

TABLE 1  
Annual Report of Medicare Reconsideration Results:  
National Summary of Final Decisions and Value of Contested Claims  
for Cases Decided During 2004, by Service

Appealed Service	Recons		Recons % Overturned	Recons Partly Overturned		Recons		Recons		%	Total	\$		\$		\$ W/drawn
	Decided 2004	Recons Upheld		% Overturned	% Overturned	% Dismissed	% Withdrawn	\$ Overturned	\$ Upheld			Dismissed				
Practitioner Services	5472	3760	68.71	594	10.86	92	1.68	819	14.97	207	3.78	\$7,737,955	\$905,024	\$5,382,065	\$1,158,148	\$292,719
OPD Mental Health	52	37	71.15	6	11.54	1	1.92	7	13.46	1	1.92	\$88,015	\$11,002	\$63,472	\$11,848	\$1,693
Hospice Care	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00	\$2,782	\$0	\$1,391	\$1,391	\$0
Non-Medicare Benefit	3044	2622	86.14	112	3.68	19	0.62	232	7.62	59	1.94	\$2,867,022	\$114,436	\$2,478,505	\$218,512	\$55,570
Emergency Room	729	518	71.06	85	11.66	11	1.51	86	11.80	29	3.98	\$665,577	\$82,627	\$477,956	\$78,518	\$26,477
Inpatient Hospital	2152	1259	58.50	306	14.22	104	4.83	408	18.96	75	3.49	\$22,359,323	\$3,719,627	\$13621316	\$4,239,128	\$779,252
Clinic (Lab, X-ray)	1980	1247	62.98	168	8.48	15	0.76	484	24.44	66	3.33	\$1,801,384	\$159,668	\$1,141,332	\$440,338	\$60,046
Nursing Home Care	1645	992	60.30	364	22.13	124	7.54	119	7.23	46	2.80	\$25,757,377	\$6,670,299	\$16503511	\$1,863,300	\$720,267
Therapies	596	432	72.48	83	13.93	14	2.35	51	8.56	16	2.68	\$704,526	\$106,388	\$518,938	\$60,287	\$18,913
Ambulance	870	675	77.59	36	4.14	5	0.57	139	15.98	15	1.72	\$1,075,946	\$47,614	\$837,878	\$171,904	\$18,551
Home Health Care	217	133	61.29	36	16.59	6	2.76	36	16.59	6	2.76	\$729,825	\$131,167	\$457,402	\$121,077	\$20,180
DME/Medical Supplies	3452	2879	83.40	202	5.85	20	0.58	284	8.23	67	1.94	\$3,669,649	\$225,367	\$3,071,151	\$301,906	\$71,224
TOTAL All Services	20211	14555	72.02	1992	9.86	411	2.03	2666	13.19	587	2.90	\$67,459,381	\$12173218	\$44554915	\$8,666,357	\$2,064,891

Dollar figures are estimates based on records received during 2004 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 2  
Annual Report of Medicare Reconsideration Results:  
National Summary of Final Decisions and Value of Contested Claims  
for Cases Decided During 2004, by Region

Region	Recons		Recons % Overturned	Recons		Recons % Dismissed	Recons		Recons %	Total	\$		\$	\$		
	Decided 2004	Recons Upheld		Partially % Overturned	%		Withdrawn	\$ Overturned			\$ Upheld	Dismissed			W/drawn	
01: Boston	718	577	80.36	57	7.94	29	4.04	40	5.5710	15	2.08914	\$3,723,066	\$546,805	\$2,950,193	\$146,292	\$79,776
02: New York	2906	1591	54.75	408	14.04	68	2.34	783	26.9442	56	1.92705	\$12,177,189	\$3,445,977	\$5,936,182	\$2,525,716	\$269,314
03: Philadelphia	2400	1881	78.38	291	12.13	40	1.67	136	5.6667	52	2.16667	\$9,004,038	\$1,945,045	\$6,287,177	\$556,623	\$215,192
04: Atlanta	2315	1359	58.70	265	11.45	60	2.59	561	24.2333	70	3.02376	\$7,363,025	\$1,433,832	\$3,840,074	\$1,842,025	\$247,093
05: Chicago	986	770	78.09	117	11.87	16	1.62	53	5.3753	30	3.04259	\$3,462,582	\$632,772	\$2,471,226	\$190,136	\$168,448
06: Dallas	1191	729	61.21	81	6.80	7	0.59	350	29.3871	24	2.01511	\$3,698,630	\$421,940	\$2,000,880	\$1,177,332	\$98,479
07: Kansas City	360	282	78.33	39	10.83	11	3.06	20	5.5556	8	2.22222	\$915,917	\$222,295	\$598,822	\$52,770	\$42,031
08: Denver	421	307	72.92	29	6.89	9	2.14	63	14.9644	13	3.08788	\$1,176,925	\$108,358	\$831,841	\$164,816	\$71,910
09: San Francisco	7888	6251	79.25	615	7.80	149	1.89	581	7.3656	292	3.70182	\$22,637,609	\$2,919,046	\$17,212,182	\$1,710,781	\$795,600
10: Seattle	1026	808	78.75	90	8.77	22	2.14	79	7.6998	27	2.63158	\$3,300,400	\$497,147	\$2,426,339	\$299,866	\$77,049
TOTAL All Regions	20211	14555	72.02	1992	9.86	411	2.03	2666	13.1908	587	2.90436	\$67,459,381	\$12,173,218	\$44,554,915	\$8,666,357	\$2,064,891

Dollar figures are estimates based on records received during 2004 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3  
Annual Report of Medicare Reconsideration Results:  
National Summary of Final Decisions and Value of Contested Claims  
for Cases Decided During 2004, by Region and Service

----- region=01: Boston -----

Appealed Service	Recons			Recons			Recons			Recons			Total \$	\$ Overturned	\$ Upheld
	Decided 2004	Recons Upheld	%	Recons Overturned	%	Partially Overturned	%	Dismissed	%	Withdrawn	%				
TOTAL All Services	718	577	80.36	57	7.94	29	4.04	40	5.57	15	2.09	\$3,723,066	\$546,805	\$2,950,193	
Practitioner Services	225	180	80.00	21	9.33	1	0.44	18	8.00	5	2.22	\$318,172	\$30,403	\$255,245	
OPD Mental Health	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00	\$3,385	\$1,693	\$1,693	
Non-Medicare Benefit	73	64	87.67	4	5.48	1	1.37	1	1.37	3	4.11	\$68,756	\$4,238	\$60,750	
Emergency Room	19	17	89.47	1	5.26	0	0.00	1	5.26	0	0.00	\$17,347	\$913	\$15,521	
Inpatient Hospital	72	62	86.11	3	4.17	1	1.39	4	5.56	2	2.78	\$748,081	\$36,365	\$649,376	
Clinic (Lab, X-ray)	57	50	87.72	3	5.26	0	0.00	4	7.02	0	0.00	\$51,858	\$2,729	\$45,490	
Nursing Home Care	152	104	68.42	18	11.84	23	15.13	4	2.63	3	1.97	\$2,380,013	\$461,910	\$1,808,497	
Therapies	9	8	88.89	0	0.00	1	11.11	0	0.00	0	0.00	\$10,639	\$591	\$10,048	
Ambulance	25	20	80.00	3	12.00	0	0.00	2	8.00	0	0.00	\$30,918	\$3,710	\$24,734	
Home Health Care	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00	\$6,727	\$0	\$3,363	
DME/Medical Supplies	82	70	85.37	3	3.66	2	2.44	5	6.10	2	2.44	\$87,170	\$4,252	\$75,477	

----- region=02: New York -----

Appealed Service	Recons			Recons			Recons			Recons			Total \$	\$ Overturned	\$ Upheld
	Decided 2004	Recons Upheld	%	Recons Overturned	%	Partially Overturned	%	Dismissed	%	Withdrawn	%				
TOTAL All Services	2906	1591	54.75	408	14.04	68	2.34	783	26.94	56	1.93	\$12,177,189	\$3,445,977	\$5,936,182	
Practitioner Services	828	454	54.83	78	9.42	9	1.09	273	32.97	14	1.69	\$1,170,875	\$116,663	\$648,365	
OPD Mental Health	6	4	66.67	0	0.00	0	0.00	2	33.33	0	0.00	\$10,156	\$0	\$6,770	
Non-Medicare Benefit	177	142	80.23	15	8.47	2	1.13	15	8.47	3	1.69	\$166,709	\$15,070	\$134,686	
Emergency Room	51	24	47.06	1	1.96	1	1.96	24	47.06	1	1.96	\$46,563	\$1,370	\$22,369	
Inpatient Hospital	384	153	39.84	70	18.23	13	3.39	137	35.68	11	2.86	\$3,989,768	\$794,837	\$1,657,208	
Clinic (Lab, X-ray)	503	245	48.71	31	6.16	5	0.99	208	41.35	14	2.78	\$457,624	\$30,478	\$225,173	
Nursing Home Care	357	159	44.54	135	37.82	33	9.24	23	6.44	7	1.96	\$5,589,899	\$2,372,184	\$2,747,975	
Therapies	78	51	65.38	14	17.95	2	2.56	10	12.82	1	1.28	\$92,203	\$17,731	\$61,469	
Ambulance	77	50	64.94	9	11.69	0	0.00	16	20.78	2	2.60	\$95,227	\$11,130	\$61,836	
Home Health Care	37	17	45.95	11	29.73	1	2.70	7	18.92	1	2.70	\$124,440	\$38,677	\$58,857	
DME/Medical Supplies	408	292	71.57	44	10.78	2	0.49	68	16.67	2	0.49	\$433,724	\$47,837	\$311,474	

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----- region=03: Philadelphia -----

Appealed Service	Recons Decided			Recons Partially Overturned			Recons Dismissed			Recons Withdrawn			\$		
	2004	Recons Upheld	%	Recons Overturned	%	Recons Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	Overturned	\$ Upheld	
TOTAL All Services	2400	1881	78.38	291	12.13	40	1.67	136	5.67	52	2.17	\$9,004,038	\$1,945,045	\$6,287,177	
Practitioner Services	383	280	73.11	57	14.88	8	2.09	28	7.31	10	2.61	\$541,600	\$86,260	\$401,604	
OPD Mental Health	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00	\$6,770	\$1,693	\$3,385	
Non-Medicare Benefit	452	409	90.49	17	3.76	3	0.66	15	3.32	8	1.77	\$425,721	\$17,424	\$386,634	
Emergency Room	114	89	78.07	18	15.79	1	0.88	3	2.63	3	2.63	\$104,082	\$16,891	\$81,714	
Inpatient Hospital	329	202	61.40	96	29.18	4	1.22	20	6.08	7	2.13	\$3,418,317	\$1,018,222	\$2,119,564	
Clinic (Lab, X-ray)	186	143	76.88	18	9.68	0	0.00	22	11.83	3	1.61	\$169,221	\$16,376	\$130,100	
Nursing Home Care	223	147	65.92	37	16.59	18	8.07	15	6.73	6	2.69	\$3,491,730	\$720,267	\$2,442,645	
Therapies	174	137	78.74	22	12.64	2	1.15	9	5.17	4	2.30	\$205,684	\$27,188	\$163,128	
Ambulance	111	102	91.89	3	2.70	0	0.00	4	3.60	2	1.80	\$137,276	\$3,710	\$126,145	
Home Health Care	23	15	65.22	4	17.39	2	8.70	0	0.00	2	8.70	\$77,355	\$16,816	\$53,812	
DME/Medical Supplies	401	355	88.53	18	4.49	2	0.50	19	4.74	7	1.75	\$426,283	\$20,198	\$378,446	

----- region=04: Atlanta -----

Appealed Service	Recons Decided			Recons Partially Overturned			Recons Dismissed			Recons Withdrawn			\$		
	2004	Recons Upheld	%	Recons Overturned	%	Recons Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	Overturned	\$ Upheld	
TOTAL All Services	2315	1359	58.70	265	11.45	60	2.59	561	24.23	70	3.02	\$7,363,025	\$1,433,832	\$3,840,074	
Practitioner Services	775	434	56.00	101	13.03	20	2.58	193	24.90	27	3.48	\$1,095,927	\$156,965	\$627,860	
OPD Mental Health	5	3	60.00	2	40.00	0	0.00	0	0.00	0	0.00	\$8,463	\$3,385	\$5,078	
Non-Medicare Benefit	224	189	84.38	9	4.02	4	1.79	18	8.04	4	1.79	\$210,977	\$10,360	\$179,895	
Emergency Room	64	34	53.13	6	9.38	1	1.56	22	34.38	1	1.56	\$58,432	\$5,935	\$31,499	
Inpatient Hospital	321	137	42.68	48	14.95	18	5.61	105	32.71	13	4.05	\$3,335,196	\$592,231	\$1,516,943	
Clinic (Lab, X-ray)	326	173	53.07	26	7.98	1	0.31	114	34.97	12	3.68	\$296,592	\$24,109	\$157,849	
Nursing Home Care	113	54	47.79	33	29.20	9	7.96	14	12.39	3	2.65	\$1,769,352	\$587,174	\$915,992	
Therapies	56	34	60.71	8	14.29	2	3.57	11	19.64	1	1.79	\$66,197	\$10,639	\$41,373	
Ambulance	49	30	61.22	3	6.12	1	2.04	12	24.49	3	6.12	\$60,599	\$4,329	\$37,720	
Home Health Care	24	15	62.50	2	8.33	1	4.17	6	25.00	0	0.00	\$80,718	\$8,408	\$52,130	
DME/Medical Supplies	358	256	71.51	27	7.54	3	0.84	66	18.44	6	1.68	\$380,572	\$30,297	\$273,735	

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TABLE 3  
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National Summary of Final Decisions and Value of Contested Claims  
for Cases Decided During 2004, by Region and Service

----- region=05: Chicago -----

Appealed Service	Recons			Recons			Recons			Recons			\$	
	Decided 2004	Recons Upheld	%	Recons Overturned	%	Partially Overturned	%	Dismissed	%	Withdrawn	%	Total \$	Overturned	\$ Upheld
TOTAL All Services	986	770	78.09	117	11.87	16	1.62	53	5.38	30	3.04	\$3,462,582	\$632,772	\$2,471,226
Practitioner Services	336	276	82.14	29	8.63	4	1.19	17	5.06	10	2.98	\$475,138	\$43,837	\$393,120
OPD Mental Health	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00	\$10,156	\$0	\$8,463
Non-Medicare Benefit	117	96	82.05	7	5.98	1	0.85	11	9.40	2	1.71	\$110,198	\$7,064	\$90,889
Emergency Room	19	17	89.47	0	0.00	0	0.00	1	5.26	1	5.26	\$17,347	\$0	\$15,521
Inpatient Hospital	108	75	69.44	19	17.59	3	2.78	6	5.56	5	4.63	\$1,122,122	\$212,995	\$794,837
Clinic (Lab, X-ray)	80	56	70.00	13	16.25	2	2.50	4	5.00	5	6.25	\$72,783	\$12,737	\$51,858
Nursing Home Care	88	55	62.50	18	20.45	4	4.55	5	5.68	6	6.82	\$1,377,902	\$313,160	\$892,505
Therapies	30	23	76.67	4	13.33	0	0.00	3	10.00	0	0.00	\$35,463	\$4,728	\$27,188
Ambulance	48	45	93.75	2	4.17	1	2.08	0	0.00	0	0.00	\$59,363	\$3,092	\$56,271
Home Health Care	8	4	50.00	3	37.50	1	12.50	0	0.00	0	0.00	\$26,906	\$11,771	\$15,135
DME/Medical Supplies	146	118	80.82	22	15.07	0	0.00	5	3.42	1	0.68	\$155,205	\$23,387	\$125,440

----- region=06: Dallas -----

Appealed Service	Recons			Recons			Recons			Recons			\$	
	Decided 2004	Recons Upheld	%	Recons Overturned	%	Partially Overturned	%	Dismissed	%	Withdrawn	%	Total \$	Overturned	\$ Upheld
TOTAL All Services	1191	729	61.21	81	6.80	7	0.59	350	29.39	24	2.02	\$3,698,630	\$421,940	\$2,000,880
Practitioner Services	371	215	57.95	30	8.09	3	0.81	115	31.00	8	2.16	\$524,631	\$44,544	\$306,153
OPD Mental Health	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00	\$1,693	\$0	\$0
Non-Medicare Benefit	187	140	74.87	5	2.67	1	0.53	39	20.86	2	1.07	\$176,128	\$5,180	\$132,331
Emergency Room	36	22	61.11	0	0.00	0	0.00	11	30.56	3	8.33	\$32,868	\$0	\$20,086
Inpatient Hospital	186	96	51.61	19	10.22	1	0.54	64	34.41	6	3.23	\$1,932,544	\$202,605	\$1,002,637
Clinic (Lab, X-ray)	124	68	54.84	8	6.45	0	0.00	48	38.71	0	0.00	\$112,814	\$7,278	\$61,866
Nursing Home Care	39	17	43.59	9	23.08	1	2.56	11	28.21	1	2.56	\$610,661	\$148,751	\$274,015
Therapies	26	16	61.54	1	3.85	0	0.00	8	30.77	1	3.85	\$30,734	\$1,182	\$18,913
Ambulance	41	20	48.78	0	0.00	0	0.00	20	48.78	1	2.44	\$50,706	\$0	\$24,734
Home Health Care	15	7	46.67	1	6.67	0	0.00	7	46.67	0	0.00	\$50,449	\$3,363	\$23,543
DME/Medical Supplies	165	128	77.58	8	4.85	1	0.61	26	15.76	2	1.21	\$175,403	\$9,036	\$136,602

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TABLE 3  
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National Summary of Final Decisions and Value of Contested Claims  
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----- region=07: Kansas City -----

Appealed Service	Recons	Recons	%	Recons	%	Recons	%	Recons	%	Recons	%	Total \$	\$	\$ Upheld
	Decided					Upheld				Overturned				
	2004													
TOTAL All Services	360	282	78.33	39	10.83	11	3.06	20	5.56	8	2.22	\$915,917	\$222,295	\$598,822
Practitioner Services	77	60	77.92	9	11.69	1	1.30	5	6.49	2	2.60	\$108,886	\$13,434	\$85,553
OPD Mental Health	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$1,693	\$0	\$1,693
Hospice Care	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00	\$1,391	\$0	\$0
Non-Medicare Benefit	64	59	92.19	2	3.13	0	0.00	2	3.13	1	1.56	\$60,279	\$1,884	\$55,570
Emergency Room	4	3	75.00	0	0.00	0	0.00	0	0.00	1	25.00	\$3,652	\$0	\$2,739
Inpatient Hospital	33	17	51.52	5	15.15	6	18.18	3	9.09	2	6.06	\$342,871	\$83,120	\$207,800
Clinic (Lab, X-ray)	43	34	79.07	3	6.98	1	2.33	4	9.30	1	2.33	\$39,121	\$3,184	\$31,388
Nursing Home Care	14	6	42.86	6	42.86	1	7.14	0	0.00	1	7.14	\$219,212	\$101,777	\$101,777
Therapies	13	8	61.54	3	23.08	2	15.38	0	0.00	0	0.00	\$15,367	\$4,728	\$10,639
Ambulance	11	10	90.91	1	9.09	0	0.00	0	0.00	0	0.00	\$13,604	\$1,237	\$12,367
Home Health Care	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00	\$6,727	\$3,363	\$0
DME/Medical Supplies	97	84	86.60	9	9.28	0	0.00	4	4.12	0	0.00	\$103,116	\$9,567	\$89,296

----- region=08: Denver -----

Appealed Service	Recons	Recons	%	Recons	%	Recons	%	Recons	%	Recons	%	Total \$	\$	\$ Upheld
	Decided					Upheld				Overturned				
	2004													
TOTAL All Services	421	307	72.92	29	6.89	9	2.14	63	14.96	13	3.09	\$1,176,925	\$108,358	\$831,841
Practitioner Services	105	73	69.52	10	9.52	3	2.86	15	14.29	4	3.81	\$148,481	\$16,262	\$105,350
OPD Mental Health	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$1,693	\$0	\$1,693
Non-Medicare Benefit	107	83	77.57	7	6.54	1	0.93	12	11.21	4	3.74	\$100,779	\$7,064	\$78,645
Emergency Room	8	6	75.00	0	0.00	1	12.50	1	12.50	0	0.00	\$7,304	\$457	\$5,935
Inpatient Hospital	46	34	73.91	2	4.35	0	0.00	7	15.22	3	6.52	\$477,941	\$20,780	\$353,261
Clinic (Lab, X-ray)	32	18	56.25	3	9.38	0	0.00	11	34.38	0	0.00	\$29,113	\$2,729	\$16,376
Nursing Home Care	19	11	57.89	3	15.79	1	5.26	2	10.53	2	10.53	\$297,502	\$54,803	\$180,067
Therapies	14	10	71.43	3	21.43	1	7.14	0	0.00	0	0.00	\$16,549	\$4,137	\$12,412
Ambulance	17	9	52.94	0	0.00	0	0.00	8	47.06	0	0.00	\$21,024	\$0	\$11,130
DME/Medical Supplies	72	62	86.11	1	1.39	2	2.78	7	9.72	0	0.00	\$76,540	\$2,126	\$66,972

Dollar figures are estimates based on records received during 2004 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 3  
Annual Report of Medicare Reconsideration Results:  
National Summary of Final Decisions and Value of Contested Claims  
for Cases Decided During 2004, by Region and Service

----- region=09: San Francisco -----														
Appealed Service	Recons Decided 2004	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	7888	6251	79.25	615	7.80	149	1.89	581	7.37	292	3.70	\$22,637,609	\$2,919,046	\$172,218,282
Practitioner Services	2047	1556	76.01	216	10.55	38	1.86	125	6.11	112	5.47	\$2,894,663	\$332,313	\$2,227,208
OPD Mental Health	22	16	72.73	2	9.09	1	4.55	2	9.09	1	4.55	\$37,237	\$4,231	\$27,928
Hospice Care	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$1,391	\$0	\$1,391
Non-Medicare Benefit	1521	1340	88.10	38	2.50	5	0.33	109	7.17	29	1.91	\$1,432,569	\$38,145	\$1,264,447
Emergency Room	386	280	72.54	59	15.28	7	1.81	21	5.44	19	4.92	\$352,418	\$57,063	\$258,836
Inpatient Hospital	613	442	72.10	38	6.20	50	8.16	57	9.30	26	4.24	\$6,369,082	\$654,571	\$4,852,139
Clinic (Lab, X-ray)	543	389	71.64	59	10.87	5	0.92	62	11.42	28	5.16	\$494,016	\$55,952	\$356,183
Nursing Home Care	535	369	68.97	88	16.45	30	5.61	34	6.36	14	2.62	\$8,377,019	\$1,612,772	\$6,012,664
Therapies	163	117	71.78	27	16.56	3	1.84	8	4.91	8	4.91	\$192,681	\$33,690	\$140,078
Ambulance	455	357	78.46	14	3.08	3	0.66	74	16.26	7	1.54	\$562,708	\$19,169	\$443,364
Home Health Care	96	66	68.75	12	12.50	1	1.04	14	14.58	3	3.13	\$322,872	\$42,041	\$223,656
DME/Medical Supplies	1506	1318	87.52	62	4.12	6	0.40	75	4.98	45	2.99	\$1,600,953	\$69,098	\$1,404,289
----- region=10: Seattle -----														
Appealed Service	Recons Decided 2004	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$	\$ Overturned	\$ Upheld
TOTAL All Services	1026	808	78.75	90	8.77	22	2.14	79	7.70	27	2.63	\$3,300,400	\$497,147	\$2,426,339
Practitioner Services	325	232	71.38	43	13.23	5	1.54	30	9.23	15	4.62	\$459,582	\$64,342	\$331,606
OPD Mental Health	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	\$6,770	\$0	\$6,770
Non-Medicare Benefit	122	100	81.97	8	6.56	1	0.82	10	8.20	3	2.46	\$114,907	\$8,006	\$94,657
Emergency Room	28	26	92.86	0	0.00	0	0.00	2	7.14	0	0.00	\$25,564	\$0	\$23,738
Inpatient Hospital	60	41	68.33	6	10.00	8	13.33	5	8.33	0	0.00	\$623,401	\$103,900	\$467,551
Clinic (Lab, X-ray)	86	71	82.56	4	4.65	1	1.16	7	8.14	3	3.49	\$78,242	\$4,094	\$65,050
Nursing Home Care	105	70	66.67	17	16.19	4	3.81	11	10.48	3	2.86	\$1,644,088	\$297,502	\$1,127,375
Therapies	33	28	84.85	1	3.03	1	3.03	2	6.06	1	3.03	\$39,009	\$1,773	\$33,690
Ambulance	36	32	88.89	1	2.78	0	0.00	3	8.33	0	0.00	\$44,522	\$1,237	\$39,575
Home Health Care	10	8	80.00	2	20.00	0	0.00	0	0.00	0	0.00	\$33,633	\$6,727	\$26,906
DME/Medical Supplies	217	196	90.32	8	3.69	2	0.92	9	4.15	2	0.92	\$230,682	\$9,567	\$209,421

Dollar figures are estimates based on records received during 2004 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.

TABLE 4  
Annual Report of Medicare Reconsideration Results:  
National Summary of Final Decisions and Value of Contested Claims  
for Cases Decided During 2004, by Case Class and Service

----- Appeal Class=Standard Service Denial -----

Appealed Service	Recons		Recons Upheld	%	Recons		Recons Partially		Recons		Recons		Total \$
	Decided 2004	% of All Cases			Overturned	%	Overturned	%	Dismissed	%	Withdrawn	%	
Practitioner Services	2109	10.44	1648	78.14	224	10.62	43	2.04	101	4.79	93	4.40967	\$2,982,337
OPD Mental Health	21	0.10	18	85.71	1	4.76	0	0.00	2	9.52	0	0.00000	\$35,544
Non-Medicare Benefit	1891	9.36	1656	87.57	59	3.12	12	0.63	142	7.51	22	1.16341	\$1,781,057
Emergency Room	11	0.05	7	63.64	0	0.00	0	0.00	4	36.36	0	0.00000	\$10,043
Inpatient Hospital	16	0.08	7	43.75	3	18.75	1	6.25	4	25.00	1	6.25000	\$166,240
Clinic (Lab, X-ray)	522	2.58	314	60.15	54	10.34	3	0.57	132	25.29	19	3.63984	\$474,910
Nursing Home Care	3	0.01	2	66.67	0	0.00	1	33.33	0	0.00	0	0.00000	\$46,974
Therapies	325	1.61	243	74.77	48	14.77	9	2.77	17	5.23	8	2.46154	\$384,179
Ambulance	42	0.21	37	88.10	1	2.38	0	0.00	4	9.52	0	0.00000	\$51,942
Home Health Care	81	0.40	49	60.49	15	18.52	2	2.47	13	16.05	2	2.46914	\$272,423
DME/Medical Supplies	2447	12.11	2090	85.41	146	5.97	17	0.69	143	5.84	51	2.08418	\$2,601,283
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CLASS	7468	36.96	6071		551		88		562		196		\$8,806,934

----- Appeal Class=Standard Claim Denial -----

Appealed Service	Recons		Recons Upheld	%	Recons		Recons Partially		Recons		Recons		Total \$
	Decided 2004	% of All Cases			Overturned	%	Overturned	%	Dismissed	%	Withdrawn	%	
Practitioner Services	2950	14.60	1780	60.34	317	10.75	45	1.53	714	24.20	94	3.18644	\$4,171,595
OPD Mental Health	28	0.14	17	60.71	5	17.86	0	0.00	5	17.86	1	3.57143	\$47,393
Hospice Care	2	0.01	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00000	\$2,782
Non-Medicare Benefit	953	4.72	787	82.58	44	4.62	5	0.52	87	9.13	30	3.14795	\$897,593
Emergency Room	717	3.55	510	71.13	85	11.85	11	1.53	82	11.44	29	4.04463	\$654,621
Inpatient Hospital	1640	8.12	891	54.33	232	14.15	94	5.73	372	22.68	51	3.10975	\$17,039,633
Clinic (Lab, X-ray)	1320	6.53	822	62.27	95	7.20	12	0.91	349	26.44	42	3.18182	\$1,200,923
Nursing Home Care	462	2.29	222	48.05	118	25.54	45	9.74	58	12.55	19	4.11255	\$7,233,987
Therapies	212	1.05	148	69.81	22	10.38	4	1.89	34	16.04	4	1.88679	\$250,603
Ambulance	815	4.03	627	76.93	34	4.17	5	0.61	134	16.44	15	1.84049	\$1,007,927
Home Health Care	77	0.38	47	61.04	8	10.39	3	3.90	17	22.08	2	2.59740	\$258,970
DME/Medical Supplies	876	4.34	687	78.42	43	4.91	3	0.34	130	14.84	13	1.48402	\$931,232
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CLASS	10052	49.75	6539		1003		227		1983		300		\$33,697,258



TABLE 4  
 Annual Report of Medicare Reconsideration Results:  
 National Summary of Final Decisions and Value of Contested Claims  
 for Cases Decided During 2004, by Case Class and Service

----- Appeal Class=Expedited Appeal -----													
Appealed Service	Recons Decided 2004	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%	Total \$
Practitioner Services	413	2.04	332	80.39	53	12.83	4	0.97	4	0.97	20	4.84261	\$584,023
OPD Mental Health	3	0.01	2	66.67	0	0.00	1	33.33	0	0.00	0	0.00000	\$5,078
Non-Medicare Benefit	200	0.99	179	89.50	9	4.50	2	1.00	3	1.50	7	3.50000	\$188,372
Emergency Room	1	0.00	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00000	\$913
Inpatient Hospital	496	2.45	361	72.78	71	14.31	9	1.81	32	6.45	23	4.63710	\$5,153,450
Clinic (Lab, X-ray)	138	0.68	111	80.43	19	13.77	0	0.00	3	2.17	5	3.62319	\$125,551
Nursing Home Care	1180	5.84	768	65.08	246	20.85	78	6.61	61	5.17	27	2.28814	\$18,476,416
Therapies	59	0.29	41	69.49	13	22.03	1	1.69	0	0.00	4	6.77966	\$69,743
Ambulance	13	0.06	11	84.62	1	7.69	0	0.00	1	7.69	0	0.00000	\$16,077
Home Health Care	59	0.29	37	62.71	13	22.03	1	1.69	6	10.17	2	3.38983	\$198,432
DME/Medical Supplies	129	0.64	102	79.07	13	10.08	0	0.00	11	8.53	3	2.32558	\$137,133
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CLASS	2691	13.32	1945		438		96		121		91		\$24,955,189
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	20211	100.03	14555		1992		411		2666		587		\$67,459,381

TABLE 5 - 2004  
 Annual Report of Medicare Reconsideration Activity:  
 Reconsiderations Received During 2004, and Distribution of Final  
 Decisions, by Region and Plan

----- Region=01: BOSTON -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons			Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtoV	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0752	OXFORD HEALTH PLANS (CT), INC.	1,347	16.33	22	13	59.09	2	9.09	2	9.09	5	22.73	0	0.00
H0755	HEALTH NET OF CONNECTICUT	26,882	7.11	191	137	71.73	17	8.90	12	6.28	21	10.99	4	2.09
H2204	HARVARD PILGRIM HEALTH CARE OF NEW EN	1,085	2.76	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H2206	HARVARD PILGRIM HEALTH CARE	34,161	1.02	35	29	82.86	3	8.57	1	2.86	0	0.00	2	5.71
H2218	HARBOR HEALTH SERVICES	180	0.00	0	-	-	-	-	-	-	-	-	-	-
H2219	FALLON COMMUNITY HEALTH PLAN	174	0.00	0	-	-	-	-	-	-	-	-	-	-
H2220	UPHAMS CORNER HEALTH COMMITTEE, INC.	106	0.00	0	-	-	-	-	-	-	-	-	-	-
H2221	ELDER SRVC PLN/CAMBRIDGE HEALTH ALLIA	108	0.00	0	-	-	-	-	-	-	-	-	-	-
H2222	ELDER SERVICE PLAN OF THE NORTH SHORE	296	0.00	0	-	-	-	-	-	-	-	-	-	-
H2223	ELDER SVC PLN/E BOSTON HEALTH CENTER	289	0.00	0	-	-	-	-	-	-	-	-	-	-
H2225	COMMONWEALTH CARE ALLIANCE, INC	37	0.00	0	-	-	-	-	-	-	-	-	-	-
H2226	UNITED HEALTH GROUP	73	0.00	0	-	-	-	-	-	-	-	-	-	-
H2256	TUFTS ASSOCIATED HMO, INC.	54,214	2.10	114	99	86.84	6	5.26	2	1.75	4	3.51	3	2.63
H2259	EVERCARE	5,876	0.17	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2261	BLUE CROSS & BLUE SHIELD-MASSACHUSETT	34,152	1.26	43	37	86.05	5	11.63	0	0.00	0	0.00	1	2.33
H4102	UNITED HEALTH PLANS OF NEW ENGLAND, I	15,317	1.11	17	15	88.24	0	0.00	1	5.88	0	0.00	1	5.88
H4152	COORDINATED HEALTH PARTNERS	41,870	3.80	159	136	85.53	14	8.81	3	1.89	4	2.52	2	1.26
H9001	FALLON COMMUNITY HEALTH PLAN, INC.	32,837	4.05	133	108	81.20	9	6.77	8	6.02	6	4.51	2	1.50

----- Region=02: NEW YORK -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons			Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtoV	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0102	UNITED HEALTHCARE INSURANCE COM	699	0.00	0	-	-	-	-	-	-	-	-	-	-
H0103	UNITED HEALTHCARE INS. COMPANY,	21	0.00	0	-	-	-	-	-	-	-	-	-	-
H0706	AETNA HEALTH INC.	175	5.71	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3107	OXFORD HEALTH PLANS (NJ), INC.	1,095	10.96	12	5	41.67	1	8.33	0	0.00	5	41.67	1	8.33
H3108	AETNA HEALTH INC.	6,602	6.06	40	17	42.50	6	15.00	3	7.50	12	30.00	2	5.00
H3109	HORIZON HEALTHCARE OF NJ, INC.	49,092	1.00	49	34	69.39	9	18.37	0	0.00	6	12.24	0	0.00
H3152	AETNA HEALTH, INC.	19,471	5.03	98	54	55.10	7	7.14	5	5.10	32	32.65	0	0.00
H3154	HORIZON HEALTHCARE OF NEW JERSEY, INC	8,975	9.36	84	55	65.48	21	25.00	1	1.19	6	7.14	1	1.19
H3156	AMERIHEALTH HMO_INC	2,830	3.53	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3159	UNITED HEALTH CARE OF NEW JERSEY	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3164	AMERICOHOICE OF NEW JERSEY, INC	2,010	5.97	12	2	16.67	3	25.00	1	8.33	4	33.33	2	16.67
H3304	EXCELLUS HEALTH PLAN, INC.	199	0.00	0	-	-	-	-	-	-	-	-	-	-
H3305	ROCHESTER AREA HMO/ DBA PREFERRED CAR	50,308	1.85	93	68	73.12	17	18.28	6	6.45	0	0.00	2	2.15
H3307	OXFORD HEALTH PLANS (NY) INC.	67,864	8.84	600	377	62.83	52	8.67	3	0.50	157	26.17	11	1.83
H3312	AETNA HEALTH INC.	15,302	7.71	118	70	59.32	14	11.86	5	4.24	26	22.03	3	2.54

Percentages reflect decided cases only, including those that are withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2004 divided by the mid-year enrollment, times 1,000.

TABLE 5 - 2004  
 Annual Report of Medicare Reconsideration Activity:  
 Reconsiderations Received During 2004, and Distribution of Final  
 Decisions, by Region and Plan

----- Region=02: NEW YORK -----  
 (continued)

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons				Recons		Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3314	HIP OF GREATER NEW YORK	4,249	8.00	34	10	29.41	2	5.88	1	2.94	20	58.82	1	2.94
H3321	INDEPENDENT LIVING SRVCS OF CENTRAL N	281	0.00	0	-	-	-	-	-	-	-	-	-	-
H3322	SENIOR CARE CONNECTION, INC.	80	0.00	0	-	-	-	-	-	-	-	-	-	-
H3323	GROUP HEALTH INCORPORATED	4,016	4.48	18	11	61.11	0	0.00	0	0.00	7	38.89	0	0.00
H3324	HEALTHNOW NEW YORK, INC.	1,703	1.76	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3325	MANAGED HEALTH INC.	77	12.99	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H3326	UNITED HEALTHCARE INS. COMPANY	792	1.26	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3329	COMPREHENSIVE CARE MANAGEMENT CORP.	1,183	0.00	0	-	-	-	-	-	-	-	-	-	-
H3330	HIP OF GREATER NEW YORK	108,724	6.40	696	182	26.15	60	8.62	9	1.29	432	62.07	13	1.87
H3331	INDEPENDENT LIVING FOR SENIORS	330	0.00	0	-	-	-	-	-	-	-	-	-	-
H3333	AMERICAN PROGRESSIVE LIFE/HLTH INS.	321	0.00	0	-	-	-	-	-	-	-	-	-	-
H3351	EXCELLUS HEALTH PLAN, INC.	35,991	3.83	138	111	80.43	18	13.04	5	3.62	2	1.45	2	1.45
H3356	EXCELLUS HEALTH PLAN, INC.	17,665	1.25	22	17	77.27	2	9.09	1	4.55	2	9.09	0	0.00
H3359	MANAGED HEALTH, INC.	24,879	0.48	12	7	58.33	3	25.00	2	16.67	0	0.00	0	0.00
H3361	WELLCARE OF NEW YORK, INC.	576	0.00	0	-	-	-	-	-	-	-	-	-	-
H3362	INDEPENDENT HEALTH ASSOC.	25,460	3.22	82	72	87.80	5	6.10	5	6.10	0	0.00	0	0.00
H3366	HEALTH NET OF NY	5,474	6.03	33	23	69.70	1	3.03	1	3.03	8	24.24	0	0.00
H3370	EMPIRE HEALTHCHOICE HMO, INC.	54,332	7.27	395	249	63.04	121	30.63	12	3.04	6	1.52	7	1.77
H3379	UNITED HEALTHCARE OF NEW YORK, INC.	10,310	0.97	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00
H3384	HEALTHNOW\BLUE CROSS BLUE SHIELD OF W	36,406	2.64	96	64	66.67	21	21.88	2	2.08	7	7.29	2	2.08
H3387	AMERICOICE OF NEW YORK, INC	2,563	11.71	30	2	6.67	0	0.00	0	0.00	28	93.33	0	0.00
H3388	CAPITAL DISTRICT PHYSICIANS' HP, INC.	10,048	5.27	53	36	67.92	10	18.87	2	3.77	5	9.43	0	0.00
H4003	MMM HEALTHCARE, INC.	57,294	0.38	22	20	90.91	2	9.09	0	0.00	0	0.00	0	0.00
H6331	BORO MEDICAL CENTER	3,516	0.00	0	-	-	-	-	-	-	-	-	-	-
H6334	NY HOTEL TRADES COUNCIL&HOTEL ASSN OF	4,051	0.00	0	-	-	-	-	-	-	-	-	-	-
H9101	ELDERPLAN, INC. - SHMO	13,540	10.49	142	81	57.04	32	22.54	4	2.82	17	11.97	8	5.63

----- Region=03: PHILADELPHIA -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons				Recons		Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
90091	UNITED MINE WORKERS OF AMERICA	48,251	0.52	25	17	68.00	3	12.00	1	4.00	4	16.00	0	0.00
H0954	KAISER FNDN HEALTH PLAN MID-ATLANTIC	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H2108	ELDER HEALTH MARYLAND HMO, INC.	3,551	25.91	92	35	38.04	50	54.35	1	1.09	6	6.52	0	0.00
H2109	HOPKINS ELDERPLUS	144	0.00	0	-	-	-	-	-	-	-	-	-	-
H2110	AETNA HEALTH INC.	3,582	4.19	15	3	20.00	2	13.33	1	6.67	8	53.33	1	6.67
H2150	KAISER FNDN HP OF THE MID-ATLANTIC ST	29,726	3.67	109	79	72.48	9	8.26	4	3.67	16	14.68	1	0.92

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TABLE 5 - 2004  
Annual Report of Medicare Reconsideration Activity:  
Reconsiderations Received During 2004, and Distribution of Final  
Decisions, by Region and Plan

----- Region=03: PHILADELPHIA -----														
(continued)														
Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons		Recons		%
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	
H2155	EVERCARE	3,049	0.66	2	1	50.00	0	0.00	0	0.00	0	0.00	1	50.00
H3615	COVENTRY HEALTH AND LIFE INS. C	3,180	0.00	0	-	-	-	-	-	-	-	-	-	-
H3907	UPMC HEALTH PLAN	20,388	1.13	23	20	86.96	2	8.70	0	0.00	0	0.00	1	4.35
H3908	TRUSTEES OF THE UNIVERSITY OF PENNSYL	163	0.00	0	-	-	-	-	-	-	-	-	-	-
H3909	INDEPENDENCE BLUE CROSS	24,702	5.26	130	104	80.00	11	8.46	1	0.77	6	4.62	8	6.15
H3911	HEALTHAMERICA PA,DBA HEALTHASSU	2,486	0.00	0	-	-	-	-	-	-	-	-	-	-
H3912	UNITED HEALTHCARE INSURANCE COMPANY	630	1.59	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3913	UPMC HEALTH BENEFITS, INC.	431	2.32	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3914	AETNA HEALTH INC.	3,695	2.98	11	9	81.82	1	9.09	0	0.00	1	9.09	0	0.00
H3915	HEALTH ASSURANCE PENNSYLVANIA,	11	0.00	0	-	-	-	-	-	-	-	-	-	-
H3916	HIGHMARK, INC.	3,059	4.25	13	12	92.31	0	0.00	0	0.00	0	0.00	1	7.69
H3917	PITTSBURGH CARE PARTNERSHIP, INC.	198	0.00	0	-	-	-	-	-	-	-	-	-	-
H3931	AETNA HEALTH INC	22,046	2.81	62	43	69.35	4	6.45	4	6.45	10	16.13	1	1.61
H3949	ELDER HEALTH OF PA, INC.	4,811	12.06	58	11	18.97	34	58.62	0	0.00	10	17.24	3	5.17
H3952	KEYSTONE HEALTH PLAN EAST, INC.	134,006	4.09	548	440	80.29	41	7.48	9	1.64	35	6.39	23	4.20
H3954	GEISINGER HEALTH PLAN	34,415	2.67	92	82	89.13	4	4.35	1	1.09	5	5.43	0	0.00
H3957	KEYSTONE HEALTH PLAN WEST, INC.	181,532	5.22	948	816	86.08	92	9.70	13	1.37	25	2.64	2	0.21
H3959	HEALTHAMERICA PENNSYLVANIA, INC.	32,901	3.92	129	104	80.62	13	10.08	1	0.78	5	3.88	6	4.65
H3962	KEYSTONE HEALTH PLAN CENTRAL, INC.	19,318	4.92	95	77	81.05	10	10.53	4	4.21	2	2.11	2	2.11
H3964	HEALTH PARTNERS OF PHILADELPHIA INC	12,681	2.29	29	18	62.07	9	31.03	0	0.00	2	6.90	0	0.00
H3972	AMERCHOICE OF PENNSYLVANIA, INC	6,900	1.59	11	5	45.45	5	45.45	0	0.00	0	0.00	1	9.09
H4103	UNITED HEALTHCARE INS. COMPANY,	684	1.46	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H4906	C & O EMPLOYEES' HOSPITAL ASSOCIATION	2,813	0.00	0	-	-	-	-	-	-	-	-	-	-
H5102	HEALTH PLAN OF THE UPPER OHIO VALLEY	2,553	1.18	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H5104	CARELINK HEALTH PLANS INC.	767	0.00	0	-	-	-	-	-	-	-	-	-	-

----- Region=04: ATLANTA -----														
Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons		Recons		%
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	
H0150	HEALTHSPRING OF ALABAMA, INC.	10,502	2.48	26	17	65.38	6	23.08	0	0.00	2	7.69	1	3.85
H0151	UNITED HEALTHCARE OF ALABAMA, INC.	25,094	0.96	24	21	87.50	2	8.33	1	4.17	0	0.00	0	0.00
H0154	VIVA HEALTH, INC.	15,158	1.72	26	20	76.92	5	19.23	0	0.00	0	0.00	1	3.85
H1010	CAPITAL HEALTH PLAN, INC.	5,573	3.23	18	16	88.89	0	0.00	0	0.00	2	11.11	0	0.00
H1013	VISTA HEALTHPLAN OF SOUTH FLORIDA, IN	16,216	2.04	33	24	72.73	6	18.18	2	6.06	1	3.03	0	0.00
H1015	AETNA US HEALTHCARE	-	-	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H1016	AV-MED HEALTH PLAN INC	19,439	2.37	46	35	76.09	6	13.04	1	2.17	2	4.35	2	4.35

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TABLE 5 - 2004  
Annual Report of Medicare Reconsideration Activity:  
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----- Region=04: ATLANTA -----														
(continued)														
Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons				Recons			
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1019	CAREPLUS HEALTH PLANS, INC.	47,442	1.18	56	39	69.64	7	12.50	1	1.79	8	14.29	1	1.79
H1021	HEALTH OPTIONS, INC	260	0.00	0	-	-	-	-	-	-	-	-	-	-
H1026	HEALTH OPTIONS, INC	28,490	5.69	162	64	39.51	12	7.41	3	1.85	79	48.77	4	2.47
H1032	WELL CARE HMO, INC.	40,244	1.37	55	36	65.45	5	9.09	0	0.00	13	23.64	1	1.82
H1034	AMERICA'S HEALTH CHOICE MEDICAL PLAN	14,848	6.26	93	21	22.58	11	11.83	1	1.08	55	59.14	5	5.38
H1035	FLORIDA HEALTH CARE PLAN, INC.	16,828	1.96	33	33	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1036	HUMANA MEDICAL PLAN, INC	229,553	3.03	695	467	67.19	86	12.37	26	3.74	83	11.94	33	4.75
H1037	CHOICE CARE HEALTH PLAN, INC.	3,665	0.00	0	-	-	-	-	-	-	-	-	-	-
H1043	FLORIDA PACE CENTERS, INC.	60	0.00	0	-	-	-	-	-	-	-	-	-	-
H1045	PREFERRED CARE PARTNERS INC.	7,469	10.04	75	8	10.67	4	5.33	0	0.00	60	80.00	3	4.00
H1047	HUMANA INSURANCE COMPANY	950	3.16	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H1062	AV-MED HEALTH PLAN TAMPA	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H1071	HEALTH OPTIONS JACKSONVILLE	-	-	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H1076	VISTA HEALTHPLAN, INC.	4,844	2.27	11	6	54.55	4	36.36	0	0.00	1	9.09	0	0.00
H1078	NEIGHBORHOOD HEALTH PARTNERSHIP INC	36,541	7.12	260	119	45.77	30	11.54	7	2.69	97	37.31	7	2.69
H1080	UNITED HEALTHCARE OF FL, INC.	38,297	1.15	44	36	81.82	3	6.82	3	6.82	0	0.00	2	4.55
H1082	HEALTH OPTIONS WEST COAST	-	-	8	0	0.00	0	0.00	0	0.00	8	100.00	0	0.00
H1083	EVERCARE TAMPA	1,998	0.50	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H1099	HEALTH FIRST HEALTH PLANS, INC.	17,085	5.68	97	74	76.29	12	12.37	2	2.06	8	8.25	1	1.03
H1151	EVERCARE	2,387	0.00	0	-	-	-	-	-	-	-	-	-	-
H1170	KAISER FOUNDATION HP OF GA, INC.	14,824	1.82	27	24	88.89	0	0.00	0	0.00	1	3.70	2	7.41
H1804	HUMANA INSURANCE COMPANY	10,805	0.00	0	-	-	-	-	-	-	-	-	-	-
H2502	FAMILY HEALTH CARE PLUS, INC.	-	-	45	2	4.44	2	4.44	0	0.00	41	91.11	0	0.00
H3403	UNITED HEALTHCARE INS. COMPANY,	2,527	0.40	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3449	PARTNERS NATIONAL HEALTH PLANS OF NC,	35,677	3.53	126	92	73.02	15	11.90	6	4.76	11	8.73	2	1.59
H3456	UNITED HEALTHCARE OF NORTH CAROLINA	15,165	1.19	18	18	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4203	PALMETTO HEALTH ALLIANCE	315	0.00	0	-	-	-	-	-	-	-	-	-	-
H4402	ALEXIAN BROTHERS COMMUNITY SERVICES	248	0.00	0	-	-	-	-	-	-	-	-	-	-
H4403	CARITEN INSURANCE COMPANY	30	33.33	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4404	HEALTHSPRING, INC.	618	1.62	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H4454	HEALTHSPRING, INC.	27,236	3.45	94	38	40.43	25	26.60	2	2.13	28	29.79	1	1.06
H4456	JOHN DEERE HEALTH PLAN, INC.	21,838	1.24	27	24	88.89	3	11.11	0	0.00	0	0.00	0	0.00
H4461	CARITEN HEALTH PLAN IN	19,662	8.09	159	86	54.09	14	8.81	1	0.63	55	34.59	3	1.89
H5400	UNITED HEALTHCARE INS. COMPANY,	1,689	4.14	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5401	UNITED HEALTHCARE INSURANCE COM	3,169	2.21	7	6	85.71	0	0.00	1	14.29	0	0.00	0	0.00
H5402	QUALITY HEALTH PLANS, INC.	5,468	0.37	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5404	UNIVERSAL HEALTH CARE, INC.	3,990	4.01	16	12	75.00	3	18.75	0	0.00	0	0.00	1	6.25
H5407	CITRUS HEALTH CARE, INC.	6	0.00	0	-	-	-	-	-	-	-	-	-	-
H9011	UNITED HEALTHCARE OF FLORIDA INC.	10,797	1.11	12	8	66.67	2	16.67	1	8.33	1	8.33	0	0.00

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----- Region=05: CHICAGO -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons			Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtoV	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1406	HUMANA HEALTH PLAN, INC.	37,059	3.18	118	68	57.63	24	20.34	5	4.24	15	12.71	6	5.08
H1407	HUMANA INSURANCE COMPANY	1,716	1.17	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1408	OSF HEALTHPLANS, INC.	4,767	1.89	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H1412	COVENTRY HEALTH AND LIFE INS. C	571	8.76	5	2	40.00	1	20.00	0	0.00	1	20.00	1	20.00
H1459	ILLINOIS CENTRAL HOSPITAL ASSOCIATION	5,904	0.00	0	-	-	-	-	-	-	-	-	-	-
H1463	HEALTH ALLIANCE MEDICAL PLANS	7,792	2.31	18	14	77.78	4	22.22	0	0.00	0	0.00	0	0.00
H1468	OSF HEALTHPLANS, INC.	2,431	2.06	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1472	JOHN DEERE HEALTH PLAN, INC.	13,736	2.98	41	35	85.37	4	9.76	0	0.00	0	0.00	2	4.88
H1508	ADVANTAGE HEALTH SOLUTIONS, INC	671	10.43	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H1553	THE M PLAN, INC.	7,593	1.84	14	10	71.43	3	21.43	1	7.14	0	0.00	0	0.00
H1555	ARNETT HMO	4,340	0.69	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H1558	WELBORN HEALTH PLAN	4,458	2.02	9	7	77.78	1	11.11	0	0.00	1	11.11	0	0.00
H1805	ANTHEM HEALTH PLANS OF KENTUCKY	55	0.00	0	-	-	-	-	-	-	-	-	-	-
H1849	ANTHEM HEALTH PLANS OF KENTUCKY, INC.	10,381	1.35	14	12	85.71	2	14.29	0	0.00	0	0.00	0	0.00
H2312	HEALTH ALLIANCE PLAN OF MICHIGAN	15,109	1.13	17	13	76.47	3	17.65	0	0.00	0	0.00	1	5.88
H2318	HENRY FORD HEALTH SYSTEM	171	0.00	0	-	-	-	-	-	-	-	-	-	-
H2353	MCARE	-	-	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2354	HEALTHPLUS OF MICHIGAN	4,448	0.00	0	-	-	-	-	-	-	-	-	-	-
H2406	UNITED HEALTHCARE INSURANCE COMPANY	1,385	0.00	0	-	-	-	-	-	-	-	-	-	-
H2407	UCARE MINNESOTA	158	0.00	0	-	-	-	-	-	-	-	-	-	-
H2450	MEDICA INSURANCE COMPANY	28,048	0.75	21	17	80.95	3	14.29	0	0.00	1	4.76	0	0.00
H2456	UCARE MINNESOTA	2,308	0.00	0	-	-	-	-	-	-	-	-	-	-
H2457	METROPOLITAN HEALTH PLAN	370	0.00	0	-	-	-	-	-	-	-	-	-	-
H2458	MEDICA	2,258	0.00	0	-	-	-	-	-	-	-	-	-	-
H2459	UCARE MINNESOTA	26,785	1.94	52	51	98.08	0	0.00	1	1.92	0	0.00	0	0.00
H2461	FIRST PLAN OF MINNESOTA	1,505	0.00	0	-	-	-	-	-	-	-	-	-	-
H2462	HEALTHPARTNERS	20,956	3.53	74	66	89.19	5	6.76	1	1.35	0	0.00	2	2.70
H3607	KAISER FOUNDATION HP OF OHIO	-	-	7	7	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3610	COMMUNITY INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3613	CONCORDIA CARE	221	0.00	0	-	-	-	-	-	-	-	-	-	-
H3614	TRIHEALTH SENIORLINK	251	0.00	0	-	-	-	-	-	-	-	-	-	-
H3616	UNITED HEALTHCARE INS. COMPANY,	948	2.11	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3617	UNITED HEALTHCARE INS. COMPANY,	194	0.00	0	-	-	-	-	-	-	-	-	-	-
H3618	COMMUNITY INSURANCE COMPANY	328	9.15	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3653	PARAMOUNT CARE, INC	16,437	4.26	70	54	77.14	9	12.86	1	1.43	5	7.14	1	1.43
H3655	COMMUNITY INSURANCE COMPANY	81,173	1.26	102	90	88.24	3	2.94	1	0.98	3	2.94	5	4.90
H3657	QUALCHOICE HEALTH PLAN	5,669	7.06	40	20	50.00	9	22.50	0	0.00	10	25.00	1	2.50
H3659	UNITED HEALTHCARE OF OHIO, INC.	33,611	1.87	63	49	77.78	9	14.29	1	1.59	1	1.59	3	4.76
H3660	SUMMACARE INC.	11,412	2.80	32	25	78.13	3	9.38	1	3.13	0	0.00	3	9.38
H3664	PRIMETIME MEDICAL INSURANCE COMPANY	16,166	5.20	84	59	70.24	11	13.10	3	3.57	10	11.90	1	1.19
H3668	MT. CARMEL HEALTH PLAN, INC.	16,363	0.61	10	8	80.00	0	0.00	0	0.00	2	20.00	0	0.00

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(continued)

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				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3672	HOMETOWN HEALTH PLAN	6,139	3.91	24	16	66.67	7	29.17	0	0.00	0	0.00	1	4.17
H5105	HEALTH PLAN OF THE UPPER OHIO V	1,192	3.36	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H5151	HEALTH PLAN OF THE UPPER OHIO VALLEY	5,072	1.38	7	4	57.14	3	42.86	0	0.00	0	0.00	0	0.00
H5204	COMMUNITY LIVING ALLIANCE	176	0.00	0	-	-	-	-	-	-	-	-	-	-
H5206	COMMUNITY HEALTH PARTNERSHIP, I	463	0.00	0	-	-	-	-	-	-	-	-	-	-
H5207	COMMUNITY CARE ORGAN.OF MILWAUK	336	0.00	0	-	-	-	-	-	-	-	-	-	-
H5209	ELDER CARE OF DANE CO.-WI PARTN	421	0.00	0	-	-	-	-	-	-	-	-	-	-
H5211	SECURITY HEALTH PLAN OF WISCONSIN, IN	6,824	2.20	15	13	86.67	2	13.33	0	0.00	0	0.00	0	0.00
H5212	COMMUNITY CARE ORGANIZATION, INC.	411	0.00	0	-	-	-	-	-	-	-	-	-	-
H5253	UNITED HEALTHCARE OF WISCONSIN, INC	7,076	2.12	15	14	93.33	1	6.67	0	0.00	0	0.00	0	0.00
H5254	NETWORK HEALTH PLAN	4,184	0.96	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5262	GUNDERSEN LUTHERAN HEALTH PLAN	9,390	3.19	30	23	76.67	5	16.67	0	0.00	0	0.00	2	6.67
H5264	DEAN HLTH PLAN, INC./DEANCAREHMO	5,381	1.67	9	6	66.67	0	0.00	0	0.00	3	33.33	0	0.00
H6140	WABASH MEM. HOSPITAL	1,777	0.00	0	-	-	-	-	-	-	-	-	-	-
H6141	SIDNEY HILLMAN HC	1,358	0.00	0	-	-	-	-	-	-	-	-	-	-
H6142	UNION HEALTH SERVICES, INC.	1,283	0.00	0	-	-	-	-	-	-	-	-	-	-
H6143	UNION MEDICAL CENTER	237	0.00	0	-	-	-	-	-	-	-	-	-	-
H6360	KAISER FOUNDATION HP OF OHIO	23,474	0.68	16	16	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9005	GROUP HEALTH PLAN, INC.	13,387	2.61	35	31	88.57	2	5.71	1	2.86	0	0.00	1	2.86
H9009	BCN OF MICHIGAN	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

----- Region=06: DALLAS -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons			Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1901	TENET CHOICES, INC.	372	8.06	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1951	OCHSNER HEALTH PLAN	32,746	5.04	165	118	71.52	11	6.67	1	0.61	34	20.61	1	0.61
H1961	TENET CHOICES, INC.	32,734	5.41	177	93	52.54	17	9.60	0	0.00	66	37.29	1	0.56
H3204	PRESBYTERIAN HEALTH PLAN	15,449	2.33	36	31	86.11	1	2.78	1	2.78	3	8.33	0	0.00
H3251	LOVELACE HEALTH PLAN, INC.	24,036	2.70	65	55	84.62	8	12.31	1	1.54	0	0.00	1	1.54
H3255	ST. JOSEPH HEALTHCARE PSO, INC.	-	-	4	2	50.00	2	50.00	0	0.00	0	0.00	0	0.00
H3706	GLOBALHEALTH, INC.	1,661	0.00	0	-	-	-	-	-	-	-	-	-	-
H3749	PACIFICARE OF OKLAHOMA, INC.	15,029	5.79	87	57	65.52	0	0.00	0	0.00	28	32.18	2	2.30
H3755	COMMUNITY CARE HMO, INC	22,575	3.72	84	58	69.05	6	7.14	3	3.57	14	16.67	3	3.57
H4506	SELECTCARE OF TEXAS, L.L.C.	16,607	3.43	57	30	52.63	5	8.77	0	0.00	21	36.84	1	1.75
H4510	HUMANA HEALTH PLAN OF TEXAS, INC.	20,977	2.86	60	29	48.33	5	8.33	1	1.67	23	38.33	2	3.33
H4513	TEXAS HEALTHSPRING I, LLC	18,290	4.65	85	28	32.94	12	14.12	0	0.00	44	51.76	1	1.18

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TABLE 5 - 2004  
Annual Report of Medicare Reconsideration Activity:  
Reconsiderations Received During 2004, and Distribution of Final  
Decisions, by Region and Plan

----- Region=06: DALLAS -----														
(continued)														
Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons			Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H4514	LIFEMARK HEALTH PLAN OF TEXAS, LLC	2,664	0.38	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H4517	AMARILLO MULTISVC CTR FR THE AGING IN	59	0.00	0	-	-	-	-	-	-	-	-	-	-
H4518	BIENVIVIR SENIOR HEALTH SERVICES	658	0.00	0	-	-	-	-	-	-	-	-	-	-
H4519	XL HEALTH, INC.	4,452	0.00	0	-	-	-	-	-	-	-	-	-	-
H4556	CONSOLIDATED ASSOC OF RAILROAD EMPLOY	6,105	0.00	0	-	-	-	-	-	-	-	-	-	-
H4564	SCOTT AND WHITE HEALTH PLAN	24,163	0.37	9	6	66.67	1	11.11	0	0.00	1	11.11	1	11.11
H4590	PACIFICARE OF TEXAS, INC.	76,917	4.65	358	219	61.17	12	3.35	0	0.00	116	32.40	11	3.07
H5213	TOTAL COMMUNITY CARE, L.L.C.	200	0.00	0	-	-	-	-	-	-	-	-	-	-

  

----- Region=07: KANSAS CITY -----														
Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons			Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1413	UNITED HEALTHCARE INS. COMPANY,	3,094	0.65	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1651	MEDICAL ASSOCIATES HEALTH PLAN, INC.	6,742	0.44	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1714	VIA CHRISTI OUTREACH PGRM. ELDERS, IN	113	0.00	0	-	-	-	-	-	-	-	-	-	-
H1715	COVENTRY HEALTH AND LIFE INS. C	47	21.28	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2609	ALEXIAN BROTHERS COMMUNITY SERVICES	160	0.00	0	-	-	-	-	-	-	-	-	-	-
H2610	ESSENCE INC.	28	0.00	0	-	-	-	-	-	-	-	-	-	-
H2649	HUMANA HEALTH PLAN, INC.	18,767	2.56	48	31	64.58	4	8.33	4	8.33	7	14.58	2	4.17
H2654	UNITED HEALTHCARE OF THE MIDWEST, INC	55,828	0.70	39	32	82.05	5	12.82	0	0.00	1	2.56	1	2.56
H2663	GROUP HEALTH PLAN, INC.	16,800	7.20	121	102	84.30	8	6.61	2	1.65	5	4.13	4	3.31
H2666	MID AMERICA HEALTH	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2667	MERCY HEALTH PLANS OF MISSOURI INC.	22,039	2.04	45	30	66.67	7	15.56	3	6.67	5	11.11	0	0.00
H2672	COVENTRY HEALTH CARE OF KANSAS, INC.	14,611	6.02	88	74	84.09	9	10.23	2	2.27	2	2.27	1	1.14
H2802	UNITED HEALTHCARE OF THE MIDLANDS, IN	8,603	1.05	9	6	66.67	3	33.33	0	0.00	0	0.00	0	0.00
H2803	UNITED HEALTHCARE INSURANCE COMPANY	1,209	0.00	0	-	-	-	-	-	-	-	-	-	-
H5256	MEDICAL ASSOCIATES CLINIC HEALTH PLAN	1,927	1.56	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H6261	ST. LOUIS LABOR HEALTH INSTITUTE	1,760	0.00	0	-	-	-	-	-	-	-	-	-	-

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TABLE 5 - 2004  
 Annual Report of Medicare Reconsideration Activity:  
 Reconsiderations Received During 2004, and Distribution of Final  
 Decisions, by Region and Plan

----- Region=08: DENVER -----														
Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons			Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtoV	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0602	ROCKY MOUNTAIN HEALTH PLANS	21,345	2.11	45	38	84.44	4	8.89	3	6.67	0	0.00	0	0.00
H0609	PACIFICARE OF COLORADO, INC	48,371	5.17	250	176	70.40	17	6.80	1	0.40	46	18.40	10	4.00
H0613	TOTAL LONGTERM CARE, INC.	895	0.00	0	-	-	-	-	-	-	-	-	-	-
H0619	PACIFICARE OF COLORADO, INC	3,751	0.53	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H0630	KAISER FOUNDATION HP OF CO	57,662	2.13	123	91	73.98	7	5.69	5	4.07	17	13.82	3	2.44
H0657	HMO HEALTH PLANS, INC.	661	0.00	0	-	-	-	-	-	-	-	-	-	-
H0662	EVERCARE COLORADO	2,674	0.00	0	-	-	-	-	-	-	-	-	-	-
H3503	HEART OF AMERICA HMO	610	1.64	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4650	DESERET HEALTHCARE TRUST	4,256	0.00	0	-	-	-	-	-	-	-	-	-	-
H4652	UNION PACIFIC RR EMPLOYES HEALTH SYS	12,685	0.00	0	-	-	-	-	-	-	-	-	-	-
----- Region=09: SAN FRANCISCO -----														
Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons			Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtoV	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0302	SUN HEALTH MEDISUN, INC.	15,922	11.05	176	155	88.07	12	6.82	1	0.57	5	2.84	3	1.70
H0303	PACIFICARE OF ARIZONA, INC	93,061	6.24	581	506	87.09	31	5.34	8	1.38	23	3.96	13	2.24
H0307	HUMANA HEALTH PLAN, INC.	15,773	9.19	145	75	51.72	13	8.97	4	2.76	45	31.03	8	5.52
H0313	PACIFICARE OF ARIZONA	744	0.00	0	-	-	-	-	-	-	-	-	-	-
H0314	HEALTH NET LIFE INSURANCE COMPA	2,246	20.93	47	29	61.70	6	12.77	0	0.00	11	23.40	1	2.13
H0350	MARICOPA INTEGRATED HEALTH SYSTEM HP	5,872	6.64	39	35	89.74	1	2.56	1	2.56	0	0.00	2	5.13
H0351	HEALTH NET OF ARIZONA, INC.	33,662	7.69	259	187	72.20	23	8.88	4	1.54	21	8.11	24	9.27
H0354	CIGNA HEALTHCARE OF ARIZONA, INC.	35,837	5.16	185	146	78.92	12	6.49	4	2.16	18	9.73	5	2.70
H0357	EVERCARE PHOENIX	1,743	1.72	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0502	CONTRA COSTA HEALTH PLAN	1,066	3.75	4	3	75.00	0	0.00	1	25.00	0	0.00	0	0.00
H0504	CA PHYSICIANS SERV/DBA BLUE SHIELD OF	60,528	9.53	577	492	85.27	32	5.55	10	1.73	13	2.25	30	5.20
H0523	AETNA HEALTH OF CALIFORNIA, INC.	28,705	4.42	127	106	83.46	8	6.30	0	0.00	9	7.09	4	3.15
H0524	KAISER FOUNDATION HP, INC.	639,976	2.41	1,545	1228	79.48	122	7.90	45	2.91	131	8.48	19	1.23
H0532	WESTERN HEALTH ADVANTAGE	2,762	6.88	19	13	68.42	2	10.53	0	0.00	3	15.79	1	5.26
H0538	UNIVERSAL CARE	3,412	3.81	13	12	92.31	0	0.00	0	0.00	1	7.69	0	0.00
H0540	UNICARE LIFE & HEALTH INS. COMPANY	6,122	0.00	0	-	-	-	-	-	-	-	-	-	-
H0542	ALTAMED HEALTH SERVICES CORPORATION	207	0.00	0	-	-	-	-	-	-	-	-	-	-
H0543	PACIFICARE OF CALIFORNIA/SECURE HORIZ	357,469	6.54	2,338	1855	79.34	187	8.00	32	1.37	182	7.78	82	3.51
H0544	CAREMORE INSURANCE SERVICES	1,644	7.30	12	10	83.33	1	8.33	0	0.00	1	8.33	0	0.00
H0545	INTER VALLEY HEALTH PLAN, INC.	13,378	5.31	71	61	85.92	4	5.63	1	1.41	3	4.23	2	2.82
H0562	HEALTH NET_OF CA	96,619	7.10	686	493	71.87	79	11.52	17	2.48	32	4.66	65	9.48
H0564	BLUE CROSS OF CALIFORNIA	37,936	6.41	243	196	80.66	14	5.76	7	2.88	23	9.47	3	1.23
H0571	CHINESE COMMUNITY HEALTH PLAN	4,735	1.27	6	5	83.33	0	0.00	1	16.67	0	0.00	0	0.00

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TABLE 5 - 2004  
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 Decisions, by Region and Plan

----- Region=09: SAN FRANCISCO -----  
 (continued)

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons			Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0583	KAISER FOUNDATION HEALTH PLAN, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0591	BLUE CROSS OF CALIFORNIA	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1200	KAISER FOUNDATION HP, INC.	923	2.17	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1230	KAISER FOUNDATION HP, INC.	20,577	1.02	21	17	80.95	2	9.52	2	9.52	0	0.00	0	0.00
H1251	HAWAII MED. SRVC. ASSN.	37,963	0.13	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00
H2903	PACIFICARE OF NEVADA, INC.	109	9.17	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2931	HEALTH PLAN OF NEVADA, INC.	1,736	6.91	12	8	66.67	2	16.67	0	0.00	2	16.67	0	0.00
H2949	PACIFICARE OF NEVADA, INC.	25,162	4.97	125	110	88.00	7	5.60	1	0.80	5	4.00	2	1.60
H2960	HOMETOWN HEALTH PLAN	5,164	4.26	22	19	86.36	0	0.00	0	0.00	2	9.09	1	4.55
H2961	HEALTH PLAN OF NEVADA	50,571	2.71	137	115	83.94	12	8.76	2	1.46	6	4.38	2	1.46
H5403	ON LOK SENIORHEALTH	908	0.00	0	-	-	-	-	-	-	-	-	-	-
H5405	CENTER FOR ELDERS INDEPENDENCE	305	0.00	0	-	-	-	-	-	-	-	-	-	-
H5406	SUTTER HEALTH SACRAMENTO SIERRA REGIO	203	0.00	0	-	-	-	-	-	-	-	-	-	-
H5408	SENIORCO. INC.	912	0.00	0	-	-	-	-	-	-	-	-	-	-
H6050	KAISER FOUNDATION HP, INC.	3,420	6.14	21	9	42.86	2	9.52	0	0.00	8	38.10	2	9.52
H6052	KAISER FOUNDATION HP, INC.	13,561	3.10	42	26	61.90	6	14.29	0	0.00	9	21.43	1	2.38
H6053	SANTE FE EMPLOYEES HOSPITAL ASSN.	882	0.00	0	-	-	-	-	-	-	-	-	-	-
H9016	UHP HEALTHCARE	13,796	2.46	34	23	67.65	1	2.94	3	8.82	6	17.65	1	2.94
H9104	SCAN HEALTH PLAN	61,090	6.35	388	308	79.38	35	9.02	5	1.29	19	4.90	21	5.41

----- Region=10: SEATTLE -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons			Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1349	REGENE BLUESHIELD OF IDAHO.	4,434	2.71	12	8	66.67	4	33.33	0	0.00	0	0.00	0	0.00
H1350	BLUE CROSS OF IDAHO HEALTH SERVICES,	11,253	5.51	62	52	83.87	5	8.06	1	1.61	4	6.45	0	0.00
H3805	PACIFICARE OF OREGON, INC.	23,190	4.92	114	89	78.07	4	3.51	4	3.51	15	13.16	2	1.75
H3806	HEALTH NET LIFE INSURANCE COMPA	4,745	3.37	16	11	68.75	1	6.25	0	0.00	4	25.00	0	0.00
H3809	PROVIDENCE HEALTH SYSTEM - OREGON	561	0.00	0	-	-	-	-	-	-	-	-	-	-
H3851	REGENE BLUE CROSS BLUE SHIELD OF ORE	39,626	0.40	16	13	81.25	1	6.25	0	0.00	1	6.25	1	6.25
H3856	REGENE BLUE CROSS BLUE SHIELD OF ORE	24,262	0.62	15	10	66.67	2	13.33	0	0.00	2	13.33	1	6.67
H3864	CENTRAL OREGON INDPDNT HLTH SVCS, INC	8,987	6.12	55	40	72.73	9	16.36	1	1.82	1	1.82	4	7.27
H5005	PACIFICARE OF WASHINGTON, INC.	46,159	5.52	255	192	75.29	17	6.67	7	2.75	34	13.33	5	1.96
H5006	STERLING LIFE INSURANCE COMPANY	18,393	2.94	54	43	79.63	6	11.11	1	1.85	2	3.70	2	3.70
H5007	PROVIDENCE HEALTH SYSTEM	189	0.00	0	-	-	-	-	-	-	-	-	-	-
H5050	GROUP HEALTH COOPERATIVE	59,772	2.61	156	133	85.26	9	5.77	5	3.21	6	3.85	3	1.92
H9003	KAISER FOUNDATION HP OF THE N W	44,875	2.21	99	88	88.89	3	3.03	0	0.00	6	6.06	2	2.02

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----- Region=10: SEATTLE -----  
(continued)

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons			Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H9047	PROVIDENCE HEALTH PLAN	34,107	4.95	169	127	75.15	28	16.57	3	1.78	4	2.37	7	4.14
H9049	REGENCE BLUE CROSS BLUE SHIELD OF ORE	910	0.00	0	-	-	-	-	-	-	-	-	-	-
H9103	KAISER FOUNDATION HP OF THE N W	4,637	0.65	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
TOTAL		5,376,650	3.76	20,211	14555	72.02	1992	9.86	411	2.03	2666	13.19	587	2.90

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TABLE 5A - 2004  
 Annual Report of Medicare Reconsideration Activity:  
 Rate of Appeals During 2004, and Rate of Overturns per 1,000 Members  
 by Region and Plan

----- Region=01: BOSTON -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons Received 2004	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0752	OXFORD HEALTH PLANS (CT), INC.	1,347	16.33	22	22	4	2.97	9.09
H0755	HEALTH NET OF CONNECTICUT	26,882	7.11	191	191	29	1.08	8.90
H2204	HARVARD PILGRIM HEALTH CARE OF NEW EN	1,085	2.76	3	3	1	0.92	33.33
H2206	HARVARD PILGRIM HEALTH CARE	34,161	1.02	35	35	4	0.12	8.57
H2218	HARBOR HEALTH SERVICES	180	0.00	0	-	-	-	-
H2219	FALLON COMMUNITY HEALTH PLAN	174	0.00	0	-	-	-	-
H2220	UPHAMS CORNER HEALTH COMMITTEE, INC.	106	0.00	0	-	-	-	-
H2221	ELDER SRVC PLN/CAMBRIDGE HEALTH ALLIA	108	0.00	0	-	-	-	-
H2222	ELDER SERVICE PLAN OF THE NORTH SHORE	296	0.00	0	-	-	-	-
H2223	ELDER SVC PLN/E BOSTON HEALTH CENTER	289	0.00	0	-	-	-	-
H2225	COMMONWEALTH CARE ALLIANCE, INC	37	0.00	0	-	-	-	-
H2226	UNITED HEALTH GROUP	73	0.00	0	-	-	-	-
H2256	TUFTS ASSOCIATED HMO, INC.	54,214	2.10	114	114	8	0.15	5.26
H2259	EVERCARE	5,876	0.17	1	1	0	0.00	0.00
H2261	BLUE CROSS & BLUE SHIELD-MASSACHUSETT	34,152	1.26	43	43	5	0.15	11.63
H4102	UNITED HEALTH PLANS OF NEW ENGLAND, I	15,317	1.11	17	17	1	0.07	0.00
H4152	COORDINATED HEALTH PARTNERS	41,870	3.80	159	159	17	0.41	8.81
H9001	FALLON COMMUNITY HEALTH PLAN, INC.	32,837	4.05	133	133	17	0.52	6.77

----- Region=02: NEW YORK -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons Received 2004	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0102	UNITED HEALTHCARE INSURANCE COM	699	0.00	0	-	-	-	-
H0103	UNITED HEALTHCARE INS. COMPANY,	21	0.00	0	-	-	-	-
H0706	AETNA HEALTH INC.	175	5.71	1	1	0	0.00	0.00
H3107	OXFORD HEALTH PLANS (NJ), INC.	1,095	10.96	12	12	1	0.91	8.33
H3108	AETNA HEALTH INC.	6,602	6.06	40	40	9	1.36	15.00
H3109	HORIZON HEALTHCARE OF NJ, INC.	49,092	1.00	49	49	9	0.18	18.37
H3152	AETNA HEALTH, INC.	19,471	5.03	98	98	12	0.62	7.14
H3154	HORIZON HEALTHCARE OF NEW JERSEY, INC	8,975	9.36	84	84	22	2.45	25.00
H3156	AMERIHEALTH HMO_INC	2,830	3.53	10	10	0	0.00	0.00
H3159	UNITED HEALTH CARE OF NEW JERSEY	-	-	1	1	0	-	0.00
H3164	AMERICHoice OF NEW JERSEY, INC	2,010	5.97	12	12	4	1.99	25.00
H3304	EXCELLUS HEALTH PLAN, INC.	199	0.00	0	-	-	-	-
H3305	ROCHESTER AREA HMO/ DBA PREFERRED CAR	50,308	1.85	93	93	23	0.46	18.28
H3307	OXFORD HEALTH PLANS (NY) INC.	67,864	8.84	600	600	55	0.81	8.67
H3312	AETNA HEALTH INC.	15,302	7.71	118	118	19	1.24	11.86

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TABLE 5A - 2004  
Annual Report of Medicare Reconsideration Activity:  
Rate of Appeals During 2004, and Rate of Overturns per 1,000 Members  
by Region and Plan

----- Region=02: NEW YORK -----  
(continued)

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons Received 2004	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3314	HIP OF GREATER NEW YORK	4,249	8.00	34	34	3	0.71	5.88
H3321	INDEPENDENT LIVING SRVCS OF CENTRAL N	281	0.00	0	-	-	-	-
H3322	SENIOR CARE CONNECTION, INC.	80	0.00	0	-	-	-	-
H3323	GROUP HEALTH INCORPORATED	4,016	4.48	18	18	0	0.00	0.00
H3324	HEALTHNOW NEW YORK, INC.	1,703	1.76	3	3	0	0.00	0.00
H3325	MANAGED HEALTH INC.	77	12.99	1	1	0	0.00	0.00
H3326	UNITED HEALTHCARE INS. COMPANY	792	1.26	1	1	0	0.00	0.00
H3329	COMPREHENSIVE CARE MANAGEMENT CORP.	1,183	0.00	0	-	-	-	-
H3330	HIP OF GREATER NEW YORK	108,724	6.40	696	696	69	0.63	8.62
H3331	INDEPENDENT LIVING FOR SENIORS	330	0.00	0	-	-	-	-
H3333	AMERICAN PROGRESSIVE LIFE/HLTH INS.	321	0.00	0	-	-	-	-
H3351	EXCELLUS HEALTH PLAN, INC.	35,991	3.83	138	138	23	0.64	13.04
H3356	EXCELLUS HEALTH PLAN, INC.	17,665	1.25	22	22	3	0.17	9.09
H3359	MANAGED HEALTH, INC.	24,879	0.48	12	12	5	0.20	25.00
H3361	WELLCARE_OF NEW YORK, INC.	576	0.00	0	-	-	-	-
H3362	INDEPENDENT HEALTH ASSOC.	25,460	3.22	82	82	10	0.39	6.10
H3366	HEALTH NET OF NY	5,474	6.03	33	33	2	0.37	3.03
H3370	EMPIRE HEALTHCHOICE HMO, INC.	54,332	7.27	395	395	133	2.45	30.63
H3379	UNITED HEALTHCARE OF NEW YORK, INC.	10,310	0.97	10	10	1	0.10	10.00
H3384	HEALTHNOW\BLUE CROSS BLUE SHIELD OF W	36,406	2.64	96	96	23	0.63	21.88
H3387	AMERICHoice OF NEW YORK, INC	2,563	11.71	30	30	0	0.00	0.00
H3388	CAPITAL DISTRICT PHYSICIANS' HP, INC.	10,048	5.27	53	53	12	1.19	18.87
H4003	MMM HEALTHCARE, INC.	57,294	0.38	22	22	2	0.03	9.09
H6331	BORO MEDICAL CENTER	3,516	0.00	0	-	-	-	-
H6334	NY HOTEL TRADES COUNCIL&HOTEL ASSN OF	4,051	0.00	0	-	-	-	-
H9101	ELDERPLAN, INC. - SHMO	13,540	10.49	142	142	36	2.66	22.54

----- Region=03: PHILADELPHIA -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons Received 2004	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
90091	UNITED MINE WORKERS OF AMERICA	48,251	0.52	25	25	4	0.08	12.00
H0954	KAISER FNDN HEALTH PLAN MID-ATLANTIC	-	-	2	2	0	-	0.00
H2108	ELDER HEALTH MARYLAND HMO, INC.	3,551	25.91	92	92	51	14.36	54.35
H2109	HOPKINS ELDERPLUS	144	0.00	0	-	-	-	-
H2110	AETNA HEALTH INC.	3,582	4.19	15	15	3	0.84	13.33
H2150	KAISER FNDN HP OF THE MID-ATLANTIC ST	29,726	3.67	109	109	13	0.44	8.26

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 by Region and Plan

----- Region=03: PHILADELPHIA -----  
 (continued)

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons Received 2004	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2155	EVERCARE	3,049	0.66	2	2	0	0.00	0.00
H3615	COVENTRY HEALTH AND LIFE INS. C	3,180	0.00	0	-	-	-	-
H3907	UPMC HEALTH PLAN	20,388	1.13	23	23	2	0.10	8.70
H3908	TRUSTEES OF THE UNIVERSITY OF PENNSYL	163	0.00	0	-	-	-	-
H3909	INDEPENDENCE BLUE CROSS	24,702	5.26	130	130	12	0.49	8.46
H3911	HEALTHAMERICA PA,DBA HEALTHASSU	2,486	0.00	0	-	-	-	-
H3912	UNITED HEALTHCARE INSURANCE COMPANY	630	1.59	1	1	0	0.00	0.00
H3913	UPMC HEALTH BENEFITS, INC.	431	2.32	1	1	0	0.00	0.00
H3914	AETNA HEALTH INC.	3,695	2.98	11	11	1	0.27	9.09
H3915	HEALTH ASSURANCE PENNSYLVANIA,	11	0.00	0	-	-	-	-
H3916	HIGHMARK, INC.	3,059	4.25	13	13	0	0.00	0.00
H3917	PITTSBURGH CARE PARTNERSHIP, INC.	198	0.00	0	-	-	-	-
H3931	AETNA HEALTH INC	22,046	2.81	62	62	8	0.36	6.45
H3949	ELDER HEALTH OF PA, INC.	4,811	12.06	58	58	34	7.07	58.62
H3952	KEYSTONE HEALTH PLAN EAST, INC.	134,006	4.09	548	548	50	0.37	7.48
H3954	GEISINGER HEALTH PLAN	34,415	2.67	92	92	5	0.15	4.35
H3957	KEYSTONE HEALTH PLAN WEST, INC.	181,532	5.22	948	948	105	0.58	9.70
H3959	HEALTHAMERICA PENNSYLVANIA, INC.	32,901	3.92	129	129	14	0.43	10.08
H3962	KEYSTONE HEALTH PLAN CENTRAL,INC.	19,318	4.92	95	95	14	0.72	10.53
H3964	HEALTH PARTNERS OF PHILADELPHIA INC	12,681	2.29	29	29	9	0.71	31.03
H3972	AMERICHoice OF PENNSYLVANIA, INC	6,900	1.59	11	11	5	0.72	45.45
H4103	UNITED HEALTHCARE INS. COMPANY,	684	1.46	1	1	1	1.46	100.00
H4906	C & O EMPLOYEES' HOSPITAL ASSOCIATION	2,813	0.00	0	-	-	-	-
H5102	HEALTH PLAN OF THE UPPER OHIO VALLEY	2,553	1.18	3	3	0	0.00	0.00
H5104	CARELINK HEALTH PLANS INC.	767	0.00	0	-	-	-	-

----- Region=04: ATLANTA -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons Received 2004	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0150	HEALTHSPRING OF ALABAMA, INC.	10,502	2.48	26	26	6	0.57	23.08
H0151	UNITED HEALTHCARE OF ALABAMA, INC.	25,094	0.96	24	24	3	0.12	8.33
H0154	VIVA HEALTH, INC.	15,158	1.72	26	26	5	0.33	19.23
H1010	CAPITAL HEALTH PLAN, INC.	5,573	3.23	18	18	0	0.00	0.00
H1013	VISTA HEALTHPLAN OF SOUTH FLORIDA, IN	16,216	2.04	33	33	8	0.49	18.18
H1015	AETNA US HEALTHCARE	-	-	1	1	1	-	0.00
H1016	AV-MED HEALTH PLAN INC	19,439	2.37	46	46	7	0.36	13.04

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TABLE 5A - 2004  
 Annual Report of Medicare Reconsideration Activity:  
 Rate of Appeals During 2004, and Rate of Overturns per 1,000 Members  
 by Region and Plan

----- Region=04: ATLANTA -----  
 (continued)

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons Received 2004	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1019	CAREPLUS HEALTH PLANS, INC.	47,442	1.18	56	56	8	0.17	12.50
H1021	HEALTH OPTIONS, INC	260	0.00	0	-	-	-	-
H1026	HEALTH OPTIONS, INC	28,490	5.69	162	162	15	0.53	7.41
H1032	WELL CARE HMO, INC.	40,244	1.37	55	55	5	0.12	9.09
H1034	AMERICA'S HEALTH CHOICE MEDICAL PLAN	14,848	6.26	93	93	12	0.81	11.83
H1035	FLORIDA HEALTH CARE PLAN, INC.	16,828	1.96	33	33	0	0.00	0.00
H1036	HUMANA MEDICAL PLAN, INC	229,553	3.03	695	695	112	0.49	12.37
H1037	CHOICE CARE HEALTH PLAN, INC.	3,665	0.00	0	-	-	-	-
H1043	FLORIDA PACE CENTERS, INC.	60	0.00	0	-	-	-	-
H1045	PREFERRED CARE PARTNERS INC.	7,469	10.04	75	75	4	0.54	5.33
H1047	HUMANA INSURANCE COMPANY	950	3.16	3	3	0	0.00	0.00
H1062	AV-MED HEALTH PLAN TAMPA	-	-	2	2	0	-	0.00
H1071	HEALTH OPTIONS JACKSONVILLE	-	-	3	3	0	-	0.00
H1076	VISTA HEALTHPLAN, INC.	4,844	2.27	11	11	4	0.83	36.36
H1078	NEIGHBORHOOD HEALTH PARTNERSHIP INC	36,541	7.12	260	260	37	1.01	11.54
H1080	UNITED HEALTHCARE OF FL, INC.	38,297	1.15	44	44	6	0.16	6.82
H1082	HEALTH OPTIONS WEST COAST	-	-	8	8	0	-	0.00
H1083	EVERCARE TAMPA	1,998	0.50	1	1	1	0.50	0.00
H1099	HEALTH FIRST HEALTH PLANS, INC.	17,085	5.68	97	97	14	0.82	12.37
H1151	EVERCARE	2,387	0.00	0	-	-	-	-
H1170	KAISER FOUNDATION HP OF GA, INC.	14,824	1.82	27	27	0	0.00	0.00
H1804	HUMANA INSURANCE COMPANY	10,805	0.00	0	-	-	-	-
H2502	FAMILY HEALTH CARE PLUS, INC.	-	-	45	45	2	-	4.44
H3403	UNITED HEALTHCARE INS. COMPANY,	2,527	0.40	1	1	1	0.40	100.00
H3449	PARTNERS NATIONAL HEALTH PLANS OF NC,	35,677	3.53	126	126	21	0.59	11.90
H3456	UNITED HEALTHCARE OF NORTH CAROLINA	15,165	1.19	18	18	0	0.00	0.00
H4203	PALMETTO HEALTH ALLIANCE	315	0.00	0	-	-	-	-
H4402	ALEXIAN BROTHERS COMMUNITY SERVICES	248	0.00	0	-	-	-	-
H4403	CARITEN INSURANCE COMPANY	30	33.33	1	1	0	0.00	0.00
H4404	HEALTHSPRING, INC.	618	1.62	1	1	1	1.62	100.00
H4454	HEALTHSPRING, INC.	27,236	3.45	94	94	27	0.99	26.60
H4456	JOHN DEERE HEALTH PLAN, INC.	21,838	1.24	27	27	3	0.14	11.11
H4461	CARITEN HEALTH PLAN IN	19,662	8.09	159	159	15	0.76	8.81
H5400	UNITED HEALTHCARE INS. COMPANY,	1,689	4.14	7	7	0	0.00	0.00
H5401	UNITED HEALTHCARE INSURANCE COM	3,169	2.21	7	7	1	0.32	0.00
H5402	QUALITY HEALTH PLANS, INC.	5,468	0.37	2	2	0	0.00	0.00
H5404	UNIVERSAL HEALTH CARE, INC.	3,990	4.01	16	16	3	0.75	18.75
H5407	CITRUS HEALTH CARE, INC.	6	0.00	0	-	-	-	-
H9011	UNITED HEALTHCARE OF FLORIDA INC.	10,797	1.11	12	12	3	0.28	16.67

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TABLE 5A - 2004  
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 by Region and Plan

----- Region=05: CHICAGO -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons Received 2004	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1406	HUMANA HEALTH PLAN, INC.	37,059	3.18	118	118	29	0.78	20.34
H1407	HUMANA INSURANCE COMPANY	1,716	1.17	2	2	0	0.00	0.00
H1408	OSF HEALTHPLANS, INC.	4,767	1.89	9	9	1	0.21	11.11
H1412	COVENTRY HEALTH AND LIFE INS. C	571	8.76	5	5	1	1.75	20.00
H1459	ILLINOIS CENTRAL HOSPITAL ASSOCIATION	5,904	0.00	0	-	-	-	-
H1463	HEALTH ALLIANCE MEDICAL PLANS	7,792	2.31	18	18	4	0.51	22.22
H1468	OSF HEALTHPLANS, INC.	2,431	2.06	5	5	0	0.00	0.00
H1472	JOHN DEERE HEALTH PLAN, INC.	13,736	2.98	41	41	4	0.29	9.76
H1508	ADVANTAGE HEALTH SOLUTIONS, INC	671	10.43	7	7	1	1.49	14.29
H1553	THE M PLAN, INC.	7,593	1.84	14	14	4	0.53	21.43
H1555	ARNETT HMO	4,340	0.69	3	3	0	0.00	0.00
H1558	WELBORN HEALTH PLAN	4,458	2.02	9	9	1	0.22	11.11
H1805	ANTHEM HEALTH PLANS OF KENTUCKY	55	0.00	0	-	-	-	-
H1849	ANTHEM HEALTH PLANS OF KENTUCKY, INC.	10,381	1.35	14	14	2	0.19	14.29
H2312	HEALTH ALLIANCE PLAN OF MICHIGAN	15,109	1.13	17	17	3	0.20	17.65
H2318	HENRY FORD HEALTH SYSTEM	171	0.00	0	-	-	-	-
H2353	MCARE	-	-	3	3	0	-	0.00
H2354	HEALTHPLUS OF MICHIGAN	4,448	0.00	0	-	-	-	-
H2406	UNITED HEALTHCARE INSURANCE COMPANY	1,385	0.00	0	-	-	-	-
H2407	UCARE MINNESOTA	158	0.00	0	-	-	-	-
H2450	MEDICA INSURANCE COMPANY	28,048	0.75	21	21	3	0.11	14.29
H2456	UCARE MINNESOTA	2,308	0.00	0	-	-	-	-
H2457	METROPOLITAN HEALTH PLAN	370	0.00	0	-	-	-	-
H2458	MEDICA	2,258	0.00	0	-	-	-	-
H2459	UCARE MINNESOTA	26,785	1.94	52	52	1	0.04	0.00
H2461	FIRST PLAN OF MINNESOTA	1,505	0.00	0	-	-	-	-
H2462	HEALTHPARTNERS	20,956	3.53	74	74	6	0.29	6.76
H3607	KAISER FOUNDATION HP OF OHIO	-	-	7	7	0	-	0.00
H3610	COMMUNITY INSURANCE COMPANY	-	-	1	1	0	-	0.00
H3613	CONCORDIA CARE	221	0.00	0	-	-	-	-
H3614	TRIHEALTH SENIORLINK	251	0.00	0	-	-	-	-
H3616	UNITED HEALTHCARE INS. COMPANY,	948	2.11	2	2	0	0.00	0.00
H3617	UNITED HEALTHCARE INS. COMPANY,	194	0.00	0	-	-	-	-
H3618	COMMUNITY INSURANCE COMPANY	328	9.15	3	3	0	0.00	0.00
H3653	PARAMOUNT CARE, INC	16,437	4.26	70	70	10	0.61	12.86
H3655	COMMUNITY INSURANCE COMPANY	81,173	1.26	102	102	4	0.05	2.94
H3657	QUALCHOICE HEALTH PLAN	5,669	7.06	40	40	9	1.59	22.50
H3659	UNITED HEALTHCARE OF OHIO, INC.	33,611	1.87	63	63	10	0.30	14.29
H3660	SUMMACARE INC.	11,412	2.80	32	32	4	0.35	9.38
H3664	PRIMETIME MEDICAL INSURANCE COMPANY	16,166	5.20	84	84	14	0.87	13.10
H3668	MT. CARMEL HEALTH PLAN, INC.	16,363	0.61	10	10	0	0.00	0.00

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 by Region and Plan

----- Region=05: CHICAGO -----  
 (continued)

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons Received 2004	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3672	HOMETOWN HEALTH PLAN	6,139	3.91	24	24	7	1.14	29.17
H5105	HEALTH PLAN OF THE UPPER OHIO V	1,192	3.36	4	4	1	0.84	25.00
H5151	HEALTH PLAN OF THE UPPER OHIO VALLEY	5,072	1.38	7	7	3	0.59	42.86
H5204	COMMUNITY LIVING ALLIANCE	176	0.00	0	-	-	-	-
H5206	COMMUNITY HEALTH PARTNERSHIP, I	463	0.00	0	-	-	-	-
H5207	COMMUNITY CARE ORGAN.OF MILWAUK	336	0.00	0	-	-	-	-
H5209	ELDER CARE OF DANE CO.-WI PARTN	421	0.00	0	-	-	-	-
H5211	SECURITY HEALTH PLAN OF WISCONSIN, IN	6,824	2.20	15	15	2	0.29	13.33
H5212	COMMUNITY CARE ORGANIZATION, INC.	411	0.00	0	-	-	-	-
H5253	UNITED HEALTHCARE OF WISCONSIN, INC	7,076	2.12	15	15	1	0.14	6.67
H5254	NETWORK HEALTH PLAN	4,184	0.96	4	4	0	0.00	0.00
H5262	GUNDERSEN LUTHERAN HEALTH PLAN	9,390	3.19	30	30	5	0.53	16.67
H5264	DEAN HLTH PLAN, INC./DEANCAREHMO	5,381	1.67	9	9	0	0.00	0.00
H6140	WABASH MEM. HOSPITAL	1,777	0.00	0	-	-	-	-
H6141	SIDNEY HILLMAN HC	1,358	0.00	0	-	-	-	-
H6142	UNION HEALTH SERVICES, INC.	1,283	0.00	0	-	-	-	-
H6143	UNION MEDICAL CENTER	237	0.00	0	-	-	-	-
H6360	KAISER FOUNDATION HP OF OHIO	23,474	0.68	16	16	0	0.00	0.00
H9005	GROUP HEALTH PLAN, INC.	13,387	2.61	35	35	3	0.22	5.71
H9009	BCN OF MICHIGAN	-	-	1	1	0	-	0.00

----- Region=06: DALLAS -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons Received 2004	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1901	TENET CHOICES, INC.	372	8.06	3	3	0	0.00	0.00
H1951	OCHSNER HEALTH PLAN	32,746	5.04	165	165	12	0.37	6.67
H1961	TENET CHOICES, INC.	32,734	5.41	177	177	17	0.52	9.60
H3204	PRESBYTERIAN HEALTH PLAN	15,449	2.33	36	36	2	0.13	2.78
H3251	LOVELACE HEALTH PLAN, INC.	24,036	2.70	65	65	9	0.37	12.31
H3255	ST. JOSEPH HEALTHCARE PSO, INC.	-	-	4	4	2	-	50.00
H3706	GLOBALHEALTH, INC.	1,661	0.00	0	-	-	-	-
H3749	PACIFICARE OF OKLAHOMA, INC.	15,029	5.79	87	87	0	0.00	0.00
H3755	COMMUNITY CARE HMO, INC	22,575	3.72	84	84	9	0.40	7.14
H4506	SELECTCARE OF TEXAS, L.L.C.	16,607	3.43	57	57	5	0.30	8.77
H4510	HUMANA HEALTH PLAN OF TEXAS, INC.	20,977	2.86	60	60	6	0.29	8.33
H4513	TEXAS HEALTHSPRING I, LLC	18,290	4.65	85	85	12	0.66	14.12

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Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons Received 2004	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4514	LIFEMARK HEALTH PLAN OF TEXAS, LLC	2,664	0.38	1	1	1	0.38	100.00
H4517	AMARILLO MULTISVC CTR FR THE AGING IN	59	0.00	0	-	-	-	-
H4518	BIENVIVIR SENIOR HEALTH SERVICES	658	0.00	0	-	-	-	-
H4519	XL HEALTH, INC.	4,452	0.00	0	-	-	-	-
H4556	CONSOLIDATED ASSOC OF RAILROAD EMPLOY	6,105	0.00	0	-	-	-	-
H4564	SCOTT AND WHITE HEALTH PLAN	24,163	0.37	9	9	1	0.04	11.11
H4590	PACIFICARE OF TEXAS, INC.	76,917	4.65	358	358	12	0.16	3.35
H5213	TOTAL COMMUNITY CARE, L.L.C.	200	0.00	0	-	-	-	-

----- Region=07: KANSAS CITY -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons Received 2004	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1413	UNITED HEALTHCARE INS. COMPANY,	3,094	0.65	2	2	0	0.00	0.00
H1651	MEDICAL ASSOCIATES HEALTH PLAN, INC.	6,742	0.44	3	3	1	0.15	33.33
H1714	VIA CHRISTI OUTREACH PGRM. ELDERS, IN	113	0.00	0	-	-	-	-
H1715	COVENTRY HEALTH AND LIFE INS. C	47	21.28	1	1	0	0.00	0.00
H2609	ALEXIAN BROTHERS COMMUNITY SERVICES	160	0.00	0	-	-	-	-
H2610	ESSENCE INC.	28	0.00	0	-	-	-	-
H2649	HUMANA HEALTH PLAN, INC.	18,767	2.56	48	48	8	0.43	8.33
H2654	UNITED HEALTHCARE OF THE MIDWEST, INC	55,828	0.70	39	39	5	0.09	12.82
H2663	GROUP HEALTH PLAN, INC.	16,800	7.20	121	121	10	0.60	6.61
H2666	MID AMERICA HEALTH	-	-	1	1	1	-	100.00
H2667	MERCY HEALTH PLANS OF MISSOURI INC.	22,039	2.04	45	45	10	0.45	15.56
H2672	COVENTRY HEALTH CARE OF KANSAS, INC.	14,611	6.02	88	88	11	0.75	10.23
H2802	UNITED HEALTHCARE OF THE MIDLANDS, IN	8,603	1.05	9	9	3	0.35	33.33
H2803	UNITED HEALTHCARE INSURANCE COMPANY	1,209	0.00	0	-	-	-	-
H5256	MEDICAL ASSOCIATES CLINIC HEALTH PLAN	1,927	1.56	3	3	1	0.52	33.33
H6261	ST. LOUIS LABOR HEALTH INSTITUTE	1,760	0.00	0	-	-	-	-

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TABLE 5A - 2004  
 Annual Report of Medicare Reconsideration Activity:  
 Rate of Appeals During 2004, and Rate of Overturns per 1,000 Members  
 by Region and Plan

----- Region=08: DENVER -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons Received 2004	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0602	ROCKY MOUNTAIN HEALTH PLANS	21,345	2.11	45	45	7	0.33	8.89
H0609	PACIFICARE OF COLORADO, INC	48,371	5.17	250	250	18	0.37	6.80
H0613	TOTAL LONGTERM CARE, INC.	895	0.00	0	-	-	-	-
H0619	PACIFICARE OF COLORADO, INC	3,751	0.53	2	2	1	0.27	50.00
H0630	KAISER FOUNDATION HP OF CO	57,662	2.13	123	123	12	0.21	5.69
H0657	HMO HEALTH PLANS, INC.	661	0.00	0	-	-	-	-
H0662	EVERCARE COLORADO	2,674	0.00	0	-	-	-	-
H3503	HEART OF AMERICA HMO	610	1.64	1	1	0	0.00	0.00
H4650	DESERET HEALTHCARE TRUST	4,256	0.00	0	-	-	-	-
H4652	UNION PACIFIC RR EMPLOYES HEALTH SYS	12,685	0.00	0	-	-	-	-

----- Region=09: SAN FRANCISCO -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons Received 2004	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0302	SUN HEALTH MEDISUN, INC.	15,922	11.05	176	176	13	0.82	6.82
H0303	PACIFICARE OF ARIZONA, INC	93,061	6.24	581	581	39	0.42	5.34
H0307	HUMANA HEALTH PLAN, INC.	15,773	9.19	145	145	17	1.08	8.97
H0313	PACIFICARE OF ARIZONA	744	0.00	0	-	-	-	-
H0314	HEALTH NET LIFE INSURANCE COMPA	2,246	20.93	47	47	6	2.67	12.77
H0350	MARICOPA INTEGRATED HEALTH SYSTEM HP	5,872	6.64	39	39	2	0.34	2.56
H0351	HEALTH NET OF ARIZONA, INC.	33,662	7.69	259	259	27	0.80	8.88
H0354	CIGNA HEALTHCARE OF ARIZONA, INC.	35,837	5.16	185	185	16	0.45	6.49
H0357	EVERCARE PHOENIX	1,743	1.72	3	3	0	0.00	0.00
H0502	CONTRA COSTA HEALTH PLAN	1,066	3.75	4	4	1	0.94	0.00
H0504	CA PHYSICIANS SERV/DBA BLUE SHIELD OF	60,528	9.53	577	577	42	0.69	5.55
H0523	AETNA HEALTH OF CALIFORNIA, INC.	28,705	4.42	127	127	8	0.28	6.30
H0524	KAISER FOUNDATION HP, INC.	639,976	2.41	1,545	1,545	167	0.26	7.90
H0532	WESTERN HEALTH ADVANTAGE	2,762	6.88	19	19	2	0.72	10.53
H0538	UNIVERSAL CARE	3,412	3.81	13	13	0	0.00	0.00
H0540	UNICARE LIFE & HEALTH INS. COMPANY	6,122	0.00	0	-	-	-	-
H0542	ALTAMED HEALTH SERVICES CORPORATION	207	0.00	0	-	-	-	-
H0543	PACIFICARE OF CALIFORNIA/SECURE HORIZ	357,469	6.54	2,338	2,338	219	0.61	8.00
H0544	CAREMORE INSURANCE SERVICES	1,644	7.30	12	12	1	0.61	8.33
H0545	INTER VALLEY HEALTH PLAN, INC.	13,378	5.31	71	71	5	0.37	5.63
H0562	HEALTH NET_OF CA	96,619	7.10	686	686	96	0.99	11.52
H0564	BLUE CROSS OF CALIFORNIA	37,936	6.41	243	243	21	0.55	5.76
H0571	CHINESE COMMUNITY HEALTH PLAN	4,735	1.27	6	6	1	0.21	0.00

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TABLE 5A - 2004  
 Annual Report of Medicare Reconsideration Activity:  
 Rate of Appeals During 2004, and Rate of Overturns per 1,000 Members  
 by Region and Plan

----- Region=09: SAN FRANCISCO -----  
 (continued)

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons Received 2004	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0583	KAISER FOUNDATION HEALTH PLAN, INC.	-	-	1	1	0	-	0.00
H0591	BLUE CROSS OF CALIFORNIA	-	-	1	1	0	-	0.00
H1200	KAISER FOUNDATION HP, INC.	923	2.17	2	2	0	0.00	0.00
H1230	KAISER FOUNDATION HP, INC.	20,577	1.02	21	21	4	0.19	9.52
H1251	HAWAII MED. SRVC. ASSN.	37,963	0.13	5	5	1	0.03	20.00
H2903	PACIFICARE OF NEVADA, INC.	109	9.17	1	1	0	0.00	0.00
H2931	HEALTH PLAN OF NEVADA, INC.	1,736	6.91	12	12	2	1.15	16.67
H2949	PACIFICARE OF NEVADA, INC	25,162	4.97	125	125	8	0.32	5.60
H2960	HOMETOWN HEALTH PLAN	5,164	4.26	22	22	0	0.00	0.00
H2961	HEALTH PLAN OF NEVADA	50,571	2.71	137	137	14	0.28	8.76
H5403	ON LOK SENIORHEALTH	908	0.00	0	-	-	-	-
H5405	CENTER FOR ELDERS INDEPENDENCE	305	0.00	0	-	-	-	-
H5406	SUTTER HEALTH SACRAMENTO SIERRA REGIO	203	0.00	0	-	-	-	-
H5408	SENIORCO. INC.	912	0.00	0	-	-	-	-
H6050	KAISER FOUNDATION HP, INC.	3,420	6.14	21	21	2	0.58	9.52
H6052	KAISER FOUNDATION HP, INC.	13,561	3.10	42	42	6	0.44	14.29
H6053	SANTE FE EMPLOYEES HOSPITAL ASSN.	882	0.00	0	-	-	-	-
H9016	UHP HEALTHCARE	13,796	2.46	34	34	4	0.29	2.94
H9104	SCAN HEALTH PLAN	61,090	6.35	388	388	40	0.65	9.02

----- Region=10: SEATTLE -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons Received 2004	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1349	REGENE BLUESHIELD OF IDAHO.	4,434	2.71	12	12	4	0.90	33.33
H1350	BLUE CROSS OF IDAHO HEALTH SERVICES,	11,253	5.51	62	62	6	0.53	8.06
H3805	PACIFICARE OF OREGON, INC.	23,190	4.92	114	114	8	0.34	3.51
H3806	HEALTH NET LIFE INSURANCE COMPA	4,745	3.37	16	16	1	0.21	6.25
H3809	PROVIDENCE HEALTH SYSTEM - OREGON	561	0.00	0	-	-	-	-
H3851	REGENE BLUE CROSS BLUE SHIELD OF ORE	39,626	0.40	16	16	1	0.03	6.25
H3856	REGENE BLUE CROSS BLUE SHIELD OF ORE	24,262	0.62	15	15	2	0.08	13.33
H3864	CENTRAL OREGON INDPNT HLTH SVCS, INC	8,987	6.12	55	55	10	1.11	16.36
H5005	PACIFICARE OF WASHINGTON, INC.	46,159	5.52	255	255	24	0.52	6.67
H5006	STERLING LIFE INSURANCE COMPANY	18,393	2.94	54	54	7	0.38	11.11
H5007	PROVIDENCE HEALTH SYSTEM	189	0.00	0	-	-	-	-
H5050	GROUP HEALTH COOPERATIVE	59,772	2.61	156	156	14	0.23	5.77
H9003	KAISER FOUNDATION HP OF THE N W	44,875	2.21	99	99	3	0.07	3.03

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TABLE 5A - 2004  
 Annual Report of Medicare Reconsideration Activity:  
 Rate of Appeals During 2004, and Rate of Overturns per 1,000 Members  
 by Region and Plan

----- Region=10: SEATTLE -----  
 (continued)

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons Received 2004	Recons Completed	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H9047	PROVIDENCE HEALTH PLAN	34,107	4.95	169	169	31	0.91	16.57
H9049	REGENCE BLUE CROSS BLUE SHIELD OF ORE	910	0.00	0	-	-	-	-
H9103	KAISER FOUNDATION HP OF THE N W	4,637	0.65	3	3	1	0.22	33.33
TOTAL		5,376,650	3.76	20,211	20,211	2,403	0.45	9.86

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TABLE 6 - 2003 EXPEDITED APPEALS  
 Annual Report of Medicare Reconsideration Activity:  
 Expedited Reconsiderations Received During 2004, and Distribution of Final  
 Decisions, by Region and Plan

----- Region=01: BOSTON -----														
Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons		Recons		Recons		Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0752	OXFORD HEALTH PLANS (CT), INC.	1,347	1.48	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H0755	HEALTH NET OF CONNECTICUT	26,882	1.12	30	20	66.67	4	13.33	3	10.00	1	3.33	2	6.67
H2204	HARVARD PILGRIM HEALTH CARE OF NEW EN	1,085	0.92	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2206	HARVARD PILGRIM HEALTH CARE	34,161	0.29	10	8	80.00	1	10.00	1	10.00	0	0.00	0	0.00
H2256	TUFTS ASSOCIATED HMO, INC.	54,214	0.61	33	29	87.88	2	6.06	0	0.00	1	3.03	1	3.03
H2261	BLUE CROSS & BLUE SHIELD-MASSACHUSETT	34,152	0.64	22	20	90.91	1	4.55	0	0.00	0	0.00	1	4.55
H4102	UNITED HEALTH PLANS OF NEW ENGLAND, I	15,317	0.20	3	1	33.33	0	0.00	1	33.33	0	0.00	1	33.33
H4152	COORDINATED HEALTH PARTNERS	41,870	0.21	9	7	77.78	1	11.11	1	11.11	0	0.00	0	0.00
H9001	FALLON COMMUNITY HEALTH PLAN, INC.	32,837	0.91	30	18	60.00	4	13.33	6	20.00	1	3.33	1	3.33
----- Region=02: NEW YORK -----														
Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons		Recons		Recons		Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0706	AETNA HEALTH INC.	175	5.71	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3108	AETNA HEALTH INC.	6,602	1.51	10	4	40.00	3	30.00	1	10.00	1	10.00	1	10.00
H3109	HORIZON HEALTHCARE OF NJ, INC.	49,092	0.14	7	4	57.14	2	28.57	0	0.00	1	14.29	0	0.00
H3152	AETNA HEALTH, INC.	19,471	1.13	22	12	54.55	4	18.18	2	9.09	4	18.18	0	0.00
H3154	HORIZON HEALTHCARE OF NEW JERSEY, INC	8,975	1.56	14	6	42.86	7	50.00	0	0.00	1	7.14	0	0.00
H3305	ROCHESTER AREA HMO/ DBA PREFERRED CAR	50,308	0.81	41	28	68.29	8	19.51	4	9.76	0	0.00	1	2.44
H3307	OXFORD HEALTH PLANS (NY) INC.	67,864	1.78	121	88	72.73	19	15.70	2	1.65	9	7.44	3	2.48
H3312	AETNA HEALTH INC.	15,302	2.61	40	27	67.50	6	15.00	0	0.00	5	12.50	2	5.00
H3323	GROUP HEALTH INCORPORATED	4,016	0.50	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3325	MANAGED HEALTH INC.	77	12.99	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H3330	HIP OF GREATER NEW YORK	108,724	0.50	54	36	66.67	12	22.22	3	5.56	2	3.70	1	1.85
H3351	EXCELLUS HEALTH PLAN, INC.	35,991	0.97	35	29	82.86	3	8.57	2	5.71	0	0.00	1	2.86
H3356	EXCELLUS HEALTH PLAN, INC.	17,665	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3359	MANAGED HEALTH, INC.	24,879	0.12	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H3362	INDEPENDENT HEALTH ASSOC.	25,460	0.51	13	11	84.62	1	7.69	1	7.69	0	0.00	0	0.00
H3366	HEALTH NET OF NY	5,474	0.91	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H3370	EMPIRE HEALTHCHOICE HMO, INC.	54,332	3.57	194	88	45.36	89	45.88	9	4.64	2	1.03	6	3.09
H3379	UNITED HEALTHCARE OF NEW YORK, INC.	10,310	0.19	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H3384	HEALTHNOW\BLUE CROSS BLUE SHIELD OF W	36,406	0.38	14	9	64.29	5	35.71	0	0.00	0	0.00	0	0.00
H3387	AMERICOICE OF NEW YORK, INC	2,563	0.39	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3388	CAPITAL DISTRICT PHYSICIANS' HP, INC.	10,048	0.20	2	1	50.00	0	0.00	1	50.00	0	0.00	0	0.00
H9101	ELDERPLAN, INC. - SHMO	13,540	1.33	18	7	38.89	8	44.44	1	5.56	0	0.00	2	11.11

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TABLE 6 - 2003 EXPEDITED APPEALS  
 Annual Report of Medicare Reconsideration Activity:  
 Expedited Reconsiderations Received During 2004, and Distribution of Final  
 Decisions, by Region and Plan

----- Region=03: PHILADELPHIA -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons			Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H2108	ELDER HEALTH MARYLAND HMO, INC.	3,551	0.28	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2110	AETNA HEALTH INC.	3,582	0.84	3	2	66.67	0	0.00	1	33.33	0	0.00	0	0.00
H2150	KAISER FNDN HP OF THE MID-ATLANTIC ST	29,726	0.40	12	9	75.00	1	8.33	2	16.67	0	0.00	0	0.00
H2155	EVERCARE	3,049	0.33	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H3907	UPMC HEALTH PLAN	20,388	0.20	4	3	75.00	0	0.00	0	0.00	0	0.00	1	25.00
H3909	INDEPENDENCE BLUE CROSS	24,702	0.81	20	19	95.00	0	0.00	0	0.00	0	0.00	1	5.00
H3914	AETNA HEALTH INC.	3,695	0.27	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3916	HIGHMARK, INC.	3,059	0.98	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H3931	AETNA HEALTH INC	22,046	0.91	20	16	80.00	0	0.00	2	10.00	1	5.00	1	5.00
H3949	ELDER HEALTH OF PA, INC.	4,811	0.62	3	1	33.33	1	33.33	0	0.00	0	0.00	1	33.33
H3952	KEYSTONE HEALTH PLAN EAST, INC.	134,006	0.75	101	71	70.30	10	9.90	4	3.96	11	10.89	5	4.95
H3954	GEISINGER HEALTH PLAN	34,415	0.09	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3957	KEYSTONE HEALTH PLAN WEST, INC.	181,532	1.22	221	182	82.35	31	14.03	3	1.36	5	2.26	0	0.00
H3959	HEALTHAMERICA PENNSYLVANIA, INC.	32,901	0.43	14	8	57.14	4	28.57	0	0.00	0	0.00	2	14.29
H3962	KEYSTONE HEALTH PLAN CENTRAL, INC.	19,318	2.28	44	32	72.73	7	15.91	2	4.55	2	4.55	1	2.27
H3972	AMERICOCHOICE OF PENNSYLVANIA, INC	6,900	0.58	4	1	25.00	2	50.00	0	0.00	0	0.00	1	25.00
H5102	HEALTH PLAN OF THE UPPER OHIO VALLEY	2,553	0.39	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

----- Region=04: ATLANTA -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons			Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0151	UNITED HEALTHCARE OF ALABAMA, INC.	25,094	0.08	2	1	50.00	0	0.00	1	50.00	0	0.00	0	0.00
H0154	VIVA HEALTH, INC.	15,158	0.20	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1013	VISTA HEALTHPLAN OF SOUTH FLORIDA, IN	16,216	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1016	AV-MED HEALTH PLAN INC	19,439	0.10	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1019	CAREPLUS HEALTH PLANS, INC.	47,442	0.15	7	5	71.43	1	14.29	0	0.00	0	0.00	1	14.29
H1026	HEALTH OPTIONS, INC	28,490	0.28	8	6	75.00	2	25.00	0	0.00	0	0.00	0	0.00
H1032	WELL CARE HMO, INC.	40,244	0.07	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1034	AMERICA'S HEALTH CHOICE MEDICAL PLAN	14,848	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1035	FLORIDA HEALTH CARE PLAN, INC.	16,828	0.12	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1036	HUMANA MEDICAL PLAN, INC	229,553	0.33	76	49	64.47	15	19.74	4	5.26	5	6.58	3	3.95
H1076	VISTA HEALTHPLAN, INC.	4,844	0.21	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1078	NEIGHBORHOOD HEALTH PARTNERSHIP INC	36,541	0.90	33	21	63.64	7	21.21	1	3.03	3	9.09	1	3.03
H1080	UNITED HEALTHCARE OF FL, INC.	38,297	0.08	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1099	HEALTH FIRST HEALTH PLANS, INC.	17,085	0.35	6	3	50.00	3	50.00	0	0.00	0	0.00	0	0.00
H1170	KAISER FOUNDATION HP OF GA, INC.	14,824	0.20	3	2	66.67	0	0.00	0	0.00	0	0.00	1	33.33
H3449	PARTNERS NATIONAL HEALTH PLANS OF NC,	35,677	0.98	35	28	80.00	7	20.00	0	0.00	0	0.00	0	0.00

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TABLE 6 - 2003 EXPEDITED APPEALS  
 Annual Report of Medicare Reconsideration Activity:  
 Expedited Reconsiderations Received During 2004, and Distribution of Final  
 Decisions, by Region and Plan

----- Region=04: ATLANTA -----															
(continued)															
Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons		Recons		Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	
H4403	CARITEN INSURANCE COMPANY	30	33.33	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	
H4454	HEALTHSPRING, INC.	27,236	0.40	11	4	36.36	4	36.36	1	9.09	1	9.09	1	9.09	
H4461	CARITEN HEALTH PLAN IN	19,662	0.15	3	1	33.33	1	33.33	0	0.00	0	0.00	1	33.33	
H5401	UNITED HEALTHCARE INSURANCE COM	3,169	0.32	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	
H9011	UNITED HEALTHCARE OF FLORIDA INC.	10,797	0.09	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00	
----- Region=05: CHICAGO -----															
Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons		Recons		Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr	
H1406	HUMANA HEALTH PLAN, INC.	37,059	0.16	6	3	50.00	1	16.67	1	16.67	1	16.67	0	0.00	
H1463	HEALTH ALLIANCE MEDICAL PLANS	7,792	0.77	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00	
H1508	ADVANTAGE HEALTH SOLUTIONS, INC	671	1.49	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	
H1553	THE M PLAN, INC.	7,593	0.40	3	2	66.67	0	0.00	1	33.33	0	0.00	0	0.00	
H1555	ARNETT HMO	4,340	0.23	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	
H1849	ANTHEM HEALTH PLANS OF KENTUCKY, INC.	10,381	0.29	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00	
H2312	HEALTH ALLIANCE PLAN OF MICHIGAN	15,109	0.07	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00	
H2450	MEDICA INSURANCE COMPANY	28,048	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	
H2459	UCARE MINNESOTA	26,785	0.15	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	
H2462	HEALTHPARTNERS	20,956	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	
H3607	KAISER FOUNDATION HP OF OHIO	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	
H3616	UNITED HEALTHCARE INS. COMPANY,	948	1.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	
H3653	PARAMOUNT CARE, INC	16,437	0.12	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00	
H3655	COMMUNITY INSURANCE COMPANY	81,173	0.06	5	3	60.00	1	20.00	0	0.00	0	0.00	1	20.00	
H3657	QUALCHOICE HEALTH PLAN	5,669	1.23	7	3	42.86	1	14.29	0	0.00	2	28.57	1	14.29	
H3659	UNITED HEALTHCARE OF OHIO, INC.	33,611	0.18	6	3	50.00	1	16.67	1	16.67	0	0.00	1	16.67	
H3660	SUMMACARE INC.	11,412	0.35	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	
H3664	PRIMETIME MEDICAL INSURANCE COMPANY	16,166	0.25	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00	
H3668	MT. CARMEL HEALTH PLAN, INC.	16,363	0.12	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	
H3672	HOMETOWN HEALTH PLAN	6,139	0.65	4	1	25.00	2	50.00	0	0.00	0	0.00	1	25.00	
H5105	HEALTH PLAN OF THE UPPER OHIO V	1,192	0.84	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00	
H5253	UNITED HEALTHCARE OF WISCONSIN, INC	7,076	0.14	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00	
H5262	GUNDERSEN LUTHERAN HEALTH PLAN	9,390	0.11	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00	
H5264	DEAN HLTH PLAN, INC./DEANCAREHMO	5,381	0.37	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00	
H6360	KAISER FOUNDATION HP OF OHIO	23,474	0.13	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00	
H9005	GROUP HEALTH PLAN, INC.	13,387	0.60	8	6	75.00	1	12.50	0	0.00	0	0.00	1	12.50	

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TABLE 6 - 2003 EXPEDITED APPEALS  
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----- Region=06: DALLAS -----														
Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons				Recons			
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1951	OCHSNER HEALTH PLAN	32,746	0.15	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H1961	TENET CHOICES, INC.	32,734	0.40	13	9	69.23	2	15.38	0	0.00	2	15.38	0	0.00
H3204	PRESBYTERIAN HEALTH PLAN	15,449	0.06	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3251	LOVELACE HEALTH PLAN, INC.	24,036	0.33	8	6	75.00	2	25.00	0	0.00	0	0.00	0	0.00
H3749	PACIFICARE OF OKLAHOMA, INC.	15,029	1.26	19	19	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3755	COMMUNITY CARE HMO, INC	22,575	0.04	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4506	SELECTCARE OF TEXAS, L.L.C.	16,607	0.36	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4513	TEXAS HEALTHSPRING I, LLC	18,290	0.16	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H4564	SCOTT AND WHITE HEALTH PLAN	24,163	0.08	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H4590	PACIFICARE OF TEXAS, INC.	76,917	0.69	53	41	77.36	3	5.66	0	0.00	2	3.77	7	13.21
----- Region=07: KANSAS CITY -----														
Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons				Recons			
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H2649	HUMANA HEALTH PLAN, INC.	18,767	0.11	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H2654	UNITED HEALTHCARE OF THE MIDWEST, INC	55,828	0.07	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H2663	GROUP HEALTH PLAN, INC.	16,800	0.06	1	0	0.00	0	0.00	0	0.00	0	0.00	1	100.00
H2667	MERCY HEALTH PLANS OF MISSOURI INC.	22,039	0.05	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H2672	COVENTRY HEALTH CARE OF KANSAS, INC.	14,611	0.68	10	8	80.00	2	20.00	0	0.00	0	0.00	0	0.00
H2802	UNITED HEALTHCARE OF THE MIDLANDS, IN	8,603	0.12	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5256	MEDICAL ASSOCIATES CLINIC HEALTH PLAN	1,927	0.52	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
----- Region=08: DENVER -----														
Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons				Recons			
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0602	ROCKY MOUNTAIN HEALTH PLANS	21,345	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0609	PACIFICARE OF COLORADO, INC	48,371	0.56	27	22	81.48	3	11.11	0	0.00	1	3.70	1	3.70
H0630	KAISER FOUNDATION HP OF CO	57,662	0.07	4	2	50.00	1	25.00	1	25.00	0	0.00	0	0.00

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----- Region=09: SAN FRANCISCO -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons			Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtoV	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0302	SUN HEALTH MEDISUN, INC.	15,922	0.50	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H0303	PACIFICARE OF ARIZONA, INC	93,061	0.74	69	50	72.46	8	11.59	1	1.45	6	8.70	4	5.80
H0314	HEALTH NET LIFE INSURANCE COMPA	2,246	0.89	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0350	MARICOPA INTEGRATED HEALTH SYSTEM HP	5,872	0.34	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0351	HEALTH NET OF ARIZONA, INC.	33,662	0.48	16	12	75.00	3	18.75	0	0.00	0	0.00	1	6.25
H0354	CIGNA HEALTHCARE OF ARIZONA, INC.	35,837	0.47	17	14	82.35	2	11.76	0	0.00	0	0.00	1	5.88
H0502	CONTRA COSTA HEALTH PLAN	1,066	1.88	2	1	50.00	0	0.00	1	50.00	0	0.00	0	0.00
H0504	CA PHYSICIANS SERV/DBA BLUE SHIELD OF	60,528	1.39	84	68	80.95	8	9.52	3	3.57	1	1.19	4	4.76
H0523	AETNA HEALTH OF CALIFORNIA, INC.	28,705	0.91	26	19	73.08	3	11.54	0	0.00	3	11.54	1	3.85
H0524	KAISER FOUNDATION HP, INC.	639,976	0.37	237	195	82.28	22	9.28	9	3.80	9	3.80	2	0.84
H0532	WESTERN HEALTH ADVANTAGE	2,762	0.36	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H0543	PACIFICARE OF CALIFORNIA/SECURE HORIZ	357,469	0.74	263	208	79.09	30	11.41	8	3.04	12	4.56	5	1.90
H0544	CAREMORE INSURANCE SERVICES	1,644	1.82	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0545	INTER VALLEY HEALTH PLAN, INC.	13,378	0.52	7	5	71.43	1	14.29	0	0.00	0	0.00	1	14.29
H0562	HEALTH NET_OF CA	96,619	0.67	65	40	61.54	16	24.62	3	4.62	4	6.15	2	3.08
H0564	BLUE CROSS OF CALIFORNIA	37,936	0.74	28	27	96.43	0	0.00	0	0.00	0	0.00	1	3.57
H1230	KAISER FOUNDATION HP, INC.	20,577	0.10	2	1	50.00	0	0.00	1	50.00	0	0.00	0	0.00
H1251	HAWAII MED. SRVC. ASSN.	37,963	0.08	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H2903	PACIFICARE OF NEVADA, INC.	109	9.17	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H2949	PACIFICARE OF NEVADA, INC	25,162	0.52	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2961	HEALTH PLAN OF NEVADA	50,571	0.24	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6050	KAISER FOUNDATION HP, INC.	3,420	0.29	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6052	KAISER FOUNDATION HP, INC.	13,561	0.88	12	7	58.33	3	25.00	0	0.00	1	8.33	1	8.33
H9016	UHP HEALTHCARE	13,796	0.29	4	2	50.00	0	0.00	2	50.00	0	0.00	0	0.00
H9104	SCAN HEALTH PLAN	61,090	0.62	38	26	68.42	4	10.53	1	2.63	3	7.89	4	10.53

----- Region=10: SEATTLE -----

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons			Recons	
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtoV	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H1350	BLUE CROSS OF IDAHO HEALTH SERVICES,	11,253	0.71	8	5	62.50	2	25.00	1	12.50	0	0.00	0	0.00
H3805	PACIFICARE OF OREGON, INC.	23,190	0.26	6	4	66.67	1	16.67	0	0.00	1	16.67	0	0.00
H3851	REGENCE BLUE CROSS BLUE SHIELD OF ORE	39,626	0.08	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3856	REGENCE BLUE CROSS BLUE SHIELD OF ORE	24,262	0.16	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H3864	CENTRAL OREGON INDPDNT HLTH SVCS, INC	8,987	0.67	6	2	33.33	3	50.00	0	0.00	1	16.67	0	0.00
H5005	PACIFICARE OF WASHINGTON, INC.	46,159	1.10	51	35	68.63	5	9.80	1	1.96	8	15.69	2	3.92
H5006	STERLING LIFE INSURANCE COMPANY	18,393	0.11	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5050	GROUP HEALTH COOPERATIVE	59,772	0.60	36	33	91.67	2	5.56	1	2.78	0	0.00	0	0.00

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----- Region=10: SEATTLE -----  
 (continued)

Contract	MCO	Mid-Yr Enroll	Rate/ 1,000	Recons			Recons			Recons		Recons		
				Received 2004	Recons Upheld	% Uphld	Recons Overturned	% Overt	Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H9003	KAISER FOUNDATION HP OF THE N W	44,875	0.09	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H9047	PROVIDENCE HEALTH PLAN	34,107	0.35	12	8	66.67	4	33.33	0	0.00	0	0.00	0	0.00
TOTAL		5,376,650	0.50	2,691	1945	72.28	438	16.28	96	3.57	121	4.50	91	3.38

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