and Rate of Favorable Decisions per 1,000 Members
by Region and Managed Care Organization

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
TOTAL	48,438,406	2.07	100,421	3,781	0.08	3.77

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2019 divided by the mid-year enrollment, times 1,000.

TABLE 6 - 2019 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2019, and Distribution of Final
Decisions, by Region and Plan

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0137: COMMONWEALTH CARE ALLIANCE,	21,354	1.03	22	16	72.73	4	18.18	0	0.00	2	9.09	0	0.00
H1290: DEVOTED HEALTH PLAN OF FLORI	3,332	0.30	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1660: HARVARD PILGRIM HEALTH CARE	7,932	7.19	57	42	73.68	15	26.32	0	0.00	0	0.00	0	0.00
H2225: COMMONWEALTH CARE ALLIANCE,	10,362	1.06	11	10	90.91	0	0.00	0	0.00	0	0.00	1	9.09
H2230: BCBS OF MASSACHUSETTS HMO B	43,845	0.30	13	11	84.62	1	7.69	0	0.00	1	7.69	0	0.00
H2256: TUFTS ASSOCIATED HEALTH MAIN	102,195	0.58	59	52	88.14	5	8.47	0	0.00	2	3.39	0	0.00
H2261: BCBS OF MASSACHUSETTS HMO B	13,546	0.30	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4152: BLUE CROSS & BLUE SHIELD OF	52,025	0.83	43	40	93.02	2	4.65	0	0.00	1	2.33	0	0.00
H5591: MARTIN'S POINT GENERATIONS A	45,786	0.28	13	12	92.31	1	7.69	0	0.00	0	0.00	0	0.00
H6750: HARVARD PILGRIM HEALTH CARE	7,829	5.88	46	39	84.78	7	15.22	0	0.00	0	0.00	0	0.00
H7419: TUFTS HEALTH PUBLIC PLANS, I	2,691	0.74	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	9,080	1.98	18	17	94.44	0	0.00	0	0.00	1	5.56	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	19,276	4.41	85	75	88.24	9	10.59	1	1.18	0	0.00	0	0.00
H9576: NEIGHBORHOOD HEALTH PLAN OF	14,875	0.74	11	6	54.55	2	18.18	1	9.09	2	18.18	0	0.00
H9585: BOSTON MEDICAL CENTER HEALTH	1,134	1.76	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

TABLE 6 - 2019 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2019, and Distribution of Final
Decisions, by Region and Plan

Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0354: CIGNA HEALTHCARE OF ARIZONA,	46,841	1.24	58	53	91.38	3	5.17	0	0.00	1	1.72	1	1.72
H0423: METROPLUS HEALTH PLAN, INC.	7,870	0.38	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H0439: CIGNA HEALTHCARE OF GEORGIA,	20,585	3.16	65	63	96.92	1	1.54	0	0.00	1	1.54	0	0.00
H1415: HEALTHSPRING LIFE & HEALTH I	9,822	2.85	28	27	96.43	0	0.00	0	0.00	1	3.57	0	0.00
H2108: BRAVO HEALTH MID-ATLANTIC, I	17,379	3.45	60	60	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2168: VILLAGE SENIOR SERVICES CORP	1,816	0.55	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3154: HORIZON INSURANCE COMPANY	22,588	0.31	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H3305: MVP HEALTH PLAN, INC.	34,486	5.71	197	164	83.25	27	13.71	0	0.00	6	3.05	0	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	108,216	0.43	47	28	59.57	1	2.13	0	0.00	17	36.17	1	2.13
H3335: EXCELLUS HEALTH PLAN, INC.	56,046	3.02	169	142	84.02	22	13.02	1	0.59	4	2.37	0	0.00
H3344: INDEPENDENT HEALTH BENEFITS	4,415	2.27	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00
H3347: ELDERPLAN, INC.	11,517	1.39	16	16	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	97,383	3.00	292	245	83.90	41	14.04	2	0.68	3	1.03	1	0.34
H3359: HEALTHFIRST HEALTH PLAN, INC	166,865	0.46	76	28	36.84	2	2.63	0	0.00	46	60.53	0	0.00
H3362: INDEPENDENT HEALTH ASSOCIATI	62,101	2.59	161	151	93.79	9	5.59	0	0.00	1	0.62	0	0.00
H3384: HEALTHNOW NEW YORK INC.	39,932	0.23	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00
H3388: CAPITAL DISTRICT PHYSICIANS'	40,939	1.00	41	35	85.37	4	9.76	0	0.00	2	4.88	0	0.00
H3528: CONNECTICARE, INC.	49,433	0.71	35	26	74.29	9	25.71	0	0.00	0	0.00	0	0.00
H3949: BRAVO HEALTH PENNSYLVANIA, I	45,424	2.42	110	106	96.36	2	1.82	0	0.00	2	1.82	0	0.00
H4003: MMM HEALTHCARE, LLC	203,736	0.11	22	16	72.73	6	27.27	0	0.00	0	0.00	0	0.00
H4004: MMM HEALTHCARE, LLC	45,295	0.07	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H4005: TRIPLE S ADVANTAGE, INC.	12,618	0.16	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4407: HEALTHSPRING LIFE & HEALTH I	9,860	0.91	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H4513: HEALTHSPRING LIFE & HEALTH I	227,123	2.17	492	467	94.92	8	1.63	1	0.20	13	2.64	3	0.61
H5042: CDPHP UNIVERSAL BENEFITS, IN	3,499	0.86	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5141: CLOVER INSURANCE COMPANY	38,494	1.04	40	25	62.50	2	5.00	0	0.00	12	30.00	1	2.50
H5410: HEALTHSPRING OF FLORIDA	47,836	0.84	40	38	95.00	0	0.00	1	2.50	1	2.50	0	0.00
H5526: HEALTHNOW NEW YORK INC.	16,862	0.36	6	3	50.00	3	50.00	0	0.00	0	0.00	0	0.00
H5549: VNS CHOICE	2,335	0.86	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5577: MCS ADVANTAGE, INC.	173,353	0.06	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00
H5628: MOLINA HEALTHCARE OF UTAH, I	11,465	2.35	27	18	66.67	3	11.11	1	3.70	5	18.52	0	0.00
H5774: TRIPLE S ADVANTAGE, INC.	116,632	0.08	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFOR	1,962	0.51	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2019 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2019, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5823: MOLINA HEALTHCARE OF WASHING	9,340	1.71	16	10	62.50	5	31.25	0	0.00	1	6.25	0	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	12,683	1.58	20	14	70.00	3	15.00	0	0.00	3	15.00	0	0.00
H6776: ELDERSERVE HEALTH, INC.	238	4.20	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6988: CENTERS PLAN FOR HEALTHY LIV	1,215	3.29	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H7020: CIGNA HEALTHCARE OF SOUTH CA	4,562	1.75	8	6	75.00	1	12.50	0	0.00	1	12.50	0	0.00
H7522: MMM HEALTHCARE, LLC	1,937	0.52	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7678: MOLINA HEALTHCARE OF TEXAS,	1,384	6.50	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00
H7787: HEALTHSPRING LIFE & HEALTH I	3,011	3.99	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8130: MOLINA HEALTHCARE OF FLORIDA	1,993	2.01	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H8298: HORIZON HEALTHCARE OF NEW JE	11,173	0.54	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9082: MOLINA HEALTHCARE OF NEW MEX	3,240	1.85	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H9460: CIGNA HEALTHCARE OF ST LOUIS	1,399	2.14	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9590: LONGEVITY HEALTH PLAN OF ILL	73	13.70	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9615: MVP HEALTH PLAN, INC.	28,956	4.08	118	99	83.90	12	10.17	0	0.00	7	5.93	0	0.00
H9725: CIGNA HEALTHCARE OF NORTH CA	6,175	2.59	16	14	87.50	0	0.00	0	0.00	2	12.50	0	0.00

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TABLE 6 - 2019 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2019, and Distribution of Final
Decisions, by Region and Plan

Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
90091: UNITED MINE WORKERS OF AMERI	46,252	0.04	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0523: AETNA HEALTH OF CALIFORNIA I	13,369	0.60	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
H1109: AETNA HEALTH INC.(GA)	5,601	1.07	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1225: HOPKINS HEALTH ADVANTAGE, IN	8,929	0.56	5	2	40.00	3	60.00	0	0.00	0	0.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INS	193,833	0.56	108	105	97.22	1	0.93	0	0.00	2	1.85	0	0.00
H1609: AETNA HEALTH INC. (FL)	56,220	0.80	45	45	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1610: COVENTRY HEALTH CARE OF VIRG	2,330	1.29	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1692: COVENTRY HEALTH CARE OF WEST	6,245	0.64	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2663: COVENTRY HEALTH CARE OF MISS	82,002	0.49	40	38	95.00	1	2.50	0	0.00	1	2.50	0	0.00
H2829: INNOVATION HEALTH PLAN, INC.	3,718	0.81	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3152: AETNA HEALTH INC. (NJ)	53,120	0.98	52	48	92.31	1	1.92	0	0.00	3	5.77	0	0.00
H3312: AETNA HEALTH INC. (NY)	22,490	0.80	18	17	94.44	0	0.00	0	0.00	1	5.56	0	0.00
H3672: THE HEALTH PLAN OF WEST VIRG	14,323	0.28	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3890: HOPKINS HEALTH ADVANTAGE, IN	10,374	0.87	9	5	55.56	4	44.44	0	0.00	0	0.00	0	0.00
H3907: UPMC HEALTH PLAN, INC.	153,310	0.89	137	131	95.62	1	0.73	0	0.00	5	3.65	0	0.00
H3909: QCC INSURANCE COMPANY	8,241	1.70	14	12	85.71	2	14.29	0	0.00	0	0.00	0	0.00
H3916: HIGHMARK SENIOR HEALTH COMPA	136,085	2.32	316	285	90.19	8	2.53	0	0.00	23	7.28	0	0.00
H3923: CAPITAL ADVANTAGE INSURANCE	12,767	0.78	10	7	70.00	2	20.00	0	0.00	1	10.00	0	0.00
H3924: GEISINGER INDEMNITY INSURANC	24,125	0.79	19	19	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3928: AETNA HEALTH, INC. (LA)	1,209	2.48	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3931: AETNA HEALTH INC. (PA)	93,469	0.92	86	79	91.86	2	2.33	0	0.00	5	5.81	0	0.00
H3952: KEYSTONE HEALTH PLAN EAST, I	90,920	2.19	199	177	88.94	10	5.03	0	0.00	12	6.03	0	0.00
H3954: GEISINGER HEALTH PLAN	70,250	0.91	64	59	92.19	4	6.25	0	0.00	1	1.56	0	0.00
H3957: HIGHMARK CHOICE COMPANY	87,296	2.54	222	205	92.34	5	2.25	0	0.00	12	5.41	0	0.00
H3959: AETNA HEALTH INC. (PA)	83,739	0.68	57	56	98.25	0	0.00	0	0.00	1	1.75	0	0.00
H3962: KEYSTONE HEALTH PLAN CENTRAL	16,630	1.14	19	15	78.95	3	15.79	0	0.00	1	5.26	0	0.00
H4227: VISTA HEALTH PLAN, INC.	7,682	2.73	21	14	66.67	5	23.81	0	0.00	2	9.52	0	0.00
H4279: UPMC FOR YOU, INC	28,841	1.42	41	37	90.24	1	2.44	0	0.00	3	7.32	0	0.00
H4523: AETNA HEALTH INC. (TX)	39,396	3.12	123	121	98.37	1	0.81	0	0.00	1	0.81	0	0.00
H4778: SPARTAN PLAN IL, INC.	192	5.21	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5106: HIGHMARK SENIOR SOLUTIONS CO	3,485	1.72	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5521: AETNA LIFE INSURANCE COMPANY	1,466,644	1.16	1,705	1,621	95.07	30	1.76	2	0.12	51	2.99	1	0.06
H5522: HEALTHASSURANCE PENNSYLVANIA	71,394	0.59	42	40	95.24	0	0.00	1	2.38	1	2.38	0	0.00

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TABLE 6 - 2019 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2019, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5533: UPMC HEALTH NETWORK, INC.	9,596	0.63	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H5793: AETNA HEALTH INC. (CT)	11,572	0.69	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5932: GATEWAY HEALTH PLAN, INC.	47,626	1.18	56	54	96.43	2	3.57	0	0.00	0	0.00	0	0.00
H7149: AETNA HEALTH INC. (PA)	4,643	1.08	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7301: COVENTRY HEALTH CARE OF ILLI	27,265	0.59	16	15	93.75	0	0.00	0	0.00	1	6.25	0	0.00
H7802: SPARTAN PLAN VA, INC.	118	8.47	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H8604: THP INSURANCE COMPANY	1,747	0.57	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8649: AETNA HEALTH OF UTAH, INC	6,621	0.30	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8854: UNIVERSITY OF MARYLAND HEALT	4,799	0.21	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9153: WEST VIRGINIA SENIOR ADVANTA	583	1.72	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H9190: GATEWAY HEALTH PLAN OF OHIO,	2,300	0.87	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9207: HEALTH PARTNERS PLANS, INC.	16,365	1.04	17	14	82.35	1	5.88	1	5.88	1	5.88	0	0.00
H9431: FIRST HEALTH LIFE & HEALTH I	6,911	0.72	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9877: VIRGINIA PREMIER HEALTH PLAN	5,627	0.89	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
R6694: AETNA LIFE INSURANCE COMPANY	4,616	0.43	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2019 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2019, and Distribution of Final
Decisions, by Region and Plan

Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0104: BLUE CROSS AND BLUE SHIELD O	100,802	0.28	28	27	96.43	0	0.00	0	0.00	1	3.57	0	0.00
H0154: VIVA HEALTH, INC.	49,750	0.80	40	36	90.00	1	2.50	1	2.50	1	2.50	1	2.50
H1016: AVMED, INC.	25,780	0.66	17	14	82.35	1	5.88	0	0.00	1	5.88	1	5.88
H1026: HEALTH OPTIONS, INC.	-	-	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H1035: FLORIDA BLUE MEDICARE, INC.	67,172	1.10	74	58	78.38	11	14.86	0	0.00	5	6.76	0	0.00
H1074: PRUDENTIAL HLTH CARE PLAN, I	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS	38,532	1.48	57	54	94.74	2	3.51	0	0.00	1	1.75	0	0.00
H1264: WELLCARE OF TEXAS, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2235: BAYCARE SELECT HEALTH PLANS,	4,428	6.78	30	26	86.67	3	10.00	0	0.00	1	3.33	0	0.00
H2533: MOLINA HEALTHCARE OF SOUTH C	4,099	4.39	18	16	88.89	0	0.00	1	5.56	1	5.56	0	0.00
H2758: BEHEALTHY FLORIDA, INC.	5,770	1.56	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H3404: BLUE CROSS AND BLUE SHIELD O	24,180	0.87	21	19	90.48	1	4.76	0	0.00	1	4.76	0	0.00
H3449: BLUE CROSS AND BLUE SHIELD O	42,044	0.93	39	37	94.87	0	0.00	0	0.00	2	5.13	0	0.00
H4140: DOCTORS HEALTHCARE PLANS, IN	5,128	0.59	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5434: BLUE CROSS AND BLUE SHIELD O	9,622	1.35	13	12	92.31	1	7.69	0	0.00	0	0.00	0	0.00
H5938: CAPITAL HEALTH PLAN	22,030	0.23	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7917: BLUECROSS BLUESHIELD OF TENN	130,580	0.50	65	35	53.85	11	16.92	0	0.00	18	27.69	1	1.54
H8213: SELECT HEALTH OF SOUTH CAROL	8,210	0.97	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9808: CARE N' CARE INSURANCE COMPA	15,044	0.47	7	5	71.43	1	14.29	0	0.00	1	14.29	0	0.00
H9870: UNIVERSITY HEALTH CARE, INC.	2,692	0.37	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	52,973	1.30	69	59	85.51	9	13.04	0	0.00	1	1.45	0	0.00

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Decisions, by Region and Plan

Region=05: CHICAGO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0022: BUCKEYE COMMUNITY HEALTH PLA	13,707	1.53	21	16	76.19	3	14.29	0	0.00	2	9.52	0	0.00
H0192: AMERIHEALTH MICHIGAN, INC.	2,828	1.06	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H0281: ILLINICARE HEALTH PLAN	7,867	0.13	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H0336: HUMANA HEALTH PLAN, INC.	8,253	0.85	7	2	28.57	0	0.00	0	0.00	5	71.43	0	0.00
H0390: PACE OF SOUTHWEST MICHIGAN,	209	4.78	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0480: MERIDIAN HEALTH PLAN OF MICH	4,904	1.02	5	2	40.00	2	40.00	0	0.00	1	20.00	0	0.00
H0544: BLUE CROSS OF CALIFORNIA	115,323	0.63	73	59	80.82	9	12.33	0	0.00	5	6.85	0	0.00
H0927: HEALTH CARE SERVICE CORPORAT	18,408	3.42	63	38	60.32	15	23.81	1	1.59	9	14.29	0	0.00
H1142: BRIGHT HEALTH INSURANCE COMP	283	3.53	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1463: HEALTH ALLIANCE CONNECT, INC	22,692	5.24	119	103	86.55	13	10.92	1	0.84	2	1.68	0	0.00
H1607: ANTHEM INSURANCE COMPANIES,	5,266	1.14	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H1737: HEALTH ALLIANCE - MIDWEST, I	672	2.98	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1846: MOUNT CARMEL HEALTH INSURANC	775	1.29	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2224: SENIOR WHOLE HEALTH, LLC	13,976	0.14	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2237: INDEPENDENT CARE HEALTH PLAN	8,109	0.37	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2288: BRIGHT HEALTH INSURANCE COMP	348	2.87	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2320: PRIORITY HEALTH	117,931	0.18	21	16	76.19	2	9.52	0	0.00	3	14.29	0	0.00
H2354: HEALTH ALLIANCE PLAN OF MICH	62,006	0.10	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2416: PRIMEWEST RURAL MN HEALTH CA	1,952	0.51	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2422: HEALTHPARTNERS, INC.	3,495	0.57	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2425: BLUE PLUS	8,826	0.23	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2456: UCARE MINNESOTA	13,095	0.15	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2458: MEDICA HEALTH PLANS	10,915	0.09	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2459: UCARE MINNESOTA	102,323	0.12	12	11	91.67	0	0.00	0	0.00	1	8.33	0	0.00
H2461: BLUE CROSS AND BLUE SHIELD O	45,207	0.04	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H2506: AETNA BETTER HEALTH, INC. (I	7,831	3.45	27	22	81.48	5	18.52	0	0.00	0	0.00	0	0.00
H2531: UNITEDHEALTHCARE COMMUNITY P	15,052	0.86	13	10	76.92	0	0.00	0	0.00	3	23.08	0	0.00
H2593: AMERIGROUP TEXAS, INC.	87,357	0.78	68	56	82.35	6	8.82	0	0.00	6	8.82	0	0.00
H3071: COMMUNITY CARE ALLIANCE OF I	4,510	4.88	22	20	90.91	0	0.00	1	4.55	1	4.55	0	0.00
H3240: AMERIGROUP NEW JERSEY, INC.	11,700	0.77	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANC	644	1.55	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3447: HEALTHKEEPERS, INC.	63,868	0.89	57	52	91.23	1	1.75	1	1.75	3	5.26	0	0.00
H3471: HEALTH ALLIANCE NORTHWEST HE	10,847	2.30	25	19	76.00	6	24.00	0	0.00	0	0.00	0	0.00

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H3536: MATTHEW THORNTON HEALTH PLAN	3,389	1.18	4	1	25.00	0	0.00	0	0.00	3	75.00	0	0.00
H3653: PARAMOUNT CARE, INC.	16,446	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3655: COMMUNITY INSURANCE COMPANY	194,100	0.81	157	146	92.99	0	0.00	1	0.64	10	6.37	0	0.00
H3660: SUMMACARE INC.	22,859	0.35	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H3664: AULTCARE HEALTH INSURING COR	20,091	0.40	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H3668: MOUNT CARMEL HEALTH PLAN, IN	45,900	0.28	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4036: ANTHEM INSURANCE COMPANIES,	26,793	1.16	31	28	90.32	2	6.45	0	0.00	1	3.23	0	0.00
H4346: HMO COLORADO, INC.	12,969	0.54	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H4497: MEDICAL MUTUAL OF OHIO	9,020	0.22	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H4853: BRIGHT HEALTH COMPANY OF ARI	1,871	2.14	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H4875: PRIORITY HEALTH	35,683	0.28	10	5	50.00	4	40.00	0	0.00	1	10.00	0	0.00
H4882: HEALTHPARTNERS, INC.	22,050	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4909: ANTHEM INSURANCE COMPANIES,	125,471	0.61	76	65	85.53	0	0.00	0	0.00	11	14.47	0	0.00
H5211: SECURITY HEALTH PLAN OF WISC	48,533	1.57	76	63	82.89	12	15.79	1	1.32	0	0.00	0	0.00
H5215: NETWORK HEALTH INSURANCE COR	64,586	0.85	55	44	80.00	10	18.18	0	0.00	1	1.82	0	0.00
H5262: QUARTZ HEALTH PLAN CORPORATI	16,739	0.84	14	13	92.86	1	7.14	0	0.00	0	0.00	0	0.00
H5264: DEAN HEALTH PLAN, INC.	18,810	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5280: MOLINA HEALTHCARE OF OHIO, I	14,670	5.39	79	61	77.22	12	15.19	0	0.00	6	7.59	0	0.00
H5422: BLUE CROSS BLUE SHIELD HEALT	5,142	0.78	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H5427: FREEDOM HEALTH, INC.	77,034	0.91	70	69	98.57	0	0.00	0	0.00	1	1.43	0	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	48,263	0.85	41	39	95.12	2	4.88	0	0.00	0	0.00	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	58,650	0.46	27	22	81.48	2	7.41	2	7.41	1	3.70	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	55,723	0.81	45	42	93.33	0	0.00	0	0.00	3	6.67	0	0.00
H5854: ANTHEM HEALTH PLANS, INC.	28,046	0.86	24	20	83.33	0	0.00	0	0.00	4	16.67	0	0.00
H5883: BLUE CARE NETWORK OF MICHIGA	90,674	0.61	55	48	87.27	5	9.09	0	0.00	2	3.64	0	0.00
H5959: BLUE CROSS AND BLUE SHIELD O	89,103	0.51	45	16	35.56	7	15.56	0	0.00	22	48.89	0	0.00
H6080: MERIDIAN HEALTH PLAN OF ILLI	8,104	1.60	13	12	92.31	1	7.69	0	0.00	0	0.00	0	0.00
H6396: CARESOURCE	3,719	1.61	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6723: MEDICAL MUTUAL OF OHIO	25,095	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7172: AETNA BETTER HEALTH, INC. (O	17,374	1.61	28	21	75.00	6	21.43	0	0.00	1	3.57	0	0.00
H7200: AMERIGROUP TENNESSEE, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7220: INDIANA UNIVERSITY HEALTH PL	14,055	0.50	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7728: ANTHEM HEALTH PLANS OF NEW H	38,015	0.92	35	27	77.14	3	8.57	0	0.00	5	14.29	0	0.00
H7844: MOLINA HEALTHCARE OF MICHIGA	11,013	3.36	37	30	81.08	7	18.92	0	0.00	0	0.00	0	0.00
H7853: BRIGHT HEALTH INSURANCE COMP	1,198	1.67	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00

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H8026: AETNA BETTER HEALTH OF MICHIGAN	7,222	1.11	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8046: MOLINA HEALTHCARE OF ILLINOIS	6,639	1.81	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8432: EMPIRE HEALTHCHOICE HMO, INC	71,143	0.41	29	21	72.41	1	3.45	0	0.00	7	24.14	0	0.00
H8452: CARESOURCE	19,985	0.45	9	7	77.78	2	22.22	0	0.00	0	0.00	0	0.00
H8552: ANTHEM BLUE CROSS LIFE AND HEALTH	7,381	0.95	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H9096: DEAN HEALTH PLAN, INC.	5,438	0.74	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9487: MICHIGAN COMPLETE HEALTH, INC	2,395	0.42	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9525: COMPCARE HEALTH SERVICES INSURANCE	45,606	1.18	54	52	96.30	1	1.85	0	0.00	1	1.85	0	0.00
H9572: BCBS OF MICHIGAN MUTUAL INSURANCE	430,183	0.20	88	69	78.41	7	7.95	0	0.00	12	13.64	0	0.00
H9834: QUARTZ HEALTH PLAN MN CORPORATION	1,749	1.14	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R4487: ANTHEM INSURANCE COMPANIES, INC	36,558	1.34	49	45	91.84	1	2.04	0	0.00	3	6.12	0	0.00
R5941: ANTHEM INSURANCE COMPANIES, INC	23,062	0.91	21	20	95.24	0	0.00	0	0.00	1	4.76	0	0.00

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Region=06: DALLAS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0062: SUPERIOR HEALTHPLAN COMMUNIT	1,792	0.56	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H0174: WELLCARE OF TEXAS, INC.	31,180	0.77	24	19	79.17	3	12.50	0	0.00	2	8.33	0	0.00
H0332: KS PLAN ADMINISTRATORS, LLC	34,750	0.06	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0351: HEALTH NET OF ARIZONA, INC.	11,650	0.77	9	6	66.67	3	33.33	0	0.00	0	0.00	0	0.00
H0562: HEALTH NET OF CALIFORNIA,INC	112,517	0.67	75	65	86.67	6	8.00	0	0.00	4	5.33	0	0.00
H0712: WELLCARE OF CONNECTICUT, INC	9,314	0.32	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H0724: BUCKEYE HEALTH PLAN COMMUNIT	1,792	0.56	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0908: BUCKEYE COMMUNITY HEALTH PLA	881	1.14	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0913: WELLCARE HEALTH PLANS OF NEW	8,373	0.48	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H1032: WELLCARE OF FLORIDA, INC.	104,542	0.33	35	27	77.14	4	11.43	0	0.00	4	11.43	0	0.00
H1112: WELLCARE OF GEORGIA, INC.	48,521	0.37	18	11	61.11	5	27.78	0	0.00	1	5.56	1	5.56
H1189: CHRISTUS HEALTH PLAN	2,494	0.40	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1248: LOUISIANA HEALTH SERVICE & I	972	9.26	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1416: HARMONY HEALTH PLAN, INC.	81,612	0.37	30	13	43.33	10	33.33	0	0.00	7	23.33	0	0.00
H1664: HOME STATE HEALTH PLAN, INC.	555	1.80	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2171: CARE N' CARE INSURANCE COMPA	2,632	4.18	11	8	72.73	2	18.18	0	0.00	1	9.09	0	0.00
H2491: WELLCARE HEALTH INSURANCE OF	19,294	0.41	8	5	62.50	1	12.50	1	12.50	1	12.50	0	0.00
H2775: AMERICAN PROGRESSIVE LIFE &	43,236	0.19	8	3	37.50	3	37.50	0	0.00	2	25.00	0	0.00
H2915: PENNSYLVANIA HEALTH & WELLNE	1,888	1.06	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2960: HOMETOWN HEALTH PLAN, INC.	17,144	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3204: PRESBYTERIAN HEALTH PLAN	39,736	0.18	7	5	71.43	2	28.57	0	0.00	0	0.00	0	0.00
H3328: THE NEW YORK STATE CATHOLIC	48,641	0.23	11	8	72.73	2	18.18	0	0.00	1	9.09	0	0.00
H3561: HEALTH NET COMMUNITY SOLUTIO	17,530	0.34	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3755: COMMUNITY CARE HMO, INC	24,196	0.17	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4198: COMMUNITYCARE GOVERNMENT PRO	3,560	0.28	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4454: HEALTHSPRING LIFE & HEALTH I	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4506: SELECTCARE OF TEXAS, INC.	63,132	0.74	47	37	78.72	3	6.38	0	0.00	7	14.89	0	0.00
H4868: WELLCARE OF NEW YORK, INC.	39,818	0.30	12	11	91.67	1	8.33	0	0.00	0	0.00	0	0.00
H5087: EASY CHOICE HEALTH PLAN INC.	32,837	0.15	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H5190: SUNSHINE STATE HEALTH PLAN,	2,237	0.45	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5199: WELLCARE HEALTH INSURANCE OF	672	1.49	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5294: SUPERIOR HEALTH PLAN, INC.	2,925	0.68	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5430: ONECARE BY CARE1ST HEALTH PL	2,836	0.71	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2019 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2019, and Distribution of Final
Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5439: HEALTH NET LIFE INSURANCE CO	29,909	0.43	13	11	84.62	2	15.38	0	0.00	0	0.00	0	0.00
H5475: MERIDIAN HEALTH PLAN OF MICH	18,102	2.04	37	34	91.89	2	5.41	0	0.00	1	2.70	0	0.00
H5576: VANTAGE HEALTH PLAN, INC.	18,439	0.87	16	15	93.75	0	0.00	0	0.00	1	6.25	0	0.00
H5590: BRIDGEWAY HEALTH SOLUTIONS	7,677	0.52	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5656: SELECTCARE HEALTH PLANS, INC	1,949	1.03	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5779: MERIDIAN HEALTH PLAN OF ILLI	2,761	3.98	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6328: CARE N' CARE INSURANCE COMPA	10,221	2.64	27	24	88.89	2	7.41	0	0.00	1	3.70	0	0.00
H6453: HMO LOUISIANA, INC.	12,440	7.40	92	82	89.13	6	6.52	1	1.09	3	3.26	0	0.00
H6815: HEALTH NET HEALTH PLAN OF OR	36,478	0.38	14	10	71.43	3	21.43	0	0.00	0	0.00	1	7.14
H6870: SUPERIOR HEALTH PLAN, INC.	8,598	1.28	11	8	72.73	0	0.00	0	0.00	3	27.27	0	0.00
H7115: MEMORIAL HERMANN HEALTH PLAN	5,102	0.78	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7833: UNITEDHEALTHCARE COMMUNITY P	4,665	2.36	11	10	90.91	0	0.00	0	0.00	1	9.09	0	0.00
H8142: SCOTT AND WHITE HEALTH PLAN	25,603	1.02	26	16	61.54	3	11.54	0	0.00	7	26.92	0	0.00
H8189: MANAGED HEALTH SERVICES, WIS	1,337	0.75	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8197: MOLINA HEALTHCARE OF TEXAS,	11,825	4.31	51	46	90.20	4	7.84	0	0.00	1	1.96	0	0.00
H8786: AMERIGROUP TEXAS, INC.	12,850	3.81	49	48	97.96	0	0.00	0	0.00	1	2.04	0	0.00
H9364: WELLCARE OF MAINE, INC.	2,360	1.27	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H9630: ARKANSAS HEALTH AND WELLNESS	14,385	0.63	9	8	88.89	0	0.00	1	11.11	0	0.00	0	0.00
H9730: WELLCARE HEALTH INSURANCE CO	14,056	1.42	20	16	80.00	2	10.00	0	0.00	2	10.00	0	0.00
H9811: MAGNOLIA HEALTH PLAN, INC.	807	1.24	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2019 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2019, and Distribution of Final
Decisions, by Region and Plan

Region=07: KANSAS CITY

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0028: CHA HMO, INC.	304,237	0.58	176	140	79.55	13	7.39	0	0.00	23	13.07	0	0.00
H0292: HUMANA HEALTH PLAN OF OHIO,	4,262	0.47	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H0473: HUMANA INSURANCE COMPANY OF	7,968	0.75	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	136,165	1.15	157	153	97.45	1	0.64	0	0.00	3	1.91	0	0.00
H1036: HUMANA MEDICAL PLAN, INC.	496,048	0.23	115	101	87.83	3	2.61	2	1.74	9	7.83	0	0.00
H1352: BLUE-ADVANTAGE PLUS OF KANSA	8,749	6.06	53	47	88.68	2	3.77	1	1.89	2	3.77	1	1.89
H1406: HUMANA HEALTH PLAN, INC.	-	-	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1468: HUMANA BENEFIT PLAN OF ILLIN	102,581	0.36	37	31	83.78	2	5.41	0	0.00	4	10.81	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	147,744	0.37	54	46	85.19	4	7.41	0	0.00	4	7.41	0	0.00
H2450: MEDICA INSURANCE COMPANY	80,322	0.01	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2486: HUMANA MEDICAL PLAN OF UTAH,	2,651	1.13	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H2610: ESSENCE HEALTHCARE, INC.	63,356	4.80	304	279	91.78	19	6.25	1	0.33	4	1.32	1	0.33
H2649: HUMANA HEALTH PLAN, INC.	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2944: HUMANA INSURANCE COMPANY	5,794	0.69	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H3533: HUMANA HEALTH COMPANY OF NEW	29,228	0.58	17	13	76.47	2	11.76	0	0.00	2	11.76	0	0.00
H4007: HUMANA HEALTH PLANS OF PUERT	36,399	0.11	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4141: HUMANA EMPLOYERS HEALTH PLAN	60,566	0.46	28	28	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4461: CARITEN HEALTH PLAN INC.	117,153	0.28	33	26	78.79	3	9.09	0	0.00	4	12.12	0	0.00
H5216: HUMANA INSURANCE COMPANY	1,359,313	0.66	891	779	87.43	34	3.82	2	0.22	76	8.53	0	0.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	104,790	0.38	40	31	77.50	1	2.50	1	2.50	7	17.50	0	0.00
H5619: ARCADIAN HEALTH PLAN, INC.	357,310	0.39	141	108	76.60	9	6.38	0	0.00	24	17.02	0	0.00
H5970: HUMANA INSURANCE COMPANY OF	20,423	0.59	12	9	75.00	2	16.67	0	0.00	1	8.33	0	0.00
H6502: MISSOURI VALLEY LIFE AND HEA	1,955	13.81	27	24	88.89	1	3.70	1	3.70	1	3.70	0	0.00
H6622: HUMANA WI HEALTH ORGANIZATIO	259,311	0.30	78	65	83.33	4	5.13	0	0.00	9	11.54	0	0.00
H6821: MUTUAL OF OMAHA MEDICARE ADV	907	6.62	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8087: HUMANADENTAL INSURANCE COMPA	14,139	0.28	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H8145: HUMANA INSURANCE COMPANY	63,755	0.22	14	12	85.71	0	0.00	0	0.00	2	14.29	0	0.00
H8889: MEDICA HEALTH PLANS	24,771	0.08	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H8908: HUMANA MEDICAL PLAN OF MICH	12,340	0.65	8	6	75.00	1	12.50	0	0.00	1	12.50	0	0.00
H9070: COMPBENEFITS INSURANCE COMPA	12,971	0.46	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R0110: HUMANA INSURANCE COMPANY	35,779	0.34	12	11	91.67	0	0.00	0	0.00	1	8.33	0	0.00
R0865: HUMANA INSURANCE COMPANY	37,999	0.32	12	8	66.67	0	0.00	0	0.00	4	33.33	0	0.00
R0923: HUMANA INSURANCE COMPANY	8,740	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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Annual Report of Medicare Reconsideration Activity:
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Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
R1390: HUMANA INSURANCE COMPANY	56,542	0.42	24	15	62.50	2	8.33	0	0.00	7	29.17	0	0.00
R1532: HUMANA INSURANCE COMPANY	5,453	0.37	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3392: HUMANA INSURANCE COMPANY	39,517	0.61	24	21	87.50	0	0.00	0	0.00	3	12.50	0	0.00
R3887: HUMANA INSURANCE COMPANY	11,821	0.51	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
R4182: HUMANA INSURANCE COMPANY	50,171	0.62	31	27	87.10	1	3.23	0	0.00	3	9.68	0	0.00
R4845: HUMANA INSURANCE COMPANY	6,129	0.82	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5361: HUMANA INSURANCE COMPANY	18,535	0.59	11	10	90.91	0	0.00	0	0.00	1	9.09	0	0.00
R5495: HUMANA INSURANCE COMPANY	9,600	0.63	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
R5826: HUMANA INSURANCE COMPANY	31,079	0.35	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R7220: HUMANA INSURANCE COMPANY	7,490	0.93	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
R7315: HUMANA INSURANCE COMPANY	17,698	0.85	15	13	86.67	2	13.33	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2019 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2019, and Distribution of Final
Decisions, by Region and Plan

Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0107: HEALTH CARE SERVICE CORPORAT	13,610	3.01	41	29	70.73	11	26.83	0	0.00	1	2.44	0	0.00
H0545: INTER VALLEY HEALTH PLAN, IN	20,110	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1666: HCSC INSURANCE SERVICES COMP	12,499	3.20	40	32	80.00	5	12.50	0	0.00	3	7.50	0	0.00
H1924: PORT HOLDINGS, INC.	1,484	0.67	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1994: SELECTHEALTH, INC.	41,861	0.12	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3251: HEALTH CARE SERVICE CORPORAT	9,622	1.35	13	7	53.85	6	46.15	0	0.00	0	0.00	0	0.00
H3822: HEALTH CARE SERVICE CORPORAT	30,591	0.72	22	16	72.73	5	22.73	0	0.00	1	4.55	0	0.00
H3979: GHS HEALTH MAINTENANCE ORGAN	2,644	3.78	10	8	80.00	1	10.00	0	0.00	1	10.00	0	0.00
H4388: SECURITY HEALTH PLAN OF WISC	3,328	0.90	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5608: DENVER HEALTH MEDICAL PLAN,	4,690	0.21	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5613: MVP HEALTH PLAN, INC.	214	9.35	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H8133: GHS INSURANCE COMPANY	3,621	1.93	7	5	71.43	2	28.57	0	0.00	0	0.00	0	0.00
H8554: GHS INSURANCE COMPANY	694	7.20	5	4	80.00	0	0.00	1	20.00	0	0.00	0	0.00
H8634: HEALTH CARE SERVICE CORPORAT	17,194	3.66	63	41	65.08	14	22.22	1	1.59	6	9.52	1	1.59

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Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0169: UNITEDHEALTHCARE OF THE MIDW	28,266	0.67	19	14	73.68	0	0.00	0	0.00	5	26.32	0	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE	62,432	0.53	33	17	51.52	0	0.00	0	0.00	16	48.48	0	0.00
H0271: SYMPHONIX HEALTH INSURANCE,	30,429	1.28	39	36	92.31	0	0.00	0	0.00	3	7.69	0	0.00
H0294: CARE IMPROVEMENT PLUS WISCON	13,609	0.59	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0302: MEDISUN, INC.	42,927	1.86	80	65	81.25	14	17.50	0	0.00	1	1.25	0	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	45,338	0.29	13	5	38.46	0	0.00	0	0.00	8	61.54	0	0.00
H0432: UNITEDHEALTHCARE OF ALABAMA,	11,574	1.47	17	16	94.12	0	0.00	0	0.00	1	5.88	0	0.00
H0504: CALIFORNIA PHYSICIANS' SERVI	83,784	0.55	46	37	80.43	2	4.35	0	0.00	7	15.22	0	0.00
H0524: KAISER FOUNDATION HP, INC.	1,203,849	0.10	122	120	98.36	1	0.82	0	0.00	1	0.82	0	0.00
H0543: UHC OF CALIFORNIA	365,815	0.71	261	239	91.57	0	0.00	0	0.00	22	8.43	0	0.00
H0571: CHINESE COMMUNITY HEALTH PLA	5,017	0.20	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H0602: ROCKY MOUNTAIN HEALTH MAINT	11,524	0.09	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0609: PACIFICARE OF COLORADO, INC.	333,017	0.39	129	110	85.27	1	0.78	0	0.00	18	13.95	0	0.00
H0624: UNITEDHEALTHCARE INSURANCE C	10,261	1.56	16	16	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0630: KAISER FOUNDATION HP OF CO	112,028	0.29	32	29	90.63	2	6.25	0	0.00	1	3.13	0	0.00
H0710: SIERRA HEALTH AND LIFE INSUR	35,659	0.17	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0755: OXFORD HEALTH PLANS (CT), IN	147,296	0.39	58	50	86.21	0	0.00	0	0.00	8	13.79	0	0.00
H1045: PREFERRED CARE PARTNERS, INC	191,967	0.52	100	93	93.00	0	0.00	0	0.00	7	7.00	0	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	14,436	0.35	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1170: KAISER FOUNDATION HP OF GA,	30,451	0.20	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H1230: KAISER FOUNDATION HP, INC.	32,379	0.03	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1278: HARKEN HEALTH INSURANCE COMP	5,410	1.11	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	19,830	0.25	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1426: VITALITY HEALTH PLAN OF CALI	9,207	0.11	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1537: CARE IMPROVEMENT PLUS SOUTH	2,129	0.47	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1944: UNITEDHEALTHCARE OF NEW ENGL	69,538	0.30	21	18	85.71	0	0.00	0	0.00	3	14.29	0	0.00
H1961: PEOPLES HEALTH, INC.	76,755	1.21	93	89	95.70	3	3.23	0	0.00	1	1.08	0	0.00
H2001: SIERRA HEALTH AND LIFE INSUR	1,365,197	0.79	1,078	1,027	95.27	1	0.09	0	0.00	50	4.64	0	0.00
H2150: KAISER FNDN HP OF THE MID-AT	26,643	0.15	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2172: KAISER FDTN HLTH PLAN OF THE	53,392	0.04	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2226: UNITEDHEALTHCARE INSURANCE C	18,689	0.27	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00
H2228: UNITEDHEALTHCARE INSURANCE C	247,366	0.41	101	88	87.13	0	0.00	0	0.00	11	10.89	2	1.98
H2241: GOLDEN STATE MEDICARE HEALTH	6,209	0.97	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00

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H2247: UNITEDHEALTHCARE COMMUNITY P	2,142	1.87	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2406: UNITEDHEALTHCARE INSURANCE C	100,554	0.25	25	21	84.00	0	0.00	0	0.00	4	16.00	0	0.00
H2802: UNITEDHEALTHCARE OF THE MIDL	254,733	0.42	108	100	92.59	0	0.00	1	0.93	7	6.48	0	0.00
H2931: HEALTH PLAN OF NEVADA, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2986: STANFORD HEALTHCARE ADVANTAG	4,146	0.24	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3113: OXFORD HEALTH PLANS (NJ), IN	46,542	0.82	38	30	78.95	1	2.63	0	0.00	7	18.42	0	0.00
H3237: HEALTH NET COMMUNITY SOLUTIO	10,438	0.38	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3307: OXFORD HEALTH PLANS (NY), IN	73,774	0.35	26	24	92.31	0	0.00	0	0.00	2	7.69	0	0.00
H3379: UNITEDHEALTHCARE OF NEW YORK	35,810	0.14	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3387: UNITEDHEALTHCARE OF NEW YORK	112,383	0.31	35	16	45.71	0	0.00	0	0.00	19	54.29	0	0.00
H3464: UNITEDHEALTHCARE OF ARKANSAS	9,763	0.20	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3749: UNITEDHEALTHCARE OF OKLAHOMA	32,908	0.73	24	22	91.67	0	0.00	0	0.00	2	8.33	0	0.00
H3794: CARE IMPROVEMENT PLUS WISCON	10,575	0.28	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3805: UNITEDHEALTHCARE OF OREGON,	139,487	0.16	23	19	82.61	0	0.00	0	0.00	4	17.39	0	0.00
H3815: ALIGNMENT HEALTH PLAN	47,992	0.35	17	17	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3832: HAWAII MEDICAL SERVICE ASSOC	36,272	0.30	11	10	90.91	0	0.00	0	0.00	1	9.09	0	0.00
H4514: UNITEDHEALTHCARE COMMUNITY P	33,083	1.75	58	52	89.66	1	1.72	0	0.00	5	8.62	0	0.00
H4527: PHYSICIANS HEALTH CHOICE OF	87,895	0.42	37	34	91.89	1	2.70	0	0.00	2	5.41	0	0.00
H4590: UNITEDHEALTHCARE BENEFITS OF	256,178	0.36	93	78	83.87	0	0.00	0	0.00	15	16.13	0	0.00
H4604: UNITEDHEALTHCARE OF UTAH, IN	77,175	0.31	24	18	75.00	1	4.17	0	0.00	5	20.83	0	0.00
H4931: BANNER - UNIVERSITY CARE ADV	14,161	0.21	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5008: UNITEDHEALTHCARE INSURANCE C	53,500	0.49	26	26	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5050: KAISER FOUNDATION HEALTH PLA	95,434	3.53	337	328	97.33	2	0.59	0	0.00	7	2.08	0	0.00
H5253: UNITEDHEALTHCARE OF WISCONSI	526,182	0.42	222	198	89.19	0	0.00	0	0.00	24	10.81	0	0.00
H5322: CARE IMPROVEMENT PLUS SOUTH	39,294	1.17	46	44	95.65	0	0.00	0	0.00	2	4.35	0	0.00
H5355: IEHP HEALTH ACCESS	27,751	0.65	18	17	94.44	0	0.00	0	0.00	1	5.56	0	0.00
H5386: SHARP HEALTH PLAN	3,687	0.81	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H5420: MEDICA HEALTHCARE PLANS, INC	44,759	0.56	25	24	96.00	0	0.00	0	0.00	1	4.00	0	0.00
H5425: SCAN HEALTH PLAN	202,662	0.84	171	155	90.64	7	4.09	0	0.00	9	5.26	0	0.00
H5433: ORANGE COUNTY HEALTH AUTHORI	1,541	0.65	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5435: UNITEDHEALTHCARE INSURANCE C	17,627	0.57	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00
H5580: MERCY CARE	16,549	0.12	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H5587: HEALTH CHOICE ARIZONA, INC.	8,416	1.19	10	8	80.00	1	10.00	0	0.00	1	10.00	0	0.00
H5649: CENTRAL HEALTH PLAN OF CALIF	42,580	0.54	23	21	91.30	2	8.70	0	0.00	0	0.00	0	0.00
H5652: SIERRA HEALTH AND LIFE INSUR	4,950	0.20	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2019 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
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Decisions, by Region and Plan

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5928: BLUE SHIELD OF CALIFORNIA PR	57,726	0.10	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5943: SCAN HEALTH PLAN	1,560	0.64	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5945: PROMINENCE HEALTHFIRST	6,754	0.89	6	3	50.00	3	50.00	0	0.00	0	0.00	0	0.00
H6229: BLUE CROSS OF CALIFORNIA PAR	5,410	0.55	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6595: UNITEDHEALTHCARE OF KENTUCKY	686	1.46	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7404: PACIFICARE LIFE ASSURANCE CO	3,100	0.32	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7464: UNITEDHEALTHCARE OF THE MID-	3,433	1.46	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7680: PROMINENCE HEALTHFIRST OF TE	1,219	0.82	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7885: SAN MATEO HEALTH COMMISSION	8,799	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7890: SANTA CLARA COUNTY HEALTH AU	8,076	0.87	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8016: ORANGE COUNTY HEALTH AUTHORI	14,291	0.63	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H8258: LOCAL INITIATIVE HEALTH AUTH	15,984	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8677: MOLINA HEALTHCARE OF CALIFOR	9,793	1.33	13	11	84.62	1	7.69	0	0.00	1	7.69	0	0.00
H8748: UNITEDHEALTHCARE INSURANCE C	16,573	0.48	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
H8768: UNITEDHEALTHCARE INSURANCE C	16,434	0.24	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9003: KAISER FOUNDATION HP OF THE	94,743	0.24	23	20	86.96	2	8.70	0	0.00	1	4.35	0	0.00
R1548: UNITEDHEALTHCARE INSURANCE C	36,397	0.66	24	23	95.83	0	0.00	0	0.00	1	4.17	0	0.00
R3175: UNITEDHEALTHCARE INSURANCE C	4,392	0.23	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH	81,481	1.10	90	86	95.56	0	0.00	0	0.00	4	4.44	0	0.00
R5329: SIERRA HEALTH AND LIFE INSUR	6,522	0.46	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5342: UNITEDHEALTHCARE INSURANCE C	99,792	0.38	38	33	86.84	0	0.00	0	0.00	5	13.16	0	0.00
R6801: CARE IMPROVEMENT PLUS OF TEX	126,914	1.36	173	162	93.64	0	0.00	0	0.00	11	6.36	0	0.00
R7444: UNITEDHEALTHCARE INSURANCE C	429,583	0.99	424	397	93.63	0	0.00	0	0.00	26	6.13	1	0.24

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TABLE 6 - 2019 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2019, and Distribution of Final
Decisions, by Region and Plan

Region=10: SEATTLE

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1302: BLUE CROSS OF IDAHO CARE PLU	754	1.33	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO CARE PLU	33,192	1.69	56	45	80.36	7	12.50	1	1.79	2	3.57	1	1.79
H1969: REGENCE BLUESHIELD OF IDAHO	1,981	0.50	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1997: REGENCE BLUESHIELD	2,559	0.39	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3810: ALLCARE HEALTH PLAN, INC.	3,202	0.31	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3813: MODA HEALTH PLAN, INC.	10,296	0.97	10	7	70.00	2	20.00	0	0.00	1	10.00	0	0.00
H3814: ATRIO HEALTH PLANS	2,129	0.47	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD	54,013	0.30	16	15	93.75	0	0.00	0	0.00	1	6.25	0	0.00
H3864: PACIFICSOURCE COMMUNITY HEAL	23,204	0.39	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4605: REGENCE BLUECROSS BLUESHIELD	8,094	0.49	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H4754: PACIFICSOURCE COMMUNITY HEAL	9,666	0.52	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5009: REGENCE BLUESHIELD	16,547	0.36	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5826: COMMUNITY HEALTH PLAN OF WAS	10,155	0.39	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H5859: HEALTH PLAN OF CAREOREGON, I	11,481	0.44	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5995: ATRIO HEALTH PLANS	3,396	0.59	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6743: ATRIO HEALTH PLANS	10,030	0.50	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H7245: PREMIERA BLUE CROSS	19,498	0.41	8	5	62.50	3	37.50	0	0.00	0	0.00	0	0.00
H9047: PROVIDENCE HEALTH ASSURANCE	57,958	0.28	16	13	81.25	3	18.75	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2019 EXPEDITED APPEALS
Annual Report of Medicare Reconsideration Activity:
Expedited Reconsiderations Received During 2019, and Distribution of Final
Decisions, by Region and Plan

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2019	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Overturned	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
TOTAL	48,438,406	0.34	16,647	14,714	88.39	813	4.88	37	0.22	1,062	6.38	21	0.13

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