

# Medicare Part C QIC Reconsideration Data for 2023

*Annual Report of Part C QIC Activity on Appeals Received in 2023*

4/15/2024

## *Notes on CMS Reconsideration Data*

The enclosed reports reflect data on appeals conducted by Medicare's Part C Independent Review Entity for the period 2023. A brief description of the data follows:

### **Table 1**

Table 1 displays the distribution of final reconsideration decisions, by the general service classification for the appeal.

Reconsideration cases are included in this table if the case was received at MAXIMUS Federal during 2023. The decisions that are contained in the table reflect MAXIMUS Federal's determination, including reopening decisions if applicable. Please note that updates for later levels of appeals are not reflected in these data (e.g., Administrative Law Judge hearings). At the national level, the impact of subsequent appeals is not great. But the reader should be aware that the appeal process allows for further actions not reflected herein.

*Service* is a global classification of the contested care, based on the dollar value of the most expensive service at issue. A not insignificant portion of cases involve multiple contested services. The classification of a case employed here is based on the plan's account of the major item of contested care.

The six outcomes of appeal presented in the table are *Recons Unfavorable* (uphold of the plan decision), *Recons Favorable* (overturn of the plan decision), *Recons Partly Favorable* (partial overturn of the plan decision), *Recons Dismissed* (dismissal of the appeal), and *Recons Withdrawn* (withdrawal of the appeal), and *Recons Remanded* (the appeal was sent back to the previous level for review). Cases may be dismissed because MAXIMUS Federal does not have jurisdiction (e.g., in the instance where the enrollee is not eligible for benefits under a managed care plan) or because the appeal does not meet other requirements. The latter include appeals brought by representatives without a properly executed appointment of representative form, appeals brought by providers not under contract with the managed care organization without a properly executed Waiver of Liability form, or appeals in which there is no beneficiary liability. Withdrawn cases are valid appeals that have not been decided because a party to the appeal has requested that the appeal not go forward.

### **Table 2**

The second table uses the same conventions as Table 1, substituting the CMS region responsible for oversight of the managed care organization for the service classification. Note that responsible region is the CMS regional office responsible for oversight, which may not be the physical region in which the plan resides.

### **Table 3**

Table 3 presents the distribution of reconsideration decisions by service category within CMS region.

### **Table 4**

Table 4 shows the distribution of appeals in 2023 by appeal priority and service category. Expedited appeals are those that must be completed within 72 hours of receipt of a valid request for appeal. Pre-service Part B drug appeals refer to denials of authorization of Part B drugs that do not meet the requirements of expedited appeals. These Part B drug appeals must be completed within 7 days. The Pre-

service Part B Drug appeal priority is new effective January 1, 2022. Standard Service appeals refer to denials of authorization (non-Part B drug) that do not meet requirements of expedited appeals. Standard Claim appeals are those related to denials of payment (i.e., after a service has been provided).

### **Table 5**

Table 5 contains plan specific reconsideration data, sorted by CMS region. Note that the designation of a plan is really a specific contract with CMS. These include Medicare Advantage (MA) plans (coordinated care plans, Medical Savings Account (MSA) plans, and Private Fee-for-Service (PFFS) plans), Cost Contracts, Health Care Prepayment Plans (HCPPs), Demonstration Projects, and PACE plans.

What we commonly think of as a single managed care organization may have multiple contracts at a given time. This is particularly true of the large chain managed care organizations. In some cases such entities will have multiple contracts within a given region, as well as contracts in different regions.

Plans are included in Table 5 if the reconsideration was **received** during 2023, or if the plan had any members enrolled as of July of the year. Enrollment figures are those from the mid-year point (i.e., July). Use of the mid-year figure is an arbitrary convention, employed because many reconsiderations (namely all retrospective denials) lag by months from the actual enrollment underlying the dispute.

Some plans with reconsiderations during 2023 may have no enrollment during that calendar period. These reconsiderations reflect prior enrollments in specific contracts, and point to the lag between enrollment and a conflict over care being represented in the reconsideration system. The contract in question may have been terminated or converted to a new contract.

Still other plans do have enrollment during 2023 but have no reconsiderations received during the same time frame. This may also be a reflection of the lag issue, as in the case of new contracts.

Table 5 presents a calculation of the rate of reconsideration per 1,000 members per year. This calculation is based on the sum of reconsiderations received during the year, divided by the mid-year enrollment, multiplied by 1000. The presentation of a rate allows the reader to compare activity across plans even though the plans have widely different enrollment.

The last section of Table 5 gives totals across all plans and regions. Hence the reader can obtain counts of appeals, enrolled beneficiaries, and aggregate data on the rate of appeals nationally and distribution of final decisions.

### **Table 5A**

Table 5A contains information about appeals that are favorable or partly favorable to the appellant. The two categories are combined, and the sum is given, along with the percent of appeals that are overturned and the rate of overturns per 1,000 members. Data are presented by managed care contract within CMS Region.

### **Table 6**

The final table contains comparable data to Table 5, but only on expedited appeals received during 2023.

**TABLE 1**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2023, by Service**

Appealed Service	Recons 2023	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	Recons Remanded	%
<b>1-Practitioner Services</b>	51,579	47,515	92.12	1,583	3.07	281	0.54	2,132	4.13	37	0.07	31	0.06
<b>2-Emergency Room</b>	2,987	2,708	90.66	119	3.98	12	0.40	144	4.82	2	0.07	2	0.07
<b>3-Inpatient Hospital</b>	29,229	27,584	94.37	722	2.47	23	0.08	854	2.92	15	0.05	31	0.11
<b>4-Clinic (Lab, X-ray)</b>	31,767	28,720	90.41	1,363	4.29	167	0.53	1,474	4.64	27	0.08	16	0.05
<b>5-Nursing Home Care</b>	5,374	4,857	90.38	190	3.54	6	0.11	309	5.75	7	0.13	5	0.09
<b>6-Therapies</b>	2,396	2,102	87.73	86	3.59	20	0.83	182	7.60	1	0.04	5	0.21
<b>7-Ambulance</b>	4,151	3,805	91.66	138	3.32	5	0.12	188	4.53	6	0.14	9	0.22
<b>8-Home Health Care</b>	5,160	4,700	91.09	130	2.52	15	0.29	309	5.99	2	0.04	4	0.08
<b>9-DME/Medical Supplies</b>	25,129	23,687	94.26	596	2.37	52	0.21	774	3.08	15	0.06	5	0.02
<b>10-OPD Mental Health</b>	1,698	1,528	89.99	41	2.41	1	0.06	126	7.42	1	0.06	1	0.06
<b>11-Hospice Care</b>	759	744	98.02	5	0.66	2	0.26	8	1.05	0	0.00	0	0.00
<b>12-Non-Medicare Benefit</b>	36,260	31,395	86.58	755	2.08	113	0.31	891	2.46	43	0.12	3,063	8.45
<b>TOTAL All Services</b>	196,489	179,345	91.27	5,728	2.92	697	0.35	7,391	3.76	156	0.08	3,172	1.61

**TABLE 2**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2023, by Region**

Region	Recons 2023	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	Recons Remanded	%
<b>01: Boston</b>	4,217	3,937	93.36	126	2.99	15	0.36	116	2.75	6	0.14	17	0.40
<b>02: New York</b>	17,318	15,953	92.12	520	3.00	48	0.28	563	3.25	18	0.10	216	1.25
<b>03: Philadelphia</b>	27,024	23,864	88.31	1,082	4.00	74	0.27	1,699	6.29	13	0.05	292	1.08
<b>04: Atlanta</b>	4,812	4,444	92.35	130	2.70	13	0.27	168	3.49	14	0.29	43	0.89
<b>05: Chicago</b>	15,188	13,459	88.62	493	3.25	54	0.36	898	5.91	32	0.21	252	1.66
<b>06: Dallas</b>	6,916	5,966	86.26	286	4.14	24	0.35	396	5.73	5	0.07	239	3.46
<b>07: Kansas City</b>	48,195	43,832	90.95	1,492	3.10	128	0.27	1,398	2.90	22	0.05	1,323	2.75
<b>08: Denver</b>	1,593	1,415	88.83	71	4.46	6	0.38	88	5.52	8	0.50	5	0.31
<b>09: San Francisco</b>	69,310	64,726	93.39	1,465	2.11	327	0.47	1,990	2.87	36	0.05	766	1.11
<b>10: Seattle</b>	1,916	1,749	91.28	63	3.29	8	0.42	75	3.91	2	0.10	19	0.99
<b>TOTAL All Regions</b>	196,489	179,345	91.27	5,728	2.92	697	0.35	7,391	3.76	156	0.08	3,172	1.61

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2023, by Region and Service**

**Region=01: Boston**

Appealed Service	Recons 2023	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	Recons Remanded	%
<b>1-Practitioner Services</b>	1,231	1,171	95.13	23	1.87	5	0.41	31	2.52	1	0.08	0	0.00
<b>2-Emergency Room</b>	72	71	98.61	0	0.00	0	0.00	0	0.00	1	1.39	0	0.00
<b>3-Inpatient Hospital</b>	226	214	94.69	5	2.21	0	0.00	6	2.65	0	0.00	1	0.44
<b>4-Clinic (Lab, X-ray)</b>	582	516	88.66	40	6.87	2	0.34	21	3.61	3	0.52	0	0.00
<b>5-Nursing Home Care</b>	142	127	89.44	8	5.63	0	0.00	7	4.93	0	0.00	0	0.00
<b>6-Therapies</b>	64	57	89.06	1	1.56	1	1.56	5	7.81	0	0.00	0	0.00
<b>7-Ambulance</b>	179	174	97.21	0	0.00	0	0.00	4	2.23	1	0.56	0	0.00
<b>8-Home Health Care</b>	52	47	90.38	0	0.00	0	0.00	5	9.62	0	0.00	0	0.00
<b>9-DME/Medical Supplies</b>	630	605	96.03	15	2.38	1	0.16	9	1.43	0	0.00	0	0.00
<b>10-OPD Mental Health</b>	40	35	87.50	0	0.00	0	0.00	5	12.50	0	0.00	0	0.00
<b>12-Non-Medicare Benefit</b>	999	920	92.09	34	3.40	6	0.60	23	2.30	0	0.00	16	1.60
<b>TOTAL All Services</b>	4,217	3,937	93.36	126	2.99	15	0.36	116	2.75	6	0.14	17	0.40

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2023, by Region and Service**

**Region=02: New York**

Appealed Service	Recons 2023	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	Recons Remanded	%
<b>1-Practitioner Services</b>	5,605	5,237	93.43	160	2.85	15	0.27	186	3.32	5	0.09	2	0.04
<b>2-Emergency Room</b>	677	629	92.91	28	4.14	0	0.00	19	2.81	1	0.15	0	0.00
<b>3-Inpatient Hospital</b>	1,793	1,662	92.69	74	4.13	1	0.06	54	3.01	2	0.11	0	0.00
<b>4-Clinic (Lab, X-ray)</b>	1,930	1,746	90.47	91	4.72	4	0.21	84	4.35	2	0.10	3	0.16
<b>5-Nursing Home Care</b>	645	588	91.16	29	4.50	1	0.16	26	4.03	1	0.16	0	0.00
<b>6-Therapies</b>	544	468	86.03	18	3.31	9	1.65	49	9.01	0	0.00	0	0.00
<b>7-Ambulance</b>	391	371	94.88	7	1.79	0	0.00	12	3.07	1	0.26	0	0.00
<b>8-Home Health Care</b>	156	147	94.23	2	1.28	0	0.00	6	3.85	0	0.00	1	0.64
<b>9-DME/Medical Supplies</b>	1,528	1,429	93.52	38	2.49	2	0.13	56	3.66	2	0.13	1	0.07
<b>10-OPD Mental Health</b>	144	141	97.92	0	0.00	0	0.00	3	2.08	0	0.00	0	0.00
<b>11-Hospice Care</b>	75	75	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
<b>12-Non-Medicare Benefit</b>	3,830	3,460	90.34	73	1.91	16	0.42	68	1.78	4	0.10	209	5.46
<b>TOTAL All Services</b>	17,318	15,953	92.12	520	3.00	48	0.28	563	3.25	18	0.10	216	1.25

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2023, by Region and Service**

**Region=03: Philadelphia**

Appealed Service	Recons 2023	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	Recons Remanded	%
<b>1-Practitioner Services</b>	6,993	6,169	88.22	255	3.65	20	0.29	542	7.75	3	0.04	4	0.06
<b>2-Emergency Room</b>	312	247	79.17	24	7.69	3	0.96	37	11.86	0	0.00	1	0.32
<b>3-Inpatient Hospital</b>	5,124	4,754	92.78	158	3.08	2	0.04	209	4.08	0	0.00	1	0.02
<b>4-Clinic (Lab, X-ray)</b>	4,287	3,748	87.43	277	6.46	10	0.23	248	5.78	2	0.05	2	0.05
<b>5-Nursing Home Care</b>	727	626	86.11	34	4.68	2	0.28	63	8.67	0	0.00	2	0.28
<b>6-Therapies</b>	292	234	80.14	23	7.88	2	0.68	32	10.96	1	0.34	0	0.00
<b>7-Ambulance</b>	761	627	82.39	50	6.57	2	0.26	82	10.78	0	0.00	0	0.00
<b>8-Home Health Care</b>	725	514	70.90	57	7.86	5	0.69	147	20.28	1	0.14	1	0.14
<b>9-DME/Medical Supplies</b>	2,519	2,336	92.74	73	2.90	4	0.16	103	4.09	3	0.12	0	0.00
<b>10-OPD Mental Health</b>	381	333	87.40	3	0.79	0	0.00	45	11.81	0	0.00	0	0.00
<b>11-Hospice Care</b>	20	18	90.00	0	0.00	0	0.00	2	10.00	0	0.00	0	0.00
<b>12-Non-Medicare Benefit</b>	4,883	4,258	87.20	128	2.62	24	0.49	189	3.87	3	0.06	281	5.75
<b>TOTAL All Services</b>	27,024	23,864	88.31	1,082	4.00	74	0.27	1,699	6.29	13	0.05	292	1.08



**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2023, by Region and Service**

**Region=04: Atlanta**

Appealed Service	Recons 2023	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	Recons Remanded	%
<b>1-Practitioner Services</b>	1,334	1,241	93.03	37	2.77	4	0.30	50	3.75	2	0.15	0	0.00
<b>2-Emergency Room</b>	72	70	97.22	1	1.39	0	0.00	1	1.39	0	0.00	0	0.00
<b>3-Inpatient Hospital</b>	563	536	95.20	10	1.78	1	0.18	16	2.84	0	0.00	0	0.00
<b>4-Clinic (Lab, X-ray)</b>	611	549	89.85	20	3.27	1	0.16	34	5.56	7	1.15	0	0.00
<b>5-Nursing Home Care</b>	187	167	89.30	7	3.74	0	0.00	13	6.95	0	0.00	0	0.00
<b>6-Therapies</b>	127	121	95.28	0	0.00	1	0.79	5	3.94	0	0.00	0	0.00
<b>7-Ambulance</b>	197	178	90.36	11	5.58	0	0.00	8	4.06	0	0.00	0	0.00
<b>8-Home Health Care</b>	50	48	96.00	0	0.00	0	0.00	2	4.00	0	0.00	0	0.00
<b>9-DME/Medical Supplies</b>	668	631	94.46	14	2.10	3	0.45	19	2.84	1	0.15	0	0.00
<b>10-OPD Mental Health</b>	48	47	97.92	0	0.00	0	0.00	1	2.08	0	0.00	0	0.00
<b>11-Hospice Care</b>	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
<b>12-Non-Medicare Benefit</b>	954	855	89.62	30	3.14	3	0.31	19	1.99	4	0.42	43	4.51
<b>TOTAL All Services</b>	4,812	4,444	92.35	130	2.70	13	0.27	168	3.49	14	0.29	43	0.89

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2023, by Region and Service**

**Region=05: Chicago**

Appealed Service	Recons 2023	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	Recons Remanded	%
<b>1-Practitioner Services</b>	3,668	3,307	90.16	102	2.78	23	0.63	223	6.08	10	0.27	3	0.08
<b>2-Emergency Room</b>	188	159	84.57	8	4.26	1	0.53	20	10.64	0	0.00	0	0.00
<b>3-Inpatient Hospital</b>	2,094	1,895	90.50	81	3.87	1	0.05	113	5.40	1	0.05	3	0.14
<b>4-Clinic (Lab, X-ray)</b>	2,044	1,759	86.06	121	5.92	7	0.34	152	7.44	4	0.20	1	0.05
<b>5-Nursing Home Care</b>	725	640	88.28	27	3.72	1	0.14	54	7.45	3	0.41	0	0.00
<b>6-Therapies</b>	225	179	79.56	7	3.11	5	2.22	33	14.67	0	0.00	1	0.44
<b>7-Ambulance</b>	393	355	90.33	9	2.29	2	0.51	22	5.60	3	0.76	2	0.51
<b>8-Home Health Care</b>	153	121	79.08	2	1.31	0	0.00	29	18.95	1	0.65	0	0.00
<b>9-DME/Medical Supplies</b>	1,900	1,741	91.63	53	2.79	5	0.26	99	5.21	1	0.05	1	0.05
<b>10-OPD Mental Health</b>	168	156	92.86	1	0.60	0	0.00	11	6.55	0	0.00	0	0.00
<b>11-Hospice Care</b>	34	34	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
<b>12-Non-Medicare Benefit</b>	3,596	3,113	86.57	82	2.28	9	0.25	142	3.95	9	0.25	241	6.70
<b>TOTAL All Services</b>	15,188	13,459	88.62	493	3.25	54	0.36	898	5.91	32	0.21	252	1.66

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2023, by Region and Service**

Region=06: Dallas

Appealed Service	Recons 2023	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	Recons Remanded	%
<b>1-Practitioner Services</b>	1,698	1,526	89.87	60	3.53	4	0.24	104	6.12	2	0.12	2	0.12
<b>2-Emergency Room</b>	43	34	79.07	2	4.65	1	2.33	6	13.95	0	0.00	0	0.00
<b>3-Inpatient Hospital</b>	421	355	84.32	32	7.60	1	0.24	31	7.36	0	0.00	2	0.48
<b>4-Clinic (Lab, X-ray)</b>	605	469	77.52	75	12.40	3	0.50	58	9.59	0	0.00	0	0.00
<b>5-Nursing Home Care</b>	215	202	93.95	4	1.86	0	0.00	9	4.19	0	0.00	0	0.00
<b>6-Therapies</b>	64	51	79.69	3	4.69	0	0.00	9	14.06	0	0.00	1	1.56
<b>7-Ambulance</b>	110	98	89.09	3	2.73	0	0.00	9	8.18	0	0.00	0	0.00
<b>8-Home Health Care</b>	55	47	85.45	3	5.45	1	1.82	4	7.27	0	0.00	0	0.00
<b>9-DME/Medical Supplies</b>	788	712	90.36	20	2.54	1	0.13	55	6.98	0	0.00	0	0.00
<b>10-OPD Mental Health</b>	41	31	75.61	3	7.32	0	0.00	7	17.07	0	0.00	0	0.00
<b>11-Hospice Care</b>	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
<b>12-Non-Medicare Benefit</b>	2,875	2,440	84.87	81	2.82	13	0.45	104	3.62	3	0.10	234	8.14
<b>TOTAL All Services</b>	6,916	5,966	86.26	286	4.14	24	0.35	396	5.73	5	0.07	239	3.46

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2023, by Region and Service**

**Region=07: Kansas City**

Appealed Service	Recons 2023	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	Recons Remanded	%
<b>1-Practitioner Services</b>	11,608	10,783	92.89	391	3.37	39	0.34	381	3.28	3	0.03	11	0.09
<b>2-Emergency Room</b>	951	884	92.95	36	3.79	5	0.53	26	2.73	0	0.00	0	0.00
<b>3-Inpatient Hospital</b>	8,910	8,572	96.21	198	2.22	1	0.01	120	1.35	5	0.06	14	0.16
<b>4-Clinic (Lab, X-ray)</b>	6,760	6,001	88.77	315	4.66	25	0.37	413	6.11	2	0.03	4	0.06
<b>5-Nursing Home Care</b>	1,445	1,313	90.87	68	4.71	1	0.07	58	4.01	2	0.14	3	0.21
<b>6-Therapies</b>	367	334	91.01	8	2.18	2	0.54	21	5.72	0	0.00	2	0.54
<b>7-Ambulance</b>	654	596	91.13	31	4.74	0	0.00	22	3.36	0	0.00	5	0.76
<b>8-Home Health Care</b>	1,328	1,201	90.44	38	2.86	8	0.60	79	5.95	0	0.00	2	0.15
<b>9-DME/Medical Supplies</b>	6,226	5,961	95.74	167	2.68	13	0.21	80	1.28	2	0.03	3	0.05
<b>10-OPD Mental Health</b>	423	359	84.87	31	7.33	0	0.00	33	7.80	0	0.00	0	0.00
<b>11-Hospice Care</b>	28	26	92.86	1	3.57	0	0.00	1	3.57	0	0.00	0	0.00
<b>12-Non-Medicare Benefit</b>	9,495	7,802	82.17	208	2.19	34	0.36	164	1.73	8	0.08	1,279	13.47
<b>TOTAL All Services</b>	48,195	43,832	90.95	1,492	3.10	128	0.27	1,398	2.90	22	0.05	1,323	2.75

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2023, by Region and Service**

**Region=08: Denver**

Appealed Service	Recons 2023	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	Recons Remanded	%
<b>1-Practitioner Services</b>	441	389	88.21	23	5.22	5	1.13	21	4.76	3	0.68	0	0.00
<b>2-Emergency Room</b>	7	5	71.43	0	0.00	0	0.00	2	28.57	0	0.00	0	0.00
<b>3-Inpatient Hospital</b>	296	267	90.20	7	2.36	0	0.00	19	6.42	3	1.01	0	0.00
<b>4-Clinic (Lab, X-ray)</b>	226	184	81.42	23	10.18	1	0.44	18	7.96	0	0.00	0	0.00
<b>5-Nursing Home Care</b>	137	129	94.16	1	0.73	0	0.00	6	4.38	1	0.73	0	0.00
<b>6-Therapies</b>	29	24	82.76	5	17.24	0	0.00	0	0.00	0	0.00	0	0.00
<b>7-Ambulance</b>	20	15	75.00	2	10.00	0	0.00	3	15.00	0	0.00	0	0.00
<b>8-Home Health Care</b>	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
<b>9-DME/Medical Supplies</b>	251	246	98.01	2	0.80	0	0.00	3	1.20	0	0.00	0	0.00
<b>10-OPD Mental Health</b>	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00	0	0.00
<b>12-Non-Medicare Benefit</b>	175	148	84.57	8	4.57	0	0.00	13	7.43	1	0.57	5	2.86
<b>TOTAL All Services</b>	1,593	1,415	88.83	71	4.46	6	0.38	88	5.52	8	0.50	5	0.31

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2023, by Region and Service**

**Region=09: San Francisco**

Appealed Service	Recons 2023	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	Recons Remanded	%
<b>1-Practitioner Services</b>	18,248	16,997	93.14	508	2.78	162	0.89	566	3.10	6	0.03	9	0.05
<b>2-Emergency Room</b>	652	597	91.56	19	2.91	2	0.31	33	5.06	0	0.00	1	0.15
<b>3-Inpatient Hospital</b>	9,744	9,282	95.26	151	1.55	16	0.16	282	2.89	4	0.04	9	0.09
<b>4-Clinic (Lab, X-ray)</b>	14,451	13,513	93.51	388	2.68	113	0.78	424	2.93	7	0.05	6	0.04
<b>5-Nursing Home Care</b>	1,126	1,042	92.54	11	0.98	1	0.09	72	6.39	0	0.00	0	0.00
<b>6-Therapies</b>	625	576	92.16	20	3.20	0	0.00	28	4.48	0	0.00	1	0.16
<b>7-Ambulance</b>	1,413	1,360	96.25	23	1.63	1	0.07	26	1.84	1	0.07	2	0.14
<b>8-Home Health Care</b>	2,631	2,565	97.49	28	1.06	1	0.04	37	1.41	0	0.00	0	0.00
<b>9-DME/Medical Supplies</b>	10,401	9,828	94.49	206	1.98	23	0.22	338	3.25	6	0.06	0	0.00
<b>10-OPD Mental Health</b>	396	374	94.44	2	0.51	1	0.25	17	4.29	1	0.25	1	0.25
<b>11-Hospice Care</b>	593	583	98.31	3	0.51	2	0.34	5	0.84	0	0.00	0	0.00
<b>12-Non-Medicare Benefit</b>	9,030	8,009	88.69	106	1.17	5	0.06	162	1.79	11	0.12	737	8.16
<b>TOTAL All Services</b>	69,310	64,726	93.39	1,465	2.11	327	0.47	1,990	2.87	36	0.05	766	1.11

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2023, by Region and Service**

Region=10: Seattle

Appealed Service	Recons 2023	Recons Unfavorable	%	Recons Favorable	%	Recons Partly Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	Recons Remanded	%
1-Practitioner Services	753	695	92.30	24	3.19	4	0.53	28	3.72	2	0.27	0	0.00
2-Emergency Room	13	12	92.31	1	7.69	0	0.00	0	0.00	0	0.00	0	0.00
3-Inpatient Hospital	58	47	81.03	6	10.34	0	0.00	4	6.90	0	0.00	1	1.72
4-Clinic (Lab, X-ray)	271	235	86.72	13	4.80	1	0.37	22	8.12	0	0.00	0	0.00
5-Nursing Home Care	25	23	92.00	1	4.00	0	0.00	1	4.00	0	0.00	0	0.00
6-Therapies	59	58	98.31	1	1.69	0	0.00	0	0.00	0	0.00	0	0.00
7-Ambulance	33	31	93.94	2	6.06	0	0.00	0	0.00	0	0.00	0	0.00
8-Home Health Care	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
9-DME/Medical Supplies	218	198	90.83	8	3.67	0	0.00	12	5.50	0	0.00	0	0.00
10-OPD Mental Health	52	50	96.15	1	1.92	0	0.00	1	1.92	0	0.00	0	0.00
11-Hospice Care	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	423	390	92.20	5	1.18	3	0.71	7	1.65	0	0.00	18	4.26
<b>TOTAL All Services</b>	<b>1,916</b>	<b>1,749</b>	<b>91.28</b>	<b>63</b>	<b>3.29</b>	<b>8</b>	<b>0.42</b>	<b>75</b>	<b>3.91</b>	<b>2</b>	<b>0.10</b>	<b>19</b>	<b>0.99</b>

**TABLE 4**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2023, by Appeal Priority and Service**

**Priority=Expedited Appeal**

Appealed Service	Recons 2023	Recons Unfavorable	%	Recons Favorable	%	Recons Partially Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	Recons Remanded	pr	% of All Cases
<b>1-Practitioner Services</b>	9,394	8,738	93.02	379	4.03	33	0.35	238	2.53	4	0.04	2	0.02	5.693
<b>3-Inpatient Hospital</b>	24,408	23,757	97.33	325	1.33	0	0.00	311	1.27	14	0.06	1	0.00	14.791
<b>4-Clinic (Lab, X-ray)</b>	1,852	1,464	79.05	194	10.48	6	0.32	187	10.10	1	0.05	0	0.00	1.122
<b>5-Nursing Home Care</b>	3,519	3,192	90.71	137	3.89	1	0.03	181	5.14	7	0.20	1	0.03	2.132
<b>6-Therapies</b>	402	353	87.81	13	3.23	6	1.49	30	7.46	0	0.00	0	0.00	0.244
<b>7-Ambulance</b>	563	561	99.64	0	0.00	0	0.00	2	0.36	0	0.00	0	0.00	0.341
<b>8-Home Health Care</b>	965	867	89.84	26	2.69	12	1.24	59	6.11	0	0.00	1	0.10	0.585
<b>9-DME/Medical Supplies</b>	5,976	5,691	95.23	112	1.87	14	0.23	157	2.63	2	0.03	0	0.00	3.621
<b>10-OPD Mental Health</b>	63	55	87.30	1	1.59	0	0.00	7	11.11	0	0.00	0	0.00	0.038
<b>12-Non-Medicare Benefit</b>	5,065	4,501	88.86	214	4.23	12	0.24	162	3.20	3	0.06	173	3.42	3.069
<b>Priority</b>	<b>52,207</b>	<b>49,179</b>		<b>1,401</b>		<b>84</b>		<b>1,334</b>		<b>31</b>		<b>178</b>		<b>31.637</b>



**TABLE 4**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2023, by Appeal Priority and Service**

**Priority=Standard Service Denial**

Appealed Service	Recons 2023	Recons Unfavorable	%	Recons Favorable	%	Recons Partially Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	Recons Remanded	pr	% of All Cases
<b>1-Practitioner Services</b>	6,255	5,854	93.59	200	3.20	17	0.27	177	2.83	7	0.11	0	0.00	3.790
<b>2-Emergency Room</b>	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.001
<b>3-Inpatient Hospital</b>	235	182	77.45	15	6.38	1	0.43	35	14.89	0	0.00	2	0.85	0.142
<b>4-Clinic (Lab, X-ray)</b>	1,776	1,458	82.09	175	9.85	5	0.28	135	7.60	3	0.17	0	0.00	1.076
<b>5-Nursing Home Care</b>	142	130	91.55	5	3.52	0	0.00	7	4.93	0	0.00	0	0.00	0.086
<b>6-Therapies</b>	658	580	88.15	14	2.13	10	1.52	53	8.05	1	0.15	0	0.00	0.399
<b>7-Ambulance</b>	264	248	93.94	2	0.76	0	0.00	11	4.17	3	1.14	0	0.00	0.160
<b>8-Home Health Care</b>	234	212	90.60	5	2.14	1	0.43	15	6.41	1	0.43	0	0.00	0.142
<b>9-DME/Medical Supplies</b>	9,825	9,188	93.52	262	2.67	21	0.21	343	3.49	10	0.10	1	0.01	5.954
<b>10-OPD Mental Health</b>	120	107	89.17	1	0.83	0	0.00	12	10.00	0	0.00	0	0.00	0.073
<b>11-Hospice Care</b>	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0.001
<b>12-Non-Medicare Benefit</b>	9,362	8,428	90.02	262	2.80	46	0.49	288	3.08	14	0.15	324	3.46	5.673
<b>Priority</b>	<b>28,873</b>	<b>26,389</b>		<b>941</b>		<b>101</b>		<b>1,076</b>		<b>39</b>		<b>327</b>		<b>17.497</b>

**TABLE 4**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2023, by Appeal Priority and Service**

**Priority=Standard Claim Denial**

Appealed Service	Recons 2023	Recons Unfavorable	%	Recons Favorable	%	Recons Partially Favorable	%	Recons Dismissed	%	Recons Withdrawn	%	Recons Remanded	pr	% of All Cases
1-Practitioner Services	35,930	32,923	91.63	1,004	2.79	231	0.64	1,717	4.78	26	0.07	29	0.08	21.773
2-Emergency Room	2,986	2,707	90.66	119	3.99	12	0.40	144	4.82	2	0.07	2	0.07	1.809
3-Inpatient Hospital	4,586	3,645	79.48	382	8.33	22	0.48	508	11.08	1	0.02	28	0.61	2.779
4-Clinic (Lab, X-ray)	28,139	25,798	91.68	994	3.53	156	0.55	1,152	4.09	23	0.08	16	0.06	17.052
5-Nursing Home Care	1,713	1,535	89.61	48	2.80	5	0.29	121	7.06	0	0.00	4	0.23	1.038
6-Therapies	1,336	1,169	87.50	59	4.42	4	0.30	99	7.41	0	0.00	5	0.37	0.810
7-Ambulance	3,324	2,996	90.13	136	4.09	5	0.15	175	5.26	3	0.09	9	0.27	2.014
8-Home Health Care	3,961	3,621	91.42	99	2.50	2	0.05	235	5.93	1	0.03	3	0.08	2.400
9-DME/Medical Supplies	9,328	8,808	94.43	222	2.38	17	0.18	274	2.94	3	0.03	4	0.04	5.653
10-OPD Mental Health	1,515	1,366	90.17	39	2.57	1	0.07	107	7.06	1	0.07	1	0.07	0.918
11-Hospice Care	758	743	98.02	5	0.66	2	0.26	8	1.06	0	0.00	0	0.00	0.459
12-Non-Medicare Benefit	21,833	18,466	84.58	279	1.28	55	0.25	441	2.02	26	0.12	2,566	11.75	13.231
<b>Priority</b>	<b>115,409</b>	<b>103,777</b>		<b>3,386</b>		<b>512</b>		<b>4,981</b>		<b>86</b>		<b>2,667</b>		<b>69.936</b>
	<b>196,489</b>	<b>179,345</b>		<b>5,728</b>		<b>697</b>		<b>7,391</b>		<b>156</b>		<b>3,172</b>		<b>119.070</b>

**TABLE 5 - 2023**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H0137: COMMONWEALTH CARE ALLIANCE, INC.	32,027	7.93	254	221	87.01	20	7.87	2	0.79	7	2.76	0	0.00	4	1.57
H0342: CAREPARTNERS OF CONNECTICUT, INC.	431	46.40	20	20	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0477: SERENITY CARE, INC.	470	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H0809: MERCY LIFE, INC.	224	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H0876: Commonwealth Care Alliance Rhode Island, LLC	261	3.83	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1426: CCA HEALTH PLANS OF CALIFORNIA, INC.	399	2.51	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1660: HARVARD PILGRIM HEALTH CARE, INC.	-	-	6	5	83.33	0	0.00	1	16.67	0	0.00	0	0.00	0	0.00
H2218: HARBOR HEALTH SERVICES, INC.	551	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2219: FALLON COMMUNITY HEALTH PLAN	1,286	2.33	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2220: UPHAMS CORNER HEALTH COMMITTEE, INC.	254	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2221: CAMBRIDGE PUBLIC HEALTH COMMISSION	588	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2222: ELEMENT CARE, INC.	954	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2225: COMMONWEALTH CARE ALLIANCE, INC.	14,417	6.80	98	91	92.86	5	5.10	0	0.00	2	2.04	0	0.00	0	0.00
H2226: UNITEDHEALTHCARE INSURANCE COMPANY	22,801	1.18	27	21	77.78	0	0.00	0	0.00	2	7.41	0	0.00	4	14.81
H2230: BCBS OF MASSACHUSETTS HMO BLUE, INC.	64,737	2.61	169	164	97.04	5	2.96	0	0.00	0	0.00	0	0.00	0	0.00
H2256: TUFTS ASSOCIATED HEALTH MAINTENANCE ORGANIZATION	102,396	21.38	2,189	2,101	95.98	28	1.28	4	0.18	49	2.24	5	0.23	2	0.09
H2261: BCBS OF MASSACHUSETTS HMO BLUE, INC.	14,652	1.98	29	27	93.10	0	0.00	0	0.00	1	3.45	1	3.45	0	0.00
H3557: BLUE CROSS & BLUE SHIELD OF RHODE ISLAND	12,144	3.62	44	40	90.91	3	6.82	0	0.00	1	2.27	0	0.00	0	0.00
H4105: PACE ORGANIZATION OF RHODE ISLAND	362	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2023 divided by the mid-year (July) enrollment, times 1,000.

**TABLE 5 - 2023**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H4152: BLUE CROSS & BLUE SHIELD OF RHODE ISLAND	58,563	3.06	179	160	89.39	9	5.03	1	0.56	8	4.47	0	0.00	1	0.56
H5273: CAREPARTNERS OF CONNECTICUT, INC.	4,936	47.61	235	229	97.45	4	1.70	1	0.43	1	0.43	0	0.00	0	0.00
H6750: HARVARD PILGRIM HEALTH CARE OF NEW ENGLAND, INC.	9,868	33.75	333	295	88.59	10	3.00	1	0.30	26	7.81	0	0.00	1	0.30
H6847: Mass General Brigham Health Plan, Inc.	262	7.63	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6851: BOSTON MEDICAL CENTER HEALTH PLAN, INC.	819	3.66	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7419: TUFTS HEALTH PUBLIC PLANS, INC.	7,859	15.14	119	112	94.12	4	3.36	0	0.00	2	1.68	0	0.00	1	0.84
H8330: TUFTS ASSOCIATED HEALTH MAINTENANCE ORGANIZATION	9,238	6.06	56	49	87.50	0	0.00	0	0.00	6	10.71	0	0.00	1	1.79
H8928: FALLON COMMUNITY HEALTH PLAN	9,563	9.20	88	81	92.05	6	6.82	1	1.14	0	0.00	0	0.00	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	12,152	16.29	198	183	92.42	9	4.55	0	0.00	5	2.53	0	0.00	1	0.51
H9239: UNITEDHEALTHCARE INSURANCE COMPANY	5,047	1.19	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9414: Commonwealth Care Alliance Massachusetts, LLC.	2,369	24.48	58	44	75.86	8	13.79	2	3.45	3	5.17	0	0.00	1	1.72
H9485: Mass General Brigham Health Plan, Inc.	749	2.67	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9576: NEIGHBORHOOD HEALTH PLAN OF RHODE ISLAND	13,471	2.52	34	22	64.71	10	29.41	0	0.00	2	5.88	0	0.00	0	0.00
H9585: BOSTON MEDICAL CENTER HEALTH PLAN, INC.	1,883	4.25	8	5	62.50	1	12.50	2	25.00	0	0.00	0	0.00	0	0.00
H9861: CCA HEALTH MICHIGAN, INC.	885	3.39	3	2	66.67	0	0.00	0	0.00	0	0.00	0	0.00	1	33.33
H9876: Commonwealth Care Alliance Rhode Island, LLC	364	2.75	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9907: TUFTS ASSOCIATED HEALTH MAINTENANCE ORGANIZATION	1,871	27.26	51	47	92.16	3	5.88	0	0.00	1	1.96	0	0.00	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2023 divided by the mid-year (July) enrollment, times 1,000.

**TABLE 5 - 2023**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

**Region=02: NEW YORK**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H0034: HAMASPIK, INC.	1,458	18.52	27	12	44.44	4	14.81	0	0.00	11	40.74	0	0.00	0	0.00
H0354: CIGNA HEALTHCARE OF ARIZONA, INC.	56,774	5.83	331	317	95.77	7	2.11	0	0.00	7	2.11	0	0.00	0	0.00
H0363: LONGEVITY HEALTH PLAN OF COLORADO, INC.	242	49.59	12	2	16.67	1	8.33	0	0.00	8	66.67	0	0.00	1	8.33
H0423: METROPLUS HEALTH PLAN, INC.	10,094	14.07	142	115	80.99	5	3.52	1	0.70	15	10.56	0	0.00	6	4.23
H0439: CIGNA HEALTHCARE OF GEORGIA, INC.	23,359	9.68	226	215	95.13	7	3.10	0	0.00	3	1.33	0	0.00	1	0.44
H0672: CIGNA HEALTHCARE OF COLORADO, INC.	8,605	10.69	92	89	96.74	1	1.09	0	0.00	2	2.17	0	0.00	0	0.00
H0885: HEALTHIER NEW JERSEY INSURANCE COMPANY	40,872	7.49	306	281	91.83	5	1.63	1	0.33	14	4.58	0	0.00	5	1.63
H1234: CAPITAL HEALTH LIFE	225	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1280: ETERNALHEALTH, INC.	24	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1290: DEVOTED HEALTH PLAN OF FLORIDA, INC.	35,569	6.86	244	231	94.67	1	0.41	0	0.00	4	1.64	1	0.41	7	2.87
H1365: MARTIN'S POINT GENERATIONS ADVANTAGE, INC.	1,559	3.85	6	3	50.00	3	50.00	0	0.00	0	0.00	0	0.00	0	0.00
H1415: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	10,569	5.49	58	55	94.83	2	3.45	0	0.00	1	1.72	0	0.00	0	0.00
H1518: CATHOLIC HEALTH SYSTEM BUFFALO PACE	231	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1644: LONGEVITY HEALTH PLAN OF FLORIDA, INC.	815	47.85	39	25	64.10	1	2.56	0	0.00	7	17.95	0	0.00	6	15.38
H1722: HEALTHFIRST HEALTH PLAN, INC.	1,337	5.98	8	7	87.50	0	0.00	1	12.50	0	0.00	0	0.00	0	0.00
H1777: CATHOLIC SPECIAL NEEDS PLAN, LLC	1,161	17.23	20	19	95.00	1	5.00	0	0.00	0	0.00	0	0.00	0	0.00
H1799: MOLINA HEALTHCARE OF KENTUCKY, INC.	2,098	4.29	9	7	77.78	0	0.00	0	0.00	0	0.00	0	0.00	2	22.22
H1916: THE NEW YORK STATE CATHOLIC HEALTH PLAN, INC.	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2108: BRAVO HEALTH MID-ATLANTIC, INC.	16,333	22.90	374	345	92.25	16	4.28	0	0.00	11	2.94	0	0.00	2	0.53

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H2168: VILLAGE SENIOR SERVICES CORPORATION	3,292	12.15	40	31	77.50	1	2.50	1	2.50	3	7.50	0	0.00	4	10.00
H2223: East Boston Neighborhood Center Corp.	707	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2224: SENIOR WHOLE HEALTH, LLC	11,942	3.52	42	35	83.33	1	2.38	0	0.00	0	0.00	0	0.00	6	14.29
H2478: MOLINA HEALTHCARE OF NEVADA INC	24	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2526: DEVOTED HEALTH PLAN OF OHIO INC	823	2.43	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2686: DEVOTED HEALTH INSURANCE COMPANY OF HAWAII INC	2,199	0.45	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2694: ETERNALHEALTH, INC.	144	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2697: DEVOTED HEALTH PLAN OF OHIO, INC.	20,424	7.15	146	134	91.78	3	2.05	0	0.00	5	3.42	0	0.00	4	2.74
H2737: HEALTH NEW ENGLAND, INC.	1,947	5.65	11	7	63.64	3	27.27	0	0.00	1	9.09	0	0.00	0	0.00
H2752: CIGNA HEALTHCARE OF CONNECTICUT INC.	280	14.29	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2879: MOLINA HEALTHCARE OF WISCONSIN, INC.	1,542	11.67	18	18	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2923: DEVOTED HEALTH PLAN OF OREGON INC	442	13.57	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00	0	0.00
H3041: DEVOTED HEALTH PLAN OF SOUTH CAROLINA INC	404	2.48	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3080: DEVOTED HEALTH PLAN OF ALABAMA INC	2,152	3.72	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3154: HORIZON INSURANCE COMPANY	-	-	25	21	84.00	0	0.00	0	0.00	3	12.00	0	0.00	1	4.00
H3276: CONNECTICARE INSURANCE COMPANY, INC.	2,843	3.17	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00	0	0.00
H3305: MVP HEALTH PLAN, INC.	26,459	8.73	231	219	94.81	7	3.03	1	0.43	4	1.73	0	0.00	0	0.00
H3321: LORETTO INDEPENDENT LIVING SERVICES, INC.	518	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3322: SENIOR CARE CONNECTION, INC.	334	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3329: CENTERLIGHT HEALTHCARE, INC.	2,134	1.87	4	1	25.00	0	0.00	0	0.00	0	0.00	0	0.00	3	75.00

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H3330: HEALTH INSURANCE PLAN OF GREATER NEW YORK	75,567	4.05	306	271	88.56	12	3.92	1	0.33	16	5.23	1	0.33	5	1.63
H3331: INDEPENDENT LIVING FOR SENIORS, INC.	700	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3335: EXCELLUS HEALTH PLAN, INC.	79,252	12.05	955	884	92.57	35	3.66	10	1.05	26	2.72	0	0.00	0	0.00
H3344: INDEPENDENT HEALTH BENEFITS CORPORATION	4,941	21.25	105	97	92.38	3	2.86	0	0.00	5	4.76	0	0.00	0	0.00
H3347: ELDERPLAN, INC.	12,555	3.19	40	33	82.50	0	0.00	0	0.00	1	2.50	0	0.00	6	15.00
H3351: EXCELLUS HEALTH PLAN, INC.	89,882	12.55	1,128	1,031	91.40	56	4.96	5	0.44	33	2.93	3	0.27	0	0.00
H3359: HEALTHFIRST HEALTH PLAN, INC.	232,228	8.95	2,079	2,024	97.35	3	0.14	1	0.05	25	1.20	1	0.05	25	1.20
H3362: INDEPENDENT HEALTH ASSOCIATION, INC.	61,137	21.93	1,341	1,267	94.48	25	1.86	5	0.37	33	2.46	5	0.37	6	0.45
H3388: CAPITAL DISTRICT PHYSICIANS' HEALTH PLAN, INC.	43,473	2.42	105	98	93.33	2	1.90	0	0.00	5	4.76	0	0.00	0	0.00
H3493: LIFE AT LOURDES, INC.	159	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3528: CONNECTICARE, INC.	34,146	4.19	143	135	94.41	4	2.80	0	0.00	4	2.80	0	0.00	0	0.00
H3706: GLOBALHEALTH, INC.	12,090	3.89	47	40	85.11	3	6.38	1	2.13	1	2.13	0	0.00	2	4.26
H3949: BRAVO HEALTH PENNSYLVANIA, INC.	44,833	8.83	396	377	95.20	5	1.26	1	0.25	10	2.53	1	0.25	2	0.51
H4005: TRIPLE S ADVANTAGE, INC.	6,556	0.15	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4393: CATHOLIC MANAGED LONG TERM CARE, INC.	665	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4407: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	13,972	6.44	90	82	91.11	4	4.44	1	1.11	3	3.33	0	0.00	0	0.00
H4513: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	261,350	9.68	2,530	2,378	93.99	97	3.83	1	0.04	32	1.26	1	0.04	21	0.83
H4675: HEALTHIER NEW JERSEY INSURANCE COMPANY	1,546	7.12	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4808: DEVOTED HEALTH INSURANCE COMPANY OF COLORADO INC	415	9.64	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4922: AGEWELL NEW YORK, LLC	534	471.91	252	218	86.51	2	0.79	0	0.00	26	10.32	0	0.00	6	2.38
H5042: CDPHP UNIVERSAL BENEFITS, INC.	8,863	2.71	24	22	91.67	1	4.17	0	0.00	1	4.17	0	0.00	0	0.00
H5126: OSCAR INSURANCE COMPANY	-	-	4	1	25.00	1	25.00	0	0.00	1	25.00	0	0.00	1	25.00

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H5141: CLOVER INSURANCE COMPANY	78,602	9.49	746	676	90.62	23	3.08	2	0.27	21	2.82	0	0.00	24	3.22
H5299: DEVOTED HEALTH PLAN OF NORTH CAROLINA INC	1,302	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5374: LONGEVITY HEALTH PLAN OF NORTH CAROLINA, INC.	981	30.58	30	14	46.67	1	3.33	0	0.00	10	33.33	0	0.00	5	16.67
H5410: HEALTHSPRING OF FLORIDA, INC.	28,455	12.34	351	324	92.31	5	1.42	0	0.00	21	5.98	0	0.00	1	0.28
H5528: EMBLEMHEALTH PLAN, INC.	37	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5549: VNS CHOICE	6,517	23.02	150	115	76.67	7	4.67	0	0.00	28	18.67	0	0.00	0	0.00
H5577: MCS ADVANTAGE, INC.	207,128	1.46	302	296	98.01	1	0.33	0	0.00	4	1.32	0	0.00	1	0.33
H5591: MARTIN'S POINT GENERATIONS ADVANTAGE, INC.	69,316	3.66	254	219	86.22	22	8.66	3	1.18	10	3.94	0	0.00	0	0.00
H5628: MOLINA HEALTHCARE OF UTAH, INC.	19,883	6.59	131	111	84.73	10	7.63	0	0.00	4	3.05	0	0.00	6	4.58
H5774: TRIPLE S ADVANTAGE, INC.	112,618	0.41	46	42	91.30	3	6.52	0	0.00	1	2.17	0	0.00	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFORNIA	15,510	3.03	47	41	87.23	4	8.51	0	0.00	2	4.26	0	0.00	0	0.00
H5823: MOLINA HEALTHCARE OF WASHINGTON, INC.	20,399	3.63	74	65	87.84	2	2.70	0	0.00	5	6.76	0	0.00	2	2.70
H5926: MOLINA HEALTHCARE OF MICHIGAN, INC.	14,874	9.82	146	134	91.78	4	2.74	0	0.00	4	2.74	0	0.00	4	2.74
H5989: HEALTHFIRST HEALTH PLAN, INC.	23,454	4.09	96	94	97.92	1	1.04	0	0.00	1	1.04	0	0.00	0	0.00
H5991: HEALTH INSURANCE PLAN OF GREATER NEW YORK	1,229	9.76	12	11	91.67	0	0.00	0	0.00	1	8.33	0	0.00	0	0.00
H5992: SENIOR WHOLE HEALTH OF NEW YORK, INC.	170	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H6018: DEVOTED HEALTH INSURANCE COMPANY OF PENNSYLVANIA	166	6.02	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6062: GLOBALHEALTH OF TEXAS, INC.	255	7.84	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6334: NY HOTEL TRADES COUNCIL & HOTEL ASSOCIATION OF N	5,043	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H6371: LUTHERAN SENIOR HEALTHCARE, INC.	97	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-

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H6396: CARESOURCE OHIO, INC.	3,077	5.20	16	14	87.50	0	0.00	0	0.00	0	0.00	0	0.00	2	12.50
H6545: DEVOTED HEALTH INSURANCE COMPANY OF ILLINOIS INC	966	2.07	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6586: DEVOTED HEALTH INSURANCE COMPANY OF ARIZONA, INC	558	7.17	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6596: FALLON HEALTH WEINBERG, INC.	130	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H6776: ELDERSERVE HEALTH, INC.	326	58.28	19	3	15.79	0	0.00	0	0.00	15	78.95	0	0.00	1	5.26
H6813: DEVOTED HEALTH INSURANCE COMPANY OF TEXAS INC	655	7.63	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6852: DEVOTED HEALTH PLAN OF PENNSYLVANIA INC	499	6.01	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6887: INSPIRA HEALTH NETWORK LIFE, INC.	258	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H6988: CENTERS PLAN FOR HEALTHY LIVING, LLC	2,792	92.41	258	236	91.47	13	5.04	0	0.00	6	2.33	2	0.78	1	0.39
H7020: CIGNA HEALTHCARE OF SOUTH CAROLINA, INC.	5,257	10.65	56	50	89.29	3	5.36	0	0.00	2	3.57	0	0.00	1	1.79
H7028: DEVOTED HEALTH INSURANCE COMPANY OF SOUTH CAROLI	1,374	1.46	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7076: CARESOURCE INDIANA, INC.	30	33.33	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7147: DEVOTED HEALTH PLAN OF COLORADO INC	2,194	3.65	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7151: DEVOTED HEALTH PLAN OF ILLINOIS, INC.	7,212	4.71	34	31	91.18	0	0.00	0	0.00	1	2.94	0	0.00	2	5.88
H7199: DEVOTED HEALTH PLAN OF OREGON	1,009	4.96	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7322: OSCAR HEALTH PLAN OF NEW YORK, INC.	-	-	22	17	77.27	1	4.55	0	0.00	2	9.09	0	0.00	2	9.09
H7389: CIGNA HEALTH AND LIFE INSURANCE COMPANY	2,132	10.79	23	21	91.30	1	4.35	0	0.00	1	4.35	0	0.00	0	0.00
H7524: EXCELLUS HEALTH PLAN COMMUNITY CARE LLC	-	-	0	0	-	0	-	0	-	0	-	0	-	0	-
H7557: LONGEVITY HEALTH PLAN OF MICHIGAN, INC.	654	61.16	40	19	47.50	16	40.00	0	0.00	3	7.50	0	0.00	2	5.00
H7559: Molina Healthcare of Virginia, LLC	1,617	5.57	9	6	66.67	0	0.00	0	0.00	3	33.33	0	0.00	0	0.00

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H7605: DEVOTED HEALTH PLAN OF TENNESSEE INC	1,087	0.92	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7619: ATLANTICARE HEALTH SERVICES, INC.	122	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H7670: CENTRAL MASS HEALTH, LLC	942	8.49	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7678: MOLINA HEALTHCARE OF TEXAS, INC.	7,355	10.33	76	68	89.47	1	1.32	1	1.32	1	1.32	1	1.32	4	5.26
H7787: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	21,244	5.88	125	113	90.40	9	7.20	2	1.60	1	0.80	0	0.00	0	0.00
H7813: ICIRCLE SERVICES OF THE FINGER LAKES, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-	0	-
H7849: CIGNA HEALTH AND LIFE INSURANCE COMPANY	81,342	8.79	715	667	93.29	26	3.64	1	0.14	15	2.10	1	0.14	5	0.70
H7971: HORIZON INSURANCE COMPANY	-	-	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00	0	0.00
H7993: DEVOTED HEALTH PLAN OF TEXAS, INC.	37,421	12.00	449	431	95.99	2	0.45	0	0.00	11	2.45	0	0.00	5	1.11
H8010: CLOVER HMO OF NEW JERSEY INC.	3,910	17.65	69	63	91.30	3	4.35	1	1.45	1	1.45	0	0.00	1	1.45
H8130: MOLINA HEALTHCARE OF FLORIDA, INC.	1,801	8.33	15	12	80.00	1	6.67	0	0.00	1	6.67	0	0.00	1	6.67
H8173: DEVOTED HEALTH PLAN OF ARIZONA, INC.	12,809	6.79	87	83	95.40	0	0.00	0	0.00	1	1.15	1	1.15	2	2.30
H8176: MOLINA HEALTHCARE OF SOUTH CAROLINA, INC	2,207	9.97	22	19	86.36	0	0.00	0	0.00	1	4.55	0	0.00	2	9.09
H8298: HORIZON HEALTHCARE OF NEW JERSEY, INC.	20,164	2.53	51	31	60.78	1	1.96	0	0.00	10	19.61	0	0.00	9	17.65
H8390: CARESOURCE GEORGIA CO.	-	-	0	0	-	0	-	0	-	0	-	0	-	0	-
H8457: LONGEVITY HEALTH PLAN OF NEW YORK, INC.	647	66.46	43	30	69.77	3	6.98	0	0.00	8	18.60	0	0.00	2	4.65
H8578: HEALTH NEW ENGLAND, INC.	8,960	5.69	51	40	78.43	7	13.73	0	0.00	1	1.96	0	0.00	3	5.88
H8777: COMPLETE SENIOR CARE, INC.	121	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H8800: TOTAL SENIOR CARE, INC.	127	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H8845: MOLINA HEALTHCARE OF ARIZONA, INC.	367	10.90	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00	0	0.00

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H8961: OSCAR MANAGED CARE OF SOUTH FLORIDA, INC	1,848	57.36	106	86	81.13	4	3.77	3	2.83	12	11.32	0	0.00	1	0.94
H9066: VISITING NURSE ASSOCIATION OF CENTRAL NEW YORK	146	6.85	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9082: MOLINA HEALTHCARE OF NEW MEXICO, INC.	4,455	5.84	26	19	73.08	4	15.38	0	0.00	0	0.00	0	0.00	3	11.54
H9095: LONGEVITY HEALTH PLAN OF OKLAHOMA, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9231: DEVOTED HEALTH INSURANCE COMPANY OF TENNESSEE IN	113	26.55	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9323: ACUTE CARE HEALTH SYSTEM, LLC	277	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9460: CIGNA HEALTHCARE OF ST LOUIS, INC.	1,193	2.51	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9590: LONGEVITY HEALTH PLAN OF ILLINOIS, INC.	596	20.13	12	5	41.67	0	0.00	0	0.00	7	58.33	0	0.00	0	0.00
H9615: MVP HEALTH PLAN, INC.	34,647	9.78	339	316	93.22	11	3.24	3	0.88	7	2.06	0	0.00	2	0.59
H9662: CIGNA HEALTHCARE OF CALIFORNIA, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-	0	-
H9678: HEALTHFIRST INSURANCE COMPANY, INC.	527	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9725: CIGNA HEALTHCARE OF NORTH CAROLINA, INC.	16,791	8.10	136	127	93.38	7	5.15	0	0.00	2	1.47	0	0.00	0	0.00
H9869: PARTNERS HEALTH PLAN, INC.	1,732	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9884: DEVOTED HEALTH INSURANCE COMPANY	2,560	4.30	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9888: DEVOTED HEALTH INSURANCE COMPANY OF ALABAMA INC	400	2.50	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9904: CENTRAL MASS HEALTH, LLC	934	7.49	7	5	71.43	0	0.00	0	0.00	2	28.57	0	0.00	0	0.00
H9940: LONGEVITY HEALTH PLAN OF MASSACHUSETTS INC	-	-	0	0	-	0	-	0	-	0	-	0	-	0	-
H9942: LONGEVITY HEALTH PLAN OF NEW JERSEY INSURANCE CO	1,076	12.08	13	3	23.08	0	0.00	0	0.00	10	76.92	0	0.00	0	0.00
H9955: MOLINA HEALTHCARE OF OHIO, INC.	2,719	12.50	34	30	88.24	0	0.00	0	0.00	4	11.76	0	0.00	0	0.00

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R0802: MARTIN'S POINT GENERATIONS ADVANTAGE, INC.	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
S5617: MEDCO CONTAINMENT LIFE AND MEDCO CONTAINMENT NY	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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90091: UNITED MINE WORKERS OF AMERICA HLTH & RETIREMENT	42,730	0.66	28	23	82.14	5	17.86	0	0.00	0	0.00	0	0.00	0	0.00
H0523: AETNA HEALTH OF CALIFORNIA INC.	7,677	4.56	35	26	74.29	0	0.00	2	5.71	7	20.00	0	0.00	0	0.00
H0628: AETNA HEALTH OF OHIO INC.	53,827	6.41	345	325	94.20	6	1.74	0	0.00	13	3.77	0	0.00	1	0.29
H0738: AmeriHealth Caritas VIP Next, Inc.	100	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H0819: SENIOR LIFE YORK, INC.	336	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1016: AVMED, INC.	18,197	2.42	44	40	90.91	4	9.09	0	0.00	0	0.00	0	0.00	0	0.00
H1109: AETNA HEALTH INC.(GA)	1,425	9.82	14	13	92.86	0	0.00	0	0.00	1	7.14	0	0.00	0	0.00
H1225: HOPKINS HEALTH ADVANTAGE, INC.	8,458	7.33	62	52	83.87	2	3.23	0	0.00	7	11.29	1	1.61	0	0.00
H1239: INNOVAGE VIRGINIA PACE-ROANOKE VALLEY, LLC	237	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1277: ALIGN SENIOR CARE, INC.	60	16.67	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INSURANCE COMPANY	113,248	4.64	526	452	85.93	22	4.18	2	0.38	38	7.22	0	0.00	12	2.28
H1609: AETNA HEALTH INC. (FL)	111,933	10.02	1,122	1,022	91.09	31	2.76	13	1.16	39	3.48	1	0.09	16	1.43
H1610: COVENTRY HEALTH CARE OF VIRGINIA, INC.	12,028	2.74	33	29	87.88	3	9.09	0	0.00	0	0.00	0	0.00	1	3.03
H1692: COVENTRY HEALTH CARE OF WEST VIRGINIA, INC.	17,148	11.78	202	188	93.07	6	2.97	0	0.00	8	3.96	0	0.00	0	0.00
H2056: AETNA BETTER HEALTH OF MICHIGAN INC.	13,009	3.77	49	43	87.76	0	0.00	0	0.00	6	12.24	0	0.00	0	0.00
H2064: GEISINGER COMMUNITY HEALTH SERVICES	391	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2109: THE JOHNS HOPKINS HEALTH SYSTEM CORPORATION	130	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2185: LIFEWORKS ADVANTAGE, LLC	460	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2293: SILVERSCRIPT INSURANCE COMPANY	80,648	4.46	360	343	95.28	7	1.94	1	0.28	8	2.22	0	0.00	1	0.28
H2386: APPALACHIAN AGENCY FOR SENIOR CITIZENS, INC.	112	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-

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H2400: SIGNATURE ADVANTAGE, LLC	930	169.89	158	61	38.61	0	0.00	0	0.00	94	59.49	0	0.00	3	1.90
H2537: SPIRITRUST LUTHERAN LIFE	78	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2563: OPTIMA HEALTH PLAN	24,256	9.48	230	198	86.09	20	8.70	4	1.74	5	2.17	0	0.00	3	1.30
H2663: COVENTRY HEALTH CARE OF MISSOURI, INC	73,584	5.67	417	368	88.25	13	3.12	0	0.00	30	7.19	0	0.00	6	1.44
H2825: MARY WASHINGTON HEALTH PLAN	3,380	9.47	32	32	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2937: SENIOR LIFE GREENSBURG, INC.	207	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2941: SENTARA LIFE CARE CORPORATION, INC	207	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2992: SENIORLIFE WASHINGTON, INC.	530	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3060: VIECARE BUTLER, LLC	153	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3146: AETNA BETTER HEALTH INC. (GA)	44,105	7.80	344	320	93.02	7	2.03	0	0.00	15	4.36	1	0.29	1	0.29
H3152: AETNA HEALTH INC. (NJ)	31,519	9.11	287	255	88.85	9	3.14	0	0.00	19	6.62	0	0.00	4	1.39
H3192: AETNA HEALTH OF MICHIGAN INC.	34,047	9.02	307	271	88.27	10	3.26	0	0.00	25	8.14	0	0.00	1	0.33
H3219: ALLINA HEALTH AND AETNA INSURANCE COMPANY	19,111	5.34	102	71	69.61	18	17.65	0	0.00	9	8.82	0	0.00	4	3.92
H3239: AETNA BETTER HEALTH, INC. (LA)	19,992	12.00	240	204	85.00	8	3.33	1	0.42	24	10.00	0	0.00	3	1.25
H3274: ALIGN SENIOR CARE CALIFORNIA INC.	45	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3288: AETNA HEALTH AND LIFE INSURANCE COMPANY	61,977	11.08	687	582	84.72	44	6.40	1	0.15	55	8.01	0	0.00	5	0.73
H3312: AETNA HEALTH INC. (NY)	47,231	11.09	524	494	94.27	4	0.76	0	0.00	23	4.39	0	0.00	3	0.57
H3384: Highmark Western and Northeastern New York Inc.	46,558	1.80	84	82	97.62	0	0.00	0	0.00	2	2.38	0	0.00	0	0.00
H3473: INNOVAGE VIRGINIA PACE-CHARLOTTESVILLE, LLC	210	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3597: AETNA HEALTH INC. (ME)	17,578	2.96	52	45	86.54	4	7.69	0	0.00	3	5.77	0	0.00	0	0.00
H3672: THE HEALTH PLAN OF WEST VIRGINIA, INC.	8,557	1.64	14	13	92.86	1	7.14	0	0.00	0	0.00	0	0.00	0	0.00

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H3748: AETNA BETTER HEALTH OF WASHINGTON, INC.	23,311	5.41	126	108	85.71	2	1.59	0	0.00	14	11.11	0	0.00	2	1.59
H3800: PROVIDER PARTNERS HEALTH PLAN OF ILLINOIS	1,353	26.61	36	10	27.78	14	38.89	0	0.00	12	33.33	0	0.00	0	0.00
H3890: HOPKINS HEALTH ADVANTAGE, INC.	6,201	5.00	31	24	77.42	1	3.23	1	3.23	4	12.90	0	0.00	1	3.23
H3907: UPMC HEALTH PLAN, INC.	149,102	10.66	1,589	1,545	97.23	28	1.76	4	0.25	9	0.57	1	0.06	2	0.13
H3908: TRINITY HEALTH LIFE PENNSYLVANIA, INC.	322	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3909: QCC INSURANCE COMPANY	28,109	7.61	214	203	94.86	1	0.47	0	0.00	9	4.21	0	0.00	1	0.47
H3916: HIGHMARK SENIOR HEALTH COMPANY	202,567	6.68	1,353	1,318	97.41	9	0.67	2	0.15	20	1.48	2	0.15	2	0.15
H3917: PITTSBURGH CARE PARTNERSHIP, INC.	756	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3918: LIVING INDEPENDENCE FOR THE ELDERLY PITTSBURGH I	520	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3919: Mercy LIFE	749	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3923: CAPITAL ADVANTAGE INSURANCE COMPANY	24,452	6.01	147	140	95.24	4	2.72	1	0.68	2	1.36	0	0.00	0	0.00
H3924: GEISINGER INDEMNITY INSURANCE COMPANY	43,398	1.11	48	44	91.67	3	6.25	1	2.08	0	0.00	0	0.00	0	0.00
H3925: PENNSYLVANIA PACE, INC.	223	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3928: AETNA HEALTH INC. (LA)	889	5.62	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00	0	0.00
H3931: AETNA HEALTH INC. (PA)	63,454	4.90	311	280	90.03	8	2.57	1	0.32	19	6.11	0	0.00	3	0.96
H3952: KEYSTONE HEALTH PLAN EAST, INC.	80,481	7.65	616	578	93.83	13	2.11	1	0.16	20	3.25	0	0.00	4	0.65
H3954: GEISINGER HEALTH PLAN	56,545	1.11	63	60	95.24	3	4.76	0	0.00	0	0.00	0	0.00	0	0.00
H3957: HIGHMARK CHOICE COMPANY	59,164	5.61	332	328	98.80	1	0.30	0	0.00	3	0.90	0	0.00	0	0.00
H3959: AETNA HEALTH INC. (PA)	172,534	4.55	785	694	88.41	23	2.93	0	0.00	49	6.24	1	0.13	18	2.29
H3962: KEYSTONE HEALTH PLAN CENTRAL, INC.	9,828	5.90	58	57	98.28	0	0.00	1	1.72	0	0.00	0	0.00	0	0.00
H3991: CONCERTOHEALTH OF NORTHERN VIRGINIA, LLC	17	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4054: PROVIDER PARTNERS HEALTH PLAN OF TEXAS, INC.	1,795	22.28	40	10	25.00	9	22.50	0	0.00	19	47.50	0	0.00	2	5.00

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H4093: PROVIDER PARTNERS HEALTH PLAN OF PENNSYLVANIA, I	715	12.59	9	3	33.33	0	0.00	0	0.00	6	66.67	0	0.00	0	0.00
H4227: VISTA HEALTH PLAN, INC.	17,651	8.27	146	119	81.51	8	5.48	1	0.68	17	11.64	1	0.68	0	0.00
H4279: UPMC FOR YOU, INC	40,803	12.50	510	492	96.47	11	2.16	1	0.20	6	1.18	0	0.00	0	0.00
H4523: AETNA HEALTH INC. (TX)	12,010	15.65	188	169	89.89	5	2.66	0	0.00	13	6.91	0	0.00	1	0.53
H4711: COVENTRY HEALTH CARE OF NEBRASKA, INC.	15,200	14.47	220	192	87.27	8	3.64	0	0.00	16	7.27	0	0.00	4	1.82
H4739: SELECT HEALTH OF SOUTH CAROLINA, INC.	105	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4835: AETNA BETTER HEALTH OF OKLAHOMA INC.	7,877	12.70	100	82	82.00	5	5.00	0	0.00	8	8.00	1	1.00	4	4.00
H4906: C AND O EMPLOYEES' HOSPITAL ASSOCIATION	1,530	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4982: AETNA BETTER HEALTH OF CALIFORNIA INC.	21,361	5.90	126	87	69.05	9	7.14	0	0.00	25	19.84	0	0.00	5	3.97
H4999: LIFE Northwestern Pennsylvania, LLC	604	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5037: MOUNTAIN EMPIRE OLDER CITIZENS, INC.	89	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5106: HIGHMARK SENIOR SOLUTIONS COMPANY	12,661	6.08	77	72	93.51	1	1.30	0	0.00	4	5.19	0	0.00	0	0.00
H5302: AETNA HEALTH INC. (GA)	6,228	12.68	79	74	93.67	1	1.27	0	0.00	2	2.53	0	0.00	2	2.53
H5325: COVENTRY HEALTH CARE OF KANSAS, INC.	15,700	8.41	132	119	90.15	3	2.27	0	0.00	9	6.82	0	0.00	1	0.76
H5493: LIFE AT ST. FRANCIS HEALTHCARE, INC.	284	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5521: AETNA LIFE INSURANCE COMPANY	2,030,789	5.47	11,102	9,481	85.40	618	5.57	33	0.30	812	7.31	4	0.04	154	1.39
H5522: AETNA LIFE INSURANCE COMPANY	90,308	3.43	310	274	88.39	11	3.55	0	0.00	23	7.42	0	0.00	2	0.65
H5526: Highmark Western and Northeastern New York Inc.	25,375	1.93	49	48	97.96	0	0.00	0	0.00	0	0.00	0	0.00	1	2.04
H5533: UPMC HEALTH NETWORK, INC.	17,587	8.64	152	139	91.45	6	3.95	1	0.66	3	1.97	0	0.00	3	1.97
H5593: AETNA HEALTH OF IOWA INC.	3,786	9.77	37	36	97.30	0	0.00	0	0.00	0	0.00	0	0.00	1	2.70
H5793: AETNA HEALTH INC. (CT)	16,696	8.68	145	132	91.03	2	1.38	0	0.00	10	6.90	0	0.00	1	0.69

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H5902: SENIOR LIFE ALTOONA, INC.	509	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5932: GATEWAY HEALTH PLAN, INC.	41,484	6.12	254	242	95.28	4	1.57	0	0.00	8	3.15	0	0.00	0	0.00
H5978: SENIOR LIFE LEHIGH VALLEY, INC.	487	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H6067: CAREFIRST ADVANTAGE, INC.	3,373	18.68	63	60	95.24	0	0.00	0	0.00	3	4.76	0	0.00	0	0.00
H6188: VIECARE ARMSTRONG, LLC	89	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H6378: AMERIHEALTH CARITAS FLORIDA INC	14	71.43	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H6399: AETNA BETTER HEALTH INC. (NJ)	4,357	2.07	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00	0	0.00
H6551: LIFE ST. MARY	240	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H6832: ALIGN SENIOR CARE MI, LLC	554	5.42	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6959: ISNP VENTURES, LLC	508	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H7123: UPMC HEALTH COVERAGE, INC.	776	20.62	16	15	93.75	1	6.25	0	0.00	0	0.00	0	0.00	0	0.00
H7149: AETNA HEALTH INC. (PA)	10,991	5.91	65	62	95.38	0	0.00	0	0.00	3	4.62	0	0.00	0	0.00
H7301: COVENTRY HEALTH CARE OF ILLINOIS, INC.	56,253	3.32	187	153	81.82	13	6.95	0	0.00	17	9.09	0	0.00	4	2.14
H7379: CAREFIRST ADVANTAGE PPO, INC.	5,852	1.71	10	7	70.00	0	0.00	0	0.00	3	30.00	0	0.00	0	0.00
H7660: VIECARE BEAVER, LLC	418	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H8067: PROVIDER PARTNERS HEALTH PLAN, INC.	287	17.42	5	1	20.00	1	20.00	0	0.00	3	60.00	0	0.00	0	0.00
H8096: CENTRA HEALTH, INC.	283	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H8166: HIGHMARK BCBS, INC.	6,104	8.19	50	49	98.00	0	0.00	0	0.00	1	2.00	0	0.00	0	0.00
H8332: AETNA BETTER HEALTH OF KANSAS, INC.	12,741	10.12	129	119	92.25	2	1.55	0	0.00	7	5.43	0	0.00	1	0.78
H8597: AETNA BETTER HEALTH OF TEXAS INC.	12,905	23.25	300	239	79.67	4	1.33	0	0.00	54	18.00	0	0.00	3	1.00
H8604: THP INSURANCE COMPANY	848	1.18	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8614: MILFORD WELLNESS VILLAGE PACE	31	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H8649: AETNA HEALTH OF UTAH INC	6,822	5.86	40	34	85.00	0	0.00	0	0.00	5	12.50	0	0.00	1	2.50

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**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H8655: INNOVAGE VIRGINIA PACE II, LLC	491	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H8854: CareFirst Advantage DSNP, Inc.	6,057	35.33	214	196	91.59	11	5.14	1	0.47	6	2.80	0	0.00	0	0.00
H9068: ALBRIGHT CARE SERVICES	174	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9153: WEST VIRGINIA SENIOR ADVANTAGE, INC.	862	13.92	12	8	66.67	2	16.67	0	0.00	1	8.33	0	0.00	1	8.33
H9191: PROVIDER PARTNERS HEALTH PLAN OF MISSOURI, INC.	1,405	15.66	22	13	59.09	5	22.73	0	0.00	4	18.18	0	0.00	0	0.00
H9207: HEALTH PARTNERS PLANS, INC.	13,304	6.09	81	75	92.59	2	2.47	0	0.00	4	4.94	0	0.00	0	0.00
H9306: ALTERWOOD ADVANTAGE, INC.	5,863	0.34	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9408: VIBRA HEALTH PLAN, INC.	-	-	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9412: GEISINGER QUALITY OPTIONS, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-	0	-
H9431: FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	9,844	5.79	57	52	91.23	2	3.51	0	0.00	3	5.26	0	0.00	0	0.00
H9830: INNOVAGE PENNSYLVANIA LIFE, LLC	659	1.52	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9877: VIRGINIA PREMIER HEALTH PLAN, INC.	6,349	7.72	49	33	67.35	2	4.08	0	0.00	10	20.41	0	0.00	4	8.16
H9917: ALIGN SENIOR CARE FLORIDA, INC.	128	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
R6694: AETNA LIFE INSURANCE COMPANY	1,994	4.51	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00	0	0.00
S3389: UPMC HEALTH BENEFITS, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H0104: BLUE CROSS AND BLUE SHIELD OF ALABAMA	106,233	1.56	166	163	98.19	3	1.81	0	0.00	0	0.00	0	0.00	0	0.00
H0105: Orangeburg Senior Helping Center, LLC	84	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H0112: MORSE LIFE HOME CARE, INC.	728	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H0154: VIVA HEALTH, INC.	54,214	4.22	229	220	96.07	7	3.06	0	0.00	2	0.87	0	0.00	0	0.00
H0839: VOANS SENIOR COMMUNITY CARE OF NORTH CAROLINA, I	151	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H0982: SOLIS HEALTH PLANS, INC.	2,174	1.84	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00	0	0.00
H1035: FLORIDA BLUE MEDICARE, INC.	90,095	6.87	619	557	89.98	21	3.39	3	0.48	32	5.17	0	0.00	6	0.97
H1043: FLORIDA PACE CENTERS, INC.	876	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1069: PCA HEALTH PLANS OF FLORIDA, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1074: PRUDENTIAL HLTH CARE PLAN, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS	34,039	8.87	302	261	86.42	6	1.99	3	0.99	32	10.60	0	0.00	0	0.00
H1347: PATRIUS HEALTH INC	226	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1357: CAROLINA SENIORCARE	134	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1500: LIFE ST. JOSEPH OF THE PINES, INC.	201	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1533: STAYWELL SENIOR CARE, INC.	82	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1723: ABSOLUTE TOTAL CARE, INC.	3,648	0.55	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1748: SONDER HEALTH PLANS, INC.	468	8.55	4	1	25.00	1	25.00	0	0.00	1	25.00	0	0.00	1	25.00
H1980: HOSPICE OF THE BLUEGRASS, INC	13	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2235: BAYCARE SELECT HEALTH PLANS, INC.	13,139	13.55	178	174	97.75	3	1.69	0	0.00	1	0.56	0	0.00	0	0.00
H2533: MOLINA HEALTHCARE OF SOUTH CAROLINA, INC.	3,605	8.88	32	28	87.50	1	3.13	0	0.00	1	3.13	0	0.00	2	6.25
H2624: CARE N' CARE INSURANCE COMPANY OF NORTH CAROLINA	1,225	8.16	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00	0	0.00
H2962: ULTIMATE HEALTH PLANS, INC.	13,750	9.96	137	130	94.89	5	3.65	0	0.00	2	1.46	0	0.00	0	0.00

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H3015: SHARED HEALTH MISSISSIPPI, INC.	2,531	5.14	13	10	76.92	3	23.08	0	0.00	0	0.00	0	0.00	0	0.00
H3259: VOLUNTEER STATE HEALTH PLAN	26,489	3.47	92	84	91.30	5	5.43	0	0.00	1	1.09	0	0.00	2	2.17
H3291: PRUITTHEALTH PREMIER, INC.	1,657	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3293: MMM OF FLORIDA, INC.	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3404: BLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA	26,525	4.71	125	114	91.20	7	5.60	1	0.80	3	2.40	0	0.00	0	0.00
H3430: SUNCOAST PACE, INC.	332	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3449: BLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA	80,672	4.45	359	338	94.15	7	1.95	1	0.28	11	3.06	1	0.28	1	0.28
H3777: EXPERIENCE HEALTH, INC.	4,544	8.14	37	35	94.59	0	0.00	0	0.00	2	5.41	0	0.00	0	0.00
H3942: ELDERHAUS INC.	96	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4053: PRISMA HEALTH-UPSTATE	100	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4074: MERCY LIFE OF ALABAMA	169	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4091: SIMPRA ADVANTAGE, INC.	2,675	0.75	2	1	50.00	0	0.00	0	0.00	0	0.00	0	0.00	1	50.00
H4140: DOCTORS HEALTHCARE PLANS, INC.	11,332	13.85	157	147	93.63	8	5.10	0	0.00	2	1.27	0	0.00	0	0.00
H4203: PRISMA HEALTH-MIDLANDS	300	10.00	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00	0	0.00
H4235: SENIOR TOTAL LIFE CARE, INC.	239	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4286: LEON HEALTH, INC.	39,346	2.57	101	97	96.04	1	0.99	0	0.00	3	2.97	0	0.00	0	0.00
H4326: PACE @ HOME, INC.	142	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4402: ALEXIAN BROTHERS COMMUNITY SERVICES	275	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4676: TROY HEALTH, INC.	2,379	1.68	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00	0	0.00
H4714: PACE OF THE SOUTHERN PIEDMONT, INC.	180	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4863: TRH HEALTH INSURANCE COMPANY	515	5.83	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00	0	0.00
H5434: BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.	68,754	8.12	558	524	93.91	16	2.87	2	0.36	11	1.97	0	0.00	5	0.90
H5934: HOPE HOSPICE AND COMMUNITY SERVICES, INC.	489	4.09	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5938: CAPITAL HEALTH PLAN	23,745	2.48	59	58	98.31	1	1.69	0	0.00	0	0.00	0	0.00	0	0.00

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H6059: PACE OF GUILFORD AND ROCKINGHAM COUNTIES, INC.	209	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H6345: PRUITTHEALTH PREMIER NORTH CAROLINA, LLC	680	1.47	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6351: LIBERTY ADVANTAGE, LLC	845	3.55	3	1	33.33	0	0.00	0	0.00	0	0.00	0	0.00	2	66.67
H6541: HORIZON-PACE, LLC	51	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H6846: CAREPARTNERS REHABILITATION HOSPITAL, LLLP	196	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H7165: BLUECROSS AND BLUESHIELD OF SOUTH CAROLINA	48	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H7469: PACE PARTNERS OF NORTHEAST FLORIDA, INC.	110	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H7917: BLUECROSS BLUESHIELD OF TENNESSEE, INC.	144,278	7.85	1,133	1,055	93.12	18	1.59	1	0.09	39	3.44	11	0.97	9	0.79
H8003: BLUECROSS AND BLUESHIELD OF SOUTH CAROLINA	20,719	3.28	68	56	82.35	1	1.47	0	0.00	8	11.76	0	0.00	3	4.41
H8213: SELECT HEALTH OF SOUTH CAROLINA, INC.	4,711	8.70	41	31	75.61	3	7.32	0	0.00	2	4.88	0	0.00	5	12.20
H9147: BLUE CROSS AND BLUE SHIELD OF NC SENIOR HEALTH	2,034	2.95	6	5	83.33	0	0.00	0	0.00	0	0.00	0	0.00	1	16.67
H9266: PIEDMONT HEALTH SERVICES, INC.	267	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9808: CARE N' CARE INSURANCE COMPANY OF NORTH CAROLINA	14,706	5.64	83	73	87.95	4	4.82	1	1.20	2	2.41	1	1.20	2	2.41
H9986: HPMP OF FLORIDA, INC.	909	103.41	94	90	95.74	2	2.13	0	0.00	2	2.13	0	0.00	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.	24,979	7.25	181	163	90.06	4	2.21	1	0.55	9	4.97	1	0.55	3	1.66

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Region=05: CHICAGO

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H0022: BUCKEYE COMMUNITY HEALTH PLAN, INC.	14,116	1.49	21	17	80.95	0	0.00	0	0.00	3	14.29	0	0.00	1	4.76
H0192: AMERIHEALTH MICHIGAN, INC.	3,278	15.86	52	40	76.92	6	11.54	0	0.00	5	9.62	0	0.00	1	1.92
H0235: PACE OF NORTHEAST INDIANA, LLC	49	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H0336: HUMANA HEALTH PLAN, INC.	18,086	9.95	180	141	78.33	12	6.67	1	0.56	17	9.44	0	0.00	9	5.00
H0390: PACE OF SOUTHWEST MICHIGAN, INC.	236	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H0422: UCARE HEALTH, INC.	646	13.93	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0480: MERIDIAN HEALTH PLAN OF MICHIGAN, INC.	8,941	2.57	23	22	95.65	1	4.35	0	0.00	0	0.00	0	0.00	0	0.00
H0544: BLUE CROSS OF CALIFORNIA	121,076	2.30	278	211	75.90	3	1.08	2	0.72	48	17.27	2	0.72	12	4.32
H0838: UNIVERSAL CARE, INC.	75,556	2.02	153	132	86.27	10	6.54	0	0.00	3	1.96	3	1.96	5	3.27
H0907: AMERIGROUP IOWA, INC.	7,811	1.41	11	9	81.82	0	0.00	0	0.00	2	18.18	0	0.00	0	0.00
H0927: HEALTH CARE SERVICE CORPORATION	23,248	5.08	118	98	83.05	9	7.63	2	1.69	7	5.93	1	0.85	1	0.85
H1119: TSG GUARD, INC.	1,183	3.38	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00	0	0.00
H1310: COMPREHENSIVE SENIOR CARE CORPORATION	569	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1423: AMERIGROUP OHIO, INC.	6,150	4.88	30	24	80.00	0	0.00	0	0.00	4	13.33	0	0.00	2	6.67
H1463: HEALTH ALLIANCE CONNECT, INC.	24,432	7.90	193	160	82.90	23	11.92	1	0.52	7	3.63	1	0.52	1	0.52
H1607: ANTHEM INSURANCE COMPANIES, INC.	15,822	2.91	46	46	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1732: HEALTHPLUS HP, LLC	35,459	1.58	56	51	91.07	1	1.79	0	0.00	4	7.14	0	0.00	0	0.00
H1737: HEALTH ALLIANCE - MIDWEST, INC.	678	8.85	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1846: MOUNT CARMEL HEALTH INSURANCE COMPANY	1,080	2.78	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1894: AMERIGROUP WASHINGTON, INC.	3,418	1.17	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00	0	0.00
H1947: COMMUNITY CARE HEALTH PLAN OF LOUISIANA, INC.	3,301	2.73	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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H1977: UPPER PENINSULA HEALTH PLAN, LLC	4,852	7.01	34	28	82.35	5	14.71	0	0.00	1	2.94	0	0.00	0	0.00
H2034: COMMUNITY CARE HEALTH PLAN, INC.	529	1.89	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2288: BRIGHT HEALTH INSURANCE COMPANY OF NEW YORK	-	-	3	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	3	100.00
H2318: PACE SOUTHEAST MICHIGAN	1,546	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2320: PRIORITY HEALTH	150,428	6.99	1,051	970	92.29	29	2.76	6	0.57	30	2.85	2	0.19	14	1.33
H2322: ALLIANCE HEALTH AND LIFE INSURANCE COMPANY	11,260	3.02	34	34	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2334: CLEAR SPRING HEALTH (SC), INC.	16	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2354: HEALTH ALLIANCE PLAN OF MICHIGAN	70,524	2.51	177	165	93.22	4	2.26	1	0.56	7	3.95	0	0.00	0	0.00
H2416: PRIMEWEST RURAL MN HEALTH CARE ACCESS INITIATIVE	1,950	1.03	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2417: ITASCA MEDICAL CARE	371	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2419: SOUTH COUNTRY HEALTH ALLIANCE	1,327	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2422: HEALTHPARTNERS, INC.	5,666	0.35	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2425: HMO Minnesota	9,770	0.82	8	4	50.00	1	12.50	0	0.00	2	25.00	1	12.50	0	0.00
H2456: UCARE MINNESOTA	17,096	2.98	51	46	90.20	1	1.96	0	0.00	4	7.84	0	0.00	0	0.00
H2459: UCARE MINNESOTA	107,211	4.42	474	432	91.14	9	1.90	3	0.63	29	6.12	1	0.21	0	0.00
H2461: BCBSM, Inc.	46,154	0.24	11	10	90.91	1	9.09	0	0.00	0	0.00	0	0.00	0	0.00
H2462: GROUP HEALTH PLAN, INC. (MN)	2,629	0.38	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2506: Aetna Better Health Premier Plan MMAI Inc.	18,034	4.82	87	66	75.86	18	20.69	0	0.00	3	3.45	0	0.00	0	0.00
H2531: UNITEDHEALTHCARE COMMUNITY PLAN OF OHIO, INC.	10,276	8.86	91	83	91.21	0	0.00	0	0.00	3	3.30	0	0.00	5	5.49
H2591: HEALTH ALLIANCE - MIDWEST, INC.	531	13.18	7	6	85.71	0	0.00	1	14.29	0	0.00	0	0.00	0	0.00
H2593: AMERIGROUP TEXAS, INC.	12,044	2.57	31	27	87.10	1	3.23	0	0.00	3	9.68	0	0.00	0	0.00
H2678: MORECARE, INC.	-	-	11	6	54.55	3	27.27	0	0.00	1	9.09	0	0.00	1	9.09
H2715: MOLINA HEALTHCARE OF ILLINOIS INC	66	30.30	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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H2835: THE CASCADE PACE, INC.	200	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2836: ANTHEM HEALTH PLANS, INC.	11,932	1.34	16	12	75.00	1	6.25	0	0.00	3	18.75	0	0.00	0	0.00
H2882: PACE CENTRAL MICHIGAN, INC.	189	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2926: PRIMEWEST RURAL MN HEALTH CARE ACCESS INITIATIVE	223	4.48	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2936: LIFECIRCLES	384	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3071: CLEAR SPRING HEALTH COMMUNITY CARE, INC.	1,240	10.48	13	9	69.23	1	7.69	0	0.00	2	15.38	0	0.00	1	7.69
H3240: AMERIGROUP NEW JERSEY, INC.	23,329	2.70	63	54	85.71	2	3.17	0	0.00	4	6.35	1	1.59	2	3.17
H3342: EMPIRE HEALTHCHOICE ASSURANCE, INC.	453	2.21	1	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H3370: EMPIRE HEALTHCHOICE HMO, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3416: HEALTHPARTNERS UNITYPOINT HEALTH, INC.	9,832	1.93	19	18	94.74	1	5.26	0	0.00	0	0.00	0	0.00	0	0.00
H3419: PERENNIAL ADVANTAGE OF COLORADO, INC.	88	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3447: HEALTHKEEPERS, INC.	203,628	1.92	391	349	89.26	6	1.53	1	0.26	28	7.16	1	0.26	6	1.53
H3471: HEALTH ALLIANCE NORTHWEST HEALTH PLAN	12,685	4.57	58	48	82.76	8	13.79	0	0.00	1	1.72	0	0.00	1	1.72
H3522: REID HOSPITAL & HEALTH CARE SERVICES, INC.	44	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3536: MATTHEW THORNTON HEALTH PLAN, INC.	4,233	0.94	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3613: MCGREGOR PACE	524	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3653: PARAMOUNT CARE, INC.	14,581	16.94	247	113	45.75	13	5.26	2	0.81	115	46.56	1	0.40	3	1.21
H3655: COMMUNITY INSURANCE COMPANY	281,700	1.79	505	442	87.52	2	0.40	4	0.79	44	8.71	3	0.59	10	1.98
H3660: SUMMACARE INC.	23,397	10.90	255	236	92.55	3	1.18	0	0.00	13	5.10	2	0.78	1	0.39
H3664: AULTCARE HEALTH INSURING CORPORATION	14,127	2.62	37	36	97.30	0	0.00	0	0.00	0	0.00	1	2.70	0	0.00
H3668: MOUNT CARMEL HEALTH PLAN, INC.	38,435	1.72	66	65	98.48	0	0.00	0	0.00	1	1.52	0	0.00	0	0.00
H3727: OH CHS SNP INC.	1,869	5.89	11	7	63.64	1	9.09	0	0.00	2	18.18	0	0.00	1	9.09

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H3828: MOUNT CARMEL HEALTH PLAN OF IDAHO, INC.	24	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4003: MMM HEALTHCARE, LLC	181,808	4.09	743	686	92.33	17	2.29	3	0.40	17	2.29	0	0.00	20	2.69
H4004: MMM HEALTHCARE, LLC	115,724	3.92	454	425	93.61	12	2.64	1	0.22	10	2.20	0	0.00	6	1.32
H4036: ANTHEM INSURANCE COMPANIES, INC.	244,579	2.30	562	496	88.26	2	0.36	0	0.00	52	9.25	2	0.36	10	1.78
H4118: THE WASHTENAW PACE	274	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4161: BLUE CROSS OF CALIFORNIA PARTNERSHIP PLAN	38,322	0.97	37	27	72.97	0	0.00	0	0.00	10	27.03	0	0.00	0	0.00
H4256: PACE NORTH, INC.	160	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4346: HMO COLORADO, INC.	12,424	4.59	57	47	82.46	0	0.00	0	0.00	7	12.28	0	0.00	3	5.26
H4497: MEDICAL MUTUAL OF OHIO	9,864	2.53	25	23	92.00	1	4.00	0	0.00	0	0.00	1	4.00	0	0.00
H4624: ZING HEALTH OF MICHIGAN, INC.	1,884	10.08	19	10	52.63	5	26.32	0	0.00	2	10.53	0	0.00	2	10.53
H4709: BRIGHT HEALTH INSURANCE COMPANY OF FLORIDA	-	-	4	1	25.00	0	0.00	0	0.00	1	25.00	0	0.00	2	50.00
H4853: BRIGHT HEALTH COMPANY OF ARIZONA	-	-	9	8	88.89	0	0.00	0	0.00	0	0.00	0	0.00	1	11.11
H4875: PRIORITY HEALTH	79,020	8.85	699	618	88.41	38	5.44	3	0.43	22	3.15	0	0.00	18	2.58
H4882: HEALTHPARTNERS, INC.	41,113	1.29	53	50	94.34	3	5.66	0	0.00	0	0.00	0	0.00	0	0.00
H4909: ANTHEM INSURANCE COMPANIES, INC.	45,330	1.70	77	66	85.71	0	0.00	0	0.00	9	11.69	0	0.00	2	2.60
H5124: FRANCISCAN ACO, INC.	244	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5209: My Choice Wisconsin Health Plan, Inc.	1,939	26.30	51	40	78.43	5	9.80	1	1.96	5	9.80	0	0.00	0	0.00
H5212: COMMUNITY CARE, INC.	495	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5215: NETWORK HEALTH INSURANCE CORPORATION	69,598	9.63	670	603	90.00	42	6.27	5	0.75	18	2.69	0	0.00	2	0.30
H5232: PARAMOUNT INSURANCE COMPANY	-	-	0	0	-	0	-	0	-	0	-	0	-	0	-
H5252: NETWORK HEALTH PLAN OF WISCONSIN, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5262: QUARTZ HEALTH PLAN CORPORATION	29,735	5.58	166	155	93.37	4	2.41	2	1.20	4	2.41	1	0.60	0	0.00
H5263: NETWORK HEALTH PLAN	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00

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H5280: MOLINA HEALTHCARE OF OHIO, INC.	15,434	15.03	232	219	94.40	9	3.88	0	0.00	3	1.29	0	0.00	1	0.43
H5373: PARAMOUNT CARE OF INDIANA, INC.	12	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5422: BLUE CROSS BLUE SHIELD HEALTHCARE PLAN OF GEORGI	17,541	1.77	31	21	67.74	1	3.23	0	0.00	4	12.90	0	0.00	5	16.13
H5427: FREEDOM HEALTH, INC.	61,588	6.74	415	385	92.77	2	0.48	0	0.00	12	2.89	1	0.24	15	3.61
H5431: HEALTHSUN HEALTH PLANS, INC.	51,958	3.08	160	157	98.13	1	0.63	0	0.00	1	0.63	0	0.00	1	0.63
H5454: CLEAR SPRING HEALTH OF ILLINOIS, INC.	95	10.53	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC.	62,101	3.40	211	202	95.73	1	0.47	0	0.00	8	3.79	0	0.00	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	59,761	5.19	310	287	92.58	1	0.32	1	0.32	14	4.52	0	0.00	7	2.26
H5610: CARE RESOURCES	319	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5644: NETWORK HEALTH INSURANCE CORPORATION	-	-	0	0	-	0	-	0	-	0	-	0	-	0	-
H5649: CENTRAL HEALTH PLAN OF CALIFORNIA, INC.	49,693	2.72	135	114	84.44	7	5.19	1	0.74	11	8.15	0	0.00	2	1.48
H5703: SOUTH COUNTRY HEALTH ALLIANCE	496	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5746: AMERIGROUP COMMUNITY CARE OF NEW MEXICO, INC.	2,802	6.07	17	12	70.59	1	5.88	0	0.00	3	17.65	0	0.00	1	5.88
H5828: AMERIGROUP TENNESSEE, INC.	41,684	1.32	55	48	87.27	1	1.82	0	0.00	4	7.27	1	1.82	1	1.82
H5854: ANTHEM HEALTH PLANS, INC.	27,106	2.95	80	70	87.50	0	0.00	0	0.00	10	12.50	0	0.00	0	0.00
H5883: BLUE CARE NETWORK OF MICHIGAN	97,951	1.47	144	138	95.83	4	2.78	0	0.00	1	0.69	1	0.69	0	0.00
H5900: WELLMARK ADVANTAGE HEALTH PLAN, INC.	10,475	1.24	13	10	76.92	3	23.08	0	0.00	0	0.00	0	0.00	0	0.00
H5937: UCARE MINNESOTA	8,626	4.06	35	32	91.43	1	2.86	0	0.00	2	5.71	0	0.00	0	0.00
H5959: BCBSM, Inc.	162,965	3.10	505	452	89.50	26	5.15	7	1.39	16	3.17	0	0.00	4	0.79
H6078: Group Retiree Health Solutions, Inc.	11,033	1.99	22	18	81.82	0	0.00	0	0.00	3	13.64	0	0.00	1	4.55
H6080: MERIDIAN HEALTH PLAN OF ILLINOIS, INC.	18,606	1.45	27	20	74.07	3	11.11	0	0.00	2	7.41	0	0.00	2	7.41
H6142: UNION HEALTH SERVICES, INC.	1,776	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-

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H6202: NEXTBLUE OF NORTH DAKOTA INSURANCE COMPANY	8,507	1.76	15	10	66.67	4	26.67	0	0.00	1	6.67	0	0.00	0	0.00
H6306: FIRSTCAROLINACARE INSURANCE COMPANY	5,135	3.12	16	11	68.75	2	12.50	0	0.00	2	12.50	0	0.00	1	6.25
H6316: MISSOURI CARE, INCORPORATED	39	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H6322: MCLAREN HEALTH PLAN, INC.	1,123	15.14	17	15	88.24	1	5.88	0	0.00	1	5.88	0	0.00	0	0.00
H6379: CLEAR SPRING HEALTH (CO), INC.	328	9.15	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00	0	0.00
H6408: MOUNT CARMEL HEALTH PLAN OF CONNECTICUT INC	75	13.33	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6529: SOUTHEASTERN INDIANA HEALTH ORGANIZATION, INC.	631	12.68	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00	0	0.00
H6672: CLEAR SPRING HEALTH (GA), INC.	123	8.13	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H6723: MEDICAL MUTUAL OF OHIO	26,497	3.09	82	75	91.46	2	2.44	0	0.00	3	3.66	0	0.00	2	2.44
H6787: VOANS SENIOR COMMUNITY CARE OF MICHIGAN, INC.	196	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H6874: ASPIRUS HEALTH PLAN, INC.	1,164	2.58	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00	0	0.00
H6898: VERMONT BLUE ADVANTAGE, INC.	11,946	2.51	30	20	66.67	2	6.67	0	0.00	8	26.67	0	0.00	0	0.00
H6910: MOUNT CARMEL HEALTH PLAN OF IDAHO, INC.	1,871	2.67	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00	0	0.00
H7093: COMMUNITY INSURANCE COMPANY	12,883	1.55	20	20	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7172: AETNA BETTER HEALTH INC. (OH)	15,116	8.80	133	105	78.95	20	15.04	1	0.75	7	5.26	0	0.00	0	0.00
H7220: INDIANA UNIVERSITY HEALTH PLANS NFP, INC.	18,901	9.26	175	160	91.43	5	2.86	0	0.00	9	5.14	1	0.57	0	0.00
H7330: ZING HEALTH, INC.	2,049	6.34	13	10	76.92	0	0.00	0	0.00	1	7.69	0	0.00	2	15.38
H7522: MMM HEALTHCARE, LLC	747	1.34	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7598: GROUP HEALTH COOPERATIVE OF EAU CLAIRE	-	-	0	0	-	0	-	0	-	0	-	0	-	0	-
H7646: PHP MEDICARE	8,173	10.52	86	82	95.35	2	2.33	0	0.00	2	2.33	0	0.00	0	0.00
H7728: ANTHEM HEALTH PLANS OF NEW HAMPSHIRE, INC.	21,972	2.00	44	37	84.09	0	0.00	0	0.00	5	11.36	0	0.00	2	4.55

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H7746: MDWISE, INC	41	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H7778: UNITEDHEALTHCARE OF ILLINOIS, INC.	75	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H7844: MOLINA HEALTHCARE OF MICHIGAN, INC.	12,553	7.09	89	81	91.01	5	5.62	0	0.00	2	2.25	0	0.00	1	1.12
H7853: BRIGHT HEALTH INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H8014: CLEAR SPRING HEALTH INSURANCE COMPANY	33	90.91	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8026: AETNA BETTER HEALTH OF MICHIGAN INC.	9,433	5.51	52	35	67.31	12	23.08	0	0.00	4	7.69	0	0.00	1	1.92
H8046: MOLINA HEALTHCARE OF ILLINOIS, INC.	18,261	8.05	147	129	87.76	9	6.12	0	0.00	2	1.36	0	0.00	7	4.76
H8064: FIRSTCAROLINACARE INSURANCE COMPANY	438	4.57	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8070: UCARE MINNESOTA	1,437	3.48	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8095: WELLMARK ADVANTAGE HEALTH PLAN, INC.	679	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H8170: AMERICA'S 1ST CHOICE OF SOUTH CAROLINA, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8293: CLEAR SPRING HEALTH (VA), INC.	290	24.14	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00	0	0.00
H8343: AMERIGROUP INSURANCE COMPANY	4,600	1.52	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00	0	0.00
H8379: PRIORITY HEALTH CHOICE, INC.	10,836	12.83	139	119	85.61	9	6.47	0	0.00	9	6.47	0	0.00	2	1.44
H8432: EMPIRE HEALTHCHOICE HMO, INC.	38,084	3.05	116	93	80.17	0	0.00	0	0.00	17	14.66	2	1.72	4	3.45
H8452: CARESOURCE OHIO, INC.	18,708	4.01	75	56	74.67	1	1.33	0	0.00	7	9.33	0	0.00	11	14.67
H8552: ANTHEM BLUE CROSS LIFE AND HEALTH INS COMPANY	21,528	2.42	52	45	86.54	0	0.00	0	0.00	6	11.54	0	0.00	1	1.92
H8769: Center for Gerontology	216	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H8783: UCARE HEALTH, INC.	2,201	4.09	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00	0	0.00
H8797: PERENNIAL ADVANTAGE OF OHIO, INC.	551	7.26	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00	0	0.00
H8849: AMERIGROUP INSURANCE COMPANY	74,395	2.47	184	164	89.13	4	2.17	0	0.00	14	7.61	1	0.54	1	0.54

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H8998: MOUNT CARMEL HEALTH PLAN OF CONNECTICUT INC	28	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9042: SOUTHEASTERN INDIANA HEALTH ORGANIZATION, INC.	689	5.81	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9052: REGION VII AREA AGENCY ON AGING	46	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9065: AMH HEALTH, LLC	17,279	1.85	32	27	84.38	1	3.13	0	0.00	2	6.25	1	3.13	1	3.13
H9185: A&D CHARITABLE FOUNDATION, INC.	163	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9219: AMH HEALTH PLANS OF MAINE, INC.	875	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9403: CLEAR SPRING HEALTH (SC), INC.	33	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9469: UNICARE LIFE AND HEALTH INSURANCE COMPANY	552	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9489: VERMONT BLUE ADVANTAGE, INC.	514	7.78	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00	0	0.00
H9525: COMPCARE HEALTH SERVICES INSURANCE CORPORATION	119,863	2.33	279	259	92.83	2	0.72	1	0.36	13	4.66	0	0.00	4	1.43
H9572: BCBS OF MICHIGAN MUTUAL INSURANCE COMPANY	537,347	4.26	2,291	2,095	91.44	40	1.75	4	0.17	129	5.63	0	0.00	23	1.00
H9589: CLEAR SPRING HEALTH (GA), INC.	52	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9712: HAP EMPOWERED HEALTH PLAN, INC.	4,690	0.21	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9827: MOUNT CARMEL HEALTH PLAN OF NEW YORK, INC.	237	8.44	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9828: APEX HEALTH, INC.	194	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9834: QUARTZ HEALTH PLAN MN CORPORATION	3,534	3.40	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9842: SAINT JOSEPH PACE	145	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
R4487: ANTHEM INSURANCE COMPANIES, INC.	12,561	1.99	25	24	96.00	0	0.00	0	0.00	1	4.00	0	0.00	0	0.00
R5941: ANTHEM INSURANCE COMPANIES, INC.	11,000	0.82	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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**Region=06: DALLAS**

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H0029: COORDINATED CARE OF WASHINGTON, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-	0	-
H0062: SUPERIOR HEALTHPLAN, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-	0	-
H0074: WELLCARE OF MISSISSIPPI, INC.	1,841	0.54	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0088: WELLCARE HEALTH INSURANCE OF NEW YORK, INC.	1,938	2.06	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0111: WELLCARE OF GEORGIA, INC.	11,907	2.10	25	19	76.00	2	8.00	0	0.00	1	4.00	0	0.00	3	12.00
H0174: WELLCARE OF TEXAS, INC.	78,273	5.44	426	375	88.03	3	0.70	0	0.00	41	9.62	0	0.00	7	1.64
H0270: WELLCARE HEALTH INSURANCE COMPANY OF AMERICA	1,002	2.99	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0332: KS PLAN ADMINISTRATORS, LLC	48,531	11.93	579	577	99.65	1	0.17	0	0.00	1	0.17	0	0.00	0	0.00
H0351: HEALTH NET OF ARIZONA, INC.	20,055	1.05	21	18	85.71	0	0.00	0	0.00	1	4.76	0	0.00	2	9.52
H0482: CENTENE VENTURE COMPANY MICHIGAN	3,007	4.32	13	12	92.31	0	0.00	0	0.00	1	7.69	0	0.00	0	0.00
H0562: HEALTH NET OF CALIFORNIA, INC.	110,922	0.90	100	90	90.00	5	5.00	0	0.00	3	3.00	0	0.00	2	2.00
H0712: WELLCARE OF CONNECTICUT, INC.	8,027	6.73	54	45	83.33	0	0.00	0	0.00	9	16.67	0	0.00	0	0.00
H0724: BUCKEYE HEALTH PLAN COMMUNITY SOLUTIONS, Inc.	1,990	0.50	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0908: BUCKEYE COMMUNITY HEALTH PLAN, INC.	10,762	1.12	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0913: WELLCARE HEALTH PLANS OF NEW JERSEY, INC.	15,676	3.44	54	46	85.19	2	3.70	0	0.00	6	11.11	0	0.00	0	0.00
H0969: WELLCARE HEALTH INSURANCE COMPANY OF NEW HAMPSHI	3,926	0.76	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1032: Sunshine State Health Plan, Inc.	116,936	3.96	463	398	85.96	14	3.02	1	0.22	40	8.64	0	0.00	10	2.16
H1112: WELLCARE OF GEORGIA, INC.	46,600	3.73	174	129	74.14	7	4.02	1	0.57	9	5.17	0	0.00	28	16.09
H1189: CHRISTUS HEALTH PLAN	4,574	3.50	16	11	68.75	2	12.50	1	6.25	2	12.50	0	0.00	0	0.00
H1215: NEBRASKA TOTAL CARE, INC.	2,829	1.77	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00	0	0.00
H1248: LOUISIANA HEALTH SERVICE & INDEMNITY COMPANY	8,491	1.53	13	12	92.31	1	7.69	0	0.00	0	0.00	0	0.00	0	0.00

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H1353: WELLCARE OF WASHINGTON, INC.	8,394	4.17	35	20	57.14	0	0.00	0	0.00	2	5.71	0	0.00	13	37.14
H1395: NEBRASKA TOTAL CARE, INC.	2,414	2.07	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00	0	0.00
H1416: HARMONY HEALTH PLAN, INC.	73,482	2.42	178	152	85.39	5	2.81	1	0.56	13	7.30	0	0.00	7	3.93
H1436: ABSOLUTE TOTAL CARE, INC.	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1587: ARKANSAS SUPERIOR SELECT, INC.	1,487	8.74	13	2	15.38	0	0.00	0	0.00	6	46.15	0	0.00	5	38.46
H1664: HOME STATE HEALTH PLAN, INC.	3,259	1.23	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00	0	0.00
H1774: CENTENE VENTURE COMPANY INDIANA, INC.	961	2.08	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1787: SANFORD HEALTH PLAN	299	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1848: WELLCARE OF ALABAMA, INC.	1,956	1.02	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00	0	0.00
H1862: WELLCARE HEALTH PLANS OF VERMONT, INC.	888	2.25	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1914: WELLCARE HEALTH INSURANCE OF CONNECTICUT, INC.	6,451	2.33	15	15	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1994: SELECTHEALTH, INC.	46,853	3.86	181	162	89.50	8	4.42	0	0.00	9	4.97	0	0.00	2	1.10
H2032: Baylor Scott & White Insurance Company	2,569	11.29	29	13	44.83	14	48.28	1	3.45	1	3.45	0	0.00	0	0.00
H2117: MERIDIAN HEALTH PLAN OF MICHIGAN, INC.	9,743	3.90	38	32	84.21	2	5.26	0	0.00	4	10.53	0	0.00	0	0.00
H2128: CELTIC INSURANCE COMPANY	3,495	0.86	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2134: WESTERN SKY COMMUNITY CARE, INC.	8,764	1.37	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2162: WELLCARE OF NEW HAMPSHIRE, INC.	1,152	1.74	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2165: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2171: CARE N' CARE INSURANCE COMPANY, INC.	2,396	3.34	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00	0	0.00
H2174: TRILLIUM COMMUNITY HEALTH PLAN, INC.	1,396	1.43	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2246: SELECTHEALTH, INC.	2,005	1.50	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2392: KANSAS SUPERIOR SELECT, INC.	749	1.34	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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H2491: WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	23,297	3.22	75	63	84.00	3	4.00	0	0.00	4	5.33	0	0.00	5	6.67
H2722: VANTAGE HEALTH PLAN OF ARKANSAS, INC.	878	10.25	9	8	88.89	0	0.00	0	0.00	0	0.00	0	0.00	1	11.11
H2775: AMERICAN PROGRESSIVE LIFE & HLTH INS COMPANY OF	110,379	2.34	258	229	88.76	12	4.65	2	0.78	11	4.26	0	0.00	4	1.55
H2816: AMERICAN PROGRESSIVE LIFE & HLTH INS COMPANY OF	3,133	0.32	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2853: CENTENE VENTURE COMPANY TENNESSEE	1,267	2.37	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2915: PENNSYLVANIA HEALTH & WELLNESS, INC.	12,048	2.08	25	23	92.00	0	0.00	0	0.00	2	8.00	0	0.00	0	0.00
H2960: HOMETOWN HEALTH PLAN, INC.	18,803	11.33	213	200	93.90	3	1.41	0	0.00	8	3.76	1	0.47	1	0.47
H3047: WELLCARE HEALTH INSURANCE COMPANY OF LOUISIANA	2,580	0.78	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3186: SANFORD HEALTH PLAN OF MINNESOTA	468	6.41	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00	0	0.00
H3204: PRESBYTERIAN HEALTH PLAN	56,729	6.49	368	345	93.75	15	4.08	2	0.54	4	1.09	0	0.00	2	0.54
H3206: PRESBYTERIAN INSURANCE COMPANY, INC.	1,473	14.26	21	18	85.71	3	14.29	0	0.00	0	0.00	0	0.00	0	0.00
H3328: THE NEW YORK STATE CATHOLIC HEALTH PLAN, INC.	-	-	2	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	2	100.00
H3333: AMERICAN PROGRESSIVE LIFE & HLTH INS COMPANY OF	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3467: PROCARE ADVANTAGE, LLC	735	4.08	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3499: COORDINATED CARE CORPORATION	5,291	1.51	8	5	62.50	0	0.00	0	0.00	1	12.50	0	0.00	2	25.00
H3554: USABLE PPO INSURANCE COMPANY	6,903	20.57	142	121	85.21	10	7.04	3	2.11	6	4.23	0	0.00	2	1.41
H3561: HEALTH NET COMMUNITY SOLUTIONS, INC.	6,952	1.29	9	6	66.67	1	11.11	0	0.00	1	11.11	0	0.00	1	11.11
H3708: OKLAHOMA SUPERIOR SELECT, INC.	270	3.70	1	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H3755: COMMUNITYCARE GOVERNMENT PROGRAMS, INC.	32,929	4.83	159	139	87.42	5	3.14	0	0.00	10	6.29	1	0.63	4	2.52
H3945: CIGNA HEALTH AND LIFE INSURANCE COMPANY	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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H3975: WELLCARE HEALTH INSURANCE COMPANY OF KENTUCKY, I	3,706	1.08	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00	0	0.00
H4073: WELLCARE HEALTH INSURANCE OF NORTH CAROLINA, INC	5,564	6.47	36	28	77.78	0	0.00	0	0.00	7	19.44	0	0.00	1	2.78
H4142: CHEROKEE NATION COMPREHENSIVE CARE AGENCY	182	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4198: COMMUNITYCARE GOVERNMENT PROGRAMS, INC.	237	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4213: USABLE MUTUAL INSURANCE COMPANY	2,622	11.06	29	26	89.66	1	3.45	0	0.00	2	6.90	0	0.00	0	0.00
H4232: AMERICAN HEALTH PLAN OF UT, INC.	332	3.01	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4277: CommunityCare Life & Health Insurance Co.	37	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4304: UNIVERSITY OF UTAH HEALTH INSURANCE PLANS	1,500	5.33	8	6	75.00	1	12.50	1	12.50	0	0.00	0	0.00	0	0.00
H4305: TOTAL LIFE HEALTHCARE	313	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4343: CENTENE VENTURE COMPANY ALABAMA HEALTH PLAN, INC	1,125	2.67	3	2	66.67	0	0.00	0	0.00	0	0.00	0	0.00	1	33.33
H4490: AMERICAN HEALTH PLAN OF MISSOURI, INC.	468	4.27	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4506: SELECTCARE OF TEXAS, INC.	32,104	2.77	89	77	86.52	2	2.25	0	0.00	8	8.99	0	0.00	2	2.25
H4517: AMARILLO MULTISVC CTR FR THE AGING INC	131	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4518: BIENVIVIR SENIOR HEALTH SERVICES	801	1.25	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4519: XL HEALTH, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4528: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4537: WELLCARE HEALTH INSURANCE COMPANY OF OKLAHOMA, I	536	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4556: CONSOLIDATED ASSOC OF RAILROAD EMPLOYEES HC	1,253	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4699: WELLCARE HEALTH PLANS OF RHODE ISLAND, INC.	1,571	1.91	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00	0	0.00

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H4847: WELLCARE OF SOUTH CAROLINA, INC.	9,563	3.14	30	29	96.67	0	0.00	0	0.00	1	3.33	0	0.00	0	0.00
H4868: NEW YORK QUALITY HEALTHCARE CORPORATION	56,637	4.06	230	194	84.35	5	2.17	0	0.00	19	8.26	0	0.00	12	5.22
H4943: Scott & White Care Plans	149	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5015: TEXAS INDEPENDENCE HEALTH PLAN, INC.	2,034	7.37	15	7	46.67	3	20.00	0	0.00	4	26.67	0	0.00	1	6.67
H5087: WELLCARE OF CALIFORNIA, INC.	70,361	1.14	80	67	83.75	1	1.25	0	0.00	8	10.00	0	0.00	4	5.00
H5117: LOUISIANA HEALTHCARE CONNECTIONS, INC.	279	3.58	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5167: ROCKY MOUNTAIN HEALTH CARE SERVICES	877	2.28	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00	0	0.00
H5190: SUNSHINE STATE HEALTH PLAN, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-	0	-
H5199: WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	9,972	3.21	32	23	71.88	2	6.25	0	0.00	7	21.88	0	0.00	0	0.00
H5294: SUPERIOR HEALTHPLAN, INC.	29,135	1.89	55	50	90.91	0	0.00	0	0.00	5	9.09	0	0.00	0	0.00
H5398: CENTENE VENTURE COMPANY KANSAS	1,131	7.07	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00	0	0.00
H5430: ONE CARE BY CARE1ST HEALTH PLAN OF ARIZONA, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5439: HEALTH NET LIFE INSURANCE COMPANY	14,213	1.48	21	18	85.71	0	0.00	0	0.00	3	14.29	0	0.00	0	0.00
H5447: COMMUNITY FIRST HEALTH PLANS, INC.	29	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5475: MERIDIAN HEALTH PLAN OF MICHIGAN, INC.	34,281	5.78	198	165	83.33	5	2.53	1	0.51	8	4.04	0	0.00	19	9.60
H5576: VANTAGE HEALTH PLAN, INC.	17,982	5.73	103	86	83.50	2	1.94	0	0.00	1	0.97	0	0.00	14	13.59
H5590: Bridgeway Health Solutions of Arizona, Inc.	22,208	1.31	29	28	96.55	0	0.00	0	0.00	1	3.45	0	0.00	0	0.00
H5599: NEW YORK QUALITY HEALTHCARE CORPORATION	56,302	7.25	408	286	70.10	57	13.97	4	0.98	14	3.43	0	0.00	47	11.52
H5608: DENVER HEALTH MEDICAL PLAN, INC.	5,311	2.07	11	8	72.73	1	9.09	0	0.00	1	9.09	0	0.00	1	9.09
H5656: SELECTCARE HEALTH PLANS, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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H5779: MERIDIAN HEALTH PLAN OF ILLINOIS, INC.	11,962	4.60	55	46	83.64	0	0.00	0	0.00	5	9.09	0	0.00	4	7.27
H5965: WELLCARE HEALTH INSURANCE COMPANY OF WASHINGTON	1,281	0.78	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6158: USABLE HMO, INC.	11,554	26.05	301	247	82.06	26	8.64	2	0.66	25	8.31	0	0.00	1	0.33
H6193: WELLCARE HEALTH PLANS OF MASSACHUSETTS, INC.	2,177	4.13	9	5	55.56	0	0.00	0	0.00	2	22.22	0	0.00	2	22.22
H6328: CARE N' CARE INSURANCE COMPANY, INC.	8,638	5.33	46	35	76.09	7	15.22	1	2.17	1	2.17	0	0.00	2	4.35
H6348: COORDINATED CARE CORPORATION	1,826	0.55	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6439: WELLCARE HEALTH PLANS OF ARIZONA, INC.	-	-	3	2	66.67	0	0.00	0	0.00	0	0.00	0	0.00	1	33.33
H6446: SILVERSUMMIT HEALTHPLAN, INC.	3,400	1.76	6	4	66.67	0	0.00	0	0.00	1	16.67	0	0.00	1	16.67
H6453: HMO LOUISIANA, INC.	15,420	6.68	103	99	96.12	3	2.91	0	0.00	1	0.97	0	0.00	0	0.00
H6550: SUNFLOWER STATE HEALTH PLAN, INC.	2,549	2.35	6	5	83.33	0	0.00	0	0.00	0	0.00	0	0.00	1	16.67
H6594: WELLCARE HEALTH PLANS OF VERMONT, INC.	3,044	0.99	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6605: WELLCARE HEALTH INSURANCE OF HAWAII, INC.	1,995	0.50	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H6652: AMERICAN HEALTH PLAN OF FL, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-	0	-
H6678: CENTENE VENTURE INSURANCE COMPANY TEXAS	2,207	1.81	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6713: WELLCARE OF ILLINOIS, INC.	14,238	1.83	26	22	84.62	0	0.00	0	0.00	2	7.69	0	0.00	2	7.69
H6765: AMERICAN HEALTH PLAN OF IOWA INC	699	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H6815: HEALTH NET HEALTH PLAN OF OREGON, INC.	18,683	0.75	14	12	85.71	1	7.14	0	0.00	1	7.14	0	0.00	0	0.00
H6830: CENTENE VENTURE COMPANY KANSAS	519	3.85	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6870: SUPERIOR HEALTHPLAN, INC.	7,904	1.77	14	13	92.86	0	0.00	0	0.00	1	7.14	0	0.00	0	0.00
H6891: AMERICAN HEALTH PLAN OF TX, INC.	620	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-

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H6941: LIFE PACE	218	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H6972: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	-	-	3	2	66.67	0	0.00	1	33.33	0	0.00	0	0.00	0	0.00
H6975: WELLCARE OF ALABAMA, INC.	1,795	6.69	12	8	66.67	0	0.00	0	0.00	1	8.33	1	8.33	2	16.67
H7114: VALIR PACE	286	6.99	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7163: VANTAGE HEALTH PLAN OF MISSISSIPPI, INC.	410	12.20	5	4	80.00	0	0.00	0	0.00	0	0.00	0	0.00	1	20.00
H7169: BUCKEYE HEALTH PLAN COMMUNITY SOLUTIONS, INC.	2,081	0.96	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7175: WELLCARE HEALTH INSURANCE OF NORTH CAROLINA, INC	9,323	1.50	14	11	78.57	1	7.14	0	0.00	1	7.14	0	0.00	1	7.14
H7195: NORTHLAND PACE PROGRAM	177	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H7323: WELLCARE NATIONAL HEALTH INSURANCE COMPANY	4,897	2.65	13	11	84.62	0	0.00	0	0.00	1	7.69	0	0.00	1	7.69
H7326: WELLCARE OF SOUTH CAROLINA, INC.	19,853	0.96	19	17	89.47	0	0.00	0	0.00	2	10.53	0	0.00	0	0.00
H7360: HEALTH NET OF CALIFORNIA, INC.	1,121	2.68	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00	0	0.00
H7399: CENTENE VENTURE COMPANY ILLINOIS	1,664	2.40	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00	0	0.00
H7511: GOOD SAMARITAN INSURANCE PLAN OF NEBRASKA, INC.	508	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H7512: CENTENE VENTURE COMPANY MICHIGAN	1,326	3.02	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00	0	0.00
H7518: WELLCARE OF MISSOURI HEALTH INSURANCE COMPANY, I	3,035	0.33	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7556: CENTENE VENTURE COMPANY ALABAMA HEALTH PLAN, INC	216	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H7779: AMERICAN HEALTH PLAN, INC.	766	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H7833: UNITEDHEALTHCARE COMMUNITY PLAN OF TEXAS, L.L.C.	3,780	1.85	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00	0	0.00
H7925: CENTENE VENTURE COMPANY INDIANA, INC.	1,351	3.70	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8093: GEORGIA ASSURANCE, INC.	1,467	1.36	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00	0	0.00
H8121: CENTENE VENTURE COMPANY TENNESSEE	568	3.52	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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H8142: SCOTT AND WHITE HEALTH PLAN	26,466	17.65	467	435	93.15	15	3.21	1	0.21	14	3.00	0	0.00	2	0.43
H8189: MANAGED HEALTH SERVICES INSURANCE CORP.	3,077	4.55	14	14	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8197: MOLINA HEALTHCARE OF TEXAS, INC.	11,074	10.20	113	98	86.73	11	9.73	0	0.00	4	3.54	0	0.00	0	0.00
H8225: CENTENE VENTURE COMPANY FLORIDA	2,000	3.00	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00	0	0.00
H8385: SANFORD HEALTH PLAN	2,242	0.89	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00	0	0.00
H8423: MOLINA HEALTHCARE OF TEXAS, INC.	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H8458: SILVERSUMMIT HEALTHPLAN, INC.	590	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H8492: DIGNITY CARE CORPORATION	214	4.67	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H8553: WELLCARE HEALTH INSURANCE OF THE SOUTHWEST, INC.	1,634	1.22	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8711: WELLCARE HEALTH INSURANCE COMPANY OF NEW JERSEY	102	49.02	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8786: AMERIGROUP TEXAS, INC.	9,158	3.39	31	25	80.65	0	0.00	0	0.00	5	16.13	0	0.00	1	3.23
H8967: SANFORD HEALTH PLAN	238	4.20	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9258: WELLCARE HEALTH PLANS OF RHODE ISLAND, INC.	300	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9276: SUNSHINE HEALTH COMMUNITY SOLUTIONS, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-	0	-
H9335: WELLCARE HEALTH PLANS OF MISSOURI, INC.	900	3.33	3	2	66.67	0	0.00	0	0.00	0	0.00	0	0.00	1	33.33
H9357: CENTENE VENTURE INSURANCE COMPANY TEXAS	1,338	5.98	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9364: WELLCARE OF MAINE, INC.	7,880	4.70	37	29	78.38	0	0.00	0	0.00	7	18.92	0	0.00	1	2.70
H9387: SUNFLOWER STATE HEALTH PLAN, INC.	1,181	1.69	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9428: WELLCARE HEALTH INSURANCE OF TENNESSEE, INC.	1,529	3.92	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9455: HEALTH CHOICE UTAH, INC.	844	1.18	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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H9630: ARKANSAS HEALTH AND WELLNESS HEALTH PLAN, INC	18,175	1.10	20	18	90.00	1	5.00	0	0.00	1	5.00	0	0.00	0	0.00
H9649: HOPEWEST	111	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9699: HMO PARTNERS, INC.	1,893	29.05	55	44	80.00	7	12.73	0	0.00	4	7.27	0	0.00	0	0.00
H9730: WELLCARE HEALTH INSURANCE COMPANY OF KENTUCKY, I	45,140	4.67	211	183	86.73	4	1.90	1	0.47	17	8.06	0	0.00	6	2.84
H9761: WELLCARE HEALTH PLANS OF MASSACHUSETTS, INC.	6,415	1.09	7	4	57.14	2	28.57	0	0.00	1	14.29	0	0.00	0	0.00
H9811: MAGNOLIA HEALTH PLAN, INC.	631	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9826: COMMUNITY HEALTH CHOICE TEXAS, INC.	256	27.34	7	5	71.43	0	0.00	0	0.00	1	14.29	1	14.29	0	0.00
H9900: WELLCARE OF OKLAHOMA, INC.	2,337	2.57	6	3	50.00	1	16.67	0	0.00	1	16.67	0	0.00	1	16.67
H9909: AMERICAN HEALTH PLAN OF MS, INC.	553	1.81	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9976: WESTERN SKY COMMUNITY CARE, INC.	1,507	1.33	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00	0	0.00
S7694: ELIXIR INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00

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**Region=07: KANSAS CITY**

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H0028: CHA HMO, INC.	379,366	9.26	3,514	3,257	92.69	93	2.65	7	0.20	57	1.62	0	0.00	100	2.85
H0216: PACE IOWA	392	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H0292: HUMANA HEALTH PLAN OF OHIO, INC.	10,031	16.85	169	164	97.04	0	0.00	0	0.00	4	2.37	0	0.00	1	0.59
H0473: HUMANA INSURANCE COMPANY OF KENTUCKY	55,702	12.30	685	649	94.74	15	2.19	4	0.58	11	1.61	1	0.15	5	0.73
H0783: HUMANA BENEFIT PLAN OF TEXAS, INC.	852	9.39	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0798: MEDICA COMMUNITY HEALTH PLAN	141	35.46	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00	0	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	202,431	3.91	791	767	96.97	6	0.76	3	0.38	2	0.25	0	0.00	13	1.64
H1036: HUMANA MEDICAL PLAN, INC.	594,835	8.78	5,221	4,841	92.72	106	2.03	10	0.19	112	2.15	3	0.06	149	2.85
H1352: BLUE-ADVANTAGE PLUS OF KANSAS CITY, INC.	3,975	25.16	100	92	92.00	5	5.00	0	0.00	2	2.00	0	0.00	1	1.00
H1406: HUMANA HEALTH PLAN, INC.	-	-	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00	0	0.00
H1468: HUMANA BENEFIT PLAN OF ILLINOIS, INC.	126,295	6.58	831	756	90.97	16	1.93	1	0.12	16	1.93	0	0.00	42	5.05
H1651: MEDICAL ASSOCIATES HEALTH PLAN, INC.	14,995	1.13	17	14	82.35	1	5.88	0	0.00	2	11.76	0	0.00	0	0.00
H1714: VIA CHRISTI HEALTHCARE OUTREACH FOR ELDERS, INC.	243	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1716: HUMANA INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN OF LOUISIANA, INC.	190,750	9.93	1,894	1,710	90.29	37	1.95	1	0.05	102	5.39	0	0.00	44	2.32
H2029: HUMANA INSURANCE OF PUERTO RICO, INC.	766	5.22	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2237: INDEPENDENT CARE HEALTH PLAN	9,483	5.69	54	47	87.04	5	9.26	0	0.00	1	1.85	1	1.85	0	0.00
H2450: MEDICA INSURANCE COMPANY	104,069	0.87	91	88	96.70	0	0.00	1	1.10	2	2.20	0	0.00	0	0.00
H2458: MEDICA HEALTH PLANS	10,024	3.29	33	27	81.82	4	12.12	0	0.00	2	6.06	0	0.00	0	0.00
H2463: HUMANA HEALTH PLAN OF TEXAS, INC.	2,726	4.40	12	11	91.67	0	0.00	0	0.00	0	0.00	0	0.00	1	8.33

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H2486: HUMANA MEDICAL PLAN OF UTAH, INC.	17,137	7.70	132	120	90.91	4	3.03	1	0.76	6	4.55	0	0.00	1	0.76
H2610: ESSENCE HEALTHCARE, INC.	55,177	10.33	570	515	90.35	33	5.79	1	0.18	18	3.16	0	0.00	3	0.53
H2942: COX HEALTH SYSTEMS HMO INC	3,934	8.90	35	28	80.00	3	8.57	1	2.86	3	8.57	0	0.00	0	0.00
H2944: HUMANA INSURANCE COMPANY	1,233	12.98	16	11	68.75	2	12.50	0	0.00	0	0.00	0	0.00	3	18.75
H2986: Essence Healthcare of California, Inc.	5,688	13.36	76	71	93.42	1	1.32	0	0.00	4	5.26	0	0.00	0	0.00
H3170: SAPPHIRE EDGE, INC.	774	2.58	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3189: ESSENCE HEALTHCARE OF OHIO, INC.	71	14.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3533: HUMANA HEALTH COMPANY OF NEW YORK, INC.	40,154	28.71	1,153	1,042	90.37	16	1.39	1	0.09	64	5.55	0	0.00	30	2.60
H3632: MEDICA COMMUNITY HEALTH PLAN	506	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4007: HUMANA HEALTH PLANS OF PUERTO RICO, INC.	24,547	0.90	22	20	90.91	1	4.55	0	0.00	1	4.55	0	0.00	0	0.00
H4141: HUMANA EMPLOYERS HEALTH PLAN OF GEORGIA, INC.	94,643	8.30	786	671	85.37	21	2.67	2	0.25	13	1.65	1	0.13	78	9.92
H4145: HUMANA REGIONAL HEALTH PLAN, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4172: NHC ADVANTAGE, LLC	1,186	0.84	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4461: CARITEN HEALTH PLAN INC.	164,774	7.62	1,255	1,123	89.48	28	2.23	4	0.32	43	3.43	0	0.00	57	4.54
H4606: HUMANA INSURANCE COMPANY	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4620: ESSENCE HEALTHCARE OF OHIO, INC.	13	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4623: HUMANA REGIONAL HEALTH PLAN, INC.	18,646	4.50	84	75	89.29	0	0.00	0	0.00	2	2.38	0	0.00	7	8.33
H5085: COMMUNITY PACE AT HOME, INC	91	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5178: HUMANA HEALTH PLAN, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-	0	-
H5216: HUMANA INSURANCE COMPANY	2,320,533	7.49	17,375	15,867	91.32	610	3.51	47	0.27	476	2.74	7	0.04	368	2.12

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H5256: MEDICAL ASSOCIATES CLINIC HEALTH PLAN	3,740	0.27	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5264: DEAN HEALTH PLAN, INC.	13,584	13.77	187	179	95.72	5	2.67	0	0.00	3	1.60	0	0.00	0	0.00
H5372: ESSENCE HEALTHCARE OF GEORGIA, INC.	65	30.77	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5377: HUMANA MEDICAL PLAN OF PENNSYLVANIA, INC.	4,228	3.31	14	12	85.71	1	7.14	0	0.00	1	7.14	0	0.00	0	0.00
H5415: HUMANA HEALTH INSURANCE COMPANY OF FLORIDA, INC.	-	-	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5525: HUMANA BENEFIT PLAN OF ILLINOIS, INC.	178,479	7.52	1,343	1,239	92.26	41	3.05	5	0.37	35	2.61	0	0.00	23	1.71
H5619: ARCADIAN HEALTH PLAN, INC.	496,817	7.69	3,819	3,341	87.48	151	3.95	9	0.24	179	4.69	2	0.05	137	3.59
H5822: MIDLAND CARE CONNECTION	432	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5970: HUMANA INSURANCE COMPANY OF NEW YORK	107,636	9.11	981	871	88.79	39	3.98	2	0.20	23	2.34	1	0.10	45	4.59
H6154: MEDICA HEALTH PLANS	1,454	1.38	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6200: ESSENCE HEALTHCARE PPO, INC.	1,048	5.73	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6502: MISSOURI VALLEY LIFE AND HEALTH INSURANCE COMPAN	27,777	18.29	508	440	86.61	57	11.22	4	0.79	5	0.98	1	0.20	1	0.20
H6609: HUMANA INSURANCE COMPANY	-	-	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6622: HUMANA WI HEALTH ORGANIZATION INSURANCE CORP	408,798	7.70	3,148	2,861	90.88	74	2.35	7	0.22	87	2.76	3	0.10	116	3.68
H7003: PACE NEBRASKA	184	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H7063: BLUECROSS BLUESHIELD KANSAS SOLUTIONS, INC.	3,814	4.20	16	13	81.25	2	12.50	0	0.00	1	6.25	0	0.00	0	0.00
H7284: HUMANA HEALTH INSURANCE COMPANY OF FLORIDA, INC.	36,612	8.63	316	291	92.09	7	2.22	2	0.63	12	3.80	0	0.00	4	1.27
H7617: EMPHESYS INSURANCE COMPANY	10,653	5.82	62	60	96.77	2	3.23	0	0.00	0	0.00	0	0.00	0	0.00
H7621: HUMANA HEALTH PLAN OF CALIFORNIA, INC.	8,262	11.50	95	86	90.53	2	2.11	0	0.00	0	0.00	0	0.00	7	7.37
H7831: PRIME ACQUISITIONS, LLC	39	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H8019: SSM HEALTH PLAN	706	46.74	33	30	90.91	1	3.03	2	6.06	0	0.00	0	0.00	0	0.00

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H8087: HUMANADENTAL INSURANCE COMPANY	65,403	8.29	542	480	88.56	31	5.72	3	0.55	9	1.66	1	0.18	18	3.32
H8145: HUMANA INSURANCE COMPANY	24,692	6.56	162	140	86.42	8	4.94	0	0.00	4	2.47	1	0.62	9	5.56
H8181: SAPPHIRE EDGE, INC.	6,599	1.97	13	12	92.31	0	0.00	0	0.00	1	7.69	0	0.00	0	0.00
H8229: ESSENCE HEALTHCARE OF GEORGIA, INC.	22	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H8424: SIOUXLAND PACE, INC.	222	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H8889: MEDICA HEALTH PLANS	30,589	3.56	109	98	89.91	4	3.67	0	0.00	7	6.42	0	0.00	0	0.00
H8908: HUMANA MEDICAL PLAN OF MICHIGAN, INC.	36,746	11.81	434	376	86.64	7	1.61	1	0.23	36	8.29	0	0.00	14	3.23
H9070: COMPBENEFITS INSURANCE COMPANY	22,996	6.61	152	139	91.45	3	1.97	0	0.00	7	4.61	0	0.00	3	1.97
H9096: DEAN HEALTH PLAN, INC.	10,717	24.73	265	248	93.58	7	2.64	4	1.51	6	2.26	0	0.00	0	0.00
H9438: BLUESTEM PACE, INC.	95	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9952: MEDICA HEALTH PLANS	1,978	4.55	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
R0110: HUMANA INSURANCE COMPANY	12,543	7.18	90	79	87.78	4	4.44	1	1.11	4	4.44	0	0.00	2	2.22
R0865: HUMANA INSURANCE COMPANY	9,524	5.98	57	46	80.70	2	3.51	1	1.75	3	5.26	0	0.00	5	8.77
R0923: HUMANA INSURANCE COMPANY	3,194	9.08	29	23	79.31	0	0.00	0	0.00	3	10.34	0	0.00	3	10.34
R1390: HUMANA INSURANCE COMPANY	27,842	7.22	201	164	81.59	13	6.47	1	0.50	13	6.47	0	0.00	10	4.98
R1532: HUMANA INSURANCE COMPANY	4,700	8.72	41	36	87.80	3	7.32	0	0.00	1	2.44	0	0.00	1	2.44
R3392: HUMANA INSURANCE COMPANY	10,393	7.70	80	76	95.00	1	1.25	0	0.00	1	1.25	0	0.00	2	2.50
R3887: HUMANA INSURANCE COMPANY	4,187	5.97	25	22	88.00	2	8.00	0	0.00	1	4.00	0	0.00	0	0.00
R4182: HUMANA INSURANCE COMPANY	20,857	10.45	218	201	92.20	5	2.29	1	0.46	4	1.83	0	0.00	7	3.21
R4845: HUMANA INSURANCE COMPANY	6,353	10.55	67	58	86.57	5	7.46	0	0.00	3	4.48	0	0.00	1	1.49
R5361: HUMANA INSURANCE COMPANY	9,470	6.12	58	54	93.10	2	3.45	1	1.72	0	0.00	0	0.00	1	1.72

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R5495: HUMANA INSURANCE COMPANY	2,708	6.28	17	16	94.12	0	0.00	0	0.00	1	5.88	0	0.00	0	0.00
R5826: HUMANA INSURANCE COMPANY	9,541	9.96	95	80	84.21	3	3.16	0	0.00	3	3.16	0	0.00	9	9.47
R7220: HUMANA INSURANCE COMPANY	2,822	7.09	20	19	95.00	0	0.00	0	0.00	0	0.00	0	0.00	1	5.00
R7315: HUMANA INSURANCE COMPANY	4,859	5.56	27	24	88.89	1	3.70	0	0.00	1	3.70	0	0.00	1	3.70
S5884: HUMANA INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H0107: HEALTH CARE SERVICE CORPORATION	54,117	3.94	213	188	88.26	7	3.29	1	0.47	14	6.57	3	1.41	0	0.00
H0545: INTER VALLEY HEALTH PLAN, INC.	-	-	16	13	81.25	2	12.50	0	0.00	1	6.25	0	0.00	0	0.00
H0613: TOTAL LONGTERM CARE, INC.	2,545	0.39	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1181: NETWORK HEALTH INSURANCE CORPORATION	1,336	6.74	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00	0	0.00
H1666: HCSC INSURANCE SERVICES COMPANY	13,156	9.88	130	120	92.31	6	4.62	1	0.77	3	2.31	0	0.00	0	0.00
H1904: PACE GREATER NEW ORLEANS	114	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1924: LASSO HEALTHCARE INSURANCE COMPANY	6,706	1.79	12	4	33.33	3	25.00	0	0.00	3	25.00	0	0.00	2	16.67
H2815: VOANS SENIOR COMMUNITY CARE OF COLORADO, INC	286	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3251: HEALTH CARE SERVICE CORPORATION	9,946	7.24	72	66	91.67	1	1.39	0	0.00	4	5.56	1	1.39	0	0.00
H3407: EL PASO FIRST HEALTH PLANS, INC.	84	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3822: HEALTH CARE SERVICE CORPORATION	21,998	9.96	219	195	89.04	7	3.20	0	0.00	16	7.31	0	0.00	1	0.46
H3979: GHS HEALTH MAINTENANCE ORGANIZATION, INC.	1,709	16.97	29	26	89.66	1	3.45	0	0.00	2	6.90	0	0.00	0	0.00
H4388: SECURITY HEALTH PLAN OF WISCONSIN, INC.	-	-	6	5	83.33	0	0.00	0	0.00	0	0.00	0	0.00	1	16.67
H4652: UNION PACIFIC RAILROAD EMPLOYES HEALTH SYSTEMS	11,364	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4801: GHS INSURANCE COMPANY	10,559	12.69	134	126	94.03	3	2.24	1	0.75	4	2.99	0	0.00	0	0.00
H5211: SECURITY HEALTH PLAN OF WISCONSIN, INC.	64,108	4.46	286	262	91.61	10	3.50	1	0.35	12	4.20	1	0.35	0	0.00
H5213: TOTAL COMMUNITY CARE, L.L.C.	460	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5613: MVP HEALTH PLAN, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6231: FRANCISCAN PACE, INC.	260	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H6342: COMPLETE HEALTH WITH PACE	85	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-

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H6425: WASHINGTON REGIONAL MEDICORP	93	10.75	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7115: MEMORIAL HERMANN HEALTH PLAN	6,644	11.74	78	58	74.36	9	11.54	0	0.00	9	11.54	1	1.28	1	1.28
H7262: TRU COMMUNITY CARE	288	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H8133: GHS INSURANCE COMPANY	4,345	17.95	78	68	87.18	6	7.69	0	0.00	3	3.85	1	1.28	0	0.00
H8547: ILLINOIS BLUE CROSS BLUE SHIELD INSURANCE COMPAN	878	5.69	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8554: GHS INSURANCE COMPANY	948	17.93	17	16	94.12	1	5.88	0	0.00	0	0.00	0	0.00	0	0.00
H8634: HEALTH CARE SERVICE CORPORATION	33,850	6.56	222	192	86.49	13	5.86	2	0.90	14	6.31	1	0.45	0	0.00
H9706: HCSC INSURANCE SERVICES COMPANY	2,957	21.31	63	59	93.65	1	1.59	0	0.00	3	4.76	0	0.00	0	0.00
H9763: OCHSNER HEALTH PLAN, INC.	2,930	0.34	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9998: LUBBOCK REGIONAL MENTAL HEALTH MENTAL RETARDATIO	149	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-

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Region=09: SAN FRANCISCO

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H0148: BLUE SHIELD OF CALIFORNIA PROMISE HEALTH PLAN	-	-	8	0	0.00	0	0.00	0	0.00	8	100.00	0	0.00	0	0.00
H0169: UNITEDHEALTHCARE OF WISCONSIN, INC.	86,333	6.03	521	487	93.47	12	2.30	1	0.19	19	3.65	0	0.00	2	0.38
H0251: UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.	68,687	7.75	532	473	88.91	8	1.50	2	0.38	26	4.89	0	0.00	23	4.32
H0271: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	339,004	9.06	3,071	2,864	93.26	68	2.21	15	0.49	102	3.32	1	0.03	21	0.68
H0294: UNITEDHEALTHCARE INSURANCE COMPANY	82,097	5.25	431	403	93.50	8	1.86	0	0.00	12	2.78	1	0.23	7	1.62
H0302: MEDISUN, INC.	17,865	18.42	329	307	93.31	7	2.13	0	0.00	10	3.04	1	0.30	4	1.22
H0321: ARIZONA PHYSICIANS IPA, INC.	71,085	4.07	289	270	93.43	5	1.73	1	0.35	7	2.42	0	0.00	6	2.08
H0432: UNITEDHEALTHCARE OF THE MIDLANDS, INC.	88,009	6.83	601	549	91.35	14	2.33	2	0.33	23	3.83	1	0.17	12	2.00
H0504: CALIFORNIA PHYSICIANS' SERVICE	91,028	4.82	439	379	86.33	6	1.37	1	0.23	50	11.39	0	0.00	3	0.68
H0524: KAISER FOUNDATION HP, INC.	1,370,677	0.92	1,267	1,218	96.13	23	1.82	1	0.08	20	1.58	0	0.00	5	0.39
H0542: ALTAMED HEALTH SERVICES CORPORATION	2,825	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H0543: UHC OF CALIFORNIA	367,830	2.62	963	916	95.12	9	0.93	1	0.10	18	1.87	0	0.00	19	1.97
H0571: CHINESE COMMUNITY HEALTH PLAN	5,540	1.26	7	3	42.86	2	28.57	1	14.29	1	14.29	0	0.00	0	0.00
H0609: UnitedHealthcare Benefits of Texas, Inc.	333,374	5.32	1,772	1,702	96.05	11	0.62	0	0.00	30	1.69	2	0.11	27	1.52
H0624: UnitedHealthcare Benefits of Texas, Inc.	29,041	16.01	465	445	95.70	7	1.51	0	0.00	12	2.58	1	0.22	0	0.00
H0630: KAISER FOUNDATION HP OF CO	112,822	0.96	108	104	96.30	2	1.85	0	0.00	1	0.93	0	0.00	1	0.93
H0710: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	47,465	13.48	640	587	91.72	16	2.50	7	1.09	24	3.75	0	0.00	6	0.94
H0755: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	80,930	7.88	638	605	94.83	12	1.88	3	0.47	10	1.57	0	0.00	8	1.25
H0764: UNITEDHEALTHCARE OF NEW ENGLAND, INC.	573	1.75	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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H0934: PACIFIC PACE, LLC	246	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H0978: SCAN HEALTH PLAN NEVADA, INC.	1,282	3.90	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1045: PREFERRED CARE PARTNERS, INC.	304,199	9.09	2,766	2,584	93.42	42	1.52	13	0.47	56	2.02	0	0.00	71	2.57
H1111: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	8,604	5.81	50	46	92.00	2	4.00	0	0.00	2	4.00	0	0.00	0	0.00
H1170: KAISER FOUNDATION HP OF GA, INC.	37,960	0.63	24	23	95.83	1	4.17	0	0.00	0	0.00	0	0.00	0	0.00
H1224: LOCAL INITIATIVE HEALTH AUTHORITY FOR LA COUNTY	18,231	2.85	52	48	92.31	2	3.85	0	0.00	2	3.85	0	0.00	0	0.00
H1228: GOLDEN VALLEY HEALTH CENTERS	130	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1230: KAISER FOUNDATION HP, INC.	35,730	0.22	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1278: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	128,822	3.76	485	460	94.85	7	1.44	1	0.21	13	2.68	0	0.00	4	0.82
H1360: UnitedHealthcare Benefits of Texas, Inc.	9,102	5.60	51	48	94.12	1	1.96	0	0.00	1	1.96	0	0.00	1	1.96
H1375: UNITEDHEALTHCARE COMMUNITY PLAN OF CALIFORNIA, I	4,049	19.51	79	76	96.20	0	0.00	0	0.00	3	3.80	0	0.00	0	0.00
H1537: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	10,931	2.29	25	23	92.00	1	4.00	0	0.00	1	4.00	0	0.00	0	0.00
H1544: LA COAST PACE, LLC	276	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1622: NORTH EAST MEDICAL SERVICES	93	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1659: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	1,956	3.58	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00	0	0.00
H1693: FAMILY HEALTH CENTERS OF SAN DIEGO, INC	153	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1821: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	69,751	2.80	195	187	95.90	2	1.03	0	0.00	2	1.03	1	0.51	3	1.54
H1822: SCAN DESERT HEALTH PLAN, INC.	2,315	2.59	6	5	83.33	0	0.00	0	0.00	0	0.00	0	0.00	1	16.67
H1889: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	210,470	7.21	1,517	1,402	92.42	41	2.70	4	0.26	48	3.16	0	0.00	22	1.45
H1944: UNITEDHEALTHCARE OF WISCONSIN, INC.	87,029	4.30	374	357	95.45	4	1.07	3	0.80	5	1.34	0	0.00	5	1.34

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H1961: PEOPLES HEALTH, INC.	96,601	1.54	149	139	93.29	8	5.37	1	0.67	0	0.00	0	0.00	1	0.67
H1993: ASTIVA HEALTH, INC.	4,134	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2001: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	1,863,650	9.55	17,803	16,693	93.77	375	2.11	114	0.64	479	2.69	10	0.06	132	0.74
H2085: COLLABRIA CARE	-	-	0	0	-	0	-	0	-	0	-	0	-	0	-
H2150: KAISER FNDN HP OF THE MID-ATLANTIC STS	-	-	5	3	60.00	1	20.00	0	0.00	0	0.00	0	0.00	1	20.00
H2172: KAISER FDTN HLTH PLAN OF THE MID-ATLANTIC STATES	111,416	0.97	108	101	93.52	3	2.78	0	0.00	3	2.78	0	0.00	1	0.93
H2196: UNITEDHEALTHCARE OF WISCONSIN, INC.	9,744	6.98	68	63	92.65	3	4.41	0	0.00	2	2.94	0	0.00	0	0.00
H2228: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	457,329	4.63	2,117	1,985	93.76	42	1.98	16	0.76	43	2.03	1	0.05	30	1.42
H2241: GOLDEN STATE MEDICARE HEALTH PLAN	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2247: UNITEDHEALTHCARE COMMUNITY PLAN, INC.	29,072	10.84	315	298	94.60	2	0.63	1	0.32	4	1.27	0	0.00	10	3.17
H2272: UNITEDHEALTHCARE OF NEW ENGLAND, INC.	267	11.24	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2292: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	9,272	10.68	99	91	91.92	3	3.03	1	1.01	4	4.04	0	0.00	0	0.00
H2368: INNOVAGE CALIFORNIA PACE-SACRAMENTO, LLC	111	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2384: SEQUOIA PACE, LLC	406	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H2406: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	204,361	8.24	1,683	1,579	93.82	41	2.44	21	1.25	30	1.78	0	0.00	12	0.71
H2509: UNITEDHEALTHCARE OF FLORIDA, INC.	460	8.70	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2577: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	145,302	7.48	1,087	1,020	93.84	27	2.48	6	0.55	18	1.66	0	0.00	16	1.47
H2582: ROCKY MOUNTAIN HEALTH MAINTENANCE ORGANIZATION I	10,962	16.15	177	158	89.27	13	7.34	0	0.00	6	3.39	0	0.00	0	0.00
H2782: WESTERN HEALTH ADVANTAGE	3,181	2.51	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00	0	0.00
H2793: IMPERIAL INSURANCE COMPANIES INC.	1,118	16.99	19	18	94.74	1	5.26	0	0.00	0	0.00	0	0.00	0	0.00

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H2802: UNITEDHEALTHCARE OF THE MIDLANDS, INC.	268,008	5.38	1,441	1,358	94.24	31	2.15	5	0.35	28	1.94	2	0.14	17	1.18
H3113: OXFORD HEALTH PLANS (NJ), INC.	91,454	5.06	463	432	93.30	4	0.86	0	0.00	16	3.46	0	0.00	11	2.38
H3132: AHF MCO OF FLORIDA, INC.	1,223	5.72	7	3	42.86	2	28.57	0	0.00	1	14.29	0	0.00	1	14.29
H3237: HEALTH NET COMMUNITY SOLUTIONS, INC.	-	-	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3256: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	50,062	12.18	610	548	89.84	30	4.92	5	0.82	16	2.62	1	0.16	10	1.64
H3307: OXFORD HEALTH PLANS (NY), INC.	39,899	7.42	296	277	93.58	7	2.36	2	0.68	9	3.04	0	0.00	1	0.34
H3379: UNITEDHEALTHCARE OF NEW YORK, INC.	39,015	4.18	163	155	95.09	2	1.23	2	1.23	4	2.45	0	0.00	0	0.00
H3387: UNITEDHEALTHCARE OF NEW YORK, INC.	144,916	5.44	789	728	92.27	9	1.14	0	0.00	39	4.94	0	0.00	13	1.65
H3418: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	36,567	4.51	165	149	90.30	6	3.64	0	0.00	4	2.42	0	0.00	6	3.64
H3442: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	117,013	4.24	496	468	94.35	11	2.22	2	0.40	12	2.42	0	0.00	3	0.60
H3443: ALIGNMENT HEALTH PLAN OF ARIZONA, INC.	2,209	8.60	19	17	89.47	1	5.26	0	0.00	1	5.26	0	0.00	0	0.00
H3464: UNITEDHEALTHCARE OF THE MIDLANDS, INC.	19,798	5.46	108	101	93.52	3	2.78	1	0.93	1	0.93	0	0.00	2	1.85
H3517: HUMBOLDT SENIOR RESOURCE CENTER, INC.	237	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3563: GARY AND MARY WEST SENIOR SERVICES, INC.	280	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3749: UNITEDHEALTHCARE OF WISCONSIN, INC.	35,279	7.77	274	260	94.89	7	2.55	1	0.36	4	1.46	0	0.00	2	0.73
H3794: UNITEDHEALTHCARE OF WISCONSIN, INC.	40,880	7.58	310	299	96.45	4	1.29	0	0.00	3	0.97	0	0.00	4	1.29
H3805: UnitedHealthcare Benefits of Texas, Inc.	149,396	2.77	414	393	94.93	6	1.45	0	0.00	7	1.69	0	0.00	8	1.93
H3815: ALIGNMENT HEALTH PLAN	100,480	3.53	355	320	90.14	6	1.69	0	0.00	24	6.76	1	0.28	4	1.13
H3832: HAWAII MEDICAL SERVICE ASSOCIATION	37,904	1.16	44	37	84.09	1	2.27	1	2.27	4	9.09	0	0.00	1	2.27

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H4045: SANTA CLARA COUNTY HEALTH AUTHORITY	10,694	21.41	229	201	87.77	15	6.55	3	1.31	9	3.93	1	0.44	0	0.00
H4094: UNITEDHEALTHCARE OF WISCONSIN, INC.	366	16.39	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4185: NEIGHBORHOOD HEALTHCARE	116	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H4514: UNITEDHEALTHCARE COMMUNITY PLAN OF TEXAS, L.L.C.	63,497	5.64	358	338	94.41	3	0.84	1	0.28	11	3.07	0	0.00	5	1.40
H4527: PHYSICIANS HEALTH CHOICE OF TEXAS, LLC	152,491	3.36	512	496	96.88	4	0.78	0	0.00	11	2.15	0	0.00	1	0.20
H4544: PEOPLES HEALTH, INC.	3,486	0.57	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00	0	0.00
H4590: UNITEDHEALTHCARE BENEFITS OF TEXAS, INC.	363,575	2.63	955	880	92.15	12	1.26	1	0.10	54	5.65	0	0.00	8	0.84
H4604: UNITEDHEALTHCARE OF THE ROCKIES, INC.	120,052	3.84	461	438	95.01	7	1.52	0	0.00	10	2.17	0	0.00	6	1.30
H4733: COMMUNITY HEALTH GROUP	6,648	1.05	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4829: UHC OF CALIFORNIA	34,034	11.11	378	355	93.92	9	2.38	2	0.53	9	2.38	0	0.00	3	0.79
H4869: GOLD KIDNEY OF ARIZONA	265	33.96	9	3	33.33	0	0.00	0	0.00	6	66.67	0	0.00	0	0.00
H4931: BANNER - UNIVERSITY CARE ADVANTAGE	14,626	13.61	199	172	86.43	13	6.53	2	1.01	12	6.03	0	0.00	0	0.00
H4937: CALIFORNIA PHYSICIANS' SERVICE	18,053	4.76	86	55	63.95	2	2.33	0	0.00	27	31.40	0	0.00	2	2.33
H4961: ALIGNMENT HEALTH PLAN	3,988	3.51	14	13	92.86	0	0.00	1	7.14	0	0.00	0	0.00	0	0.00
H5008: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	119,851	7.07	847	802	94.69	15	1.77	2	0.24	20	2.36	0	0.00	8	0.94
H5050: KAISER FOUNDATION HEALTH PLAN OF WASHINGTON	98,784	4.78	472	443	93.86	8	1.69	0	0.00	20	4.24	0	0.00	1	0.21
H5140: BLUE CROSS AND BLUE SHIELD ARIZONA, INC.	2,020	19.31	39	34	87.18	2	5.13	0	0.00	2	5.13	0	0.00	1	2.56
H5172: COMMUNITY HEALTH GROUP	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5253: UNITEDHEALTHCARE OF WISCONSIN, INC.	789,922	5.82	4,594	4,364	94.99	78	1.70	16	0.35	83	1.81	2	0.04	51	1.11
H5296: ALIGNMENT HEALTH PLAN OF NORTH CAROLINA, INC.	2,738	3.29	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5322: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	156,853	8.55	1,341	1,271	94.78	18	1.34	3	0.22	39	2.91	0	0.00	10	0.75

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H5355: INLAND EMPIRE HEALTH PLAN	-	-	204	181	88.73	9	4.41	1	0.49	8	3.92	0	0.00	5	2.45
H5386: SHARP HEALTH PLAN	12,408	10.07	125	115	92.00	4	3.20	0	0.00	5	4.00	0	0.00	1	0.80
H5403: ON LOK SENIOR HEALTH SERVICES	1,525	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5405: CENTER FOR ELDER'S INDEPENDENCE	935	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5406: SUTTER VALLEY HOSPITALS	386	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5420: Preferred Care Network, Inc.	40,036	10.37	415	399	96.14	6	1.45	3	0.72	4	0.96	0	0.00	3	0.72
H5425: SCAN HEALTH PLAN	282,431	3.31	934	862	92.29	32	3.43	1	0.11	31	3.32	3	0.32	5	0.54
H5433: ORANGE COUNTY HEALTH AUTHORITY	17,695	7.23	128	124	96.88	3	2.34	0	0.00	1	0.78	0	0.00	0	0.00
H5435: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	2,985	25.80	77	69	89.61	1	1.30	1	1.30	2	2.60	0	0.00	4	5.19
H5472: ALIGNMENT HEALTH INSURANCE COMPANY OF ARIZONA IN	69	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5496: IMPERIAL HEALTH PLAN OF CALIFORNIA, INC.	7,706	4.54	35	28	80.00	1	2.86	0	0.00	4	11.43	0	0.00	2	5.71
H5516: UNITEDHEALTHCARE INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H5580: MERCY CARE	14,256	11.64	166	151	90.96	6	3.61	2	1.20	6	3.61	0	0.00	1	0.60
H5587: HEALTH CHOICE ARIZONA, INC.	9,339	13.60	127	100	78.74	13	10.24	0	0.00	12	9.45	0	0.00	2	1.57
H5629: COMMUNITY ELDERCARE OF SAN DIEGO	1,117	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H5652: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	5,988	3.84	23	21	91.30	0	0.00	0	0.00	2	8.70	0	0.00	0	0.00
H5843: BANNER HEALTH PLAN, INC.	9,703	20.82	202	183	90.59	15	7.43	0	0.00	3	1.49	1	0.50	0	0.00
H5852: AIDS HEALTHCARE FOUNDATION	614	1.63	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5928: California Physicians' Service	35,101	4.39	154	100	64.94	2	1.30	0	0.00	48	31.17	0	0.00	4	2.60
H5943: SCAN HEALTH PLAN	879	11.38	10	8	80.00	2	20.00	0	0.00	0	0.00	0	0.00	0	0.00
H5945: PROMINENCE HEALTHFIRST	20,859	15.20	317	245	77.29	9	2.84	2	0.63	44	13.88	1	0.32	16	5.05
H5969: ALOHACARE	2,328	0.43	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6019: SAN MATEO HEALTH COMMISSION	8,638	3.82	33	30	90.91	1	3.03	0	0.00	2	6.06	0	0.00	0	0.00

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H6053: SANTE FE EMPLOYEES HOSPITAL ASSOCIATION	797	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H6079: TOTAL LONGTERM CARE, INC.	1,081	0.93	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6229: BLUE CROSS OF CALIFORNIA PARTNERSHIP PLAN, INC.	-	-	8	4	50.00	0	0.00	0	0.00	4	50.00	0	0.00	0	0.00
H6526: UNITEDHEALTHCARE OF NEW MEXICO, INC.	2,373	5.06	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	87,063	6.90	601	561	93.34	18	3.00	1	0.17	14	2.33	1	0.17	6	1.00
H6595: UNITEDHEALTHCARE OF WISCONSIN, INC.	20,445	12.91	264	253	95.83	1	0.38	0	0.00	8	3.03	0	0.00	2	0.76
H6706: UnitedHealthcare Benefits of Texas, Inc.	410	7.32	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6936: BLUE CROSS & BLUE SHIELD OF ARIZONA, INC.	3,451	27.53	95	88	92.63	3	3.16	0	0.00	4	4.21	0	0.00	0	0.00
H7074: ALIGNMENT HEALTH PLAN OF NORTH CAROLINA, INC.	71	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H7273: BANNER HEALTH INSURANCE GROUP	247	8.10	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7366: CONCERTOHEALTH PACE OF LOS ANGELES, LLC	12	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H7404: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	72,511	6.04	438	412	94.06	9	2.05	3	0.68	8	1.83	0	0.00	6	1.37
H7445: UNITEDHEALTHCARE OF WISCONSIN, INC.	3,654	5.47	20	19	95.00	0	0.00	0	0.00	1	5.00	0	0.00	0	0.00
H7464: UNITEDHEALTHCARE OF THE MID-ATLANTIC, INC.	54,502	10.88	593	563	94.94	8	1.35	1	0.17	16	2.70	0	0.00	5	0.84
H7501: ORANGE COUNTY HEALTH AUTHORITY	218	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H7607: CLEVER CARE OF GOLDEN STATE, INC.	12,218	4.50	55	47	85.45	7	12.73	0	0.00	1	1.82	0	0.00	0	0.00
H7680: PROMINENCE HEALTHFIRST OF TEXAS	6,683	16.76	112	98	87.50	4	3.57	0	0.00	4	3.57	0	0.00	6	5.36
H7855: BRANDMAN CENTERS FOR SENIOR CARE, INC.	226	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H7885: SAN MATEO HEALTH COMMISSION	-	-	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00	0	0.00

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**TABLE 5 - 2023**  
**Annual Report of Medicare Reconsideration Activity:**  
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**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H7890: SANTA CLARA COUNTY HEALTH AUTHORITY	-	-	65	54	83.08	0	0.00	2	3.08	3	4.62	0	0.00	6	9.23
H8016: ORANGE COUNTY HEALTH AUTHORITY	-	-	28	23	82.14	1	3.57	2	7.14	2	7.14	0	0.00	0	0.00
H8082: STOCKTON PACE	539	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H8125: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	-	-	51	50	98.04	1	1.96	0	0.00	0	0.00	0	0.00	0	0.00
H8211: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	17,261	5.56	96	85	88.54	3	3.13	1	1.04	7	7.29	0	0.00	0	0.00
H8244: ALIGNMENT HEALTH PLAN OF NEVADA, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-	0	-
H8258: LOCAL INITIATIVE HEALTH AUTHORITY FOR L.A. COUNT	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8677: MOLINA HEALTHCARE OF CALIFORNIA	-	-	2	1	50.00	0	0.00	0	0.00	0	0.00	0	0.00	1	50.00
H8748: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	35,554	6.81	242	231	95.45	7	2.89	0	0.00	3	1.24	1	0.41	0	0.00
H8764: ASPIRE HEALTH PLAN	6,613	6.65	44	36	81.82	3	6.82	0	0.00	5	11.36	0	0.00	0	0.00
H8768: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	382,614	6.59	2,521	2,335	92.62	67	2.66	21	0.83	71	2.82	2	0.08	25	0.99
H8894: Inland Empire Health Plan	33,839	8.45	286	264	92.31	19	6.64	0	0.00	3	1.05	0	0.00	0	0.00
H8902: SCAN HEALTH PLAN TEXAS, INC.	137	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9003: KAISER FOUNDATION HP OF THE N W	103,272	0.77	80	75	93.75	2	2.50	0	0.00	3	3.75	0	0.00	0	0.00
H9104: SCAN HEALTH PLAN	12	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9592: INNOVATIVE INTEGRATED HEALTH, INC.	1,031	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9614: ALIGNMENT HEALTH INSURANCE COMPANY OF ARIZONA, I	62	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9616: CENTRO DE SALUD DE LA COMUNIDAD DE SAN YSIDRO	1,680	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H9686: ALIGNMENT HEALTH PLAN OF NEVADA, INC.	2,505	6.79	17	13	76.47	3	17.65	0	0.00	1	5.88	0	0.00	0	0.00
H9943: ALIGNMENT HEALTH PLAN OF FLORIDA INC	149	6.71	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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**TABLE 5 - 2023**  
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
R0759: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	43,668	7.44	325	307	94.46	5	1.54	2	0.62	7	2.15	0	0.00	4	1.23
R1548: UNITEDHEALTHCARE INSURANCE CO. OF THE RIVER VALL	-	-	109	96	88.07	6	5.50	2	1.83	3	2.75	0	0.00	2	1.83
R2604: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	65,403	18.35	1,200	1,139	94.92	16	1.33	5	0.42	24	2.00	0	0.00	16	1.33
R3175: UNITEDHEALTHCARE INSURANCE COMPANY	535	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
R3444: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	15,725	11.89	187	177	94.65	3	1.60	2	1.07	1	0.53	0	0.00	4	2.14
R5329: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	871	3.44	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00	0	0.00
R5342: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	92,779	6.03	559	516	92.31	13	2.33	8	1.43	21	3.76	0	0.00	1	0.18
R6801: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	79,424	5.01	398	368	92.46	8	2.01	1	0.25	18	4.52	0	0.00	3	0.75
R7444: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	13,923	5.75	80	71	88.75	4	5.00	0	0.00	2	2.50	1	1.25	2	2.50

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**TABLE 5 - 2023**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=10: SEATTLE

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H0247: ALLCARE PACE, LLC	78	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H1302: BLUE CROSS OF IDAHO CARE PLUS, INC.	931	6.44	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1304: REGENCE BLUESHIELD OF IDAHO, INC.	8,449	3.08	26	25	96.15	0	0.00	0	0.00	1	3.85	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO CARE PLUS, INC.	56,095	7.24	406	380	93.60	11	2.71	1	0.25	13	3.20	0	0.00	1	0.25
H1372: MARQUIS ADVANTAGE, INC.	598	18.39	11	9	81.82	1	9.09	0	0.00	0	0.00	0	0.00	1	9.09
H1969: REGENCE BLUESHIELD OF IDAHO, INC.	2,136	2.81	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00	0	0.00
H1997: REGENCE BLUESHIELD	4,403	2.27	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00	0	0.00
H2765: SUMMIT HEALTH PLAN, INC.	2,172	9.67	21	19	90.48	0	0.00	0	0.00	2	9.52	0	0.00	0	0.00
H3084: INTERNATIONAL COMMUNITY HEALTH SERVICES	94	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3284: PNW PACE PARTNERS, LLC	78	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3809: PROVIDENCE HEALTH & SERVICES - OREGON	1,692	0.00	0	0	-	0	-	0	-	0	-	0	-	0	-
H3810: ALLCARE HEALTH PLAN, INC.	4,757	3.57	17	16	94.12	0	0.00	0	0.00	0	0.00	0	0.00	1	5.88
H3811: SAMARITAN HEALTH PLANS, INC.	6,781	9.29	63	58	92.06	2	3.17	1	1.59	2	3.17	0	0.00	0	0.00
H3813: MODA HEALTH PLAN, INC.	5,937	15.33	91	86	94.51	2	2.20	0	0.00	2	2.20	0	0.00	1	1.10
H3814: ATRIO HEALTH PLANS	2,799	4.29	12	11	91.67	0	0.00	0	0.00	1	8.33	0	0.00	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD OF OREGON	73,137	3.08	225	211	93.78	1	0.44	0	0.00	13	5.78	0	0.00	0	0.00
H3864: PACIFICSOURCE COMMUNITY HEALTH PLANS	35,802	7.88	282	257	91.13	8	2.84	2	0.71	14	4.96	0	0.00	1	0.35
H4605: REGENCE BLUECROSS BLUESHIELD OF UTAH	11,873	5.90	70	63	90.00	0	0.00	0	0.00	7	10.00	0	0.00	0	0.00
H4754: PACIFICSOURCE COMMUNITY HEALTH PLANS	8,443	8.53	72	63	87.50	8	11.11	0	0.00	0	0.00	0	0.00	1	1.39
H5007: PROVIDENCE HEALTH SYSTEM	1,096	1.82	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5009: REGENCE BLUESHIELD	26,631	2.67	71	68	95.77	2	2.82	0	0.00	0	0.00	0	0.00	1	1.41
H5010: ASURIS NORTHWEST HEALTH	1,215	4.12	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5826: COMMUNITY HEALTH PLAN OF WASHINGTON	16,313	7.48	122	98	80.33	16	13.11	1	0.82	2	1.64	0	0.00	5	4.10

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**TABLE 5 - 2023**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
<b>H5859: HEALTH PLAN OF CAREOREGON, INC.</b>	16,949	1.89	32	28	87.50	2	6.25	0	0.00	0	0.00	0	0.00	2	6.25
<b>H5995: ATRIO HEALTH PLANS</b>	2,373	2.11	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
<b>H6237: REGENCE BLUECROSS BLUESHIELD OF OREGON</b>	9,046	3.98	36	33	91.67	1	2.78	0	0.00	2	5.56	0	0.00	0	0.00
<b>H6743: ATRIO HEALTH PLANS</b>	18,087	1.66	30	25	83.33	2	6.67	0	0.00	2	6.67	1	3.33	0	0.00
<b>H7006: ATRIO HEALTH PLANS</b>	4,143	1.69	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
<b>H7245: PREMIERA BLUE CROSS</b>	25,173	2.62	66	52	78.79	2	3.03	2	3.03	6	9.09	1	1.52	3	4.55
<b>H9047: PROVIDENCE HEALTH ASSURANCE</b>	63,060	3.25	205	193	94.15	4	1.95	1	0.49	6	2.93	0	0.00	1	0.49
<b>H9302: PREMIERA BLUE CROSS</b>	9,059	1.88	17	15	88.24	1	5.88	0	0.00	0	0.00	0	0.00	1	5.88

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**TABLE 5 - 2023**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Part Favorable	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
: TOTAL	32,198,135	6.10	196,489	179,345	91.27	5,728	2.92	697	0.35	7,391	3.76	156	0.08	3,172	1.61

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**TABLE 5A - 2023**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2023, and Rate of Favorable Decisions per 1,000 Members**  
**by Region and Managed Care Organization**

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0137: COMMONWEALTH CARE ALLIANCE, INC.	32,027	7.93	254	22	0.69	8.66
H0342: CAREPARTNERS OF CONNECTICUT, INC.	431	46.40	20	0	0.00	0.00
H0477: SERENITY CARE, INC.	470	0.00	0	0	0.00	-
H0809: MERCY LIFE, INC.	224	0.00	0	0	0.00	-
H0876: Commonwealth Care Alliance Rhode Island, LLC	261	3.83	1	0	0.00	0.00
H1426: CCA HEALTH PLANS OF CALIFORNIA, INC.	399	2.51	1	0	0.00	0.00
H1660: HARVARD PILGRIM HEALTH CARE, INC.	-	-	6	1	-	16.67
H2218: HARBOR HEALTH SERVICES, INC.	551	0.00	0	0	0.00	-
H2219: FALLON COMMUNITY HEALTH PLAN	1,286	2.33	3	0	0.00	0.00
H2220: UPHAMS CORNER HEALTH COMMITTEE, INC.	254	0.00	0	0	0.00	-
H2221: CAMBRIDGE PUBLIC HEALTH COMMISSION	588	0.00	0	0	0.00	-
H2222: ELEMENT CARE, INC.	954	0.00	0	0	0.00	-
H2225: COMMONWEALTH CARE ALLIANCE, INC.	14,417	6.80	98	5	0.35	5.10
H2226: UNITEDHEALTHCARE INSURANCE COMPANY	22,801	1.18	27	0	0.00	0.00
H2230: BCBS OF MASSACHUSETTS HMO BLUE, INC.	64,737	2.61	169	5	0.08	2.96
H2256: TUFTS ASSOCIATED HEALTH MAINTENANCE ORGANIZATION	102,396	21.38	2,189	32	0.31	1.46
H2261: BCBS OF MASSACHUSETTS HMO BLUE, INC.	14,652	1.98	29	0	0.00	0.00
H3557: BLUE CROSS & BLUE SHIELD OF RHODE ISLAND	12,144	3.62	44	3	0.25	6.82
H4105: PACE ORGANIZATION OF RHODE ISLAND	362	0.00	0	0	0.00	-
H4152: BLUE CROSS & BLUE SHIELD OF RHODE ISLAND	58,563	3.06	179	10	0.17	5.59
H5273: CAREPARTNERS OF CONNECTICUT, INC.	4,936	47.61	235	5	1.01	2.13
H6750: HARVARD PILGRIM HEALTH CARE OF NEW ENGLAND, INC.	9,868	33.75	333	11	1.11	3.30
H6847: Mass General Brigham Health Plan, Inc.	262	7.63	2	0	0.00	0.00
H6851: BOSTON MEDICAL CENTER HEALTH PLAN, INC.	819	3.66	3	0	0.00	0.00
H7419: TUFTS HEALTH PUBLIC PLANS, INC.	7,859	15.14	119	4	0.51	3.36
H8330: TUFTS ASSOCIATED HEALTH MAINTENANCE ORGANIZATION	9,238	6.06	56	0	0.00	0.00
H8928: FALLON COMMUNITY HEALTH PLAN	9,563	9.20	88	7	0.73	7.95
H9001: FALLON COMMUNITY HEALTH PLAN	12,152	16.29	198	9	0.74	4.55
H9239: UNITEDHEALTHCARE INSURANCE COMPANY	5,047	1.19	6	0	0.00	0.00
H9414: Commonwealth Care Alliance Massachusetts, LLC.	2,369	24.48	58	10	4.22	17.24
H9485: Mass General Brigham Health Plan, Inc.	749	2.67	2	0	0.00	0.00

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2023 divided by the mid-year enrollment, times 1,000.

**TABLE 5A - 2023**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2023, and Rate of Favorable Decisions per 1,000 Members**  
**by Region and Managed Care Organization**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2023</b>	<b>Recons Favorable</b>	<b>Rate Favorable per 1,000 Members</b>	<b>Percent Recons Favorable</b>
<b>H9576: NEIGHBORHOOD HEALTH PLAN OF RHODE ISLAND</b>	13,471	2.52	34	10	0.74	29.41
<b>H9585: BOSTON MEDICAL CENTER HEALTH PLAN, INC.</b>	1,883	4.25	8	3	1.59	37.50
<b>H9861: CCA HEALTH MICHIGAN, INC.</b>	885	3.39	3	0	0.00	0.00
<b>H9876: Commonwealth Care Alliance Rhode Island, LLC</b>	364	2.75	1	1	2.75	100.00
<b>H9907: TUFTS ASSOCIATED HEALTH MAINTENANCE ORGANIZATION</b>	1,871	27.26	51	3	1.60	5.88

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**TABLE 5A - 2023**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2023, and Rate of Favorable Decisions per 1,000 Members**  
**by Region and Managed Care Organization**

Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0034: HAMASPIK, INC.	1,458	18.52	27	4	2.74	14.81
H0354: CIGNA HEALTHCARE OF ARIZONA, INC.	56,774	5.83	331	7	0.12	2.11
H0363: LONGEVITY HEALTH PLAN OF COLORADO, INC.	242	49.59	12	1	4.13	8.33
H0423: METROPLUS HEALTH PLAN, INC.	10,094	14.07	142	6	0.59	4.23
H0439: CIGNA HEALTHCARE OF GEORGIA, INC.	23,359	9.68	226	7	0.30	3.10
H0672: CIGNA HEALTHCARE OF COLORADO, INC.	8,605	10.69	92	1	0.12	1.09
H0885: HEALTHIER NEW JERSEY INSURANCE COMPANY	40,872	7.49	306	6	0.15	1.96
H1234: CAPITAL HEALTH LIFE	225	0.00	0	0	0.00	-
H1280: ETERNALHEALTH, INC.	24	0.00	0	0	0.00	-
H1290: DEVOTED HEALTH PLAN OF FLORIDA, INC.	35,569	6.86	244	1	0.03	0.41
H1365: MARTIN'S POINT GENERATIONS ADVANTAGE, INC.	1,559	3.85	6	3	1.92	50.00
H1415: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	10,569	5.49	58	2	0.19	3.45
H1518: CATHOLIC HEALTH SYSTEM BUFFALO PACE	231	0.00	0	0	0.00	-
H1644: LONGEVITY HEALTH PLAN OF FLORIDA, INC.	815	47.85	39	1	1.23	2.56
H1722: HEALTHFIRST HEALTH PLAN, INC.	1,337	5.98	8	1	0.75	12.50
H1777: CATHOLIC SPECIAL NEEDS PLAN, LLC	1,161	17.23	20	1	0.86	5.00
H1799: MOLINA HEALTHCARE OF KENTUCKY, INC.	2,098	4.29	9	0	0.00	0.00
H1916: THE NEW YORK STATE CATHOLIC HEALTH PLAN, INC.	-	-	2	0	-	0.00
H2108: BRAVO HEALTH MID-ATLANTIC, INC.	16,333	22.90	374	16	0.98	4.28
H2168: VILLAGE SENIOR SERVICES CORPORATION	3,292	12.15	40	2	0.61	5.00
H2223: East Boston Neighborhood Center Corp.	707	0.00	0	0	0.00	-
H2224: SENIOR WHOLE HEALTH, LLC	11,942	3.52	42	1	0.08	2.38
H2478: MOLINA HEALTHCARE OF NEVADA INC	24	0.00	0	0	0.00	-
H2526: DEVOTED HEALTH PLAN OF OHIO INC	823	2.43	2	0	0.00	0.00
H2686: DEVOTED HEALTH INSURANCE COMPANY OF HAWAII INC	2,199	0.45	1	1	0.45	100.00
H2694: ETERNALHEALTH, INC.	144	0.00	0	0	0.00	-
H2697: DEVOTED HEALTH PLAN OF OHIO, INC.	20,424	7.15	146	3	0.15	2.05
H2737: HEALTH NEW ENGLAND, INC.	1,947	5.65	11	3	1.54	27.27
H2752: CIGNA HEALTHCARE OF CONNECTICUT INC.	280	14.29	4	0	0.00	0.00
H2879: MOLINA HEALTHCARE OF WISCONSIN, INC.	1,542	11.67	18	0	0.00	0.00
H2923: DEVOTED HEALTH PLAN OF OREGON INC	442	13.57	6	0	0.00	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H3041: DEVOTED HEALTH PLAN OF SOUTH CAROLINA INC	404	2.48	1	0	0.00	0.00
H3080: DEVOTED HEALTH PLAN OF ALABAMA INC	2,152	3.72	8	0	0.00	0.00
H3154: HORIZON INSURANCE COMPANY	-	-	25	0	-	0.00
H3276: CONNECTICARE INSURANCE COMPANY, INC.	2,843	3.17	9	1	0.35	11.11
H3305: MVP HEALTH PLAN, INC.	26,459	8.73	231	8	0.30	3.46
H3321: LORETTO INDEPENDENT LIVING SERVICES, INC.	518	0.00	0	0	0.00	-
H3322: SENIOR CARE CONNECTION, INC.	334	0.00	0	0	0.00	-
H3329: CENTERLIGHT HEALTHCARE, INC.	2,134	1.87	4	0	0.00	0.00
H3330: HEALTH INSURANCE PLAN OF GREATER NEW YORK	75,567	4.05	306	13	0.17	4.25
H3331: INDEPENDENT LIVING FOR SENIORS, INC.	700	0.00	0	0	0.00	-
H3335: EXCELLUS HEALTH PLAN, INC.	79,252	12.05	955	45	0.57	4.71
H3344: INDEPENDENT HEALTH BENEFITS CORPORATION	4,941	21.25	105	3	0.61	2.86
H3347: ELDERPLAN, INC.	12,555	3.19	40	0	0.00	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	89,882	12.55	1,128	61	0.68	5.41
H3359: HEALTHFIRST HEALTH PLAN, INC.	232,228	8.95	2,079	4	0.02	0.19
H3362: INDEPENDENT HEALTH ASSOCIATION, INC.	61,137	21.93	1,341	30	0.49	2.24
H3388: CAPITAL DISTRICT PHYSICIANS' HEALTH PLAN, INC.	43,473	2.42	105	2	0.05	1.90
H3493: LIFE AT LOURDES, INC.	159	0.00	0	0	0.00	-
H3528: CONNECTICARE, INC.	34,146	4.19	143	4	0.12	2.80
H3706: GLOBALHEALTH, INC.	12,090	3.89	47	4	0.33	8.51
H3949: BRAVO HEALTH PENNSYLVANIA, INC.	44,833	8.83	396	6	0.13	1.52
H4005: TRIPLE S ADVANTAGE, INC.	6,556	0.15	1	0	0.00	0.00
H4393: CATHOLIC MANAGED LONG TERM CARE, INC.	665	0.00	0	0	0.00	-
H4407: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	13,972	6.44	90	5	0.36	5.56
H4513: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	261,350	9.68	2,530	98	0.37	3.87
H4675: HEALTHIER NEW JERSEY INSURANCE COMPANY	1,546	7.12	11	0	0.00	0.00
H4808: DEVOTED HEALTH INSURANCE COMPANY OF COLORADO INC	415	9.64	4	0	0.00	0.00
H4922: AGEWELL NEW YORK, LLC	534	471.91	252	2	3.75	0.79
H5042: CDPHP UNIVERSAL BENEFITS, INC.	8,863	2.71	24	1	0.11	4.17
H5126: OSCAR INSURANCE COMPANY	-	-	4	1	-	25.00
H5141: CLOVER INSURANCE COMPANY	78,602	9.49	746	25	0.32	3.35
H5299: DEVOTED HEALTH PLAN OF NORTH CAROLINA INC	1,302	0.00	0	0	0.00	-

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H5374: LONGEVITY HEALTH PLAN OF NORTH CAROLINA, INC.	981	30.58	30	1	1.02	3.33
H5410: HEALTHSPRING OF FLORIDA, INC.	28,455	12.34	351	5	0.18	1.42
H5528: EMBLEMHEALTH PLAN, INC.	37	0.00	0	0	0.00	-
H5549: VNS CHOICE	6,517	23.02	150	7	1.07	4.67
H5577: MCS ADVANTAGE, INC.	207,128	1.46	302	1	0.00	0.33
H5591: MARTIN'S POINT GENERATIONS ADVANTAGE, INC.	69,316	3.66	254	25	0.36	9.84
H5628: MOLINA HEALTHCARE OF UTAH, INC.	19,883	6.59	131	10	0.50	7.63
H5774: TRIPLE S ADVANTAGE, INC.	112,618	0.41	46	3	0.03	6.52
H5810: MOLINA HEALTHCARE OF CALIFORNIA	15,510	3.03	47	4	0.26	8.51
H5823: MOLINA HEALTHCARE OF WASHINGTON, INC.	20,399	3.63	74	2	0.10	2.70
H5926: MOLINA HEALTHCARE OF MICHIGAN, INC.	14,874	9.82	146	4	0.27	2.74
H5989: HEALTHFIRST HEALTH PLAN, INC.	23,454	4.09	96	1	0.04	1.04
H5991: HEALTH INSURANCE PLAN OF GREATER NEW YORK	1,229	9.76	12	0	0.00	0.00
H5992: SENIOR WHOLE HEALTH OF NEW YORK, INC.	170	0.00	0	0	0.00	-
H6018: DEVOTED HEALTH INSURANCE COMPANY OF PENNSYLVANIA	166	6.02	1	0	0.00	0.00
H6062: GLOBALHEALTH OF TEXAS, INC.	255	7.84	2	0	0.00	0.00
H6334: NY HOTEL TRADES COUNCIL & HOTEL ASSOCIATION OF N	5,043	0.00	0	0	0.00	-
H6371: LUTHERAN SENIOR HEALTHCARE, INC.	97	0.00	0	0	0.00	-
H6396: CARESOURCE OHIO, INC.	3,077	5.20	16	0	0.00	0.00
H6545: DEVOTED HEALTH INSURANCE COMPANY OF ILLINOIS INC	966	2.07	2	0	0.00	0.00
H6586: DEVOTED HEALTH INSURANCE COMPANY OF ARIZONA, INC	558	7.17	4	0	0.00	0.00
H6596: FALLON HEALTH WEINBERG, INC.	130	0.00	0	0	0.00	-
H6776: ELDERSERVE HEALTH, INC.	326	58.28	19	0	0.00	0.00
H6813: DEVOTED HEALTH INSURANCE COMPANY OF TEXAS INC	655	7.63	5	0	0.00	0.00
H6852: DEVOTED HEALTH PLAN OF PENNSYLVANIA INC	499	6.01	3	0	0.00	0.00
H6887: INSPIRA HEALTH NETWORK LIFE, INC.	258	0.00	0	0	0.00	-
H6988: CENTERS PLAN FOR HEALTHY LIVING, LLC	2,792	92.41	258	13	4.66	5.04
H7020: CIGNA HEALTHCARE OF SOUTH CAROLINA, INC.	5,257	10.65	56	3	0.57	5.36
H7028: DEVOTED HEALTH INSURANCE COMPANY OF SOUTH CAROLI	1,374	1.46	2	0	0.00	0.00
H7076: CARESOURCE INDIANA, INC.	30	33.33	1	0	0.00	0.00
H7147: DEVOTED HEALTH PLAN OF COLORADO INC	2,194	3.65	8	0	0.00	0.00
H7151: DEVOTED HEALTH PLAN OF ILLINOIS, INC.	7,212	4.71	34	0	0.00	0.00

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H7199: DEVOTED HEALTH PLAN OF OREGON	1,009	4.96	5	0	0.00	0.00
H7322: OSCAR HEALTH PLAN OF NEW YORK, INC.	-	-	22	1	-	4.55
H7389: CIGNA HEALTH AND LIFE INSURANCE COMPANY	2,132	10.79	23	1	0.47	4.35
H7524: EXCELLUS HEALTH PLAN COMMUNITY CARE LLC	-	-	0	0	-	-
H7557: LONGEVITY HEALTH PLAN OF MICHIGAN, INC.	654	61.16	40	16	24.46	40.00
H7559: Molina Healthcare of Virginia, LLC	1,617	5.57	9	0	0.00	0.00
H7605: DEVOTED HEALTH PLAN OF TENNESSEE INC	1,087	0.92	1	0	0.00	0.00
H7619: ATLANTICARE HEALTH SERVICES, INC.	122	0.00	0	0	0.00	-
H7670: CENTRAL MASS HEALTH, LLC	942	8.49	8	0	0.00	0.00
H7678: MOLINA HEALTHCARE OF TEXAS, INC.	7,355	10.33	76	2	0.27	2.63
H7787: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	21,244	5.88	125	11	0.52	8.80
H7813: ICIRCLE SERVICES OF THE FINGER LAKES, INC.	-	-	0	0	-	-
H7849: CIGNA HEALTH AND LIFE INSURANCE COMPANY	81,342	8.79	715	27	0.33	3.78
H7971: HORIZON INSURANCE COMPANY	-	-	5	0	-	0.00
H7993: DEVOTED HEALTH PLAN OF TEXAS, INC.	37,421	12.00	449	2	0.05	0.45
H8010: CLOVER HMO OF NEW JERSEY INC.	3,910	17.65	69	4	1.02	5.80
H8130: MOLINA HEALTHCARE OF FLORIDA, INC.	1,801	8.33	15	1	0.56	6.67
H8173: DEVOTED HEALTH PLAN OF ARIZONA, INC.	12,809	6.79	87	0	0.00	0.00
H8176: MOLINA HEALTHCARE OF SOUTH CAROLINA, INC	2,207	9.97	22	0	0.00	0.00
H8298: HORIZON HEALTHCARE OF NEW JERSEY, INC.	20,164	2.53	51	1	0.05	1.96
H8390: CARESOURCE GEORGIA CO.	-	-	0	0	-	-
H8457: LONGEVITY HEALTH PLAN OF NEW YORK, INC.	647	66.46	43	3	4.64	6.98
H8578: HEALTH NEW ENGLAND, INC.	8,960	5.69	51	7	0.78	13.73
H8777: COMPLETE SENIOR CARE, INC.	121	0.00	0	0	0.00	-
H8800: TOTAL SENIOR CARE, INC.	127	0.00	0	0	0.00	-
H8845: MOLINA HEALTHCARE OF ARIZONA, INC.	367	10.90	4	1	2.72	25.00
H8961: OSCAR MANAGED CARE OF SOUTH FLORIDA, INC	1,848	57.36	106	7	3.79	6.60
H9066: VISITING NURSE ASSOCIATION OF CENTRAL NEW YORK	146	6.85	1	0	0.00	0.00
H9082: MOLINA HEALTHCARE OF NEW MEXICO, INC.	4,455	5.84	26	4	0.90	15.38
H9095: LONGEVITY HEALTH PLAN OF OKLAHOMA, INC.	-	-	1	0	-	0.00
H9231: DEVOTED HEALTH INSURANCE COMPANY OF TENNESSEE IN	113	26.55	3	0	0.00	0.00
H9323: ACUTE CARE HEALTH SYSTEM, LLC	277	0.00	0	0	0.00	-

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H9460: CIGNA HEALTHCARE OF ST LOUIS, INC.	1,193	2.51	3	0	0.00	0.00
H9590: LONGEVITY HEALTH PLAN OF ILLINOIS, INC.	596	20.13	12	0	0.00	0.00
H9615: MVP HEALTH PLAN, INC.	34,647	9.78	339	14	0.40	4.13
H9662: CIGNA HEALTHCARE OF CALIFORNIA, INC.	-	-	0	0	-	-
H9678: HEALTHFIRST INSURANCE COMPANY, INC.	527	0.00	0	0	0.00	-
H9725: CIGNA HEALTHCARE OF NORTH CAROLINA, INC.	16,791	8.10	136	7	0.42	5.15
H9869: PARTNERS HEALTH PLAN, INC.	1,732	0.00	0	0	0.00	-
H9884: DEVOTED HEALTH INSURANCE COMPANY	2,560	4.30	11	0	0.00	0.00
H9888: DEVOTED HEALTH INSURANCE COMPANY OF ALABAMA INC	400	2.50	1	0	0.00	0.00
H9904: CENTRAL MASS HEALTH, LLC	934	7.49	7	0	0.00	0.00
H9940: LONGEVITY HEALTH PLAN OF MASSACHUSETTS INC	-	-	0	0	-	-
H9942: LONGEVITY HEALTH PLAN OF NEW JERSEY INSURANCE CO	1,076	12.08	13	0	0.00	0.00
H9955: MOLINA HEALTHCARE OF OHIO, INC.	2,719	12.50	34	0	0.00	0.00
R0802: MARTIN'S POINT GENERATIONS ADVANTAGE, INC.	-	-	2	0	-	0.00
S5617: MEDCO CONTAINMENT LIFE AND MEDCO CONTAINMENT NY	-	-	2	0	-	0.00

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Region=03: PHILADELPHIA

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90091: UNITED MINE WORKERS OF AMERICA HLTH & RETIREMENT	42,730	0.66	28	5	0.12	17.86
H0523: AETNA HEALTH OF CALIFORNIA INC.	7,677	4.56	35	2	0.26	5.71
H0628: AETNA HEALTH OF OHIO INC.	53,827	6.41	345	6	0.11	1.74
H0738: AmeriHealth Caritas VIP Next, Inc.	100	0.00	0	0	0.00	-
H0819: SENIOR LIFE YORK, INC.	336	0.00	0	0	0.00	-
H1016: AVMED, INC.	18,197	2.42	44	4	0.22	9.09
H1109: AETNA HEALTH INC.(GA)	1,425	9.82	14	0	0.00	0.00
H1225: HOPKINS HEALTH ADVANTAGE, INC.	8,458	7.33	62	2	0.24	3.23
H1239: INNOVAGE VIRGINIA PACE-ROANOKE VALLEY, LLC	237	0.00	0	0	0.00	-
H1277: ALIGN SENIOR CARE, INC.	60	16.67	1	1	16.67	100.00
H1608: COVENTRY HEALTH AND LIFE INSURANCE COMPANY	113,248	4.64	526	24	0.21	4.56
H1609: AETNA HEALTH INC. (FL)	111,933	10.02	1,122	44	0.39	3.92
H1610: COVENTRY HEALTH CARE OF VIRGINIA, INC.	12,028	2.74	33	3	0.25	9.09
H1692: COVENTRY HEALTH CARE OF WEST VIRGINIA, INC.	17,148	11.78	202	6	0.35	2.97
H2056: AETNA BETTER HEALTH OF MICHIGAN INC.	13,009	3.77	49	0	0.00	0.00
H2064: GEISINGER COMMUNITY HEALTH SERVICES	391	0.00	0	0	0.00	-
H2109: THE JOHNS HOPKINS HEALTH SYSTEM CORPORATION	130	0.00	0	0	0.00	-
H2185: LIFEWORKS ADVANTAGE, LLC	460	0.00	0	0	0.00	-
H2293: SILVERSCRIPT INSURANCE COMPANY	80,648	4.46	360	8	0.10	2.22
H2386: APPALACHIAN AGENCY FOR SENIOR CITIZENS, INC.	112	0.00	0	0	0.00	-
H2400: SIGNATURE ADVANTAGE, LLC	930	169.89	158	0	0.00	0.00
H2537: SPIRITRUST LUTHERAN LIFE	78	0.00	0	0	0.00	-
H2563: OPTIMA HEALTH PLAN	24,256	9.48	230	24	0.99	10.43
H2663: COVENTRY HEALTH CARE OF MISSOURI, INC	73,584	5.67	417	13	0.18	3.12
H2825: MARY WASHINGTON HEALTH PLAN	3,380	9.47	32	0	0.00	0.00
H2937: SENIOR LIFE GREENSBURG, INC.	207	0.00	0	0	0.00	-
H2941: SENTARA LIFE CARE CORPORATION, INC	207	0.00	0	0	0.00	-
H2992: SENIORLIFE WASHINGTON, INC.	530	0.00	0	0	0.00	-
H3060: VIECARE BUTLER, LLC	153	0.00	0	0	0.00	-
H3146: AETNA BETTER HEALTH INC. (GA)	44,105	7.80	344	7	0.16	2.03
H3152: AETNA HEALTH INC. (NJ)	31,519	9.11	287	9	0.29	3.14

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H3192: AETNA HEALTH OF MICHIGAN INC.	34,047	9.02	307	10	0.29	3.26
H3219: ALLINA HEALTH AND AETNA INSURANCE COMPANY	19,111	5.34	102	18	0.94	17.65
H3239: AETNA BETTER HEALTH, INC. (LA)	19,992	12.00	240	9	0.45	3.75
H3274: ALIGN SENIOR CARE CALIFORNIA INC.	45	0.00	0	0	0.00	-
H3288: AETNA HEALTH AND LIFE INSURANCE COMPANY	61,977	11.08	687	45	0.73	6.55
H3312: AETNA HEALTH INC. (NY)	47,231	11.09	524	4	0.08	0.76
H3384: Highmark Western and Northeastern New York Inc.	46,558	1.80	84	0	0.00	0.00
H3473: INNOVAGE VIRGINIA PACE-CHARLOTTESVILLE, LLC	210	0.00	0	0	0.00	-
H3597: AETNA HEALTH INC. (ME)	17,578	2.96	52	4	0.23	7.69
H3672: THE HEALTH PLAN OF WEST VIRGINIA, INC.	8,557	1.64	14	1	0.12	7.14
H3748: AETNA BETTER HEALTH OF WASHINGTON, INC.	23,311	5.41	126	2	0.09	1.59
H3800: PROVIDER PARTNERS HEALTH PLAN OF ILLINOIS	1,353	26.61	36	14	10.35	38.89
H3890: HOPKINS HEALTH ADVANTAGE, INC.	6,201	5.00	31	2	0.32	6.45
H3907: UPMC HEALTH PLAN, INC.	149,102	10.66	1,589	32	0.21	2.01
H3908: TRINITY HEALTH LIFE PENNSYLVANIA, INC.	322	0.00	0	0	0.00	-
H3909: QCC INSURANCE COMPANY	28,109	7.61	214	1	0.04	0.47
H3916: HIGHMARK SENIOR HEALTH COMPANY	202,567	6.68	1,353	11	0.05	0.81
H3917: PITTSBURGH CARE PARTNERSHIP, INC.	756	0.00	0	0	0.00	-
H3918: LIVING INDEPENDENCE FOR THE ELDERLY PITTSBURGH I	520	0.00	0	0	0.00	-
H3919: Mercy LIFE	749	0.00	0	0	0.00	-
H3923: CAPITAL ADVANTAGE INSURANCE COMPANY	24,452	6.01	147	5	0.20	3.40
H3924: GEISINGER INDEMNITY INSURANCE COMPANY	43,398	1.11	48	4	0.09	8.33
H3925: PENNSYLVANIA PACE, INC.	223	0.00	0	0	0.00	-
H3928: AETNA HEALTH INC. (LA)	889	5.62	5	0	0.00	0.00
H3931: AETNA HEALTH INC. (PA)	63,454	4.90	311	9	0.14	2.89
H3952: KEYSTONE HEALTH PLAN EAST, INC.	80,481	7.65	616	14	0.17	2.27
H3954: GEISINGER HEALTH PLAN	56,545	1.11	63	3	0.05	4.76
H3957: HIGHMARK CHOICE COMPANY	59,164	5.61	332	1	0.02	0.30
H3959: AETNA HEALTH INC. (PA)	172,534	4.55	785	23	0.13	2.93
H3962: KEYSTONE HEALTH PLAN CENTRAL, INC.	9,828	5.90	58	1	0.10	1.72
H3991: CONCERTOHEALTH OF NORTHERN VIRGINIA, LLC	17	0.00	0	0	0.00	-
H4054: PROVIDER PARTNERS HEALTH PLAN OF TEXAS, INC.	1,795	22.28	40	9	5.01	22.50

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H4093: PROVIDER PARTNERS HEALTH PLAN OF PENNSYLVANIA, I	715	12.59	9	0	0.00	0.00
H4227: VISTA HEALTH PLAN, INC.	17,651	8.27	146	9	0.51	6.16
H4279: UPMC FOR YOU, INC	40,803	12.50	510	12	0.29	2.35
H4523: AETNA HEALTH INC. (TX)	12,010	15.65	188	5	0.42	2.66
H4711: COVENTRY HEALTH CARE OF NEBRASKA, INC.	15,200	14.47	220	8	0.53	3.64
H4739: SELECT HEALTH OF SOUTH CAROLINA, INC.	105	0.00	0	0	0.00	-
H4835: AETNA BETTER HEALTH OF OKLAHOMA INC.	7,877	12.70	100	5	0.63	5.00
H4906: C AND O EMPLOYEES' HOSPITAL ASSOCIATION	1,530	0.00	0	0	0.00	-
H4982: AETNA BETTER HEALTH OF CALIFORNIA INC.	21,361	5.90	126	9	0.42	7.14
H4999: LIFE Northwestern Pennsylvania, LLC	604	0.00	0	0	0.00	-
H5037: MOUNTAIN EMPIRE OLDER CITIZENS, INC.	89	0.00	0	0	0.00	-
H5106: HIGHMARK SENIOR SOLUTIONS COMPANY	12,661	6.08	77	1	0.08	1.30
H5302: AETNA HEALTH INC. (GA)	6,228	12.68	79	1	0.16	1.27
H5325: COVENTRY HEALTH CARE OF KANSAS, INC.	15,700	8.41	132	3	0.19	2.27
H5493: LIFE AT ST. FRANCIS HEALTHCARE, INC.	284	0.00	0	0	0.00	-
H5521: AETNA LIFE INSURANCE COMPANY	2,030,789	5.47	11,102	651	0.32	5.86
H5522: AETNA LIFE INSURANCE COMPANY	90,308	3.43	310	11	0.12	3.55
H5526: Highmark Western and Northeastern New York Inc.	25,375	1.93	49	0	0.00	0.00
H5533: UPMC HEALTH NETWORK, INC.	17,587	8.64	152	7	0.40	4.61
H5593: AETNA HEALTH OF IOWA INC.	3,786	9.77	37	0	0.00	0.00
H5793: AETNA HEALTH INC. (CT)	16,696	8.68	145	2	0.12	1.38
H5902: SENIOR LIFE ALTOONA, INC.	509	0.00	0	0	0.00	-
H5932: GATEWAY HEALTH PLAN, INC.	41,484	6.12	254	4	0.10	1.57
H5978: SENIOR LIFE LEHIGH VALLEY, INC.	487	0.00	0	0	0.00	-
H6067: CAREFIRST ADVANTAGE, INC.	3,373	18.68	63	0	0.00	0.00
H6188: VIECARE ARMSTRONG, LLC	89	0.00	0	0	0.00	-
H6378: AMERIHEALTH CARITAS FLORIDA INC	14	71.43	1	1	71.43	100.00
H6399: AETNA BETTER HEALTH INC. (NJ)	4,357	2.07	9	1	0.23	11.11
H6551: LIFE ST. MARY	240	0.00	0	0	0.00	-
H6832: ALIGN SENIOR CARE MI, LLC	554	5.42	3	0	0.00	0.00
H6959: ISNP VENTURES, LLC	508	0.00	0	0	0.00	-
H7123: UPMC HEALTH COVERAGE, INC.	776	20.62	16	1	1.29	6.25

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**TABLE 5A - 2023**  
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**Rate of Appeals During 2023, and Rate of Favorable Decisions per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H7149: AETNA HEALTH INC. (PA)	10,991	5.91	65	0	0.00	0.00
H7301: COVENTRY HEALTH CARE OF ILLINOIS, INC.	56,253	3.32	187	13	0.23	6.95
H7379: CAREFIRST ADVANTAGE PPO, INC.	5,852	1.71	10	0	0.00	0.00
H7660: VIECARE BEAVER, LLC	418	0.00	0	0	0.00	-
H8067: PROVIDER PARTNERS HEALTH PLAN, INC.	287	17.42	5	1	3.48	20.00
H8096: CENTRA HEALTH, INC.	283	0.00	0	0	0.00	-
H8166: HIGHMARK BCBSD, INC.	6,104	8.19	50	0	0.00	0.00
H8332: AETNA BETTER HEALTH OF KANSAS, INC.	12,741	10.12	129	2	0.16	1.55
H8597: AETNA BETTER HEALTH OF TEXAS INC.	12,905	23.25	300	4	0.31	1.33
H8604: THP INSURANCE COMPANY	848	1.18	1	0	0.00	0.00
H8614: MILFORD WELLNESS VILLAGE PACE	31	0.00	0	0	0.00	-
H8649: AETNA HEALTH OF UTAH INC	6,822	5.86	40	0	0.00	0.00
H8655: INNOVAGE VIRGINIA PACE II, LLC	491	0.00	0	0	0.00	-
H8854: CareFirst Advantage DSNP, Inc.	6,057	35.33	214	12	1.98	5.61
H9068: ALBRIGHT CARE SERVICES	174	0.00	0	0	0.00	-
H9153: WEST VIRGINIA SENIOR ADVANTAGE, INC.	862	13.92	12	2	2.32	16.67
H9191: PROVIDER PARTNERS HEALTH PLAN OF MISSOURI, INC.	1,405	15.66	22	5	3.56	22.73
H9207: HEALTH PARTNERS PLANS, INC.	13,304	6.09	81	2	0.15	2.47
H9306: ALTERWOOD ADVANTAGE, INC.	5,863	0.34	2	0	0.00	0.00
H9408: VIBRA HEALTH PLAN, INC.	-	-	8	0	-	0.00
H9412: GEISINGER QUALITY OPTIONS, INC.	-	-	0	0	-	-
H9431: FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	9,844	5.79	57	2	0.20	3.51
H9830: INNOVAGE PENNSYLVANIA LIFE, LLC	659	1.52	1	0	0.00	0.00
H9877: VIRGINIA PREMIER HEALTH PLAN, INC.	6,349	7.72	49	2	0.32	4.08
H9917: ALIGN SENIOR CARE FLORIDA, INC.	128	0.00	0	0	0.00	-
R6694: AETNA LIFE INSURANCE COMPANY	1,994	4.51	9	0	0.00	0.00
S3389: UPMC HEALTH BENEFITS, INC.	-	-	1	0	-	0.00

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**TABLE 5A - 2023**  
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**by Region and Managed Care Organization**

Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0104: BLUE CROSS AND BLUE SHIELD OF ALABAMA	106,233	1.56	166	3	0.03	1.81
H0105: Orangeburg Senior Helping Center, LLC	84	0.00	0	0	0.00	-
H0112: MORSE LIFE HOME CARE, INC.	728	0.00	0	0	0.00	-
H0154: VIVA HEALTH, INC.	54,214	4.22	229	7	0.13	3.06
H0839: VOANS SENIOR COMMUNITY CARE OF NORTH CAROLINA, I	151	0.00	0	0	0.00	-
H0982: SOLIS HEALTH PLANS, INC.	2,174	1.84	4	1	0.46	25.00
H1035: FLORIDA BLUE MEDICARE, INC.	90,095	6.87	619	24	0.27	3.88
H1043: FLORIDA PACE CENTERS, INC.	876	0.00	0	0	0.00	-
H1069: PCA HEALTH PLANS OF FLORIDA, INC.	-	-	1	0	-	0.00
H1074: PRUDENTIAL HLTH CARE PLAN, INC.	-	-	1	0	-	0.00
H1099: HEALTH FIRST HEALTH PLANS	34,039	8.87	302	9	0.26	2.98
H1347: PATRIUS HEALTH INC	226	0.00	0	0	0.00	-
H1357: CAROLINA SENIORCARE	134	0.00	0	0	0.00	-
H1500: LIFE ST. JOSEPH OF THE PINES, INC.	201	0.00	0	0	0.00	-
H1533: STAYWELL SENIOR CARE, INC.	82	0.00	0	0	0.00	-
H1723: ABSOLUTE TOTAL CARE, INC.	3,648	0.55	2	0	0.00	0.00
H1748: SONDER HEALTH PLANS, INC.	468	8.55	4	1	2.14	25.00
H1980: HOSPICE OF THE BLUEGRASS, INC	13	0.00	0	0	0.00	-
H2235: BAYCARE SELECT HEALTH PLANS, INC.	13,139	13.55	178	3	0.23	1.69
H2533: MOLINA HEALTHCARE OF SOUTH CAROLINA, INC.	3,605	8.88	32	1	0.28	3.13
H2624: CARE N' CARE INSURANCE COMPANY OF NORTH CAROLINA	1,225	8.16	10	0	0.00	0.00
H2962: ULTIMATE HEALTH PLANS, INC.	13,750	9.96	137	5	0.36	3.65
H3015: SHARED HEALTH MISSISSIPPI, INC.	2,531	5.14	13	3	1.19	23.08
H3259: VOLUNTEER STATE HEALTH PLAN	26,489	3.47	92	5	0.19	5.43
H3291: PRUITTHEALTH PREMIER, INC.	1,657	0.00	0	0	0.00	-
H3293: MMM OF FLORIDA, INC.	-	-	2	0	-	0.00
H3404: BLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA	26,525	4.71	125	8	0.30	6.40
H3430: SUNCOAST PACE, INC.	332	0.00	0	0	0.00	-
H3449: BLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA	80,672	4.45	359	8	0.10	2.23
H3777: EXPERIENCE HEALTH, INC.	4,544	8.14	37	0	0.00	0.00
H3942: ELDERHAUS INC.	96	0.00	0	0	0.00	-

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H4053: PRISMA HEALTH-UPSTATE	100	0.00	0	0	0.00	-
H4074: MERCY LIFE OF ALABAMA	169	0.00	0	0	0.00	-
H4091: SIMPRA ADVANTAGE, INC.	2,675	0.75	2	0	0.00	0.00
H4140: DOCTORS HEALTHCARE PLANS, INC.	11,332	13.85	157	8	0.71	5.10
H4203: PRISMA HEALTH-MIDLANDS	300	10.00	3	1	3.33	33.33
H4235: SENIOR TOTAL LIFE CARE, INC.	239	0.00	0	0	0.00	-
H4286: LEON HEALTH, INC.	39,346	2.57	101	1	0.03	0.99
H4326: PACE @ HOME, INC.	142	0.00	0	0	0.00	-
H4402: ALEXIAN BROTHERS COMMUNITY SERVICES	275	0.00	0	0	0.00	-
H4676: TROY HEALTH, INC.	2,379	1.68	4	0	0.00	0.00
H4714: PACE OF THE SOUTHERN PIEDMONT, INC.	180	0.00	0	0	0.00	-
H4863: TRH HEALTH INSURANCE COMPANY	515	5.83	3	1	1.94	33.33
H5434: BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.	68,754	8.12	558	18	0.26	3.23
H5934: HOPE HOSPICE AND COMMUNITY SERVICES, INC.	489	4.09	2	0	0.00	0.00
H5938: CAPITAL HEALTH PLAN	23,745	2.48	59	1	0.04	1.69
H6059: PACE OF GUILFORD AND ROCKINGHAM COUNTIES, INC.	209	0.00	0	0	0.00	-
H6345: PRUITTHEALTH PREMIER NORTH CAROLINA, LLC	680	1.47	1	0	0.00	0.00
H6351: LIBERTY ADVANTAGE, LLC	845	3.55	3	0	0.00	0.00
H6541: HORIZON-PACE, LLC	51	0.00	0	0	0.00	-
H6846: CAREPARTNERS REHABILITATION HOSPITAL, LLLP	196	0.00	0	0	0.00	-
H7165: BLUECROSS AND BLUESHIELD OF SOUTH CAROLINA	48	0.00	0	0	0.00	-
H7469: PACE PARTNERS OF NORTHEAST FLORIDA, INC.	110	0.00	0	0	0.00	-
H7917: BLUECROSS BLUESHIELD OF TENNESSEE, INC.	144,278	7.85	1,133	19	0.13	1.68
H8003: BLUECROSS AND BLUESHIELD OF SOUTH CAROLINA	20,719	3.28	68	1	0.05	1.47
H8213: SELECT HEALTH OF SOUTH CAROLINA, INC.	4,711	8.70	41	3	0.64	7.32
H9147: BLUE CROSS AND BLUE SHIELD OF NC SENIOR HEALTH	2,034	2.95	6	0	0.00	0.00
H9266: PIEDMONT HEALTH SERVICES, INC.	267	0.00	0	0	0.00	-
H9808: CARE N' CARE INSURANCE COMPANY OF NORTH CAROLINA	14,706	5.64	83	5	0.34	6.02
H9986: HPMP OF FLORIDA, INC.	909	103.41	94	2	2.20	2.13
R3332: BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.	24,979	7.25	181	5	0.20	2.76

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Region=05: CHICAGO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0022: BUCKEYE COMMUNITY HEALTH PLAN, INC.	14,116	1.49	21	0	0.00	0.00
H0192: AMERIHEALTH MICHIGAN, INC.	3,278	15.86	52	6	1.83	11.54
H0235: PACE OF NORTHEAST INDIANA, LLC	49	0.00	0	0	0.00	-
H0336: HUMANA HEALTH PLAN, INC.	18,086	9.95	180	13	0.72	7.22
H0390: PACE OF SOUTHWEST MICHIGAN, INC.	236	0.00	0	0	0.00	-
H0422: UCARE HEALTH, INC.	646	13.93	9	0	0.00	0.00
H0480: MERIDIAN HEALTH PLAN OF MICHIGAN, INC.	8,941	2.57	23	1	0.11	4.35
H0544: BLUE CROSS OF CALIFORNIA	121,076	2.30	278	5	0.04	1.80
H0838: UNIVERSAL CARE, INC.	75,556	2.02	153	10	0.13	6.54
H0907: AMERIGROUP IOWA, INC.	7,811	1.41	11	0	0.00	0.00
H0927: HEALTH CARE SERVICE CORPORATION	23,248	5.08	118	11	0.47	9.32
H1119: TSG GUARD, INC.	1,183	3.38	4	1	0.85	25.00
H1310: COMPREHENSIVE SENIOR CARE CORPORATION	569	0.00	0	0	0.00	-
H1423: AMERIGROUP OHIO, INC.	6,150	4.88	30	0	0.00	0.00
H1463: HEALTH ALLIANCE CONNECT, INC.	24,432	7.90	193	24	0.98	12.44
H1607: ANTHEM INSURANCE COMPANIES, INC.	15,822	2.91	46	0	0.00	0.00
H1732: HEALTHPLUS HP, LLC	35,459	1.58	56	1	0.03	1.79
H1737: HEALTH ALLIANCE - MIDWEST, INC.	678	8.85	6	0	0.00	0.00
H1846: MOUNT CARMEL HEALTH INSURANCE COMPANY	1,080	2.78	3	0	0.00	0.00
H1894: AMERIGROUP WASHINGTON, INC.	3,418	1.17	4	0	0.00	0.00
H1947: COMMUNITY CARE HEALTH PLAN OF LOUISIANA, INC.	3,301	2.73	9	0	0.00	0.00
H1977: UPPER PENINSULA HEALTH PLAN, LLC	4,852	7.01	34	5	1.03	14.71
H2034: COMMUNITY CARE HEALTH PLAN, INC.	529	1.89	1	0	0.00	0.00
H2288: BRIGHT HEALTH INSURANCE COMPANY OF NEW YORK	-	-	3	0	-	0.00
H2318: PACE SOUTHEAST MICHIGAN	1,546	0.00	0	0	0.00	-
H2320: PRIORITY HEALTH	150,428	6.99	1,051	35	0.23	3.33
H2322: ALLIANCE HEALTH AND LIFE INSURANCE COMPANY	11,260	3.02	34	0	0.00	0.00
H2334: CLEAR SPRING HEALTH (SC), INC.	16	0.00	0	0	0.00	-
H2354: HEALTH ALLIANCE PLAN OF MICHIGAN	70,524	2.51	177	5	0.07	2.82
H2416: PRIMEWEST RURAL MN HEALTH CARE ACCESS INITIATIVE	1,950	1.03	2	0	0.00	0.00
H2417: ITASCA MEDICAL CARE	371	0.00	0	0	0.00	-

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H2419: SOUTH COUNTRY HEALTH ALLIANCE	1,327	0.00	0	0	0.00	-
H2422: HEALTHPARTNERS, INC.	5,666	0.35	2	0	0.00	0.00
H2425: HMO Minnesota	9,770	0.82	8	1	0.10	12.50
H2456: UCARE MINNESOTA	17,096	2.98	51	1	0.06	1.96
H2459: UCARE MINNESOTA	107,211	4.42	474	12	0.11	2.53
H2461: BCBSM, Inc.	46,154	0.24	11	1	0.02	9.09
H2462: GROUP HEALTH PLAN, INC. (MN)	2,629	0.38	1	0	0.00	0.00
H2506: Aetna Better Health Premier Plan MMAI Inc.	18,034	4.82	87	18	1.00	20.69
H2531: UNITEDHEALTHCARE COMMUNITY PLAN OF OHIO, INC.	10,276	8.86	91	0	0.00	0.00
H2591: HEALTH ALLIANCE - MIDWEST, INC.	531	13.18	7	1	1.88	14.29
H2593: AMERIGROUP TEXAS, INC.	12,044	2.57	31	1	0.08	3.23
H2678: MORECARE, INC.	-	-	11	3	-	27.27
H2715: MOLINA HEALTHCARE OF ILLINOIS INC	66	30.30	2	0	0.00	0.00
H2835: THE CASCADE PACE, INC.	200	0.00	0	0	0.00	-
H2836: ANTHEM HEALTH PLANS, INC.	11,932	1.34	16	1	0.08	6.25
H2882: PACE CENTRAL MICHIGAN, INC.	189	0.00	0	0	0.00	-
H2926: PRIMEWEST RURAL MN HEALTH CARE ACCESS INITIATIVE	223	4.48	1	0	0.00	0.00
H2936: LIFECIRCLES	384	0.00	0	0	0.00	-
H3071: CLEAR SPRING HEALTH COMMUNITY CARE, INC.	1,240	10.48	13	1	0.81	7.69
H3240: AMERIGROUP NEW JERSEY, INC.	23,329	2.70	63	2	0.09	3.17
H3342: EMPIRE HEALTHCHOICE ASSURANCE, INC.	453	2.21	1	0	0.00	0.00
H3370: EMPIRE HEALTHCHOICE HMO, INC.	-	-	1	0	-	0.00
H3416: HEALTHPARTNERS UNITYPOINT HEALTH, INC.	9,832	1.93	19	1	0.10	5.26
H3419: PERENNIAL ADVANTAGE OF COLORADO, INC.	88	0.00	0	0	0.00	-
H3447: HEALTHKEEPERS, INC.	203,628	1.92	391	7	0.03	1.79
H3471: HEALTH ALLIANCE NORTHWEST HEALTH PLAN	12,685	4.57	58	8	0.63	13.79
H3522: REID HOSPITAL & HEALTH CARE SERVICES, INC.	44	0.00	0	0	0.00	-
H3536: MATTHEW THORNTON HEALTH PLAN, INC.	4,233	0.94	4	0	0.00	0.00
H3613: MCGREGOR PACE	524	0.00	0	0	0.00	-
H3653: PARAMOUNT CARE, INC.	14,581	16.94	247	15	1.03	6.07
H3655: COMMUNITY INSURANCE COMPANY	281,700	1.79	505	6	0.02	1.19
H3660: SUMMACARE INC.	23,397	10.90	255	3	0.13	1.18

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H3664: AULTCARE HEALTH INSURING CORPORATION	14,127	2.62	37	0	0.00	0.00
H3668: MOUNT CARMEL HEALTH PLAN, INC.	38,435	1.72	66	0	0.00	0.00
H3727: OH CHS SNP INC.	1,869	5.89	11	1	0.54	9.09
H3828: MOUNT CARMEL HEALTH PLAN OF IDAHO, INC.	24	0.00	0	0	0.00	-
H4003: MMM HEALTHCARE, LLC	181,808	4.09	743	20	0.11	2.69
H4004: MMM HEALTHCARE, LLC	115,724	3.92	454	13	0.11	2.86
H4036: ANTHEM INSURANCE COMPANIES, INC.	244,579	2.30	562	2	0.01	0.36
H4118: THE WASHTENAW PACE	274	0.00	0	0	0.00	-
H4161: BLUE CROSS OF CALIFORNIA PARTNERSHIP PLAN	38,322	0.97	37	0	0.00	0.00
H4256: PACE NORTH, INC.	160	0.00	0	0	0.00	-
H4346: HMO COLORADO, INC.	12,424	4.59	57	0	0.00	0.00
H4497: MEDICAL MUTUAL OF OHIO	9,864	2.53	25	1	0.10	4.00
H4624: ZING HEALTH OF MICHIGAN, INC.	1,884	10.08	19	5	2.65	26.32
H4709: BRIGHT HEALTH INSURANCE COMPANY OF FLORIDA	-	-	4	0	-	0.00
H4853: BRIGHT HEALTH COMPANY OF ARIZONA	-	-	9	0	-	0.00
H4875: PRIORITY HEALTH	79,020	8.85	699	41	0.52	5.87
H4882: HEALTHPARTNERS, INC.	41,113	1.29	53	3	0.07	5.66
H4909: ANTHEM INSURANCE COMPANIES, INC.	45,330	1.70	77	0	0.00	0.00
H5124: FRANCISCAN ACO, INC.	244	0.00	0	0	0.00	-
H5209: My Choice Wisconsin Health Plan, Inc.	1,939	26.30	51	6	3.09	11.76
H5212: COMMUNITY CARE, INC.	495	0.00	0	0	0.00	-
H5215: NETWORK HEALTH INSURANCE CORPORATION	69,598	9.63	670	47	0.68	7.01
H5232: PARAMOUNT INSURANCE COMPANY	-	-	0	0	-	-
H5252: NETWORK HEALTH PLAN OF WISCONSIN, INC.	-	-	1	0	-	0.00
H5262: QUARTZ HEALTH PLAN CORPORATION	29,735	5.58	166	6	0.20	3.61
H5263: NETWORK HEALTH PLAN	-	-	1	0	-	0.00
H5280: MOLINA HEALTHCARE OF OHIO, INC.	15,434	15.03	232	9	0.58	3.88
H5373: PARAMOUNT CARE OF INDIANA, INC.	12	0.00	0	0	0.00	-
H5422: BLUE CROSS BLUE SHIELD HEALTHCARE PLAN OF GEORGI	17,541	1.77	31	1	0.06	3.23
H5427: FREEDOM HEALTH, INC.	61,588	6.74	415	2	0.03	0.48
H5431: HEALTHSUN HEALTH PLANS, INC.	51,958	3.08	160	1	0.02	0.63
H5454: CLEAR SPRING HEALTH OF ILLINOIS, INC.	95	10.53	1	0	0.00	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H5471: SIMPLY HEALTHCARE PLANS, INC.	62,101	3.40	211	1	0.02	0.47
H5594: OPTIMUM HEALTHCARE, INC.	59,761	5.19	310	2	0.03	0.65
H5610: CARE RESOURCES	319	0.00	0	0	0.00	-
H5644: NETWORK HEALTH INSURANCE CORPORATION	-	-	0	0	-	-
H5649: CENTRAL HEALTH PLAN OF CALIFORNIA, INC.	49,693	2.72	135	8	0.16	5.93
H5703: SOUTH COUNTRY HEALTH ALLIANCE	496	0.00	0	0	0.00	-
H5746: AMERIGROUP COMMUNITY CARE OF NEW MEXICO, INC.	2,802	6.07	17	1	0.36	5.88
H5828: AMERIGROUP TENNESSEE, INC.	41,684	1.32	55	1	0.02	1.82
H5854: ANTHEM HEALTH PLANS, INC.	27,106	2.95	80	0	0.00	0.00
H5883: BLUE CARE NETWORK OF MICHIGAN	97,951	1.47	144	4	0.04	2.78
H5900: WELLMARK ADVANTAGE HEALTH PLAN, INC.	10,475	1.24	13	3	0.29	23.08
H5937: UCARE MINNESOTA	8,626	4.06	35	1	0.12	2.86
H5959: BCBSM, Inc.	162,965	3.10	505	33	0.20	6.53
H6078: Group Retiree Health Solutions, Inc.	11,033	1.99	22	0	0.00	0.00
H6080: MERIDIAN HEALTH PLAN OF ILLINOIS, INC.	18,606	1.45	27	3	0.16	11.11
H6142: UNION HEALTH SERVICES, INC.	1,776	0.00	0	0	0.00	-
H6202: NEXTBLUE OF NORTH DAKOTA INSURANCE COMPANY	8,507	1.76	15	4	0.47	26.67
H6306: FIRSTCAROLINACARE INSURANCE COMPANY	5,135	3.12	16	2	0.39	12.50
H6316: MISSOURI CARE, INCORPORATED	39	0.00	0	0	0.00	-
H6322: MCLAREN HEALTH PLAN, INC.	1,123	15.14	17	1	0.89	5.88
H6379: CLEAR SPRING HEALTH (CO), INC.	328	9.15	3	1	3.05	33.33
H6408: MOUNT CARMEL HEALTH PLAN OF CONNECTICUT INC	75	13.33	1	0	0.00	0.00
H6529: SOUTHEASTERN INDIANA HEALTH ORGANIZATION, INC.	631	12.68	8	0	0.00	0.00
H6672: CLEAR SPRING HEALTH (GA), INC.	123	8.13	1	0	0.00	0.00
H6723: MEDICAL MUTUAL OF OHIO	26,497	3.09	82	2	0.08	2.44
H6787: VOANS SENIOR COMMUNITY CARE OF MICHIGAN, INC.	196	0.00	0	0	0.00	-
H6874: ASPIRUS HEALTH PLAN, INC.	1,164	2.58	3	1	0.86	33.33
H6898: VERMONT BLUE ADVANTAGE, INC.	11,946	2.51	30	2	0.17	6.67
H6910: MOUNT CARMEL HEALTH PLAN OF IDAHO, INC.	1,871	2.67	5	1	0.53	20.00
H7093: COMMUNITY INSURANCE COMPANY	12,883	1.55	20	0	0.00	0.00
H7172: AETNA BETTER HEALTH INC. (OH)	15,116	8.80	133	21	1.39	15.79
H7220: INDIANA UNIVERSITY HEALTH PLANS NFP, INC.	18,901	9.26	175	5	0.26	2.86

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H7330: ZING HEALTH, INC.	2,049	6.34	13	0	0.00	0.00
H7522: MMM HEALTHCARE, LLC	747	1.34	1	0	0.00	0.00
H7598: GROUP HEALTH COOPERATIVE OF EAU CLAIRE	-	-	0	0	-	-
H7646: PHP MEDICARE	8,173	10.52	86	2	0.24	2.33
H7728: ANTHEM HEALTH PLANS OF NEW HAMPSHIRE, INC.	21,972	2.00	44	0	0.00	0.00
H7746: MDWISE, INC	41	0.00	0	0	0.00	-
H7778: UNITEDHEALTHCARE OF ILLINOIS, INC.	75	0.00	0	0	0.00	-
H7844: MOLINA HEALTHCARE OF MICHIGAN, INC.	12,553	7.09	89	5	0.40	5.62
H7853: BRIGHT HEALTH INSURANCE COMPANY	-	-	1	0	-	0.00
H8014: CLEAR SPRING HEALTH INSURANCE COMPANY	33	90.91	3	0	0.00	0.00
H8026: AETNA BETTER HEALTH OF MICHIGAN INC.	9,433	5.51	52	12	1.27	23.08
H8046: MOLINA HEALTHCARE OF ILLINOIS, INC.	18,261	8.05	147	9	0.49	6.12
H8064: FIRSTCAROLINACARE INSURANCE COMPANY	438	4.57	2	0	0.00	0.00
H8070: UCARE MINNESOTA	1,437	3.48	5	0	0.00	0.00
H8095: WELLMARK ADVANTAGE HEALTH PLAN, INC.	679	0.00	0	0	0.00	-
H8170: AMERICA'S 1ST CHOICE OF SOUTH CAROLINA, INC.	-	-	1	0	-	0.00
H8293: CLEAR SPRING HEALTH (VA), INC.	290	24.14	7	1	3.45	14.29
H8343: AMERIGROUP INSURANCE COMPANY	4,600	1.52	7	0	0.00	0.00
H8379: PRIORITY HEALTH CHOICE, INC.	10,836	12.83	139	9	0.83	6.47
H8432: EMPIRE HEALTHCHOICE HMO, INC.	38,084	3.05	116	0	0.00	0.00
H8452: CARESOURCE OHIO, INC.	18,708	4.01	75	1	0.05	1.33
H8552: ANTHEM BLUE CROSS LIFE AND HEALTH INS COMPANY	21,528	2.42	52	0	0.00	0.00
H8769: Center for Gerontology	216	0.00	0	0	0.00	-
H8783: UCARE HEALTH, INC.	2,201	4.09	9	1	0.45	11.11
H8797: PERENNIAL ADVANTAGE OF OHIO, INC.	551	7.26	4	0	0.00	0.00
H8849: AMERIGROUP INSURANCE COMPANY	74,395	2.47	184	4	0.05	2.17
H8998: MOUNT CARMEL HEALTH PLAN OF CONNECTICUT INC	28	0.00	0	0	0.00	-
H9042: SOUTHEASTERN INDIANA HEALTH ORGANIZATION, INC.	689	5.81	4	0	0.00	0.00
H9052: REGION VII AREA AGENCY ON AGING	46	0.00	0	0	0.00	-
H9065: AMH HEALTH, LLC	17,279	1.85	32	1	0.06	3.13
H9185: A&D CHARITABLE FOUNDATION, INC.	163	0.00	0	0	0.00	-
H9219: AMH HEALTH PLANS OF MAINE, INC.	875	0.00	0	0	0.00	-

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H9403: CLEAR SPRING HEALTH (SC), INC.	33	0.00	0	0	0.00	-
H9469: UNICARE LIFE AND HEALTH INSURANCE COMPANY	552	0.00	0	0	0.00	-
H9489: VERMONT BLUE ADVANTAGE, INC.	514	7.78	4	0	0.00	0.00
H9525: COMPCARE HEALTH SERVICES INSURANCE CORPORATION	119,863	2.33	279	3	0.03	1.08
H9572: BCBS OF MICHIGAN MUTUAL INSURANCE COMPANY	537,347	4.26	2,291	44	0.08	1.92
H9589: CLEAR SPRING HEALTH (GA), INC.	52	0.00	0	0	0.00	-
H9712: HAP EMPOWERED HEALTH PLAN, INC.	4,690	0.21	1	1	0.21	100.00
H9827: MOUNT CARMEL HEALTH PLAN OF NEW YORK, INC.	237	8.44	2	0	0.00	0.00
H9828: APEX HEALTH, INC.	194	0.00	0	0	0.00	-
H9834: QUARTZ HEALTH PLAN MN CORPORATION	3,534	3.40	12	0	0.00	0.00
H9842: SAINT JOSEPH PACE	145	0.00	0	0	0.00	-
R4487: ANTHEM INSURANCE COMPANIES, INC.	12,561	1.99	25	0	0.00	0.00
R5941: ANTHEM INSURANCE COMPANIES, INC.	11,000	0.82	9	0	0.00	0.00

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Region=06: DALLAS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0029: COORDINATED CARE OF WASHINGTON, INC.	-	-	0	0	-	-
H0062: SUPERIOR HEALTHPLAN, INC.	-	-	0	0	-	-
H0074: WELLCARE OF MISSISSIPPI, INC.	1,841	0.54	1	0	0.00	0.00
H0088: WELLCARE HEALTH INSURANCE OF NEW YORK, INC.	1,938	2.06	4	0	0.00	0.00
H0111: WELLCARE OF GEORGIA, INC.	11,907	2.10	25	2	0.17	8.00
H0174: WELLCARE OF TEXAS, INC.	78,273	5.44	426	3	0.04	0.70
H0270: WELLCARE HEALTH INSURANCE COMPANY OF AMERICA	1,002	2.99	3	0	0.00	0.00
H0332: KS PLAN ADMINISTRATORS, LLC	48,531	11.93	579	1	0.02	0.17
H0351: HEALTH NET OF ARIZONA, INC.	20,055	1.05	21	0	0.00	0.00
H0482: CENTENE VENTURE COMPANY MICHIGAN	3,007	4.32	13	0	0.00	0.00
H0562: HEALTH NET OF CALIFORNIA, INC.	110,922	0.90	100	5	0.05	5.00
H0712: WELLCARE OF CONNECTICUT, INC.	8,027	6.73	54	0	0.00	0.00
H0724: BUCKEYE HEALTH PLAN COMMUNITY SOLUTIONS, Inc.	1,990	0.50	1	0	0.00	0.00
H0908: BUCKEYE COMMUNITY HEALTH PLAN, INC.	10,762	1.12	12	0	0.00	0.00
H0913: WELLCARE HEALTH PLANS OF NEW JERSEY, INC.	15,676	3.44	54	2	0.13	3.70
H0969: WELLCARE HEALTH INSURANCE COMPANY OF NEW HAMPSHI	3,926	0.76	3	0	0.00	0.00
H1032: Sunshine State Health Plan, Inc.	116,936	3.96	463	15	0.13	3.24
H1112: WELLCARE OF GEORGIA, INC.	46,600	3.73	174	8	0.17	4.60
H1189: CHRISTUS HEALTH PLAN	4,574	3.50	16	3	0.66	18.75
H1215: NEBRASKA TOTAL CARE, INC.	2,829	1.77	5	1	0.35	20.00
H1248: LOUISIANA HEALTH SERVICE & INDEMNITY COMPANY	8,491	1.53	13	1	0.12	7.69
H1353: WELLCARE OF WASHINGTON, INC.	8,394	4.17	35	0	0.00	0.00
H1395: NEBRASKA TOTAL CARE, INC.	2,414	2.07	5	1	0.41	20.00
H1416: HARMONY HEALTH PLAN, INC.	73,482	2.42	178	6	0.08	3.37
H1436: ABSOLUTE TOTAL CARE, INC.	-	-	2	0	-	0.00
H1587: ARKANSAS SUPERIOR SELECT, INC.	1,487	8.74	13	0	0.00	0.00
H1664: HOME STATE HEALTH PLAN, INC.	3,259	1.23	4	0	0.00	0.00
H1774: CENTENE VENTURE COMPANY INDIANA, INC.	961	2.08	2	0	0.00	0.00
H1787: SANFORD HEALTH PLAN	299	0.00	0	0	0.00	-
H1848: WELLCARE OF ALABAMA, INC.	1,956	1.02	2	0	0.00	0.00
H1862: WELLCARE HEALTH PLANS OF VERMONT, INC.	888	2.25	2	0	0.00	0.00

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H1914: WELLCARE HEALTH INSURANCE OF CONNECTICUT, INC.	6,451	2.33	15	0	0.00	0.00
H1994: SELECTHEALTH, INC.	46,853	3.86	181	8	0.17	4.42
H2032: Baylor Scott & White Insurance Company	2,569	11.29	29	15	5.84	51.72
H2117: MERIDIAN HEALTH PLAN OF MICHIGAN, INC.	9,743	3.90	38	2	0.21	5.26
H2128: CELTIC INSURANCE COMPANY	3,495	0.86	3	0	0.00	0.00
H2134: WESTERN SKY COMMUNITY CARE, INC.	8,764	1.37	12	0	0.00	0.00
H2162: WELLCARE OF NEW HAMPSHIRE, INC.	1,152	1.74	2	0	0.00	0.00
H2165: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	-	-	1	0	-	0.00
H2171: CARE N' CARE INSURANCE COMPANY, INC.	2,396	3.34	8	1	0.42	12.50
H2174: TRILLIUM COMMUNITY HEALTH PLAN, INC.	1,396	1.43	2	0	0.00	0.00
H2246: SELECTHEALTH, INC.	2,005	1.50	3	0	0.00	0.00
H2392: KANSAS SUPERIOR SELECT, INC.	749	1.34	1	0	0.00	0.00
H2491: WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	23,297	3.22	75	3	0.13	4.00
H2722: VANTAGE HEALTH PLAN OF ARKANSAS, INC.	878	10.25	9	0	0.00	0.00
H2775: AMERICAN PROGRESSIVE LIFE & HLTH INS COMPANY OF	110,379	2.34	258	14	0.13	5.43
H2816: AMERICAN PROGRESSIVE LIFE & HLTH INS COMPANY OF	3,133	0.32	1	0	0.00	0.00
H2853: CENTENE VENTURE COMPANY TENNESSEE	1,267	2.37	3	0	0.00	0.00
H2915: PENNSYLVANIA HEALTH & WELLNESS, INC.	12,048	2.08	25	0	0.00	0.00
H2960: HOMETOWN HEALTH PLAN, INC.	18,803	11.33	213	3	0.16	1.41
H3047: WELLCARE HEALTH INSURANCE COMPANY OF LOUISIANA	2,580	0.78	2	0	0.00	0.00
H3186: SANFORD HEALTH PLAN OF MINNESOTA	468	6.41	3	1	2.14	33.33
H3204: PRESBYTERIAN HEALTH PLAN	56,729	6.49	368	17	0.30	4.62
H3206: PRESBYTERIAN INSURANCE COMPANY, INC.	1,473	14.26	21	3	2.04	14.29
H3328: THE NEW YORK STATE CATHOLIC HEALTH PLAN, INC.	-	-	2	0	-	0.00
H3333: AMERICAN PROGRESSIVE LIFE & HLTH INS COMPANY OF	-	-	1	0	-	0.00
H3467: PROCARE ADVANTAGE, LLC	735	4.08	3	0	0.00	0.00
H3499: COORDINATED CARE CORPORATION	5,291	1.51	8	0	0.00	0.00
H3554: USABLE PPO INSURANCE COMPANY	6,903	20.57	142	13	1.88	9.15
H3561: HEALTH NET COMMUNITY SOLUTIONS, INC.	6,952	1.29	9	1	0.14	11.11
H3708: OKLAHOMA SUPERIOR SELECT, INC.	270	3.70	1	0	0.00	0.00
H3755: COMMUNITYCARE GOVERNMENT PROGRAMS, INC.	32,929	4.83	159	5	0.15	3.14
H3945: CIGNA HEALTH AND LIFE INSURANCE COMPANY	-	-	2	0	-	0.00

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H3975: WELLCARE HEALTH INSURANCE COMPANY OF KENTUCKY, I	3,706	1.08	4	2	0.54	50.00
H4073: WELLCARE HEALTH INSURANCE OF NORTH CAROLINA, INC	5,564	6.47	36	0	0.00	0.00
H4142: CHEROKEE NATION COMPREHENSIVE CARE AGENCY	182	0.00	0	0	0.00	-
H4198: COMMUNITYCARE GOVERNMENT PROGRAMS, INC.	237	0.00	0	0	0.00	-
H4213: USABLE MUTUAL INSURANCE COMPANY	2,622	11.06	29	1	0.38	3.45
H4232: AMERICAN HEALTH PLAN OF UT, INC.	332	3.01	1	0	0.00	0.00
H4277: CommunityCare Life & Health Insurance Co.	37	0.00	0	0	0.00	-
H4304: UNIVERSITY OF UTAH HEALTH INSURANCE PLANS	1,500	5.33	8	2	1.33	25.00
H4305: TOTAL LIFE HEALTHCARE	313	0.00	0	0	0.00	-
H4343: CENTENE VENTURE COMPANY ALABAMA HEALTH PLAN, INC	1,125	2.67	3	0	0.00	0.00
H4490: AMERICAN HEALTH PLAN OF MISSOURI, INC.	468	4.27	2	0	0.00	0.00
H4506: SELECTCARE OF TEXAS, INC.	32,104	2.77	89	2	0.06	2.25
H4517: AMARILLO MULTISVC CTR FR THE AGING INC	131	0.00	0	0	0.00	-
H4518: BIENVIVIR SENIOR HEALTH SERVICES	801	1.25	1	0	0.00	0.00
H4519: XL HEALTH, INC.	-	-	1	0	-	0.00
H4528: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	-	-	1	0	-	0.00
H4537: WELLCARE HEALTH INSURANCE COMPANY OF OKLAHOMA, I	536	0.00	0	0	0.00	-
H4556: CONSOLIDATED ASSOC OF RAILROAD EMPLOYEES HC	1,253	0.00	0	0	0.00	-
H4699: WELLCARE HEALTH PLANS OF RHODE ISLAND, INC.	1,571	1.91	3	0	0.00	0.00
H4847: WELLCARE OF SOUTH CAROLINA, INC.	9,563	3.14	30	0	0.00	0.00
H4868: NEW YORK QUALITY HEALTHCARE CORPORATION	56,637	4.06	230	5	0.09	2.17
H4943: Scott & White Care Plans	149	0.00	0	0	0.00	-
H5015: TEXAS INDEPENDENCE HEALTH PLAN, INC.	2,034	7.37	15	3	1.47	20.00
H5087: WELLCARE OF CALIFORNIA, INC.	70,361	1.14	80	1	0.01	1.25
H5117: LOUISIANA HEALTHCARE CONNECTIONS, INC.	279	3.58	1	0	0.00	0.00
H5167: ROCKY MOUNTAIN HEALTH CARE SERVICES	877	2.28	2	1	1.14	50.00
H5190: SUNSHINE STATE HEALTH PLAN, INC.	-	-	0	0	-	-
H5199: WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	9,972	3.21	32	2	0.20	6.25
H5294: SUPERIOR HEALTHPLAN, INC.	29,135	1.89	55	0	0.00	0.00
H5398: CENTENE VENTURE COMPANY KANSAS	1,131	7.07	8	0	0.00	0.00
H5430: ONE CARE BY CARE1ST HEALTH PLAN OF ARIZONA, INC.	-	-	1	0	-	0.00
H5439: HEALTH NET LIFE INSURANCE COMPANY	14,213	1.48	21	0	0.00	0.00

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H5447: COMMUNITY FIRST HEALTH PLANS, INC.	29	0.00	0	0	0.00	-
H5475: MERIDIAN HEALTH PLAN OF MICHIGAN, INC.	34,281	5.78	198	6	0.18	3.03
H5576: VANTAGE HEALTH PLAN, INC.	17,982	5.73	103	2	0.11	1.94
H5590: Bridgeway Health Solutions of Arizona, Inc.	22,208	1.31	29	0	0.00	0.00
H5599: NEW YORK QUALITY HEALTHCARE CORPORATION	56,302	7.25	408	61	1.08	14.95
H5608: DENVER HEALTH MEDICAL PLAN, INC.	5,311	2.07	11	1	0.19	9.09
H5656: SELECTCARE HEALTH PLANS, INC.	-	-	1	0	-	0.00
H5779: MERIDIAN HEALTH PLAN OF ILLINOIS, INC.	11,962	4.60	55	0	0.00	0.00
H5965: WELLCARE HEALTH INSURANCE COMPANY OF WASHINGTON	1,281	0.78	1	0	0.00	0.00
H6158: USABLE HMO, INC.	11,554	26.05	301	28	2.42	9.30
H6193: WELLCARE HEALTH PLANS OF MASSACHUSETTS, INC.	2,177	4.13	9	0	0.00	0.00
H6328: CARE N' CARE INSURANCE COMPANY, INC.	8,638	5.33	46	8	0.93	17.39
H6348: COORDINATED CARE CORPORATION	1,826	0.55	1	0	0.00	0.00
H6439: WELLCARE HEALTH PLANS OF ARIZONA, INC.	-	-	3	0	-	0.00
H6446: SILVERSUMMIT HEALTHPLAN, INC.	3,400	1.76	6	0	0.00	0.00
H6453: HMO LOUISIANA, INC.	15,420	6.68	103	3	0.19	2.91
H6550: SUNFLOWER STATE HEALTH PLAN, INC.	2,549	2.35	6	0	0.00	0.00
H6594: WELLCARE HEALTH PLANS OF VERMONT, INC.	3,044	0.99	3	0	0.00	0.00
H6605: WELLCARE HEALTH INSURANCE OF HAWAII, INC.	1,995	0.50	1	0	0.00	0.00
H6652: AMERICAN HEALTH PLAN OF FL, INC.	-	-	0	0	-	-
H6678: CENTENE VENTURE INSURANCE COMPANY TEXAS	2,207	1.81	4	0	0.00	0.00
H6713: WELLCARE OF ILLINOIS, INC.	14,238	1.83	26	0	0.00	0.00
H6765: AMERICAN HEALTH PLAN OF IOWA INC	699	0.00	0	0	0.00	-
H6815: HEALTH NET HEALTH PLAN OF OREGON, INC.	18,683	0.75	14	1	0.05	7.14
H6830: CENTENE VENTURE COMPANY KANSAS	519	3.85	2	0	0.00	0.00
H6870: SUPERIOR HEALTHPLAN, INC.	7,904	1.77	14	0	0.00	0.00
H6891: AMERICAN HEALTH PLAN OF TX, INC.	620	0.00	0	0	0.00	-
H6941: LIFE PACE	218	0.00	0	0	0.00	-
H6972: HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, IN	-	-	3	1	-	33.33
H6975: WELLCARE OF ALABAMA, INC.	1,795	6.69	12	0	0.00	0.00
H7114: VALIR PACE	286	6.99	2	0	0.00	0.00
H7163: VANTAGE HEALTH PLAN OF MISSISSIPPI, INC.	410	12.20	5	0	0.00	0.00

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2023 divided by the mid-year enrollment, times 1,000.



**TABLE 5A - 2023**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2023, and Rate of Favorable Decisions per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H7169: BUCKEYE HEALTH PLAN COMMUNITY SOLUTIONS, INC.	2,081	0.96	2	0	0.00	0.00
H7175: WELLCARE HEALTH INSURANCE OF NORTH CAROLINA, INC	9,323	1.50	14	1	0.11	7.14
H7195: NORTHLAND PACE PROGRAM	177	0.00	0	0	0.00	-
H7323: WELLCARE NATIONAL HEALTH INSURANCE COMPANY	4,897	2.65	13	0	0.00	0.00
H7326: WELLCARE OF SOUTH CAROLINA, INC.	19,853	0.96	19	0	0.00	0.00
H7360: HEALTH NET OF CALIFORNIA, INC.	1,121	2.68	3	1	0.89	33.33
H7399: CENTENE VENTURE COMPANY ILLINOIS	1,664	2.40	4	1	0.60	25.00
H7511: GOOD SAMARITAN INSURANCE PLAN OF NEBRASKA, INC.	508	0.00	0	0	0.00	-
H7512: CENTENE VENTURE COMPANY MICHIGAN	1,326	3.02	4	0	0.00	0.00
H7518: WELLCARE OF MISSOURI HEALTH INSURANCE COMPANY, I	3,035	0.33	1	0	0.00	0.00
H7556: CENTENE VENTURE COMPANY ALABAMA HEALTH PLAN, INC	216	0.00	0	0	0.00	-
H7779: AMERICAN HEALTH PLAN, INC.	766	0.00	0	0	0.00	-
H7833: UNITEDHEALTHCARE COMMUNITY PLAN OF TEXAS, L.L.C.	3,780	1.85	7	0	0.00	0.00
H7925: CENTENE VENTURE COMPANY INDIANA, INC.	1,351	3.70	5	0	0.00	0.00
H8093: GEORGIA ASSURANCE, INC.	1,467	1.36	2	0	0.00	0.00
H8121: CENTENE VENTURE COMPANY TENNESSEE	568	3.52	2	0	0.00	0.00
H8142: SCOTT AND WHITE HEALTH PLAN	26,466	17.65	467	16	0.60	3.43
H8189: MANAGED HEALTH SERVICES INSURANCE CORP.	3,077	4.55	14	0	0.00	0.00
H8197: MOLINA HEALTHCARE OF TEXAS, INC.	11,074	10.20	113	11	0.99	9.73
H8225: CENTENE VENTURE COMPANY FLORIDA	2,000	3.00	6	0	0.00	0.00
H8385: SANFORD HEALTH PLAN	2,242	0.89	2	0	0.00	0.00
H8423: MOLINA HEALTHCARE OF TEXAS, INC.	-	-	1	0	-	0.00
H8458: SILVERSUMMIT HEALTHPLAN, INC.	590	0.00	0	0	0.00	-
H8492: DIGNITY CARE CORPORATION	214	4.67	1	0	0.00	0.00
H8553: WELLCARE HEALTH INSURANCE OF THE SOUTHWEST, INC.	1,634	1.22	2	0	0.00	0.00
H8711: WELLCARE HEALTH INSURANCE COMPANY OF NEW JERSEY	102	49.02	5	0	0.00	0.00
H8786: AMERIGROUP TEXAS, INC.	9,158	3.39	31	0	0.00	0.00
H8967: SANFORD HEALTH PLAN	238	4.20	1	0	0.00	0.00
H9258: WELLCARE HEALTH PLANS OF RHODE ISLAND, INC.	300	0.00	0	0	0.00	-
H9276: SUNSHINE HEALTH COMMUNITY SOLUTIONS, INC.	-	-	0	0	-	-
H9335: WELLCARE HEALTH PLANS OF MISSOURI, INC.	900	3.33	3	0	0.00	0.00
H9357: CENTENE VENTURE INSURANCE COMPANY TEXAS	1,338	5.98	8	0	0.00	0.00

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**TABLE 5A - 2023**  
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H9364: WELLCARE OF MAINE, INC.	7,880	4.70	37	0	0.00	0.00
H9387: SUNFLOWER STATE HEALTH PLAN, INC.	1,181	1.69	2	0	0.00	0.00
H9428: WELLCARE HEALTH INSURANCE OF TENNESSEE, INC.	1,529	3.92	6	0	0.00	0.00
H9455: HEALTH CHOICE UTAH, INC.	844	1.18	1	0	0.00	0.00
H9630: ARKANSAS HEALTH AND WELLNESS HEALTH PLAN, INC	18,175	1.10	20	1	0.06	5.00
H9649: HOPEWEST	111	0.00	0	0	0.00	-
H9699: HMO PARTNERS, INC.	1,893	29.05	55	7	3.70	12.73
H9730: WELLCARE HEALTH INSURANCE COMPANY OF KENTUCKY, I	45,140	4.67	211	5	0.11	2.37
H9761: WELLCARE HEALTH PLANS OF MASSACHUSETTS, INC.	6,415	1.09	7	2	0.31	28.57
H9811: MAGNOLIA HEALTH PLAN, INC.	631	0.00	0	0	0.00	-
H9826: COMMUNITY HEALTH CHOICE TEXAS, INC.	256	27.34	7	0	0.00	0.00
H9900: WELLCARE OF OKLAHOMA, INC.	2,337	2.57	6	1	0.43	16.67
H9909: AMERICAN HEALTH PLAN OF MS, INC.	553	1.81	1	0	0.00	0.00
H9976: WESTERN SKY COMMUNITY CARE, INC.	1,507	1.33	2	0	0.00	0.00
S7694: ELIXIR INSURANCE COMPANY	-	-	1	0	-	0.00

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**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2023, and Rate of Favorable Decisions per 1,000 Members**  
**by Region and Managed Care Organization**

**Region=07: KANSAS CITY**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2023</b>	<b>Recons Favorable</b>	<b>Rate Favorable per 1,000 Members</b>	<b>Percent Recons Favorable</b>
H0028: CHA HMO, INC.	379,366	9.26	3,514	100	0.26	2.85
H0216: PACE IOWA	392	0.00	0	0	0.00	-
H0292: HUMANA HEALTH PLAN OF OHIO, INC.	10,031	16.85	169	0	0.00	0.00
H0473: HUMANA INSURANCE COMPANY OF KENTUCKY	55,702	12.30	685	19	0.34	2.77
H0783: HUMANA BENEFIT PLAN OF TEXAS, INC.	852	9.39	8	0	0.00	0.00
H0798: MEDICA COMMUNITY HEALTH PLAN	141	35.46	5	0	0.00	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	202,431	3.91	791	9	0.04	1.14
H1036: HUMANA MEDICAL PLAN, INC.	594,835	8.78	5,221	116	0.20	2.22
H1352: BLUE-ADVANTAGE PLUS OF KANSAS CITY, INC.	3,975	25.16	100	5	1.26	5.00
H1406: HUMANA HEALTH PLAN, INC.	-	-	2	1	-	50.00
H1468: HUMANA BENEFIT PLAN OF ILLINOIS, INC.	126,295	6.58	831	17	0.13	2.05
H1651: MEDICAL ASSOCIATES HEALTH PLAN, INC.	14,995	1.13	17	1	0.07	5.88
H1714: VIA CHRISTI HEALTHCARE OUTREACH FOR ELDERLY, INC.	243	0.00	0	0	0.00	-
H1716: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00
H1951: HUMANA HEALTH BENEFIT PLAN OF LOUISIANA, INC.	190,750	9.93	1,894	38	0.20	2.01
H2029: HUMANA INSURANCE OF PUERTO RICO, INC.	766	5.22	4	0	0.00	0.00
H2237: INDEPENDENT CARE HEALTH PLAN	9,483	5.69	54	5	0.53	9.26
H2450: MEDICA INSURANCE COMPANY	104,069	0.87	91	1	0.01	1.10
H2458: MEDICA HEALTH PLANS	10,024	3.29	33	4	0.40	12.12
H2463: HUMANA HEALTH PLAN OF TEXAS, INC.	2,726	4.40	12	0	0.00	0.00
H2486: HUMANA MEDICAL PLAN OF UTAH, INC.	17,137	7.70	132	5	0.29	3.79
H2610: ESSENCE HEALTHCARE, INC.	55,177	10.33	570	34	0.62	5.96
H2942: COX HEALTH SYSTEMS HMO INC	3,934	8.90	35	4	1.02	11.43
H2944: HUMANA INSURANCE COMPANY	1,233	12.98	16	2	1.62	12.50
H2986: Essence Healthcare of California, Inc.	5,688	13.36	76	1	0.18	1.32
H3170: SAPPHIRE EDGE, INC.	774	2.58	2	0	0.00	0.00
H3189: ESSENCE HEALTHCARE OF OHIO, INC.	71	14.08	1	0	0.00	0.00
H3533: HUMANA HEALTH COMPANY OF NEW YORK, INC.	40,154	28.71	1,153	17	0.42	1.47
H3632: MEDICA COMMUNITY HEALTH PLAN	506	0.00	0	0	0.00	-
H4007: HUMANA HEALTH PLANS OF PUERTO RICO, INC.	24,547	0.90	22	1	0.04	4.55
H4141: HUMANA EMPLOYERS HEALTH PLAN OF GEORGIA, INC.	94,643	8.30	786	23	0.24	2.93

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H4145: HUMANA REGIONAL HEALTH PLAN, INC.	-	-	1	0	-	0.00
H4172: NHC ADVANTAGE, LLC	1,186	0.84	1	0	0.00	0.00
H4461: CARITEN HEALTH PLAN INC.	164,774	7.62	1,255	32	0.19	2.55
H4606: HUMANA INSURANCE COMPANY	-	-	1	1	-	100.00
H4620: ESSENCE HEALTHCARE OF OHIO, INC.	13	0.00	0	0	0.00	-
H4623: HUMANA REGIONAL HEALTH PLAN, INC.	18,646	4.50	84	0	0.00	0.00
H5085: COMMUNITY PACE AT HOME, INC	91	0.00	0	0	0.00	-
H5178: HUMANA HEALTH PLAN, INC.	-	-	0	0	-	-
H5216: HUMANA INSURANCE COMPANY	2,320,533	7.49	17,375	657	0.28	3.78
H5256: MEDICAL ASSOCIATES CLINIC HEALTH PLAN	3,740	0.27	1	0	0.00	0.00
H5264: DEAN HEALTH PLAN, INC.	13,584	13.77	187	5	0.37	2.67
H5372: ESSENCE HEALTHCARE OF GEORGIA, INC.	65	30.77	2	0	0.00	0.00
H5377: HUMANA MEDICAL PLAN OF PENNSYLVANIA, INC.	4,228	3.31	14	1	0.24	7.14
H5415: HUMANA HEALTH INSURANCE COMPANY OF FLORIDA, INC.	-	-	5	0	-	0.00
H5525: HUMANA BENEFIT PLAN OF ILLINOIS, INC.	178,479	7.52	1,343	46	0.26	3.43
H5619: ARCADIAN HEALTH PLAN, INC.	496,817	7.69	3,819	160	0.32	4.19
H5822: MIDLAND CARE CONNECTION	432	0.00	0	0	0.00	-
H5970: HUMANA INSURANCE COMPANY OF NEW YORK	107,636	9.11	981	41	0.38	4.18
H6154: MEDICA HEALTH PLANS	1,454	1.38	2	0	0.00	0.00
H6200: ESSENCE HEALTHCARE PPO, INC.	1,048	5.73	6	0	0.00	0.00
H6502: MISSOURI VALLEY LIFE AND HEALTH INSURANCE COMPAN	27,777	18.29	508	61	2.20	12.01
H6609: HUMANA INSURANCE COMPANY	-	-	3	0	-	0.00
H6622: HUMANA WI HEALTH ORGANIZATION INSURANCE CORP	408,798	7.70	3,148	81	0.20	2.57
H7003: PACE NEBRASKA	184	0.00	0	0	0.00	-
H7063: BLUECROSS BLUESHIELD KANSAS SOLUTIONS, INC.	3,814	4.20	16	2	0.52	12.50
H7284: HUMANA HEALTH INSURANCE COMPANY OF FLORIDA, INC.	36,612	8.63	316	9	0.25	2.85
H7617: EMPHESYS INSURANCE COMPANY	10,653	5.82	62	2	0.19	3.23
H7621: HUMANA HEALTH PLAN OF CALIFORNIA, INC.	8,262	11.50	95	2	0.24	2.11
H7831: PRIME ACQUISITIONS, LLC	39	0.00	0	0	0.00	-
H8019: SSM HEALTH PLAN	706	46.74	33	3	4.25	9.09
H8087: HUMANADENTAL INSURANCE COMPANY	65,403	8.29	542	34	0.52	6.27
H8145: HUMANA INSURANCE COMPANY	24,692	6.56	162	8	0.32	4.94

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**TABLE 5A - 2023**  
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H8181: SAPPHIRE EDGE, INC.	6,599	1.97	13	0	0.00	0.00
H8229: ESSENCE HEALTHCARE OF GEORGIA, INC.	22	0.00	0	0	0.00	-
H8424: SIOUXLAND PACE, INC.	222	0.00	0	0	0.00	-
H8889: MEDICA HEALTH PLANS	30,589	3.56	109	4	0.13	3.67
H8908: HUMANA MEDICAL PLAN OF MICHIGAN, INC.	36,746	11.81	434	8	0.22	1.84
H9070: COMPBENEFITS INSURANCE COMPANY	22,996	6.61	152	3	0.13	1.97
H9096: DEAN HEALTH PLAN, INC.	10,717	24.73	265	11	1.03	4.15
H9438: BLUESTEM PACE, INC.	95	0.00	0	0	0.00	-
H9952: MEDICA HEALTH PLANS	1,978	4.55	9	0	0.00	0.00
R0110: HUMANA INSURANCE COMPANY	12,543	7.18	90	5	0.40	5.56
R0865: HUMANA INSURANCE COMPANY	9,524	5.98	57	3	0.31	5.26
R0923: HUMANA INSURANCE COMPANY	3,194	9.08	29	0	0.00	0.00
R1390: HUMANA INSURANCE COMPANY	27,842	7.22	201	14	0.50	6.97
R1532: HUMANA INSURANCE COMPANY	4,700	8.72	41	3	0.64	7.32
R3392: HUMANA INSURANCE COMPANY	10,393	7.70	80	1	0.10	1.25
R3887: HUMANA INSURANCE COMPANY	4,187	5.97	25	2	0.48	8.00
R4182: HUMANA INSURANCE COMPANY	20,857	10.45	218	6	0.29	2.75
R4845: HUMANA INSURANCE COMPANY	6,353	10.55	67	5	0.79	7.46
R5361: HUMANA INSURANCE COMPANY	9,470	6.12	58	3	0.32	5.17
R5495: HUMANA INSURANCE COMPANY	2,708	6.28	17	0	0.00	0.00
R5826: HUMANA INSURANCE COMPANY	9,541	9.96	95	3	0.31	3.16
R7220: HUMANA INSURANCE COMPANY	2,822	7.09	20	0	0.00	0.00
R7315: HUMANA INSURANCE COMPANY	4,859	5.56	27	1	0.21	3.70
S5884: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00

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**by Region and Managed Care Organization**

Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0107: HEALTH CARE SERVICE CORPORATION	54,117	3.94	213	8	0.15	3.76
H0545: INTER VALLEY HEALTH PLAN, INC.	-	-	16	2	-	12.50
H0613: TOTAL LONGTERM CARE, INC.	2,545	0.39	1	0	0.00	0.00
H1181: NETWORK HEALTH INSURANCE CORPORATION	1,336	6.74	9	1	0.75	11.11
H1666: HCSC INSURANCE SERVICES COMPANY	13,156	9.88	130	7	0.53	5.38
H1904: PACE GREATER NEW ORLEANS	114	0.00	0	0	0.00	-
H1924: LASSO HEALTHCARE INSURANCE COMPANY	6,706	1.79	12	3	0.45	25.00
H2815: VOANS SENIOR COMMUNITY CARE OF COLORADO, INC	286	0.00	0	0	0.00	-
H3251: HEALTH CARE SERVICE CORPORATION	9,946	7.24	72	1	0.10	1.39
H3407: EL PASO FIRST HEALTH PLANS, INC.	84	0.00	0	0	0.00	-
H3822: HEALTH CARE SERVICE CORPORATION	21,998	9.96	219	7	0.32	3.20
H3979: GHS HEALTH MAINTENANCE ORGANIZATION, INC.	1,709	16.97	29	1	0.59	3.45
H4388: SECURITY HEALTH PLAN OF WISCONSIN, INC.	-	-	6	0	-	0.00
H4652: UNION PACIFIC RAILROAD EMPLOYES HEALTH SYSTEMS	11,364	0.00	0	0	0.00	-
H4801: GHS INSURANCE COMPANY	10,559	12.69	134	4	0.38	2.99
H5211: SECURITY HEALTH PLAN OF WISCONSIN, INC.	64,108	4.46	286	11	0.17	3.85
H5213: TOTAL COMMUNITY CARE, L.L.C.	460	0.00	0	0	0.00	-
H5613: MVP HEALTH PLAN, INC.	-	-	1	0	-	0.00
H6231: FRANCISCAN PACE, INC.	260	0.00	0	0	0.00	-
H6342: COMPLETE HEALTH WITH PACE	85	0.00	0	0	0.00	-
H6425: WASHINGTON REGIONAL MEDICORP	93	10.75	1	0	0.00	0.00
H7115: MEMORIAL HERMANN HEALTH PLAN	6,644	11.74	78	9	1.35	11.54
H7262: TRU COMMUNITY CARE	288	0.00	0	0	0.00	-
H8133: GHS INSURANCE COMPANY	4,345	17.95	78	6	1.38	7.69
H8547: ILLINOIS BLUE CROSS BLUE SHIELD INSURANCE COMPAN	878	5.69	5	0	0.00	0.00
H8554: GHS INSURANCE COMPANY	948	17.93	17	1	1.05	5.88
H8634: HEALTH CARE SERVICE CORPORATION	33,850	6.56	222	15	0.44	6.76
H9706: HCSC INSURANCE SERVICES COMPANY	2,957	21.31	63	1	0.34	1.59
H9763: OCHSNER HEALTH PLAN, INC.	2,930	0.34	1	0	0.00	0.00
H9998: LUBBOCK REGIONAL MENTAL HEALTH MENTAL RETARDATIO	149	0.00	0	0	0.00	-

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**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2023, and Rate of Favorable Decisions per 1,000 Members**  
**by Region and Managed Care Organization**

Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0148: BLUE SHIELD OF CALIFORNIA PROMISE HEALTH PLAN	-	-	8	0	-	0.00
H0169: UNITEDHEALTHCARE OF WISCONSIN, INC.	86,333	6.03	521	13	0.15	2.50
H0251: UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.	68,687	7.75	532	10	0.15	1.88
H0271: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	339,004	9.06	3,071	83	0.24	2.70
H0294: UNITEDHEALTHCARE INSURANCE COMPANY	82,097	5.25	431	8	0.10	1.86
H0302: MEDISUN, INC.	17,865	18.42	329	7	0.39	2.13
H0321: ARIZONA PHYSICIANS IPA, INC.	71,085	4.07	289	6	0.08	2.08
H0432: UNITEDHEALTHCARE OF THE MIDLANDS, INC.	88,009	6.83	601	16	0.18	2.66
H0504: CALIFORNIA PHYSICIANS' SERVICE	91,028	4.82	439	7	0.08	1.59
H0524: KAISER FOUNDATION HP, INC.	1,370,677	0.92	1,267	24	0.02	1.89
H0542: ALTAMED HEALTH SERVICES CORPORATION	2,825	0.00	0	0	0.00	-
H0543: UHC OF CALIFORNIA	367,830	2.62	963	10	0.03	1.04
H0571: CHINESE COMMUNITY HEALTH PLAN	5,540	1.26	7	3	0.54	42.86
H0609: UnitedHealthcare Benefits of Texas, Inc.	333,374	5.32	1,772	11	0.03	0.62
H0624: UnitedHealthcare Benefits of Texas, Inc.	29,041	16.01	465	7	0.24	1.51
H0630: KAISER FOUNDATION HP OF CO	112,822	0.96	108	2	0.02	1.85
H0710: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	47,465	13.48	640	23	0.48	3.59
H0755: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	80,930	7.88	638	15	0.19	2.35
H0764: UNITEDHEALTHCARE OF NEW ENGLAND, INC.	573	1.75	1	0	0.00	0.00
H0934: PACIFIC PACE, LLC	246	0.00	0	0	0.00	-
H0978: SCAN HEALTH PLAN NEVADA, INC.	1,282	3.90	5	0	0.00	0.00
H1045: PREFERRED CARE PARTNERS, INC.	304,199	9.09	2,766	55	0.18	1.99
H1111: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	8,604	5.81	50	2	0.23	4.00
H1170: KAISER FOUNDATION HP OF GA, INC.	37,960	0.63	24	1	0.03	4.17
H1224: LOCAL INITIATIVE HEALTH AUTHORITY FOR LA COUNTY	18,231	2.85	52	2	0.11	3.85
H1228: GOLDEN VALLEY HEALTH CENTERS	130	0.00	0	0	0.00	-
H1230: KAISER FOUNDATION HP, INC.	35,730	0.22	8	0	0.00	0.00
H1278: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	128,822	3.76	485	8	0.06	1.65
H1360: UnitedHealthcare Benefits of Texas, Inc.	9,102	5.60	51	1	0.11	1.96
H1375: UNITEDHEALTHCARE COMMUNITY PLAN OF CALIFORNIA, I	4,049	19.51	79	0	0.00	0.00
H1537: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	10,931	2.29	25	1	0.09	4.00

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**TABLE 5A - 2023**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2023, and Rate of Favorable Decisions per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H1544: LA COAST PACE, LLC	276	0.00	0	0	0.00	-
H1622: NORTH EAST MEDICAL SERVICES	93	0.00	0	0	0.00	-
H1659: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	1,956	3.58	7	1	0.51	14.29
H1693: FAMILY HEALTH CENTERS OF SAN DIEGO, INC	153	0.00	0	0	0.00	-
H1821: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	69,751	2.80	195	2	0.03	1.03
H1822: SCAN DESERT HEALTH PLAN, INC.	2,315	2.59	6	0	0.00	0.00
H1889: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	210,470	7.21	1,517	45	0.21	2.97
H1944: UNITEDHEALTHCARE OF WISCONSIN, INC.	87,029	4.30	374	7	0.08	1.87
H1961: PEOPLES HEALTH, INC.	96,601	1.54	149	9	0.09	6.04
H1993: ASTIVA HEALTH, INC.	4,134	0.00	0	0	0.00	-
H2001: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	1,863,650	9.55	17,803	489	0.26	2.75
H2085: COLLABRIA CARE	-	-	0	0	-	-
H2150: KAISER FNDN HP OF THE MID-ATLANTIC STS	-	-	5	1	-	20.00
H2172: KAISER FDTN HLTH PLAN OF THE MID-ATLANTIC STATES	111,416	0.97	108	3	0.03	2.78
H2196: UNITEDHEALTHCARE OF WISCONSIN, INC.	9,744	6.98	68	3	0.31	4.41
H2228: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	457,329	4.63	2,117	58	0.13	2.74
H2241: GOLDEN STATE MEDICARE HEALTH PLAN	-	-	1	0	-	0.00
H2247: UNITEDHEALTHCARE COMMUNITY PLAN, INC.	29,072	10.84	315	3	0.10	0.95
H2272: UNITEDHEALTHCARE OF NEW ENGLAND, INC.	267	11.24	3	0	0.00	0.00
H2292: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	9,272	10.68	99	4	0.43	4.04
H2368: INNOVAGE CALIFORNIA PACE-SACRAMENTO, LLC	111	0.00	0	0	0.00	-
H2384: SEQUOIA PACE, LLC	406	0.00	0	0	0.00	-
H2406: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	204,361	8.24	1,683	62	0.30	3.68
H2509: UNITEDHEALTHCARE OF FLORIDA, INC.	460	8.70	4	0	0.00	0.00
H2577: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	145,302	7.48	1,087	33	0.23	3.04
H2582: ROCKY MOUNTAIN HEALTH MAINTENANCE ORGANIZATION I	10,962	16.15	177	13	1.19	7.34
H2782: WESTERN HEALTH ADVANTAGE	3,181	2.51	8	1	0.31	12.50
H2793: IMPERIAL INSURANCE COMPANIES INC.	1,118	16.99	19	1	0.89	5.26
H2802: UNITEDHEALTHCARE OF THE MIDLANDS, INC.	268,008	5.38	1,441	36	0.13	2.50
H3113: OXFORD HEALTH PLANS (NJ), INC.	91,454	5.06	463	4	0.04	0.86
H3132: AHF MCO OF FLORIDA, INC.	1,223	5.72	7	2	1.64	28.57
H3237: HEALTH NET COMMUNITY SOLUTIONS, INC.	-	-	3	0	-	0.00

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**TABLE 5A - 2023**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2023, and Rate of Favorable Decisions per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H3256: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	50,062	12.18	610	35	0.70	5.74
H3307: OXFORD HEALTH PLANS (NY), INC.	39,899	7.42	296	9	0.23	3.04
H3379: UNITEDHEALTHCARE OF NEW YORK, INC.	39,015	4.18	163	4	0.10	2.45
H3387: UNITEDHEALTHCARE OF NEW YORK, INC.	144,916	5.44	789	9	0.06	1.14
H3418: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	36,567	4.51	165	6	0.16	3.64
H3442: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	117,013	4.24	496	13	0.11	2.62
H3443: ALIGNMENT HEALTH PLAN OF ARIZONA, INC.	2,209	8.60	19	1	0.45	5.26
H3464: UNITEDHEALTHCARE OF THE MIDLANDS, INC.	19,798	5.46	108	4	0.20	3.70
H3517: HUMBOLDT SENIOR RESOURCE CENTER, INC.	237	0.00	0	0	0.00	-
H3563: GARY AND MARY WEST SENIOR SERVICES, INC.	280	0.00	0	0	0.00	-
H3749: UNITEDHEALTHCARE OF WISCONSIN, INC.	35,279	7.77	274	8	0.23	2.92
H3794: UNITEDHEALTHCARE OF WISCONSIN, INC.	40,880	7.58	310	4	0.10	1.29
H3805: UnitedHealthcare Benefits of Texas, Inc.	149,396	2.77	414	6	0.04	1.45
H3815: ALIGNMENT HEALTH PLAN	100,480	3.53	355	6	0.06	1.69
H3832: HAWAII MEDICAL SERVICE ASSOCIATION	37,904	1.16	44	2	0.05	4.55
H4045: SANTA CLARA COUNTY HEALTH AUTHORITY	10,694	21.41	229	18	1.68	7.86
H4094: UNITEDHEALTHCARE OF WISCONSIN, INC.	366	16.39	6	0	0.00	0.00
H4185: NEIGHBORHOOD HEALTHCARE	116	0.00	0	0	0.00	-
H4514: UNITEDHEALTHCARE COMMUNITY PLAN OF TEXAS, L.L.C.	63,497	5.64	358	4	0.06	1.12
H4527: PHYSICIANS HEALTH CHOICE OF TEXAS, LLC	152,491	3.36	512	4	0.03	0.78
H4544: PEOPLES HEALTH, INC.	3,486	0.57	2	0	0.00	0.00
H4590: UNITEDHEALTHCARE BENEFITS OF TEXAS, INC.	363,575	2.63	955	13	0.04	1.36
H4604: UNITEDHEALTHCARE OF THE ROCKIES, INC.	120,052	3.84	461	7	0.06	1.52
H4733: COMMUNITY HEALTH GROUP	6,648	1.05	7	0	0.00	0.00
H4829: UHC OF CALIFORNIA	34,034	11.11	378	11	0.32	2.91
H4869: GOLD KIDNEY OF ARIZONA	265	33.96	9	0	0.00	0.00
H4931: BANNER - UNIVERSITY CARE ADVANTAGE	14,626	13.61	199	15	1.03	7.54
H4937: CALIFORNIA PHYSICIANS' SERVICE	18,053	4.76	86	2	0.11	2.33
H4961: ALIGNMENT HEALTH PLAN	3,988	3.51	14	1	0.25	7.14
H5008: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	119,851	7.07	847	17	0.14	2.01
H5050: KAISER FOUNDATION HEALTH PLAN OF WASHINGTON	98,784	4.78	472	8	0.08	1.69
H5140: BLUE CROSS AND BLUE SHIELD ARIZONA, INC.	2,020	19.31	39	2	0.99	5.13

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**TABLE 5A - 2023**  
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**Rate of Appeals During 2023, and Rate of Favorable Decisions per 1,000 Members**  
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H5172: COMMUNITY HEALTH GROUP	-	-	2	0	-	0.00
H5253: UNITEDHEALTHCARE OF WISCONSIN, INC.	789,922	5.82	4,594	94	0.12	2.05
H5296: ALIGNMENT HEALTH PLAN OF NORTH CAROLINA, INC.	2,738	3.29	9	0	0.00	0.00
H5322: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	156,853	8.55	1,341	21	0.13	1.57
H5355: INLAND EMPIRE HEALTH PLAN	-	-	204	10	-	4.90
H5386: SHARP HEALTH PLAN	12,408	10.07	125	4	0.32	3.20
H5403: ON LOK SENIOR HEALTH SERVICES	1,525	0.00	0	0	0.00	-
H5405: CENTER FOR ELDERS INDEPENDENCE	935	0.00	0	0	0.00	-
H5406: SUTTER VALLEY HOSPITALS	386	0.00	0	0	0.00	-
H5420: Preferred Care Network, Inc.	40,036	10.37	415	9	0.22	2.17
H5425: SCAN HEALTH PLAN	282,431	3.31	934	33	0.12	3.53
H5433: ORANGE COUNTY HEALTH AUTHORITY	17,695	7.23	128	3	0.17	2.34
H5435: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	2,985	25.80	77	2	0.67	2.60
H5472: ALIGNMENT HEALTH INSURANCE COMPANY OF ARIZONA IN	69	0.00	0	0	0.00	-
H5496: IMPERIAL HEALTH PLAN OF CALIFORNIA, INC.	7,706	4.54	35	1	0.13	2.86
H5516: UNITEDHEALTHCARE INSURANCE COMPANY	-	-	1	0	-	0.00
H5580: MERCY CARE	14,256	11.64	166	8	0.56	4.82
H5587: HEALTH CHOICE ARIZONA, INC.	9,339	13.60	127	13	1.39	10.24
H5629: COMMUNITY ELDERCARE OF SAN DIEGO	1,117	0.00	0	0	0.00	-
H5652: SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	5,988	3.84	23	0	0.00	0.00
H5843: BANNER HEALTH PLAN, INC.	9,703	20.82	202	15	1.55	7.43
H5852: AIDS HEALTHCARE FOUNDATION	614	1.63	1	0	0.00	0.00
H5928: California Physicians' Service	35,101	4.39	154	2	0.06	1.30
H5943: SCAN HEALTH PLAN	879	11.38	10	2	2.28	20.00
H5945: PROMINENCE HEALTHFIRST	20,859	15.20	317	11	0.53	3.47
H5969: ALOHACARE	2,328	0.43	1	0	0.00	0.00
H6019: SAN MATEO HEALTH COMMISSION	8,638	3.82	33	1	0.12	3.03
H6053: SANTE FE EMPLOYEES HOSPITAL ASSOCIATION	797	0.00	0	0	0.00	-
H6079: TOTAL LONGTERM CARE, INC.	1,081	0.93	1	0	0.00	0.00
H6229: BLUE CROSS OF CALIFORNIA PARTNERSHIP PLAN, INC.	-	-	8	0	-	0.00
H6526: UNITEDHEALTHCARE OF NEW MEXICO, INC.	2,373	5.06	12	0	0.00	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	87,063	6.90	601	19	0.22	3.16

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**TABLE 5A - 2023**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2023, and Rate of Favorable Decisions per 1,000 Members**  
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H6595: UNITEDHEALTHCARE OF WISCONSIN, INC.	20,445	12.91	264	1	0.05	0.38
H6706: UnitedHealthcare Benefits of Texas, Inc.	410	7.32	3	0	0.00	0.00
H6936: BLUE CROSS & BLUE SHIELD OF ARIZONA, INC.	3,451	27.53	95	3	0.87	3.16
H7074: ALIGNMENT HEALTH PLAN OF NORTH CAROLINA, INC.	71	0.00	0	0	0.00	-
H7273: BANNER HEALTH INSURANCE GROUP	247	8.10	2	0	0.00	0.00
H7366: CONCERTOHEALTH PACE OF LOS ANGELES, LLC	12	0.00	0	0	0.00	-
H7404: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	72,511	6.04	438	12	0.17	2.74
H7445: UNITEDHEALTHCARE OF WISCONSIN, INC.	3,654	5.47	20	0	0.00	0.00
H7464: UNITEDHEALTHCARE OF THE MID-ATLANTIC, INC.	54,502	10.88	593	9	0.17	1.52
H7501: ORANGE COUNTY HEALTH AUTHORITY	218	0.00	0	0	0.00	-
H7607: CLEVER CARE OF GOLDEN STATE, INC.	12,218	4.50	55	7	0.57	12.73
H7680: PROMINENCE HEALTHFIRST OF TEXAS	6,683	16.76	112	4	0.60	3.57
H7855: BRANDMAN CENTERS FOR SENIOR CARE, INC.	226	0.00	0	0	0.00	-
H7885: SAN MATEO HEALTH COMMISSION	-	-	9	0	-	0.00
H7890: SANTA CLARA COUNTY HEALTH AUTHORITY	-	-	65	2	-	3.08
H8016: ORANGE COUNTY HEALTH AUTHORITY	-	-	28	3	-	10.71
H8082: STOCKTON PACE	539	0.00	0	0	0.00	-
H8125: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	-	-	51	1	-	1.96
H8211: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	17,261	5.56	96	4	0.23	4.17
H8244: ALIGNMENT HEALTH PLAN OF NEVADA, INC.	-	-	0	0	-	-
H8258: LOCAL INITIATIVE HEALTH AUTHORITY FOR L.A. COUNT	-	-	1	0	-	0.00
H8677: MOLINA HEALTHCARE OF CALIFORNIA	-	-	2	0	-	0.00
H8748: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	35,554	6.81	242	7	0.20	2.89
H8764: ASPIRE HEALTH PLAN	6,613	6.65	44	3	0.45	6.82
H8768: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	382,614	6.59	2,521	88	0.23	3.49
H8894: Inland Empire Health Plan	33,839	8.45	286	19	0.56	6.64
H8902: SCAN HEALTH PLAN TEXAS, INC.	137	0.00	0	0	0.00	-
H9003: KAISER FOUNDATION HP OF THE N W	103,272	0.77	80	2	0.02	2.50
H9104: SCAN HEALTH PLAN	12	0.00	0	0	0.00	-
H9592: INNOVATIVE INTEGRATED HEALTH, INC.	1,031	0.00	0	0	0.00	-
H9614: ALIGNMENT HEALTH INSURANCE COMPANY OF ARIZONA, I	62	0.00	0	0	0.00	-
H9616: CENTRO DE SALUD DE LA COMUNIDAD DE SAN YSIDRO	1,680	0.00	0	0	0.00	-

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**TABLE 5A - 2023**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2023, and Rate of Favorable Decisions per 1,000 Members**  
**by Region and Managed Care Organization**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2023</b>	<b>Recons Favorable</b>	<b>Rate Favorable per 1,000 Members</b>	<b>Percent Recons Favorable</b>
H9686: ALIGNMENT HEALTH PLAN OF NEVADA, INC.	2,505	6.79	17	3	1.20	17.65
H9943: ALIGNMENT HEALTH PLAN OF FLORIDA INC	149	6.71	1	0	0.00	0.00
R0759: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	43,668	7.44	325	7	0.16	2.15
R1548: UNITEDHEALTHCARE INSURANCE CO. OF THE RIVER VALL	-	-	109	8	-	7.34
R2604: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	65,403	18.35	1,200	21	0.32	1.75
R3175: UNITEDHEALTHCARE INSURANCE COMPANY	535	0.00	0	0	0.00	-
R3444: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	15,725	11.89	187	5	0.32	2.67
R5329: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	871	3.44	3	0	0.00	0.00
R5342: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	92,779	6.03	559	21	0.23	3.76
R6801: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	79,424	5.01	398	9	0.11	2.26
R7444: CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO	13,923	5.75	80	4	0.29	5.00

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**TABLE 5A - 2023**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2023, and Rate of Favorable Decisions per 1,000 Members**  
**by Region and Managed Care Organization**

Region=10: SEATTLE

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
H0247: ALLCARE PACE, LLC	78	0.00	0	0	0.00	-
H1302: BLUE CROSS OF IDAHO CARE PLUS, INC.	931	6.44	6	0	0.00	0.00
H1304: REGENCE BLUESHIELD OF IDAHO, INC.	8,449	3.08	26	0	0.00	0.00
H1350: BLUE CROSS OF IDAHO CARE PLUS, INC.	56,095	7.24	406	12	0.21	2.96
H1372: MARQUIS ADVANTAGE, INC.	598	18.39	11	1	1.67	9.09
H1969: REGENCE BLUESHIELD OF IDAHO, INC.	2,136	2.81	6	0	0.00	0.00
H1997: REGENCE BLUESHIELD	4,403	2.27	10	0	0.00	0.00
H2765: SUMMIT HEALTH PLAN, INC.	2,172	9.67	21	0	0.00	0.00
H3084: INTERNATIONAL COMMUNITY HEALTH SERVICES	94	0.00	0	0	0.00	-
H3284: PNW PACE PARTNERS, LLC	78	0.00	0	0	0.00	-
H3809: PROVIDENCE HEALTH & SERVICES - OREGON	1,692	0.00	0	0	0.00	-
H3810: ALLCARE HEALTH PLAN, INC.	4,757	3.57	17	0	0.00	0.00
H3811: SAMARITAN HEALTH PLANS, INC.	6,781	9.29	63	3	0.44	4.76
H3813: MODA HEALTH PLAN, INC.	5,937	15.33	91	2	0.34	2.20
H3814: ATRIO HEALTH PLANS	2,799	4.29	12	0	0.00	0.00
H3817: REGENCE BLUECROSS BLUESHIELD OF OREGON	73,137	3.08	225	1	0.01	0.44
H3864: PACIFCSOURCE COMMUNITY HEALTH PLANS	35,802	7.88	282	10	0.28	3.55
H4605: REGENCE BLUECROSS BLUESHIELD OF UTAH	11,873	5.90	70	0	0.00	0.00
H4754: PACIFCSOURCE COMMUNITY HEALTH PLANS	8,443	8.53	72	8	0.95	11.11
H5007: PROVIDENCE HEALTH SYSTEM	1,096	1.82	2	0	0.00	0.00
H5009: REGENCE BLUESHIELD	26,631	2.67	71	2	0.08	2.82
H5010: ASURIS NORTHWEST HEALTH	1,215	4.12	5	0	0.00	0.00
H5826: COMMUNITY HEALTH PLAN OF WASHINGTON	16,313	7.48	122	17	1.04	13.93
H5859: HEALTH PLAN OF CAREOREGON, INC.	16,949	1.89	32	2	0.12	6.25
H5995: ATRIO HEALTH PLANS	2,373	2.11	5	0	0.00	0.00
H6237: REGENCE BLUECROSS BLUESHIELD OF OREGON	9,046	3.98	36	1	0.11	2.78
H6743: ATRIO HEALTH PLANS	18,087	1.66	30	2	0.11	6.67
H7006: ATRIO HEALTH PLANS	4,143	1.69	7	0	0.00	0.00
H7245: PREMIERA BLUE CROSS	25,173	2.62	66	4	0.16	6.06
H9047: PROVIDENCE HEALTH ASSURANCE	63,060	3.25	205	5	0.08	2.44
H9302: PREMIERA BLUE CROSS	9,059	1.88	17	1	0.11	5.88

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**TABLE 5A - 2023**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2023, and Rate of Favorable Decisions per 1,000 Members**  
**by Region and Managed Care Organization**

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Favorable	Rate Favorable per 1,000 Members	Percent Recons Favorable
<b>: TOTAL</b>	32,198,135	6.10	196,489	6,425	0.20	3.27

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2023 divided by the mid-year enrollment, times 1,000.

**TABLE 6 - 2023 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H0137: COMMONWEALTH CARE ALLIANCE,	32,027	2.06	66	54	81.82	12	18.18	0	0.00	0	0.00	0	0.00	0	0.00
H2219: FALLON COMMUNITY HEALTH PLAN	1,286	0.78	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2225: COMMONWEALTH CARE ALLIANCE,	14,417	0.97	14	11	78.57	2	14.29	0	0.00	1	7.14	0	0.00	0	0.00
H2226: UNITEDHEALTHCARE INSURANCE C	22,801	0.31	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00	0	0.00
H2230: BCBS OF MASSACHUSETTS HMO B	64,737	0.28	18	16	88.89	2	11.11	0	0.00	0	0.00	0	0.00	0	0.00
H2256: TUFTS ASSOCIATED HEALTH MAIN	102,396	1.02	104	95	91.35	6	5.77	0	0.00	3	2.88	0	0.00	0	0.00
H2261: BCBS OF MASSACHUSETTS HMO B	14,652	0.20	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3557: BLUE CROSS & BLUE SHIELD OF	12,144	1.07	13	9	69.23	3	23.08	0	0.00	1	7.69	0	0.00	0	0.00
H4152: BLUE CROSS & BLUE SHIELD OF	58,563	1.23	72	65	90.28	5	6.94	0	0.00	2	2.78	0	0.00	0	0.00
H5273: CAREPARTNERS OF CONNECTICUT,	4,936	2.63	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6750: HARVARD PILGRIM HEALTH CARE	9,868	2.23	22	19	86.36	2	9.09	0	0.00	1	4.55	0	0.00	0	0.00
H7419: TUFTS HEALTH PUBLIC PLANS, I	7,859	3.18	25	22	88.00	3	12.00	0	0.00	0	0.00	0	0.00	0	0.00
H8330: TUFTS ASSOCIATED HEALTH MAIN	9,238	0.54	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8928: FALLON COMMUNITY HEALTH PLAN	9,563	3.14	30	28	93.33	2	6.67	0	0.00	0	0.00	0	0.00	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	12,152	4.20	51	43	84.31	6	11.76	0	0.00	2	3.92	0	0.00	0	0.00
H9239: UNITEDHEALTHCARE INSURANCE C	5,047	0.40	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9414: Commonwealth Care Alliance M	2,369	1.27	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00	0	0.00
H9576: NEIGHBORHOOD HEALTH PLAN OF	13,471	0.74	10	8	80.00	2	20.00	0	0.00	0	0.00	0	0.00	0	0.00
H9585: BOSTON MEDICAL CENTER HEALTH	1,883	2.66	5	3	60.00	1	20.00	1	20.00	0	0.00	0	0.00	0	0.00
H9907: TUFTS ASSOCIATED HEALTH MAIN	1,871	1.07	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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**TABLE 6 - 2023 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=02: NEW YORK

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H0034: HAMASPIK, INC.	1,458	4.80	7	4	57.14	1	14.29	0	0.00	2	28.57	0	0.00	0	0.00
H0354: CIGNA HEALTHCARE OF ARIZONA,	56,774	2.48	141	134	95.04	6	4.26	0	0.00	1	0.71	0	0.00	0	0.00
H0423: METROPLUS HEALTH PLAN, INC.	10,094	0.40	4	0	0.00	1	25.00	0	0.00	3	75.00	0	0.00	0	0.00
H0439: CIGNA HEALTHCARE OF GEORGIA,	23,359	2.48	58	57	98.28	1	1.72	0	0.00	0	0.00	0	0.00	0	0.00
H0672: CIGNA HEALTHCARE OF COLORADO	8,605	3.14	27	24	88.89	1	3.70	0	0.00	2	7.41	0	0.00	0	0.00
H0885: HEALTHIER NEW JERSEY INSURAN	40,872	0.86	35	35	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1290: DEVOTED HEALTH PLAN OF FLORI	35,569	1.80	64	63	98.44	0	0.00	0	0.00	1	1.56	0	0.00	0	0.00
H1415: HEALTHSPRING LIFE & HEALTH I	10,569	0.85	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1644: LONGEVITY HEALTH PLAN OF FLO	815	1.23	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1799: MOLINA HEALTHCARE OF KENTUCK	2,098	0.95	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2108: BRAVO HEALTH MID-ATLANTIC, I	16,333	2.08	34	33	97.06	0	0.00	0	0.00	1	2.94	0	0.00	0	0.00
H2168: VILLAGE SENIOR SERVICES CORP	3,292	0.30	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2224: SENIOR WHOLE HEALTH, LLC	11,942	1.59	19	16	84.21	1	5.26	0	0.00	0	0.00	0	0.00	2	10.53
H2697: DEVOTED HEALTH PLAN OF OHIO,	20,424	1.86	38	36	94.74	1	2.63	0	0.00	1	2.63	0	0.00	0	0.00
H2737: HEALTH NEW ENGLAND, INC.	1,947	0.51	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2752: CIGNA HEALTHCARE OF CONNECTI	280	3.57	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2879: MOLINA HEALTHCARE OF WISCONS	1,542	1.30	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3080: DEVOTED HEALTH PLAN OF ALABA	2,152	1.86	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3305: MVP HEALTH PLAN, INC.	26,459	2.91	77	71	92.21	3	3.90	0	0.00	3	3.90	0	0.00	0	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	75,567	0.95	72	66	91.67	2	2.78	0	0.00	4	5.56	0	0.00	0	0.00
H3335: EXCELLUS HEALTH PLAN, INC.	79,252	3.66	290	256	88.28	17	5.86	5	1.72	12	4.14	0	0.00	0	0.00
H3344: INDEPENDENT HEALTH BENEFITS	4,941	3.24	16	13	81.25	2	12.50	0	0.00	1	6.25	0	0.00	0	0.00
H3347: ELDERPLAN, INC.	12,555	0.40	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	89,882	3.29	296	256	86.49	29	9.80	2	0.68	9	3.04	0	0.00	0	0.00
H3359: HEALTHFIRST HEALTH PLAN, INC	232,228	0.15	35	31	88.57	1	2.86	0	0.00	3	8.57	0	0.00	0	0.00
H3362: INDEPENDENT HEALTH ASSOCIATI	61,137	3.37	206	187	90.78	11	5.34	0	0.00	7	3.40	1	0.49	0	0.00
H3388: CAPITAL DISTRICT PHYSICIANS'	43,473	0.67	29	27	93.10	0	0.00	0	0.00	2	6.90	0	0.00	0	0.00
H3528: CONNECTICARE, INC.	34,146	0.29	10	7	70.00	2	20.00	0	0.00	1	10.00	0	0.00	0	0.00
H3706: GLOBALHEALTH, INC.	12,090	0.25	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3949: BRAVO HEALTH PENNSYLVANIA, I	44,833	2.01	90	86	95.56	1	1.11	0	0.00	2	2.22	1	1.11	0	0.00
H4407: HEALTHSPRING LIFE & HEALTH I	13,972	1.15	16	15	93.75	0	0.00	0	0.00	1	6.25	0	0.00	0	0.00
H4513: HEALTHSPRING LIFE & HEALTH I	261,350	3.05	796	766	96.23	18	2.26	0	0.00	12	1.51	0	0.00	0	0.00
H5042: CDPHP UNIVERSAL BENEFITS, IN	8,863	0.34	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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**TABLE 6 - 2023 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H5141: CLOVER INSURANCE COMPANY	78,602	3.61	284	252	88.73	9	3.17	1	0.35	9	3.17	0	0.00	13	4.58
H5410: HEALTHSPRING OF FLORIDA, INC	28,455	3.06	87	85	97.70	1	1.15	0	0.00	1	1.15	0	0.00	0	0.00
H5549: VNS CHOICE	6,517	1.23	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00	0	0.00
H5577: MCS ADVANTAGE, INC.	207,128	0.13	27	27	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5591: MARTIN'S POINT GENERATIONS A	69,316	0.49	34	31	91.18	2	5.88	0	0.00	1	2.94	0	0.00	0	0.00
H5628: MOLINA HEALTHCARE OF UTAH, I	19,883	2.72	54	48	88.89	3	5.56	0	0.00	2	3.70	0	0.00	1	1.85
H5774: TRIPLE S ADVANTAGE, INC.	112,618	0.12	13	12	92.31	0	0.00	0	0.00	1	7.69	0	0.00	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFOR	15,510	1.42	22	17	77.27	3	13.64	0	0.00	2	9.09	0	0.00	0	0.00
H5823: MOLINA HEALTHCARE OF WASHING	20,399	0.98	20	19	95.00	0	0.00	0	0.00	1	5.00	0	0.00	0	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	14,874	2.96	44	43	97.73	1	2.27	0	0.00	0	0.00	0	0.00	0	0.00
H5989: HEALTHFIRST HEALTH PLAN, INC	23,454	0.09	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5991: HEALTH INSURANCE PLAN OF GRE	1,229	0.81	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6018: DEVOTED HEALTH INSURANCE COM	166	6.02	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6586: DEVOTED HEALTH INSURANCE COM	558	1.79	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6813: DEVOTED HEALTH INSURANCE COM	655	1.53	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6852: DEVOTED HEALTH PLAN OF PENNS	499	2.00	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6988: CENTERS PLAN FOR HEALTHY LIV	2,792	3.94	11	9	81.82	1	9.09	0	0.00	0	0.00	1	9.09	0	0.00
H7020: CIGNA HEALTHCARE OF SOUTH CA	5,257	4.38	23	22	95.65	1	4.35	0	0.00	0	0.00	0	0.00	0	0.00
H7028: DEVOTED HEALTH INSURANCE COM	1,374	1.46	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7147: DEVOTED HEALTH PLAN OF COLOR	2,194	1.82	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7151: DEVOTED HEALTH PLAN OF ILLIN	7,212	0.69	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7389: CIGNA HEALTH AND LIFE INSURA	2,132	1.88	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7559: Molina Healthcare of Virgini	1,617	2.47	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00	0	0.00
H7670: CENTRAL MASS HEALTH, LLC	942	2.12	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7678: MOLINA HEALTHCARE OF TEXAS,	7,355	4.62	34	32	94.12	1	2.94	0	0.00	0	0.00	1	2.94	0	0.00
H7787: HEALTHSPRING LIFE & HEALTH I	21,244	1.27	27	26	96.30	0	0.00	1	3.70	0	0.00	0	0.00	0	0.00
H7849: CIGNA HEALTH AND LIFE INSURA	81,342	2.03	165	152	92.12	7	4.24	1	0.61	4	2.42	1	0.61	0	0.00
H7993: DEVOTED HEALTH PLAN OF TEXAS	37,421	3.58	134	131	97.76	0	0.00	0	0.00	2	1.49	0	0.00	1	0.75
H8010: CLOVER HMO OF NEW JERSEY INC	3,910	6.39	25	23	92.00	1	4.00	0	0.00	0	0.00	0	0.00	1	4.00
H8130: MOLINA HEALTHCARE OF FLORIDA	1,801	2.78	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00	0	0.00
H8173: DEVOTED HEALTH PLAN OF ARIZO	12,809	1.25	16	15	93.75	0	0.00	0	0.00	0	0.00	1	6.25	0	0.00
H8176: MOLINA HEALTHCARE OF SOUTH C	2,207	5.89	13	11	84.62	0	0.00	0	0.00	1	7.69	0	0.00	1	7.69
H8298: HORIZON HEALTHCARE OF NEW JE	20,164	0.89	18	17	94.44	1	5.56	0	0.00	0	0.00	0	0.00	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	8,960	1.90	17	14	82.35	2	11.76	0	0.00	1	5.88	0	0.00	0	0.00
H8845: MOLINA HEALTHCARE OF ARIZONA	367	8.17	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00	0	0.00

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**TABLE 6 - 2023 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H8961: OSCAR MANAGED CARE OF SOUTH	1,848	12.99	24	22	91.67	1	4.17	0	0.00	1	4.17	0	0.00	0	0.00
H9066: VISITING NURSE ASSOCIATION O	146	6.85	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9082: MOLINA HEALTHCARE OF NEW MEX	4,455	2.69	12	10	83.33	2	16.67	0	0.00	0	0.00	0	0.00	0	0.00
H9231: DEVOTED HEALTH INSURANCE COM	113	8.85	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9460: CIGNA HEALTHCARE OF ST LOUIS	1,193	0.84	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9615: MVP HEALTH PLAN, INC.	34,647	2.71	94	85	90.43	6	6.38	1	1.06	2	2.13	0	0.00	0	0.00
H9725: CIGNA HEALTHCARE OF NORTH CA	16,791	2.02	34	32	94.12	1	2.94	0	0.00	1	2.94	0	0.00	0	0.00
H9884: DEVOTED HEALTH INSURANCE COM	2,560	0.39	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9904: CENTRAL MASS HEALTH, LLC	934	1.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9955: MOLINA HEALTHCARE OF OHIO, I	2,719	2.94	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
S5617: MEDCO CONTAINMENT LIFE AND M	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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**TABLE 6 - 2023 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
90091: UNITED MINE WORKERS OF AMERI	42,730	0.05	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00	0	0.00
H0523: AETNA HEALTH OF CALIFORNIA I	7,677	1.43	11	10	90.91	0	0.00	1	9.09	0	0.00	0	0.00	0	0.00
H0628: AETNA HEALTH OF OHIO INC.	53,827	2.68	144	140	97.22	2	1.39	0	0.00	2	1.39	0	0.00	0	0.00
H1016: AVMED, INC.	18,197	0.71	13	10	76.92	3	23.08	0	0.00	0	0.00	0	0.00	0	0.00
H1109: AETNA HEALTH INC.(GA)	1,425	2.11	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1225: HOPKINS HEALTH ADVANTAGE, IN	8,458	0.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INS	113,248	2.03	230	223	96.96	1	0.43	0	0.00	6	2.61	0	0.00	0	0.00
H1609: AETNA HEALTH INC. (FL)	111,933	3.79	424	405	95.52	7	1.65	5	1.18	6	1.42	0	0.00	1	0.24
H1610: COVENTRY HEALTH CARE OF VIRG	12,028	0.75	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1692: COVENTRY HEALTH CARE OF WEST	17,148	2.27	39	38	97.44	1	2.56	0	0.00	0	0.00	0	0.00	0	0.00
H2056: AETNA BETTER HEALTH OF MICH	13,009	0.92	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2293: SILVERSCRIPT INSURANCE COMPA	80,648	2.99	241	233	96.68	3	1.24	1	0.41	4	1.66	0	0.00	0	0.00
H2563: OPTIMA HEALTH PLAN	24,256	0.62	15	14	93.33	1	6.67	0	0.00	0	0.00	0	0.00	0	0.00
H2663: COVENTRY HEALTH CARE OF MISS	73,584	2.01	148	143	96.62	1	0.68	0	0.00	4	2.70	0	0.00	0	0.00
H2825: MARY WASHINGTON HEALTH PLAN	3,380	3.55	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3146: AETNA BETTER HEALTH INC. (GA	44,105	1.84	81	79	97.53	1	1.23	0	0.00	1	1.23	0	0.00	0	0.00
H3152: AETNA HEALTH INC. (NJ)	31,519	2.13	67	63	94.03	3	4.48	0	0.00	0	0.00	0	0.00	1	1.49
H3192: AETNA HEALTH OF MICHIGAN INC	34,047	3.20	109	107	98.17	2	1.83	0	0.00	0	0.00	0	0.00	0	0.00
H3219: ALLINA HEALTH AND AETNA INSU	19,111	0.89	17	17	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3239: AETNA BETTER HEALTH, INC. (L	19,992	3.10	62	61	98.39	1	1.61	0	0.00	0	0.00	0	0.00	0	0.00
H3288: AETNA HEALTH AND LIFE INSURA	61,977	4.20	260	251	96.54	3	1.15	1	0.38	5	1.92	0	0.00	0	0.00
H3312: AETNA HEALTH INC. (NY)	47,231	1.86	88	86	97.73	1	1.14	0	0.00	1	1.14	0	0.00	0	0.00
H3384: Highmark Western and Northea	46,558	0.11	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00	0	0.00
H3597: AETNA HEALTH INC. (ME)	17,578	0.63	11	9	81.82	2	18.18	0	0.00	0	0.00	0	0.00	0	0.00
H3672: THE HEALTH PLAN OF WEST VIRG	8,557	0.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3748: AETNA BETTER HEALTH OF WASHI	23,311	0.82	19	17	89.47	0	0.00	0	0.00	0	0.00	0	0.00	2	10.53
H3907: UPMC HEALTH PLAN, INC.	149,102	0.95	142	138	97.18	2	1.41	0	0.00	1	0.70	0	0.00	1	0.70
H3909: QCC INSURANCE COMPANY	28,109	1.03	29	26	89.66	1	3.45	0	0.00	2	6.90	0	0.00	0	0.00

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**TABLE 6 - 2023 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H3916: HIGHMARK SENIOR HEALTH COMPA	202,567	3.02	611	603	98.69	2	0.33	0	0.00	6	0.98	0	0.00	0	0.00
H3923: CAPITAL ADVANTAGE INSURANCE	24,452	0.53	13	11	84.62	2	15.38	0	0.00	0	0.00	0	0.00	0	0.00
H3924: GEISINGER INDEMNITY INSURANC	43,398	0.55	24	20	83.33	3	12.50	1	4.17	0	0.00	0	0.00	0	0.00
H3928: AETNA HEALTH INC. (LA)	889	2.25	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3931: AETNA HEALTH INC. (PA)	63,454	1.91	121	115	95.04	2	1.65	0	0.00	4	3.31	0	0.00	0	0.00
H3952: KEYSTONE HEALTH PLAN EAST, I	80,481	1.76	142	125	88.03	8	5.63	0	0.00	9	6.34	0	0.00	0	0.00
H3954: GEISINGER HEALTH PLAN	56,545	0.57	32	31	96.88	1	3.13	0	0.00	0	0.00	0	0.00	0	0.00
H3957: HIGHMARK CHOICE COMPANY	59,164	2.62	155	155	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3959: AETNA HEALTH INC. (PA)	172,534	1.52	263	253	96.20	5	1.90	0	0.00	3	1.14	1	0.38	1	0.38
H3962: KEYSTONE HEALTH PLAN CENTRAL	9,828	0.61	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4054: PROVIDER PARTNERS HEALTH PLA	1,795	0.56	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4093: PROVIDER PARTNERS HEALTH PLA	715	1.40	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4227: VISTA HEALTH PLAN, INC.	17,651	1.36	24	22	91.67	1	4.17	0	0.00	1	4.17	0	0.00	0	0.00
H4279: UPMC FOR YOU, INC	40,803	1.72	70	67	95.71	2	2.86	0	0.00	1	1.43	0	0.00	0	0.00
H4523: AETNA HEALTH INC. (TX)	12,010	5.58	67	63	94.03	2	2.99	0	0.00	2	2.99	0	0.00	0	0.00
H4711: COVENTRY HEALTH CARE OF NEBR	15,200	2.76	42	40	95.24	1	2.38	0	0.00	1	2.38	0	0.00	0	0.00
H4835: AETNA BETTER HEALTH OF OKLAH	7,877	1.65	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4982: AETNA BETTER HEALTH OF CALIF	21,361	1.59	34	33	97.06	1	2.94	0	0.00	0	0.00	0	0.00	0	0.00
H5106: HIGHMARK SENIOR SOLUTIONS CO	12,661	2.21	28	25	89.29	1	3.57	0	0.00	2	7.14	0	0.00	0	0.00
H5302: AETNA HEALTH INC. (GA)	6,228	2.09	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5325: COVENTRY HEALTH CARE OF KANS	15,700	3.63	57	55	96.49	1	1.75	0	0.00	1	1.75	0	0.00	0	0.00
H5521: AETNA LIFE INSURANCE COMPANY	2,030,789	2.15	4,359	4,209	96.56	76	1.74	4	0.09	52	1.19	0	0.00	18	0.41
H5522: AETNA LIFE INSURANCE COMPANY	90,308	1.44	130	126	96.92	2	1.54	0	0.00	2	1.54	0	0.00	0	0.00
H5526: Highmark Western and Northea	25,375	0.08	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5533: UPMC HEALTH NETWORK, INC.	17,587	0.57	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00	0	0.00
H5593: AETNA HEALTH OF IOWA INC.	3,786	3.96	15	15	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5793: AETNA HEALTH INC. (CT)	16,696	2.04	34	33	97.06	1	2.94	0	0.00	0	0.00	0	0.00	0	0.00

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**TABLE 6 - 2023 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H5932: GATEWAY HEALTH PLAN, INC.	41,484	1.11	46	42	91.30	3	6.52	0	0.00	1	2.17	0	0.00	0	0.00
H6399: AETNA BETTER HEALTH INC. (NJ	4,357	1.38	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00	0	0.00
H6832: ALIGN SENIOR CARE MI, LLC	554	3.61	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7123: UPMC HEALTH COVERAGE, INC.	776	3.87	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7149: AETNA HEALTH INC. (PA)	10,991	2.37	26	26	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7301: COVENTRY HEALTH CARE OF ILLI	56,253	1.10	62	60	96.77	1	1.61	0	0.00	1	1.61	0	0.00	0	0.00
H7379: CAREFIRST ADVANTAGE PPO, INC	5,852	0.34	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8166: HIGHMARK BCBSD, INC.	6,104	1.47	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00	0	0.00
H8332: AETNA BETTER HEALTH OF KANSA	12,741	4.55	58	56	96.55	1	1.72	0	0.00	1	1.72	0	0.00	0	0.00
H8597: AETNA BETTER HEALTH OF TEXAS	12,905	7.90	102	100	98.04	2	1.96	0	0.00	0	0.00	0	0.00	0	0.00
H8649: AETNA HEALTH OF UTAH INC	6,822	2.05	14	13	92.86	0	0.00	0	0.00	1	7.14	0	0.00	0	0.00
H9207: HEALTH PARTNERS PLANS, INC.	13,304	0.83	11	10	90.91	1	9.09	0	0.00	0	0.00	0	0.00	0	0.00
H9306: ALTERWOOD ADVANTAGE, INC.	5,863	0.17	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9431: FIRST HEALTH LIFE & HEALTH I	9,844	1.83	18	18	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9877: VIRGINIA PREMIER HEALTH PLAN	6,349	1.26	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00	0	0.00
R6694: AETNA LIFE INSURANCE COMPANY	1,994	3.51	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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**TABLE 6 - 2023 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

**Region=04: ATLANTA**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H0104: BLUE CROSS AND BLUE SHIELD O	106,233	0.23	24	23	95.83	1	4.17	0	0.00	0	0.00	0	0.00	0	0.00
H0154: VIVA HEALTH, INC.	54,214	1.59	86	84	97.67	2	2.33	0	0.00	0	0.00	0	0.00	0	0.00
H1035: FLORIDA BLUE MEDICARE, INC.	90,095	1.74	157	140	89.17	8	5.10	1	0.64	7	4.46	0	0.00	1	0.64
H1099: HEALTH FIRST HEALTH PLANS	34,039	1.29	44	44	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2235: BAYCARE SELECT HEALTH PLANS,	13,139	4.34	57	55	96.49	1	1.75	0	0.00	1	1.75	0	0.00	0	0.00
H2533: MOLINA HEALTHCARE OF SOUTH C	3,605	6.10	22	20	90.91	1	4.55	0	0.00	1	4.55	0	0.00	0	0.00
H2624: CARE N' CARE INSURANCE COMPA	1,225	4.90	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00	0	0.00
H2962: ULTIMATE HEALTH PLANS, INC.	13,750	1.45	20	19	95.00	1	5.00	0	0.00	0	0.00	0	0.00	0	0.00
H3015: SHARED HEALTH MISSISSIPPI, I	2,531	3.16	8	5	62.50	3	37.50	0	0.00	0	0.00	0	0.00	0	0.00
H3259: VOLUNTEER STATE HEALTH PLAN	26,489	0.68	18	16	88.89	2	11.11	0	0.00	0	0.00	0	0.00	0	0.00
H3404: BLUE CROSS AND BLUE SHIELD O	26,525	2.38	63	58	92.06	5	7.94	0	0.00	0	0.00	0	0.00	0	0.00
H3449: BLUE CROSS AND BLUE SHIELD O	80,672	2.13	172	163	94.77	6	3.49	1	0.58	2	1.16	0	0.00	0	0.00
H3777: EXPERIENCE HEALTH, INC.	4,544	1.32	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4140: DOCTORS HEALTHCARE PLANS, IN	11,332	3.62	41	38	92.68	3	7.32	0	0.00	0	0.00	0	0.00	0	0.00
H4286: LEON HEALTH, INC.	39,346	0.53	21	21	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4863: TRH HEALTH INSURANCE COMPANY	515	1.94	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5434: BLUE CROSS AND BLUE SHIELD O	68,754	1.67	115	106	92.17	5	4.35	1	0.87	3	2.61	0	0.00	0	0.00
H5938: CAPITAL HEALTH PLAN	23,745	0.59	14	13	92.86	1	7.14	0	0.00	0	0.00	0	0.00	0	0.00
H6345: PRUITTHEALTH PREMIER NORTH C	680	1.47	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7917: BLUECROSS BLUESHIELD OF TENN	144,278	1.13	163	148	90.80	3	1.84	0	0.00	12	7.36	0	0.00	0	0.00
H8003: BLUECROSS AND BLUESHIELD OF	20,719	0.53	11	9	81.82	0	0.00	0	0.00	2	18.18	0	0.00	0	0.00
H8213: SELECT HEALTH OF SOUTH CAROL	4,711	0.85	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00	0	0.00
H9147: BLUE CROSS AND BLUE SHIELD O	2,034	0.49	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9808: CARE N' CARE INSURANCE COMPA	14,706	1.97	29	27	93.10	1	3.45	0	0.00	1	3.45	0	0.00	0	0.00
H9986: HPMP OF FLORIDA, INC.	909	1.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	24,979	2.20	55	50	90.91	3	5.45	0	0.00	2	3.64	0	0.00	0	0.00

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**Expedited Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=05: CHICAGO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H0022: BUCKEYE COMMUNITY HEALTH PLA	14,116	0.43	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0192: AMERIHEALTH MICHIGAN, INC.	3,278	3.05	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00	0	0.00
H0336: HUMANA HEALTH PLAN, INC.	18,086	0.88	16	11	68.75	2	12.50	1	6.25	2	12.50	0	0.00	0	0.00
H0480: MERIDIAN HEALTH PLAN OF MICH	8,941	0.67	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0544: BLUE CROSS OF CALIFORNIA	121,076	0.14	17	12	70.59	0	0.00	0	0.00	3	17.65	1	5.88	1	5.88
H0838: UNIVERSAL CARE, INC.	75,556	0.09	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00	0	0.00
H0907: AMERIGROUP IOWA, INC.	7,811	0.51	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00	0	0.00
H0927: HEALTH CARE SERVICE CORPORAT	23,248	2.88	67	57	85.07	4	5.97	0	0.00	5	7.46	1	1.49	0	0.00
H1423: AMERIGROUP OHIO, INC.	6,150	0.81	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00	0	0.00
H1463: HEALTH ALLIANCE CONNECT, INC	24,432	4.50	110	96	87.27	12	10.91	0	0.00	2	1.82	0	0.00	0	0.00
H1607: ANTHEM INSURANCE COMPANIES,	15,822	1.26	20	20	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1732: HEALTHPLUS HP, LLC	35,459	0.31	11	8	72.73	1	9.09	0	0.00	2	18.18	0	0.00	0	0.00
H1737: HEALTH ALLIANCE - MIDWEST, I	678	2.95	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1846: MOUNT CARMEL HEALTH INSURANC	1,080	0.93	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1894: AMERIGROUP WASHINGTON, INC.	3,418	0.29	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1947: COMMUNITY CARE HEALTH PLAN O	3,301	1.21	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1977: UPPER PENINSULA HEALTH PLAN,	4,852	0.41	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2320: PRIORITY HEALTH	150,428	0.40	60	50	83.33	6	10.00	0	0.00	4	6.67	0	0.00	0	0.00
H2322: ALLIANCE HEALTH AND LIFE INS	11,260	0.09	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2354: HEALTH ALLIANCE PLAN OF MICH	70,524	0.23	16	14	87.50	0	0.00	0	0.00	2	12.50	0	0.00	0	0.00
H2422: HEALTHPARTNERS, INC.	5,666	0.18	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2425: HMO Minnesota	9,770	0.10	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H2456: UCARE MINNESOTA	17,096	0.53	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2459: UCARE MINNESOTA	107,211	0.29	31	28	90.32	2	6.45	0	0.00	1	3.23	0	0.00	0	0.00
H2506: Aetna Better Health Premier	18,034	2.50	45	38	84.44	5	11.11	0	0.00	2	4.44	0	0.00	0	0.00
H2531: UNITEDHEALTHCARE COMMUNITY P	10,276	2.14	22	22	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2591: HEALTH ALLIANCE - MIDWEST, I	531	11.30	6	5	83.33	0	0.00	1	16.67	0	0.00	0	0.00	0	0.00
H2593: AMERIGROUP TEXAS, INC.	12,044	1.25	15	14	93.33	0	0.00	0	0.00	1	6.67	0	0.00	0	0.00
H2715: MOLINA HEALTHCARE OF ILLINOI	66	15.15	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2836: ANTHEM HEALTH PLANS, INC.	11,932	0.34	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00	0	0.00
H3071: CLEAR SPRING HEALTH COMMUNIT	1,240	8.06	10	8	80.00	1	10.00	0	0.00	1	10.00	0	0.00	0	0.00
H3240: AMERIGROUP NEW JERSEY, INC.	23,329	0.73	17	13	76.47	2	11.76	0	0.00	1	5.88	1	5.88	0	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H3416: HEALTHPARTNERS UNITYPOINT HE	9,832	0.20	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3447: HEALTHKEEPERS, INC.	203,628	0.86	176	158	89.77	2	1.14	0	0.00	14	7.95	0	0.00	2	1.14
H3471: HEALTH ALLIANCE NORTHWEST HE	12,685	2.68	34	29	85.29	4	11.76	0	0.00	1	2.94	0	0.00	0	0.00
H3653: PARAMOUNT CARE, INC.	14,581	0.27	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00	0	0.00
H3655: COMMUNITY INSURANCE COMPANY	281,700	0.75	210	175	83.33	0	0.00	0	0.00	29	13.81	2	0.95	4	1.90
H3660: SUMMACARE INC.	23,397	4.57	107	94	87.85	3	2.80	0	0.00	9	8.41	1	0.93	0	0.00
H3664: AULTCARE HEALTH INSURING COR	14,127	0.14	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3668: MOUNT CARMEL HEALTH PLAN, IN	38,435	0.29	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4003: MMM HEALTHCARE, LLC	181,808	0.07	13	12	92.31	0	0.00	0	0.00	1	7.69	0	0.00	0	0.00
H4004: MMM HEALTHCARE, LLC	115,724	0.09	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00	0	0.00
H4036: ANTHEM INSURANCE COMPANIES,	244,579	0.99	242	204	84.30	0	0.00	0	0.00	34	14.05	0	0.00	4	1.65
H4161: BLUE CROSS OF CALIFORNIA PAR	38,322	0.10	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00	0	0.00
H4346: HMO COLORADO, INC.	12,424	1.13	14	12	85.71	0	0.00	0	0.00	2	14.29	0	0.00	0	0.00
H4497: MEDICAL MUTUAL OF OHIO	9,864	0.61	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4624: ZING HEALTH OF MICHIGAN, INC	1,884	4.25	8	6	75.00	1	12.50	0	0.00	1	12.50	0	0.00	0	0.00
H4875: PRIORITY HEALTH	79,020	0.53	42	38	90.48	3	7.14	0	0.00	1	2.38	0	0.00	0	0.00
H4882: HEALTHPARTNERS, INC.	41,113	0.27	11	10	90.91	1	9.09	0	0.00	0	0.00	0	0.00	0	0.00
H4909: ANTHEM INSURANCE COMPANIES,	45,330	0.86	39	32	82.05	0	0.00	0	0.00	6	15.38	0	0.00	1	2.56
H5209: My Choice Wisconsin Health P	1,939	3.61	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00	0	0.00
H5215: NETWORK HEALTH INSURANCE COR	69,598	1.47	102	90	88.24	11	10.78	0	0.00	1	0.98	0	0.00	0	0.00
H5262: QUARTZ HEALTH PLAN CORPORATI	29,735	0.47	14	11	78.57	0	0.00	0	0.00	3	21.43	0	0.00	0	0.00
H5280: MOLINA HEALTHCARE OF OHIO, I	15,434	5.12	79	74	93.67	4	5.06	0	0.00	1	1.27	0	0.00	0	0.00
H5422: BLUE CROSS BLUE SHIELD HEALT	17,541	0.63	11	9	81.82	0	0.00	0	0.00	2	18.18	0	0.00	0	0.00
H5427: FREEDOM HEALTH, INC.	61,588	2.37	146	144	98.63	1	0.68	0	0.00	1	0.68	0	0.00	0	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	51,958	1.27	66	65	98.48	0	0.00	0	0.00	1	1.52	0	0.00	0	0.00
H5454: CLEAR SPRING HEALTH OF ILLIN	95	10.53	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	62,101	0.74	46	41	89.13	0	0.00	0	0.00	5	10.87	0	0.00	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	59,761	1.71	102	100	98.04	0	0.00	0	0.00	1	0.98	0	0.00	1	0.98
H5649: CENTRAL HEALTH PLAN OF CALIF	49,693	0.46	23	22	95.65	0	0.00	0	0.00	1	4.35	0	0.00	0	0.00
H5746: AMERIGROUP COMMUNITY CARE OF	2,802	0.36	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5828: AMERIGROUP TENNESSEE, INC.	41,684	0.60	25	23	92.00	1	4.00	0	0.00	1	4.00	0	0.00	0	0.00
H5854: ANTHEM HEALTH PLANS, INC.	27,106	0.92	25	19	76.00	0	0.00	0	0.00	6	24.00	0	0.00	0	0.00
H5883: BLUE CARE NETWORK OF MICHIGA	97,951	0.63	62	59	95.16	2	3.23	0	0.00	0	0.00	1	1.61	0	0.00

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**TABLE 6 - 2023 EXPEDITED APPEALS**  
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H5900: WELLMARK ADVANTAGE HEALTH PL	10,475	0.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5937: UCARE MINNESOTA	8,626	0.93	8	6	75.00	1	12.50	0	0.00	1	12.50	0	0.00	0	0.00
H5959: BCBSM, Inc.	162,965	0.23	37	26	70.27	3	8.11	0	0.00	8	21.62	0	0.00	0	0.00
H6078: Group Retiree Health Solutio	11,033	0.73	8	6	75.00	0	0.00	0	0.00	2	25.00	0	0.00	0	0.00
H6080: MERIDIAN HEALTH PLAN OF ILLI	18,606	0.21	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00	0	0.00
H6202: NEXTBLUE OF NORTH DAKOTA INS	8,507	0.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6306: FIRSTCAROLINACARE INSURANCE	5,135	1.17	6	3	50.00	2	33.33	0	0.00	0	0.00	0	0.00	1	16.67
H6322: MCLAREN HEALTH PLAN, INC.	1,123	0.89	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6723: MEDICAL MUTUAL OF OHIO	26,497	0.45	12	11	91.67	1	8.33	0	0.00	0	0.00	0	0.00	0	0.00
H6898: VERMONT BLUE ADVANTAGE, INC.	11,946	0.33	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6910: MOUNT CARMEL HEALTH PLAN OF	1,871	0.53	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7093: COMMUNITY INSURANCE COMPANY	12,883	0.54	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7172: AETNA BETTER HEALTH INC. (OH	15,116	4.04	61	50	81.97	9	14.75	0	0.00	2	3.28	0	0.00	0	0.00
H7220: INDIANA UNIVERSITY HEALTH PL	18,901	4.18	79	70	88.61	3	3.80	0	0.00	6	7.59	0	0.00	0	0.00
H7330: ZING HEALTH, INC.	2,049	2.44	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7646: PHP MEDICARE	8,173	5.38	44	41	93.18	2	4.55	0	0.00	1	2.27	0	0.00	0	0.00
H7728: ANTHEM HEALTH PLANS OF NEW H	21,972	0.91	20	16	80.00	0	0.00	0	0.00	3	15.00	0	0.00	1	5.00
H7844: MOLINA HEALTHCARE OF MICHIGA	12,553	3.74	47	42	89.36	4	8.51	0	0.00	1	2.13	0	0.00	0	0.00
H8014: CLEAR SPRING HEALTH INSURANC	33	90.91	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8026: AETNA BETTER HEALTH OF MICH	9,433	2.44	23	18	78.26	4	17.39	0	0.00	1	4.35	0	0.00	0	0.00
H8046: MOLINA HEALTHCARE OF ILLINOI	18,261	2.41	44	37	84.09	6	13.64	0	0.00	1	2.27	0	0.00	0	0.00
H8070: UCARE MINNESOTA	1,437	0.70	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8293: CLEAR SPRING HEALTH (VA), IN	290	10.34	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00	0	0.00
H8343: AMERIGROUP INSURANCE COMPANY	4,600	0.65	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8379: PRIORITY HEALTH CHOICE, INC.	10,836	0.55	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00	0	0.00
H8432: EMPIRE HEALTHCHOICE HMO, INC	38,084	0.71	27	14	51.85	0	0.00	0	0.00	11	40.74	0	0.00	2	7.41
H8452: CARESOURCE OHIO, INC.	18,708	0.48	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8552: ANTHEM BLUE CROSS LIFE AND H	21,528	1.21	26	22	84.62	0	0.00	0	0.00	4	15.38	0	0.00	0	0.00
H8797: PERENNIAL ADVANTAGE OF OHIO,	551	3.63	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8849: AMERIGROUP INSURANCE COMPANY	74,395	1.60	119	110	92.44	2	1.68	0	0.00	6	5.04	0	0.00	1	0.84
H9065: AMH HEALTH, LLC	17,279	0.23	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9525: COMPCARE HEALTH SERVICES INS	119,863	1.23	147	138	93.88	0	0.00	0	0.00	7	4.76	0	0.00	2	1.36
H9572: BCBS OF MICHIGAN MUTUAL INSU	537,347	1.16	623	586	94.06	12	1.93	0	0.00	25	4.01	0	0.00	0	0.00

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R4487: ANTHEM INSURANCE COMPANIES,	12,561	1.03	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
R5941: ANTHEM INSURANCE COMPANIES,	11,000	0.55	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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Region=06: DALLAS

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H0074: WELLCARE OF MISSISSIPPI, INC	1,841	0.54	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0111: WELLCARE OF GEORGIA, INC.	11,907	0.84	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00	0	0.00
H0174: WELLCARE OF TEXAS, INC.	78,273	0.65	51	43	84.31	2	3.92	0	0.00	6	11.76	0	0.00	0	0.00
H0270: WELLCARE HEALTH INSURANCE CO	1,002	1.00	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0332: KS PLAN ADMINISTRATORS, LLC	48,531	2.58	125	124	99.20	1	0.80	0	0.00	0	0.00	0	0.00	0	0.00
H0351: HEALTH NET OF ARIZONA, INC.	20,055	0.40	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00	0	0.00
H0482: CENTENE VENTURE COMPANY MICH	3,007	0.67	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0562: HEALTH NET OF CALIFORNIA, IN	110,922	0.12	13	11	84.62	1	7.69	0	0.00	1	7.69	0	0.00	0	0.00
H0712: WELLCARE OF CONNECTICUT, INC	8,027	0.87	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0724: BUCKEYE HEALTH PLAN COMMUNIT	1,990	0.50	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0908: BUCKEYE COMMUNITY HEALTH PLA	10,762	0.37	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0913: WELLCARE HEALTH PLANS OF NEW	15,676	0.51	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0969: WELLCARE HEALTH INSURANCE CO	3,926	0.25	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1032: Sunshine State Health Plan,	116,936	0.66	77	62	80.52	7	9.09	0	0.00	8	10.39	0	0.00	0	0.00
H1112: WELLCARE OF GEORGIA, INC.	46,600	0.49	23	21	91.30	2	8.70	0	0.00	0	0.00	0	0.00	0	0.00
H1215: NEBRASKA TOTAL CARE, INC.	2,829	0.35	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1248: LOUISIANA HEALTH SERVICE & I	8,491	0.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1353: WELLCARE OF WASHINGTON, INC.	8,394	0.48	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00	0	0.00
H1395: NEBRASKA TOTAL CARE, INC.	2,414	1.66	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00	0	0.00
H1416: HARMONY HEALTH PLAN, INC.	73,482	0.35	26	20	76.92	3	11.54	0	0.00	3	11.54	0	0.00	0	0.00
H1664: HOME STATE HEALTH PLAN, INC.	3,259	0.31	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1914: WELLCARE HEALTH INSURANCE OF	6,451	0.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1994: SELECTHEALTH, INC.	46,853	0.13	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2032: Baylor Scott & White Insuran	2,569	1.17	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2117: MERIDIAN HEALTH PLAN OF MICH	9,743	0.62	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00	0	0.00
H2128: CELTIC INSURANCE COMPANY	3,495	0.29	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2134: WESTERN SKY COMMUNITY CARE,	8,764	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2171: CARE N' CARE INSURANCE COMPA	2,396	1.67	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00	0	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	1,396	0.72	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2491: WELLCARE HEALTH INSURANCE OF	23,297	0.43	10	8	80.00	2	20.00	0	0.00	0	0.00	0	0.00	0	0.00

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H2775: AMERICAN PROGRESSIVE LIFE &	110,379	0.41	45	37	82.22	4	8.89	0	0.00	4	8.89	0	0.00	0	0.00
H2915: PENNSYLVANIA HEALTH & WELLNE	12,048	0.91	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2960: HOMETOWN HEALTH PLAN, INC.	18,803	0.48	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00	0	0.00
H3047: WELLCARE HEALTH INSURANCE CO	2,580	0.39	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3204: PRESBYTERIAN HEALTH PLAN	56,729	0.49	28	26	92.86	1	3.57	0	0.00	1	3.57	0	0.00	0	0.00
H3206: PRESBYTERIAN INSURANCE COMPA	1,473	1.36	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00	0	0.00
H3467: PROCARE ADVANTAGE, LLC	735	1.36	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3499: COORDINATED CARE CORPORATION	5,291	0.57	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3554: USABLE PPO INSURANCE COMPANY	6,903	5.36	37	33	89.19	2	5.41	2	5.41	0	0.00	0	0.00	0	0.00
H3561: HEALTH NET COMMUNITY SOLUTIO	6,952	0.43	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00	0	0.00
H3755: COMMUNITYCARE GOVERNMENT PRO	32,929	0.76	25	22	88.00	1	4.00	0	0.00	2	8.00	0	0.00	0	0.00
H3975: WELLCARE HEALTH INSURANCE CO	3,706	0.54	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00	0	0.00
H4073: WELLCARE HEALTH INSURANCE OF	5,564	0.36	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4213: USABLE MUTUAL INSURANCE COMP	2,622	1.14	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4232: AMERICAN HEALTH PLAN OF UT,	332	3.01	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4304: UNIVERSITY OF UTAH HEALTH IN	1,500	1.33	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4343: CENTENE VENTURE COMPANY ALAB	1,125	0.89	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4506: SELECTCARE OF TEXAS, INC.	32,104	0.69	22	15	68.18	1	4.55	0	0.00	6	27.27	0	0.00	0	0.00
H4847: WELLCARE OF SOUTH CAROLINA,	9,563	0.31	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4868: NEW YORK QUALITY HEALTHCARE	56,637	0.55	31	26	83.87	3	9.68	0	0.00	2	6.45	0	0.00	0	0.00
H5015: TEXAS INDEPENDENCE HEALTH PL	2,034	0.49	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5087: WELLCARE OF CALIFORNIA, INC.	70,361	0.10	7	4	57.14	1	14.29	0	0.00	2	28.57	0	0.00	0	0.00
H5199: WELLCARE HEALTH INSURANCE OF	9,972	1.00	10	7	70.00	1	10.00	0	0.00	2	20.00	0	0.00	0	0.00
H5294: SUPERIOR HEALTHPLAN, INC.	29,135	0.58	17	15	88.24	0	0.00	0	0.00	2	11.76	0	0.00	0	0.00
H5398: CENTENE VENTURE COMPANY KANS	1,131	1.77	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5439: HEALTH NET LIFE INSURANCE CO	14,213	0.14	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5475: MERIDIAN HEALTH PLAN OF MICH	34,281	0.67	23	20	86.96	3	13.04	0	0.00	0	0.00	0	0.00	0	0.00
H5576: VANTAGE HEALTH PLAN, INC.	17,982	0.33	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00	0	0.00

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**TABLE 6 - 2023 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H5590: Bridgeway Health Solutions o	22,208	0.41	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5599: NEW YORK QUALITY HEALTHCARE	56,302	0.50	28	26	92.86	0	0.00	0	0.00	2	7.14	0	0.00	0	0.00
H5608: DENVER HEALTH MEDICAL PLAN,	5,311	0.38	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00	0	0.00
H5779: MERIDIAN HEALTH PLAN OF ILLI	11,962	0.42	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6158: USABLE HMO, INC.	11,554	6.40	74	57	77.03	9	12.16	0	0.00	8	10.81	0	0.00	0	0.00
H6193: WELLCARE HEALTH PLANS OF MAS	2,177	0.46	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6328: CARE N' CARE INSURANCE COMPA	8,638	3.59	31	25	80.65	5	16.13	1	3.23	0	0.00	0	0.00	0	0.00
H6446: SILVERSUMMIT HEALTHPLAN, INC	3,400	0.59	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6453: HMO LOUISIANA, INC.	15,420	0.52	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6550: SUNFLOWER STATE HEALTH PLAN,	2,549	0.78	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6594: WELLCARE HEALTH PLANS OF VER	3,044	0.33	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6605: WELLCARE HEALTH INSURANCE OF	1,995	0.50	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H6678: CENTENE VENTURE INSURANCE CO	2,207	0.91	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6713: WELLCARE OF ILLINOIS, INC.	14,238	0.42	6	4	66.67	0	0.00	0	0.00	2	33.33	0	0.00	0	0.00
H6815: HEALTH NET HEALTH PLAN OF OR	18,683	0.27	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00	0	0.00
H6870: SUPERIOR HEALTHPLAN, INC.	7,904	1.14	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00	0	0.00
H6975: WELLCARE OF ALABAMA, INC.	1,795	0.56	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H7169: BUCKEYE HEALTH PLAN COMMUNIT	2,081	0.48	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7175: WELLCARE HEALTH INSURANCE OF	9,323	0.43	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00	0	0.00
H7323: WELLCARE NATIONAL HEALTH INS	4,897	0.61	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7326: WELLCARE OF SOUTH CAROLINA,	19,853	0.40	8	6	75.00	0	0.00	0	0.00	2	25.00	0	0.00	0	0.00
H7399: CENTENE VENTURE COMPANY ILLI	1,664	0.60	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7833: UNITEDHEALTHCARE COMMUNITY P	3,780	0.79	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00	0	0.00
H7925: CENTENE VENTURE COMPANY INDI	1,351	0.74	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8121: CENTENE VENTURE COMPANY TENN	568	3.52	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8142: SCOTT AND WHITE HEALTH PLAN	26,466	1.93	51	47	92.16	3	5.88	1	1.96	0	0.00	0	0.00	0	0.00
H8197: MOLINA HEALTHCARE OF TEXAS,	11,074	5.15	57	48	84.21	7	12.28	0	0.00	2	3.51	0	0.00	0	0.00
H8225: CENTENE VENTURE COMPANY FLOR	2,000	1.00	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00	0	0.00
H8553: WELLCARE HEALTH INSURANCE OF	1,634	0.61	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8786: AMERIGROUP TEXAS, INC.	9,158	2.29	21	19	90.48	0	0.00	0	0.00	2	9.52	0	0.00	0	0.00
H9357: CENTENE VENTURE INSURANCE CO	1,338	0.75	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9364: WELLCARE OF MAINE, INC.	7,880	0.38	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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**TABLE 6 - 2023 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2023, and Distribution of Final**  
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H9428: WELLCARE HEALTH INSURANCE OF	1,529	0.65	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9630: ARKANSAS HEALTH AND WELLNESS	18,175	0.61	11	9	81.82	1	9.09	0	0.00	1	9.09	0	0.00	0	0.00
H9699: HMO PARTNERS, INC.	1,893	5.28	10	8	80.00	2	20.00	0	0.00	0	0.00	0	0.00	0	0.00
H9730: WELLCARE HEALTH INSURANCE CO	45,140	0.58	26	21	80.77	3	11.54	0	0.00	2	7.69	0	0.00	0	0.00
H9761: WELLCARE HEALTH PLANS OF MAS	6,415	0.47	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00	0	0.00
H9900: WELLCARE OF OKLAHOMA, INC.	2,337	0.43	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9976: WESTERN SKY COMMUNITY CARE,	1,507	0.66	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00

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**TABLE 6 - 2023 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
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**Decisions, by Region and Plan**

**Region=07: KANSAS CITY**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H0028: CHA HMO, INC.	379,366	3.65	1,384	1,311	94.73	48	3.47	2	0.14	21	1.52	0	0.00	2	0.14
H0292: HUMANA HEALTH PLAN OF OHIO,	10,031	8.37	84	82	97.62	0	0.00	0	0.00	2	2.38	0	0.00	0	0.00
H0473: HUMANA INSURANCE COMPANY OF	55,702	6.45	359	345	96.10	6	1.67	3	0.84	4	1.11	1	0.28	0	0.00
H0783: HUMANA BENEFIT PLAN OF TEXAS	852	5.87	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0798: MEDICA COMMUNITY HEALTH PLAN	141	7.09	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	202,431	1.19	240	234	97.50	2	0.83	2	0.83	0	0.00	0	0.00	2	0.83
H1036: HUMANA MEDICAL PLAN, INC.	594,835	2.57	1,527	1,451	95.02	37	2.42	2	0.13	30	1.96	1	0.07	6	0.39
H1352: BLUE-ADVANTAGE PLUS OF KANSA	3,975	7.55	30	26	86.67	3	10.00	0	0.00	1	3.33	0	0.00	0	0.00
H1406: HUMANA HEALTH PLAN, INC.	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1468: HUMANA BENEFIT PLAN OF ILLIN	126,295	1.93	244	234	95.90	6	2.46	0	0.00	4	1.64	0	0.00	0	0.00
H1651: MEDICAL ASSOCIATES HEALTH PL	14,995	0.20	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00	0	0.00
H1716: HUMANA INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	190,750	2.65	506	485	95.85	12	2.37	0	0.00	6	1.19	0	0.00	3	0.59
H2029: HUMANA INSURANCE OF PUERTO R	766	2.61	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2237: INDEPENDENT CARE HEALTH PLAN	9,483	0.53	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2450: MEDICA INSURANCE COMPANY	104,069	0.01	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2458: MEDICA HEALTH PLANS	10,024	0.40	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2463: HUMANA HEALTH PLAN OF TEXAS,	2,726	1.47	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2486: HUMANA MEDICAL PLAN OF UTAH,	17,137	1.69	29	28	96.55	0	0.00	0	0.00	0	0.00	0	0.00	1	3.45
H2610: ESSENCE HEALTHCARE, INC.	55,177	4.64	256	240	93.75	11	4.30	0	0.00	4	1.56	0	0.00	1	0.39
H2942: COX HEALTH SYSTEMS HMO INC	3,934	0.51	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00	0	0.00
H2944: HUMANA INSURANCE COMPANY	1,233	1.62	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2986: Essence Healthcare of Califo	5,688	4.04	23	23	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3189: ESSENCE HEALTHCARE OF OHIO,	71	14.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3533: HUMANA HEALTH COMPANY OF NEW	40,154	2.19	88	83	94.32	4	4.55	0	0.00	1	1.14	0	0.00	0	0.00

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**TABLE 6 - 2023 EXPEDITED APPEALS**  
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**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H4007: HUMANA HEALTH PLANS OF PUERT	24,547	0.08	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4141: HUMANA EMPLOYERS HEALTH PLAN	94,643	3.80	360	320	88.89	10	2.78	0	0.00	6	1.67	0	0.00	24	6.67
H4461: CARITEN HEALTH PLAN INC.	164,774	2.08	342	330	96.49	3	0.88	0	0.00	3	0.88	0	0.00	6	1.75
H4606: HUMANA INSURANCE COMPANY	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4623: HUMANA REGIONAL HEALTH PLAN,	18,646	1.98	37	36	97.30	0	0.00	0	0.00	0	0.00	0	0.00	1	2.70
H5216: HUMANA INSURANCE COMPANY	2,320,533	3.05	7,072	6,726	95.11	212	3.00	8	0.11	98	1.39	4	0.06	24	0.34
H5264: DEAN HEALTH PLAN, INC.	13,584	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5377: HUMANA MEDICAL PLAN OF PENNS	4,228	1.18	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00	0	0.00
H5415: HUMANA HEALTH INSURANCE COMP	-	-	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	178,479	2.90	517	499	96.52	9	1.74	1	0.19	8	1.55	0	0.00	0	0.00
H5619: ARCADIAN HEALTH PLAN, INC.	496,817	2.60	1,290	1,223	94.81	34	2.64	1	0.08	21	1.63	1	0.08	10	0.78
H5970: HUMANA INSURANCE COMPANY OF	107,636	1.71	184	175	95.11	2	1.09	0	0.00	6	3.26	0	0.00	1	0.54
H6200: ESSENCE HEALTHCARE PPO, INC.	1,048	1.91	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6502: MISSOURI VALLEY LIFE AND HEA	27,777	6.62	184	163	88.59	18	9.78	3	1.63	0	0.00	0	0.00	0	0.00
H6622: HUMANA WI HEALTH ORGANIZATIO	408,798	2.26	925	871	94.16	29	3.14	2	0.22	22	2.38	1	0.11	0	0.00
H7063: BLUECROSS BLUESHIELD KANSAS	3,814	0.26	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7284: HUMANA HEALTH INSURANCE COMP	36,612	3.71	136	129	94.85	2	1.47	1	0.74	4	2.94	0	0.00	0	0.00
H7617: EMPHESYS INSURANCE COMPANY	10,653	3.57	38	37	97.37	1	2.63	0	0.00	0	0.00	0	0.00	0	0.00
H7621: HUMANA HEALTH PLAN OF CALIFO	8,262	1.57	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8019: SSM HEALTH PLAN	706	1.42	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8087: HUMANADENTAL INSURANCE COMPA	65,403	2.61	171	159	92.98	10	5.85	0	0.00	1	0.58	1	0.58	0	0.00
H8145: HUMANA INSURANCE COMPANY	24,692	2.15	53	52	98.11	1	1.89	0	0.00	0	0.00	0	0.00	0	0.00
H8181: SAPPHIRE EDGE, INC.	6,599	0.15	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8889: MEDICA HEALTH PLANS	30,589	0.36	11	10	90.91	0	0.00	0	0.00	1	9.09	0	0.00	0	0.00
H8908: HUMANA MEDICAL PLAN OF MICH	36,746	3.37	124	120	96.77	1	0.81	0	0.00	2	1.61	0	0.00	1	0.81

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**TABLE 6 - 2023 EXPEDITED APPEALS**  
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**Expedited Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H9070: COMPBENEFITS INSURANCE COMPA	22,996	2.44	56	55	98.21	0	0.00	0	0.00	1	1.79	0	0.00	0	0.00
H9096: DEAN HEALTH PLAN, INC.	10,717	0.19	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00	0	0.00
R0110: HUMANA INSURANCE COMPANY	12,543	2.63	33	30	90.91	2	6.06	0	0.00	0	0.00	0	0.00	1	3.03
R0865: HUMANA INSURANCE COMPANY	9,524	3.25	31	29	93.55	1	3.23	0	0.00	1	3.23	0	0.00	0	0.00
R0923: HUMANA INSURANCE COMPANY	3,194	3.13	10	9	90.00	0	0.00	0	0.00	1	10.00	0	0.00	0	0.00
R1390: HUMANA INSURANCE COMPANY	27,842	2.26	63	57	90.48	2	3.17	0	0.00	4	6.35	0	0.00	0	0.00
R1532: HUMANA INSURANCE COMPANY	4,700	3.62	17	14	82.35	3	17.65	0	0.00	0	0.00	0	0.00	0	0.00
R3392: HUMANA INSURANCE COMPANY	10,393	4.62	48	45	93.75	0	0.00	0	0.00	1	2.08	0	0.00	2	4.17
R3887: HUMANA INSURANCE COMPANY	4,187	3.10	13	12	92.31	1	7.69	0	0.00	0	0.00	0	0.00	0	0.00
R4182: HUMANA INSURANCE COMPANY	20,857	4.65	97	91	93.81	2	2.06	1	1.03	2	2.06	0	0.00	1	1.03
R4845: HUMANA INSURANCE COMPANY	6,353	2.36	15	13	86.67	2	13.33	0	0.00	0	0.00	0	0.00	0	0.00
R5361: HUMANA INSURANCE COMPANY	9,470	2.01	19	19	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
R5495: HUMANA INSURANCE COMPANY	2,708	2.22	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
R5826: HUMANA INSURANCE COMPANY	9,541	3.46	33	32	96.97	1	3.03	0	0.00	0	0.00	0	0.00	0	0.00
R7220: HUMANA INSURANCE COMPANY	2,822	1.77	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
R7315: HUMANA INSURANCE COMPANY	4,859	2.06	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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**Decisions, by Region and Plan**

Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H0107: HEALTH CARE SERVICE CORPORAT	54,117	2.73	148	135	91.22	4	2.70	1	0.68	6	4.05	2	1.35	0	0.00
H1666: HCSC INSURANCE SERVICES COMP	13,156	4.56	60	57	95.00	2	3.33	0	0.00	1	1.67	0	0.00	0	0.00
H3251: HEALTH CARE SERVICE CORPORAT	9,946	1.71	17	16	94.12	0	0.00	0	0.00	1	5.88	0	0.00	0	0.00
H3822: HEALTH CARE SERVICE CORPORAT	21,998	1.00	22	21	95.45	0	0.00	0	0.00	1	4.55	0	0.00	0	0.00
H3979: GHS HEALTH MAINTENANCE ORGAN	1,709	5.85	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4801: GHS INSURANCE COMPANY	10,559	7.77	82	77	93.90	2	2.44	1	1.22	2	2.44	0	0.00	0	0.00
H5211: SECURITY HEALTH PLAN OF WISC	64,108	2.26	145	138	95.17	6	4.14	0	0.00	1	0.69	0	0.00	0	0.00
H7115: MEMORIAL HERMANN HEALTH PLAN	6,644	0.90	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00	0	0.00
H8133: GHS INSURANCE COMPANY	4,345	5.75	25	22	88.00	2	8.00	0	0.00	0	0.00	1	4.00	0	0.00
H8547: ILLINOIS BLUE CROSS BLUE SHI	878	2.28	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8554: GHS INSURANCE COMPANY	948	2.11	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8634: HEALTH CARE SERVICE CORPORAT	33,850	3.49	118	102	86.44	8	6.78	1	0.85	6	5.08	1	0.85	0	0.00
H9706: HCSC INSURANCE SERVICES COMP	2,957	5.75	17	17	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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**TABLE 6 - 2023 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

**Region=09: SAN FRANCISCO**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H0169: UNITEDHEALTHCARE OF WISCONSIN	86,333	2.66	230	216	93.91	4	1.74	1	0.43	9	3.91	0	0.00	0	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE	68,687	2.30	158	149	94.30	2	1.27	1	0.63	5	3.16	0	0.00	1	0.63
H0271: CARE IMPROVEMENT PLUS SOUTH	339,004	2.67	906	857	94.59	12	1.32	4	0.44	31	3.42	0	0.00	2	0.22
H0294: UNITEDHEALTHCARE INSURANCE C	82,097	0.96	79	75	94.94	1	1.27	0	0.00	2	2.53	1	1.27	0	0.00
H0302: MEDISUN, INC.	17,865	0.50	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	71,085	2.03	144	137	95.14	2	1.39	0	0.00	5	3.47	0	0.00	0	0.00
H0432: UNITEDHEALTHCARE OF THE MIDL	88,009	2.02	178	172	96.63	2	1.12	0	0.00	4	2.25	0	0.00	0	0.00
H0504: CALIFORNIA PHYSICIANS' SERVI	91,028	0.85	77	75	97.40	0	0.00	0	0.00	1	1.30	0	0.00	1	1.30
H0524: KAISER FOUNDATION HP, INC.	1,370,677	0.06	78	73	93.59	3	3.85	0	0.00	0	0.00	0	0.00	2	2.56
H0543: UHC OF CALIFORNIA	367,830	0.53	195	188	96.41	3	1.54	0	0.00	4	2.05	0	0.00	0	0.00
H0571: CHINESE COMMUNITY HEALTH PLA	5,540	0.36	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00	0	0.00
H0609: UnitedHealthcare Benefits of	333,374	0.97	324	302	93.21	6	1.85	0	0.00	15	4.63	1	0.31	0	0.00
H0624: UnitedHealthcare Benefits of	29,041	2.62	76	72	94.74	1	1.32	0	0.00	3	3.95	0	0.00	0	0.00
H0630: KAISER FOUNDATION HP OF CO	112,822	0.13	15	15	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H0710: CARE IMPROVEMENT PLUS SOUTH	47,465	0.65	31	27	87.10	1	3.23	0	0.00	3	9.68	0	0.00	0	0.00
H0755: CARE IMPROVEMENT PLUS SOUTH	80,930	0.86	70	66	94.29	1	1.43	0	0.00	3	4.29	0	0.00	0	0.00
H0978: SCAN HEALTH PLAN NEVADA, INC	1,282	1.56	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1045: PREFERRED CARE PARTNERS, INC	304,199	1.67	509	483	94.89	9	1.77	1	0.20	15	2.95	0	0.00	1	0.20
H1111: CARE IMPROVEMENT PLUS SOUTH	8,604	1.39	12	10	83.33	0	0.00	0	0.00	2	16.67	0	0.00	0	0.00
H1170: KAISER FOUNDATION HP OF GA,	37,960	0.03	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1224: LOCAL INITIATIVE HEALTH AUTH	18,231	0.11	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1230: KAISER FOUNDATION HP, INC.	35,730	0.06	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1278: CARE IMPROVEMENT PLUS SOUTH	128,822	1.93	248	235	94.76	3	1.21	1	0.40	9	3.63	0	0.00	0	0.00
H1360: UnitedHealthcare Benefits of	9,102	0.44	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00	0	0.00

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**TABLE 6 - 2023 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H1375: UNITEDHEALTHCARE COMMUNITY P	4,049	1.73	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1537: CARE IMPROVEMENT PLUS SOUTH	10,931	0.55	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1659: CARE IMPROVEMENT PLUS SOUTH	1,956	0.51	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1821: CARE IMPROVEMENT PLUS SOUTH	69,751	0.30	21	21	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1822: SCAN DESERT HEALTH PLAN, INC	2,315	0.43	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1889: CARE IMPROVEMENT PLUS SOUTH	210,470	2.89	608	580	95.39	14	2.30	0	0.00	10	1.64	0	0.00	4	0.66
H1944: UNITEDHEALTHCARE OF WISCONSI	87,029	0.79	69	66	95.65	1	1.45	1	1.45	1	1.45	0	0.00	0	0.00
H1961: PEOPLES HEALTH, INC.	96,601	0.90	87	81	93.10	6	6.90	0	0.00	0	0.00	0	0.00	0	0.00
H2001: SIERRA HEALTH AND LIFE INSUR	1,863,650	2.23	4,163	3,967	95.29	70	1.68	4	0.10	118	2.83	2	0.05	2	0.05
H2172: KAISER FDTN HLTH PLAN OF THE	111,416	0.39	44	39	88.64	2	4.55	0	0.00	3	6.82	0	0.00	0	0.00
H2196: UNITEDHEALTHCARE OF WISCONSI	9,744	0.72	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2228: CARE IMPROVEMENT PLUS SOUTH	457,329	1.00	459	437	95.21	7	1.53	1	0.22	14	3.05	0	0.00	0	0.00
H2247: UNITEDHEALTHCARE COMMUNITY P	29,072	1.96	57	55	96.49	0	0.00	0	0.00	2	3.51	0	0.00	0	0.00
H2406: CARE IMPROVEMENT PLUS SOUTH	204,361	1.39	284	272	95.77	4	1.41	1	0.35	7	2.46	0	0.00	0	0.00
H2509: UNITEDHEALTHCARE OF FLORIDA,	460	6.52	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2577: CARE IMPROVEMENT PLUS SOUTH	145,302	1.42	206	194	94.17	5	2.43	0	0.00	6	2.91	0	0.00	1	0.49
H2582: ROCKY MOUNTAIN HEALTH MAINTE	10,962	0.82	9	7	77.78	1	11.11	0	0.00	1	11.11	0	0.00	0	0.00
H2782: WESTERN HEALTH ADVANTAGE	3,181	0.63	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H2802: UNITEDHEALTHCARE OF THE MIDL	268,008	1.48	396	381	96.21	6	1.52	0	0.00	9	2.27	0	0.00	0	0.00
H3113: OXFORD HEALTH PLANS (NJ), IN	91,454	1.27	116	111	95.69	1	0.86	0	0.00	3	2.59	0	0.00	1	0.86
H3256: CARE IMPROVEMENT PLUS SOUTH	50,062	2.70	135	131	97.04	4	2.96	0	0.00	0	0.00	0	0.00	0	0.00
H3307: OXFORD HEALTH PLANS (NY), IN	39,899	0.75	30	26	86.67	3	10.00	0	0.00	1	3.33	0	0.00	0	0.00
H3379: UNITEDHEALTHCARE OF NEW YORK	39,015	0.54	21	20	95.24	1	4.76	0	0.00	0	0.00	0	0.00	0	0.00

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**TABLE 6 - 2023 EXPEDITED APPEALS**  
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**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H3387: UNITEDHEALTHCARE OF NEW YORK	144,916	0.62	90	79	87.78	3	3.33	0	0.00	8	8.89	0	0.00	0	0.00
H3418: CARE IMPROVEMENT PLUS SOUTH	36,567	0.49	18	16	88.89	1	5.56	0	0.00	1	5.56	0	0.00	0	0.00
H3442: CARE IMPROVEMENT PLUS SOUTH	117,013	0.66	77	73	94.81	1	1.30	0	0.00	3	3.90	0	0.00	0	0.00
H3464: UNITEDHEALTHCARE OF THE MIDL	19,798	1.82	36	34	94.44	1	2.78	0	0.00	1	2.78	0	0.00	0	0.00
H3749: UNITEDHEALTHCARE OF WISCONSI	35,279	2.18	77	72	93.51	3	3.90	0	0.00	2	2.60	0	0.00	0	0.00
H3794: UNITEDHEALTHCARE OF WISCONSI	40,880	1.61	66	62	93.94	2	3.03	0	0.00	2	3.03	0	0.00	0	0.00
H3805: UnitedHealthcare Benefits of	149,396	0.33	49	48	97.96	1	2.04	0	0.00	0	0.00	0	0.00	0	0.00
H3815: ALIGNMENT HEALTH PLAN	100,480	0.10	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3832: HAWAII MEDICAL SERVICE ASSOC	37,904	0.21	8	7	87.50	0	0.00	1	12.50	0	0.00	0	0.00	0	0.00
H4045: SANTA CLARA COUNTY HEALTH AU	10,694	2.62	28	27	96.43	0	0.00	0	0.00	1	3.57	0	0.00	0	0.00
H4514: UNITEDHEALTHCARE COMMUNITY P	63,497	4.44	282	270	95.74	2	0.71	0	0.00	9	3.19	0	0.00	1	0.35
H4527: PHYSICIANS HEALTH CHOICE OF	152,491	2.31	353	344	97.45	3	0.85	0	0.00	6	1.70	0	0.00	0	0.00
H4590: UNITEDHEALTHCARE BENEFITS OF	363,575	1.34	487	442	90.76	5	1.03	0	0.00	40	8.21	0	0.00	0	0.00
H4604: UNITEDHEALTHCARE OF THE ROCK	120,052	0.72	86	84	97.67	1	1.16	0	0.00	1	1.16	0	0.00	0	0.00
H4829: UHC OF CALIFORNIA	34,034	1.53	52	49	94.23	0	0.00	0	0.00	3	5.77	0	0.00	0	0.00
H4931: BANNER - UNIVERSITY CARE ADV	14,626	1.71	25	22	88.00	1	4.00	0	0.00	2	8.00	0	0.00	0	0.00
H4937: CALIFORNIA PHYSICIANS' SERVI	18,053	0.66	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5008: CARE IMPROVEMENT PLUS SOUTH	119,851	1.72	206	193	93.69	5	2.43	1	0.49	6	2.91	0	0.00	1	0.49
H5050: KAISER FOUNDATION HEALTH PLA	98,784	1.86	184	175	95.11	2	1.09	0	0.00	7	3.80	0	0.00	0	0.00
H5172: COMMUNITY HEALTH GROUP	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5253: UNITEDHEALTHCARE OF WISCONSI	789,922	1.46	1,153	1,100	95.40	25	2.17	2	0.17	21	1.82	0	0.00	5	0.43
H5322: CARE IMPROVEMENT PLUS SOUTH	156,853	3.09	484	466	96.28	4	0.83	0	0.00	13	2.69	0	0.00	1	0.21
H5355: INLAND EMPIRE HEALTH PLAN	-	-	14	13	92.86	1	7.14	0	0.00	0	0.00	0	0.00	0	0.00
H5386: SHARP HEALTH PLAN	12,408	1.77	22	22	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00

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**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H5420: Preferred Care Network, Inc.	40,036	0.80	32	32	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5425: SCAN HEALTH PLAN	282,431	0.89	251	239	95.22	7	2.79	0	0.00	5	1.99	0	0.00	0	0.00
H5433: ORANGE COUNTY HEALTH AUTHORI	17,695	0.34	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5435: CARE IMPROVEMENT PLUS SOUTH	2,985	1.68	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5587: HEALTH CHOICE ARIZONA, INC.	9,339	2.36	22	19	86.36	2	9.09	0	0.00	1	4.55	0	0.00	0	0.00
H5652: SIERRA HEALTH AND LIFE INSUR	5,988	0.67	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5843: BANNER HEALTH PLAN, INC.	9,703	1.34	13	9	69.23	4	30.77	0	0.00	0	0.00	0	0.00	0	0.00
H5928: California Physicians' Servi	35,101	0.46	16	16	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5943: SCAN HEALTH PLAN	879	2.28	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5945: PROMINENCE HEALTHFIRST	20,859	3.31	69	51	73.91	5	7.25	1	1.45	12	17.39	0	0.00	0	0.00
H6019: SAN MATEO HEALTH COMMISSION	8,638	0.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6526: UNITEDHEALTHCARE OF NEW MEXI	2,373	1.26	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH	87,063	1.61	140	131	93.57	5	3.57	0	0.00	3	2.14	0	0.00	1	0.71
H6595: UNITEDHEALTHCARE OF WISCONSI	20,445	3.47	71	66	92.96	0	0.00	0	0.00	5	7.04	0	0.00	0	0.00
H6706: UnitedHealthcare Benefits of	410	2.44	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6936: BLUE CROSS & BLUE SHIELD OF	3,451	0.29	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7273: BANNER HEALTH INSURANCE GROU	247	4.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7404: CARE IMPROVEMENT PLUS SOUTH	72,511	1.05	76	73	96.05	1	1.32	0	0.00	2	2.63	0	0.00	0	0.00
H7445: UNITEDHEALTHCARE OF WISCONSI	3,654	0.27	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7464: UNITEDHEALTHCARE OF THE MID-	54,502	1.34	73	70	95.89	1	1.37	1	1.37	1	1.37	0	0.00	0	0.00
H7607: CLEVER CARE OF GOLDEN STATE,	12,218	0.57	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7680: PROMINENCE HEALTHFIRST OF TE	6,683	4.64	31	26	83.87	3	9.68	0	0.00	2	6.45	0	0.00	0	0.00
H8125: CARE IMPROVEMENT PLUS SOUTH	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8211: CARE IMPROVEMENT PLUS SOUTH	17,261	1.56	27	26	96.30	1	3.70	0	0.00	0	0.00	0	0.00	0	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H8677: MOLINA HEALTHCARE OF CALIFOR	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H8748: CARE IMPROVEMENT PLUS SOUTH	35,554	1.74	62	59	95.16	2	3.23	0	0.00	1	1.61	0	0.00	0	0.00
H8764: ASPIRE HEALTH PLAN	6,613	0.30	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00	0	0.00
H8768: CARE IMPROVEMENT PLUS SOUTH	382,614	1.24	474	444	93.67	17	3.59	0	0.00	12	2.53	0	0.00	1	0.21
H8894: Inland Empire Health Plan	33,839	0.35	12	10	83.33	2	16.67	0	0.00	0	0.00	0	0.00	0	0.00
H9003: KAISER FOUNDATION HP OF THE	103,272	0.23	24	22	91.67	1	4.17	0	0.00	1	4.17	0	0.00	0	0.00
R0759: CARE IMPROVEMENT PLUS SOUTH	43,668	1.24	54	52	96.30	2	3.70	0	0.00	0	0.00	0	0.00	0	0.00
R1548: UNITEDHEALTHCARE INSURANCE C	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
R2604: CARE IMPROVEMENT PLUS SOUTH	65,403	2.61	171	163	95.32	3	1.75	0	0.00	5	2.92	0	0.00	0	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH	15,725	2.86	45	44	97.78	1	2.22	0	0.00	0	0.00	0	0.00	0	0.00
R5329: CARE IMPROVEMENT PLUS SOUTH	871	1.15	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
R5342: CARE IMPROVEMENT PLUS SOUTH	92,779	0.54	50	45	90.00	0	0.00	0	0.00	5	10.00	0	0.00	0	0.00
R6801: CARE IMPROVEMENT PLUS SOUTH	79,424	3.07	244	233	95.49	3	1.23	0	0.00	8	3.28	0	0.00	0	0.00
R7444: CARE IMPROVEMENT PLUS SOUTH	13,923	0.79	11	10	90.91	0	0.00	0	0.00	1	9.09	0	0.00	0	0.00

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**Region=10: SEATTLE**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
H1304: REGENCE BLUESHIELD OF IDAHO,	8,449	0.12	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO CARE PLU	56,095	0.39	22	20	90.91	0	0.00	0	0.00	2	9.09	0	0.00	0	0.00
H1372: MARQUIS ADVANTAGE, INC.	598	1.67	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H1997: REGENCE BLUESHIELD	4,403	0.23	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3810: ALLCARE HEALTH PLAN, INC.	4,757	0.42	2	1	50.00	0	0.00	0	0.00	0	0.00	0	0.00	1	50.00
H3813: MODA HEALTH PLAN, INC.	5,937	1.01	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3814: ATRIO HEALTH PLANS	2,799	0.71	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD	73,137	0.08	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H3864: PACIFCSOURCE COMMUNITY HEAL	35,802	0.50	18	15	83.33	0	0.00	0	0.00	3	16.67	0	0.00	0	0.00
H4605: REGENCE BLUECROSS BLUESHIELD	11,873	0.17	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H4754: PACIFCSOURCE COMMUNITY HEAL	8,443	1.18	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5007: PROVIDENCE HEALTH SYSTEM	1,096	0.91	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5009: REGENCE BLUESHIELD	26,631	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H5826: COMMUNITY HEALTH PLAN OF WAS	16,313	0.61	10	7	70.00	2	20.00	0	0.00	1	10.00	0	0.00	0	0.00
H5859: HEALTH PLAN OF CAREOREGON, I	16,949	0.12	2	0	0.00	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H6237: REGENCE BLUECROSS BLUESHIELD	9,046	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H6743: ATRIO HEALTH PLANS	18,087	0.17	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00	0	0.00
H7006: ATRIO HEALTH PLANS	4,143	0.24	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H7245: PREMIERA BLUE CROSS	25,173	0.08	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00	0	0.00
H9047: PROVIDENCE HEALTH ASSURANCE	63,060	0.13	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
H9302: PREMIERA BLUE CROSS	9,059	0.22	2	1	50.00	0	0.00	0	0.00	0	0.00	0	0.00	1	50.00

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.



**TABLE 6 - 2023 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2023, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2023	Recons Unfavorable	% Unfavorable	Recons Favorable	% Favorable	Recons Partially Favorable	% Partial	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	Recons Remanded	% Remand
: TOTAL	32,198,135	1.62	52,207	49,179	94.20	1,401	2.68	84	0.16	1,334	2.56	31	0.06	178	0.34

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.